



CTC Telecom  
P O Box 69  
Cambridge Idaho 83610

Received & Inspected

JUN 19 2017

FCC Mailroom

June 12, 2017

VIA ECFS

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12th Street, S.W.  
Washington, D.C. 20554

DOCKET FILE COPY ORIGINAL

RE: WC Docket Nos. 10-90 and 11-42  
Annual Report Pursuant to 47 C.F.R. §§ 54.313 and 54.422

Dear Ms. Dortch:

CTC Telecom Inc., dba CTC Wireless, Study Area Code 479009 by its authorized representative, files its FCC Form 481 - Carrier Annual Reporting Data Collection Form in compliance with 47 C.F.R. §§ 54.313 and 54.422.

The FCC Form 481 has been completed, certified, and submitted to the Universal Service Administrative Company.

A copy of the FCC Form 481 is also being submitted to the state regulatory commission pursuant to §§ 54.313(i) and 54.422(c). Please contact me if you have any questions.

Sincerely,

*Richard Wiggins*

Richard Wiggins  
CTC Telecom  
President

No. of Copies rec'd 0  
List ABCDE

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0619  
July 2013

<010>	Study Area Code	479009
<015>	Study Area Name	CTC Telecom, Inc
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Kristie Kanady
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2082578234 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	kkanady@ctctele.com
	Form Type	54.313 and 54.422

Received &amp; Inspected

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<010>	Study Area Code	479009
<015>	Study Area Name	CTC Telecom, Inc
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Kristle Kanady
<035>	Contact Telephone Number - Number of person identified in data line <030>	2082578234 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kkanady@ctctele.com

**<210> For the prior calendar year, were there any reportable voice service outages?** No

[illegible]

**(300) Unfulfilled Service Request  
Data Collection Form**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	479009
<015> Study Area Name	CTC Telecom, Inc
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Kristie Kanady
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<039> Contact Email Address - Email Address of person identified in data line <030>	kkanady@ctctele.com

&lt;300&gt; Unfulfilled service request (voice)

0

&lt;310&gt; Detail on attempts (voice)

Name of Attached Document

&lt;320&gt; Unfulfilled service request (broadband)

&lt;330&gt; Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers  
Data Collection Form

FCC Form 481  
OMB Control No. 3050-0086/OMB Control No. 3050-0819  
July 2013

<010>	Study Area Code	479009
<015>	Study Area Name	CTC Telecom, Inc
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Kristie Kanady
<035>	Contact Telephone Number - Number of person identified in data line <030>	2082578234 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kkanady@ctctele.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. <div>Offered only mobile voice</div>	
<410>	Complaints per 1000 customers for fixed voice	
<420>	Complaints per 1000 customers for mobile voice	0.0
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<440>	Complaints per 1000 customers for fixed broadband	
<450>	Complaints per 1000 customers for mobile broadband	

**(500) Compliance With Service Quality Standards and Consumer Protection Rules  
Data Collection Form**FCC Form 481  
OMB Control No. 3060-0586/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	479009
<015>	Study Area Name	CTC Telecom, Inc
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Kristie Kanady
<035>	Contact Telephone Number - Number of person identified in data line <030>	2062578234 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kkanady@ctctele.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
479009id500.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

**(600) Functionality in Emergency Situations**  
**Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

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<020>	Program Year	2018
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2082578234 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kkanady@ctctele.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	479009id600.pdf

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	30.0

Page 7



&lt;711&gt;

[illegible]

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<035>	Contact Telephone Number - Number of person identified in data line <030>	2082578234 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kkanady@ctctele.com
<810>	Reporting Carrier	CTC Telecom, Inc.
<811>	Holding Company	Cambridge Telephone Company, Inc.
<812>	Operating Company	CTC Wireless

[illegible]

(900) Tribal Lands Reporting  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	479009
<015> Study Area Name	CTC Telecom, Inc
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Kristie Kanady
<035> Contact Telephone Number - Number of person identified in data line <030>	2082578234 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	kkanady@ctctele.com

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability  
Data Collection Form**

 FCC Form 485  
 OMB Control No. 3060-0935/OMB Control No. 3060-0819  
 July 2013

<010>	Study Area Code	479009
<015>	Study Area Name	CTC Telecom, Inc
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Kristie Kanady
<035>	Contact Telephone Number - Number of person identified in data line <030>	2082578234 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kkanady@ctctele.com

