FCC Form 481 - Carrier Annual Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	255181
<015>	Study Area Name	SO CENTRAL BELL-AL
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Mary Henze
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	mh3376@att.com
	Form Type	54.313 and 54.422

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<210> For the prior calendar year, were there any reportable voice service outages? Yes

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

-- See attached worksheet --

(300) Unfulfilled Service Request
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<300> Unfulfilled service request (voice) 0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband) 0

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	255181
<015>	Study Area Name	SO CENTRAL BELL-AL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	0.51
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0.65
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	255181AL510 DescriptionSvcQualityCPNI.pdf
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	255181AL610.pdf

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<015>	Study Area Name	SO CENTRAL BELL-AL
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**

-- See attached worksheet --

(710) Broadbrand Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	255181
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<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	**Total Rate and Fees**	**Broadband Service - Download Speed (Mbps)**	**Broadband Service - Upload Speed (Mbps)**	**Usage Allowance (GB)**	**Usage Allowance Action Taken When Limit Reached {*select*}**

-- See attached worksheet --

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	255181
<015>	Study Area Name	SO CENTRAL BELL-AL
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<810>	Reporting Carrier	AT&T Alabama
<811>	Holding Company	AT&T Inc.
<812>	Operating Company	BellSouth Telecommunications, LLC

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**

-- See attached worksheet --

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986 /OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	255181
<015>	Study Area Name	SO CENTRAL BELL-AL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select Yes or No or Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1000) Voice and Broadband Service Rate Comparability
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	255181
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<1000>	Voice services rate comparability certification	Yes
<1010>	Attach detailed description for voice services rate comparability compliance	255181AL1010.pdf Name of Attached Document
<1020>	Broadband comparability certification	Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau
<1030>	Attach detailed description for broadband comparability compliance	255181AL1030.pdf Name of Attached Document

(1100) No Terrestrial Backhaul Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).	

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	255181
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<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website HTTP http://cpr.att.com/pdf/al/g003.pdf

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ✔

<1222> Details on the number of minutes provided as part of the plan, ✔

<1223> Additional charges for toll calls, and rates for each such plan. ✔

(2005) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	255181
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<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
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<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	No	
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	Yes	
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.	Yes	
<2024A>	Round 2 Recipient of Incremental Support?	Yes	
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	AL255181 Price_Cap_Line_2024.xlsm
<2025A>	Round 2 Recipient of Incremental Support?	Yes	
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	AL255181 Price_Cap_Line_2024.xlsm
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		Not Applicable

(2005) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Not Applicable

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

Yes

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

8989150

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing Required Information

AL255181Price_Cap_Line_2018 Anchor Inst.xlsm

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

(3009) Carrier certifies to 54.313(f)(1)(iii)

(3010A) Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}

(3010B) Please Provide Attachment — Name of Attached Document Listing Required Information

(3012A) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}

(3012B) Please Provide Attachment — Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (Yes/No)

(3014) If yes, does your company file the RUS annual report (Yes/No)

Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation — Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information — Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

Name of Attached Document Listing Required Information

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	255181
<015>	Study Area Name	SO CENTRAL BELL-AL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)
Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information _____

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481. Name of Attached Document Listing Required Information _____

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area. Name of Attached Document Listing Required Information _____

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	255181
<015>	Study Area Name	SO CENTRAL BELL-AL
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<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: SO CENTRAL BELL-AL

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/20/2017

Printed name of Authorized Officer: Scott Mair

Title or position of Authorized Officer: SVP Technology Planning & Engineering

Telephone number of Authorized Officer: 2147571510 ext.

Study Area Code of Reporting Carrier: 255181 Filing Due Date for this form: 07/03/2017

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

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<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent)_____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.

Name of Authorized Agent:

Name of Reporting Carrier:

Signature of Authorized Officer: Date:

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier:

Name of Authorized Agent Firm:

Signature of Authorized Agent or Employee of Agent: Date:

Name of Authorized Agent Employee:

Title or position of Authorized Agent or Employee of Agent

Telephone number of Authorized Agent or Employee of Agent:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

