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June 22, 2017

Re: TRS Consumer Complaint Log Summaries
June 1, 2016 through May 31, 2017
CG Docket No. 03-123

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
Room TW-A325
445 12th Street, SW
Washington, DC 20554

e-file

Dear Ms. Dortch:

On behalf of The Public Service Commission of the District of Columbia, Solix is pleased to submit the Hamilton TRS Consumer Complaint Log Summary in connection with the provisioning of the Telecommunications Relay Services in the District of Columbia pursuant to Section 64.604(c)(ii) of the FCC rules for the period June 1, 2016 through May 31, 2017.

Hamilton with corporate offices located at 1001 12th Street, Aurora, NE 68818 was under contract with the Public Service Commission for provisioning of the Telecommunications Relay Services for the reporting period. Hamilton tracks all complaints and all other customer service activity for the District of Columbia. The DC consumer complaint logs are appended herein.

The Public Service Commission of the District of Columbia certifies that Hamilton has received no TRS or CapTel complaints in connection with the provisioning of the Telecommunications Relay Services pursuant to 47 C.F.R. section 64.604(c)(ii) of the FCC's rules for the time period June 1, 2016 through May 31, 2017.

Questions regarding the above reports may be addressed either to me at 973-581-5282 or to Dixie Ziegler at Hamilton Relay at 800-618-4781 V/TTY.

State Contact Information:

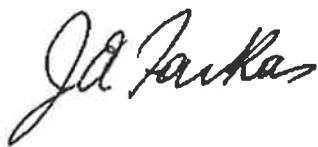
Pursuant to 47 C.F.R. § 64.604(c)(2) Solix advises the FCC that the currently posted information on the FCC website regarding the name and address of the state office that receives complaints, grievances, inquiries and suggestions is as follows:

Maurice Smith, Director
Office of the Consumer Services,
Public Service Commission of the District of Columbia
1325 G Street, NW, Suite 800
Washington, DC 2005
Telephone numbers: voice 202-626-5120; Fax: 202-626-9210; TTY 711
Email: msmith@psc.dc.gov; website: <http://www.dcpssc.org>

Mail to: Office of Consumer Services
Public Service Commission of the District of Columbia
1333 H Street NW, 2nd Floor
Washington, DC 2005

For any questions regarding the District of Columbia, please contact, either myself at 973-581-5282 or Mr. Felix Otiji at 202-626-5136. .

Sincerely,

A handwritten signature in black ink, appearing to read "Jd Farkas".

Josephine Farkas
Manager, State Funds

Enc: TRS Consumer Complaint Log Summary

Cc: via email

Felix Otiji & Maurice Smith for DC Public Commission
Dixie Ziegler, for Hamilton

DC Relay 2016 - 2017 FCC TRS Complaint Report

June 2016 - May 2017

Inquiry ID	Date of Inquiry	CA/Opr #	Call Taken By	Call Responded By	Description of Incident	Date of Resolution	Description of Resolution	Category
There are no FCC Complaints for DC								

D.C. CapTel FCC Complaint Report 6/1/2016 to 5/31/2017

Track #	Date of Complaint	Contact Type	Tech. vs. Service	Agent #	Nature of Complaint	Explanation of Resolution or Status	Date & Time Resolved	Time Completed	Rep. Initials
						There were no CapTel complaints in violation of FCC standards from June, 2016 to May, 2017.			