<1000> Voice services rate comparability certification No

<1010> Attach detailed description for voice services rate comparability compliance

479009id1010.pdf

\_\_\_\_\_  
Name of Attached Document

<1020> Broadband comparability certification

<1030> Attach detailed description for broadband comparability compliance

\_\_\_\_\_  
Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	479009
<015>	Study Area Name	CTC Telecom, Inc
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Kristie Kanady
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<039>	Contact Email Address - Email Address of person identified in data line <030>	kkanady@ctctele.com

&lt;1100&gt; Certify whether terrestrial backhaul options exist (Y/N)

No

&lt;1130&gt; Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

Yes

<b>(1200) Terms and Condition for Lifeline Customers</b>		FCC Form 481
<b>Lifeline</b>		OMB Control No. 3060-0986/OMB Control No. 3060-0919
<b>Data Collection Form</b>		July 2013

<010>	Study Area Code	479009
<015>	Study Area Name	CTC Telecom, Inc
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Kristie Kanady
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<039>	Contact Email Address - Email Address of person identified in data line <030>	kkanady@ctctele.com

479009ID1210.pdf

&lt;1210&gt; Terms &amp; Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

&lt;1220&gt; Link to Public Website

HTTP <http://ctcweb.net/ctc-wireless-lifeline-information/>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- |        |   |                                     |
|--------|---|-------------------------------------|
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> | Details on the number of minutes provided as part of the plan,  | <input checked="" type="checkbox"/> |
| <1223> | Additional charges for toll calls, and rates for each such plan.  | <input checked="" type="checkbox"/> |

## (2005) Price Cap Carrier Additional Documentation

## Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 485

OMB Control No. 3060-0095/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	479009
<015>	Study Area Name	CTC Telecom, Inc
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Kristie Kanady
<035>	Contact Telephone Number - Number of person identified in data line <030>	2082578234 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kkanady@ctctele.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

- <2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.
- <2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded information for Phase I milestone reports (Round 2 for year three) - Connect America Fund, WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing  
Required Information

Name of Attached Document Listing  
Required Information

(2005) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0098/OMB Control No. 3060-0819

July 2013

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

&lt;2016&gt; Certification support used to build broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

&lt;2017A&gt; Connect America Fund Phase II recipient?

&lt;2017C&gt; Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

&lt;2018&gt; Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing  
Required Information

&lt;2019&gt; Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)



(3005) Rate Of Return Carrier Additional Documentation  
Data Collection Form

FCC Form 431  
OMB Control No. 3050-0066/OMB Control No. 3050-0619  
July 2012

<010>	Study Area Code	479009
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<039>	Contact Email Address - Email Address of person identified in data line <030>	kkanady@ctctele.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	
(3010A)	Certification of Public Interest Obligations (47 CFR § 54.313(f)(1)(i))	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3012A)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	<input type="radio"/> (Yes) <input type="radio"/> (No)
(3014)	If yes, does your company file the RUS annual report	<input type="radio"/> (Yes) <input type="radio"/> (No)
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	<input type="radio"/> (Yes) <input type="radio"/> (No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.	<input type="checkbox"/>
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)		FCC Form 481
Data Collection Form		OMB Control No. 3050-0086/OMB Control No. 3050-0019
		July 2013

<010> Study Area Code	479009
<015> Study Area Name	CTC Telecom, Inc
<020> Program Year	2019
<030> Contact Name - Person USAC should contact regarding this data	Kristie Kanady
<035> Contact Telephone Number - Number of person identified in data line <030>	2082578234 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	kkanady@ctctele.com

## Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

Name of Attached Document Listing Required Information

<010>	Study Area Code	479009
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**4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

**Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)**

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001.** Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

**Community Anchor Institutions – FCC 14-98 (paragraph 79)**

**4003a.** RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

**4003b.** Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information \_\_\_\_\_

**Broadband Deployment Locations – FCC 14-98 (paragraph 80)**

**4004a.** Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information \_\_\_\_\_

**4004b.** Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information \_\_\_\_\_

**Certification - Reporting Carrier  
Data Collection Form**

 FCC Form 481  
 OMB Control No. 3060-0586/OMB Control No. 3060-0819  
 July 2013

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**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: CTC Telecom, Inc	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/06/2017
Printed name of Authorized Officer: Kristie Kanady	
Title or position of Authorized Officer: Secretary/ Billing Manager	
Telephone number of Authorized Officer: 2082578234 ext.	
Study Area Code of Reporting Carrier: 479009	Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