(200) Service Outage Voice Reporting Data Collection Form

REDACTED

FOR PUBLIC DISCLOSURE

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	255181
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<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
AL	Fort Deposit		FR	26.0	0.0	0.0	0.0	26.0
AL	Lafayette		FR	26.0	0.0	0.0	0.0	26.0
AL	Marion		FR	26.0	0.0	0.0	0.0	26.0
AL	McIntosh		FR	26.0	0.0	0.0	0.0	26.0
AL	Uniontown		FR	26.0	0.0	0.0	0.0	26.0
AL	Brideport		FR	26.0	0.0	0.0	0.0	26.0
AL	Centreville		FR	26.0	0.0	0.0	0.0	26.0
AL	Eutaw		FR	26.0	0.0	0.0	0.0	26.0
AL	Evergreen		FR	26.0	0.0	0.0	0.0	26.0
AL	Greensboro		FR	26.0	0.0	0.0	0.0	26.0
AL	Jackson		FR	26.0	0.0	0.0	0.0	26.0
AL	Livingston		FR	26.0	0.0	0.0	0.0	26.0
AL	Stevenson		FR	26.0	0.0	0.0	0.0	26.0
AL	Thomasville		FR	26.0	0.0	0.0	0.0	26.0
AL	York		FR	26.0	0.0	0.0	0.0	26.0
AL	Bay Minette		FR	26.0	0.0	0.0	0.0	26.0
AL	Brewton		FR	26.0	0.0	0.0	0.0	26.0
AL	Childersburg		FR	26.0	0.0	0.0	0.0	26.0
AL	Clanton		FR	26.0	0.0	0.0	0.0	26.0
AL	Clayton		FR	26.0	0.0	0.0	0.0	26.0
AL	Demopolis		FR	26.0	0.0	0.0	0.0	26.0

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	255181
<015>	Study Area Name	SO CENTRAL BELL-AL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
AL	Eufaula		FR	26.0	0.0	0.0	0.0	26.0
AL	Fort Payne		FR	26.0	0.0	0.0	0.0	26.0
AL	Linden		FR	26.0	0.0	0.0	0.0	26.0
AL	Munford		FR	26.0	0.0	0.0	0.0	26.0
AL	Red Bay		FR	26.0	0.0	0.0	0.0	26.0
AL	Sylacauga		FR	26.0	0.0	0.0	0.0	26.0
AL	Talladega		FR	26.0	0.0	0.0	0.0	26.0
AL	Troy		FR	26.0	0.0	0.0	0.0	26.0
AL	Tuskegee		FR	26.0	0.0	0.0	0.0	26.0
AL	Albertville		FR	26.0	0.0	0.0	0.0	26.0
AL	Alexdr.City		FR	26.0	0.0	0.0	0.0	26.0
AL	Athens		FR	26.0	0.0	0.0	0.0	26.0
AL	Boaz		FR	26.0	0.0	0.0	0.0	26.0
AL	Carbon Hill		FR	26.0	0.0	0.0	0.0	26.0
AL	Cordova		FR	26.0	0.0	0.0	0.0	26.0
AL	Cullman		FR	26.0	0.0	0.0	0.0	26.0
AL	Goodwater		FR	26.0	0.0	0.0	0.0	26.0
AL	Guntersville		FR	26.0	0.0	0.0	0.0	26.0
AL	Hanceville		FR	26.0	0.0	0.0	0.0	26.0
AL	Hurtsboro		FR	26.0	0.0	0.0	0.0	26.0
AL	Jasper		FR	26.0	0.0	0.0	0.0	26.0

(700) Price Offerings including Voice Rate Data
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<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
AL	Maplesville		FR	26.0	0.0	0.0	0.0	26.0
AL	Parrish		FR	26.0	0.0	0.0	0.0	26.0
AL	Selma		FR	26.0	0.0	0.0	0.0	26.0
AL	Attalla		FR	26.0	0.0	0.0	0.0	26.0
AL	Auburn		FR	26.0	0.0	0.0	0.0	26.0
AL	Columbiana		FR	26.0	0.0	0.0	0.0	26.0
AL	Courtland		FR	26.0	0.0	0.0	0.0	26.0
AL	Dadeville		FR	26.0	0.0	0.0	0.0	26.0
AL	Gadsden		FR	26.0	0.0	0.0	0.0	26.0
AL	Hartselle		FR	26.0	0.0	0.0	0.0	26.0
AL	Moulton		FR	26.0	0.0	0.0	0.0	26.0
AL	Ohatchee		FR	26.0	0.0	0.0	0.0	26.0
AL	Opelika		FR	26.0	0.0	0.0	0.0	26.0
AL	Phenix City		FR	26.0	0.0	0.0	0.0	26.0
AL	Piedmont		FR	26.0	0.0	0.0	0.0	26.0
AL	Town Creek		FR	26.0	0.0	0.0	0.0	26.0
AL	Alabaster		FR	26.0	0.0	0.0	0.0	26.0
AL	Anniston		FR	26.0	0.0	0.0	0.0	26.0
AL	Belle Fontaine		FR	26.0	0.0	0.0	0.0	26.0
AL	Bessemer		FR	26.0	0.0	0.0	0.0	26.0
AL	Birmingham		FR	26.0	0.0	0.0	0.0	26.0