SAC 47-9009

Service Quality Standards & Consumer Protection Rules Compliance

Form 481 Line item <500>

June 6, 2017

CTC Telecom, Inc. understands and complies with the Idaho Public Utilities Commission's *Telephone Customer Relations Rules*, IDAPA 31.41.01, adopted under the general legal authority of the Public Utilities Law, Chapters 1 through 7, Title 61, Idaho Code, and the Telecommunications Act of 1988, Chapter 6, Title 62, Idaho Code, with regards to service. These telephone customer relations rules provide a set of fair, just, reasonable, and non-discriminatory rules regarding deposits, guarantees, billing, application for service, denial of service, termination of service, complaints to telephone companies, billing for interrupted service, and provisions of certain information about customer to authorities.

SAC 47-9009  
Functionality in Emergency Situations  
Form 481 Line item <600>

June 6, 2017

Pursuant to 47 C.F.R. § 54.313(a)(6) and 47 C.F.R § 54.22(b)(4) as set forth in 47 C.F.R § 54.202(a)(2) CTC Telecom Inc., meets the requirements to remain functional in emergency situations and has the following capabilities: Back-up power is provided to central and or remote office(s) by use of fixed generator and batteries that provide it with emergency power service. In addition, CTC Telecom Inc., field electronics have 8 hour back-up battery power, additional backup power with use of fixed/mobile generators. CTC Telecom Inc., also has SONET technology in its network that allows for self-healing network should a fiber cut occur in its core network and will automatically reroute traffic. CTC Telecom Inc., also has a redundant paths within its network to provide for the capability to reroute traffic. CTC Telecom Inc., is equipped with technology that will provide for call completion and access to 911 in emergency situations. CTC Telecom Inc., is capable of managing traffic spikes resulting from emergency situations.

SAC – 479009  
VOICE SERVICES RATE COMPARABILITY  
LINE 1010  
June 6, 2017

CTC Telecom dba CTC Wireless only provides mobile wireless service in Study

Area Code 479009. It does not provide fixed voice service. Therefore, a description of fixed voice services rate comparability is not applicable.





## CHANGES TO LIFELINE AND WHAT IT MEANS FOR YOU

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On December 2, 2016, there are changes coming which we outlined below.

### **You can now apply your monthly discount to internet service**

You will be able to apply your monthly Lifeline discount towards internet service. If you would like to switch to our internet plan from the landline service, please call us at 208-257-3314.

You can continue to apply your monthly Lifeline discounts to your home phone, but **you can only receive a discount on ONE option – phone or internet.**

### **How to qualify for a Lifeline discount**

You must participate in at least one of the following programs to be eligible for a Lifeline Program discount:

<ul style="list-style-type: none"><li>• Supplemental Nutrition Assistance Program (SNAP)</li><li>• Supplemental Security Income (SSI)</li><li>• Medicaid</li><li>• Federal Public Housing Assistance</li><li>• Veterans Pension and Survivors Benefit Program</li><li>• Income below the Federal Poverty guideline</li></ul>	<ul style="list-style-type: none"><li>• Bureau of Indian Affairs General Assistance</li><li>• Tribally-administered Temporary Assistance for Needy Families (TTANF)</li><li>• Food Distribution on Indian Reservations (FDPIR)</li><li>• HEAD Start</li></ul>
--	---

If you signed up for a Lifeline discount through the National School Lunch Program, Temporary Assistance for Needy Families (TANF), Low-Income Home Energy Assistance Program (LIHEAP), or any other state-run program, you will be asked to confirm your enrollment in one of the above, eligible programs when you do your next eligibility confirmation. **These three programs no longer qualify for the federal \$9.25 lifeline support on December 2, 2016.**

In those areas where we do not offer speeds at or above 10/1 download/upload speeds, we will provide the highest performing, which must be at least 4/1 download/upload.

If you decide to apply your monthly Lifeline discount to either your internet service, you must remain with internet service for at least 12 months. If you sign up for new home phone service, you need to stay with us for at least 2 months.