(700) Price Offerings including Voice Rate Data
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<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
AL	Calera		FR	26.0	0.0	0.0	0.0	26.0
AL	Chelsea		FR	26.0	0.0	0.0	0.0	26.0
AL	Citronelle		FR	26.0	0.0	0.0	0.0	26.0
AL	Dora		FR	26.0	0.0	0.0	0.0	26.0
AL	Fairhope		FR	26.0	0.0	0.0	0.0	26.0
AL	Florence		FR	26.0	0.0	0.0	0.0	26.0
AL	Gardendale		FR	26.0	0.0	0.0	0.0	26.0
AL	Graysville		FR	26.0	0.0	0.0	0.0	26.0
AL	Gurley		FR	26.0	0.0	0.0	0.0	26.0
AL	Hazel Green		FR	26.0	0.0	0.0	0.0	26.0
AL	Holtville		FR	26.0	0.0	0.0	0.0	26.0
AL	Huntsville		FR	26.0	0.0	0.0	0.0	26.0
AL	Jacksonville		FR	26.0	0.0	0.0	0.0	26.0
AL	Killen		FR	26.0	0.0	0.0	0.0	26.0
AL	Leighton		FR	26.0	0.0	0.0	0.0	26.0
AL	Lexington		FR	26.0	0.0	0.0	0.0	26.0
AL	Madison		FR	26.0	0.0	0.0	0.0	26.0
AL	Mobile		FR	26.0	0.0	0.0	0.0	26.0
AL	Montevallo		FR	26.0	0.0	0.0	0.0	26.0
AL	Montgomery		FR	26.0	0.0	0.0	0.0	26.0
AL	Mt. Vernon		FR	26.0	0.0	0.0	0.0	26.0

(700) Price Offerings including Voice Rate Data
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<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

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State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
AL	Pinson		FR	26.0	0.0	0.0	0.0	26.0
AL	Prattville		FR	26.0	0.0	0.0	0.0	26.0
AL	Rogersville		FR	26.0	0.0	0.0	0.0	26.0
AL	Russellville		FR	26.0	0.0	0.0	0.0	26.0
AL	Sheffield		FR	26.0	0.0	0.0	0.0	26.0
AL	Tuscaloosa		FR	26.0	0.0	0.0	0.0	26.0
AL	Vincent		FR	26.0	0.0	0.0	0.0	26.0
AL	Warrior		FR	26.0	0.0	0.0	0.0	26.0
AL	West Blocton		FR	26.0	0.0	0.0	0.0	26.0
AL	Wetumpka		FR	26.0	0.0	0.0	0.0	26.0
AL	Fort Deposit		MS	27.25	0.0	0.0	0.0	27.25
AL	Lafayette		MS	27.25	0.0	0.0	0.0	27.25
AL	Marion		MS	27.25	0.0	0.0	0.0	27.25
AL	McIntosh		MS	27.25	0.0	0.0	0.0	27.25
AL	Uniontown		MS	27.25	0.0	0.0	0.0	27.25
AL	Brideport		MS	27.25	0.0	0.0	0.0	27.25
AL	Centreville		MS	27.25	0.0	0.0	0.0	27.25
AL	Eutaw		MS	27.25	0.0	0.0	0.0	27.25
AL	Evergreen		MS	27.25	0.0	0.0	0.0	27.25
AL	Greensboro		MS	27.25	0.0	0.0	0.0	27.25
AL	Jackson		MS	27.25	0.0	0.0	0.0	27.25

(700) Price Offerings including Voice Rate Data
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July 2013

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<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

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State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
AL	Livingston		MS	27.25	0.0	0.0	0.0	27.25
AL	Stevenson		MS	27.25	0.0	0.0	0.0	27.25
AL	Thomasville		MS	27.25	0.0	0.0	0.0	27.25
AL	York		MS	27.25	0.0	0.0	0.0	27.25
AL	Bay Minette		MS	27.25	0.0	0.0	0.0	27.25
AL	Brewton		MS	27.25	0.0	0.0	0.0	27.25
AL	Childersburg		MS	27.25	0.0	0.0	0.0	27.25
AL	Clanton		MS	27.25	0.0	0.0	0.0	27.25
AL	Clayton		MS	27.25	0.0	0.0	0.0	27.25
AL	Demopolis		MS	27.25	0.0	0.0	0.0	27.25
AL	Eufaula		MS	27.25	0.0	0.0	0.0	27.25
AL	Fort Payne		MS	27.25	0.0	0.0	0.0	27.25
AL	Linden		MS	27.25	0.0	0.0	0.0	27.25
AL	Munford		MS	27.25	0.0	0.0	0.0	27.25
AL	Red Bay		MS	27.25	0.0	0.0	0.0	27.25
AL	Sylacauga		MS	27.25	0.0	0.0	0.0	27.25
AL	Talladega		MS	27.25	0.0	0.0	0.0	27.25
AL	Troy		MS	27.25	0.0	0.0	0.0	27.25
AL	Tuskegee		MS	27.25	0.0	0.0	0.0	27.25
AL	Albertville		MS	27.25	0.0	0.0	0.0	27.25
AL	Alexdr.City		MS	27.25	0.0	0.0	0.0	27.25

(700) Price Offerings including Voice Rate Data
Data Collection Form

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<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

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State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
AL	Athens		MS	27.25	0.0	0.0	0.0	27.25
AL	Boaz		MS	27.25	0.0	0.0	0.0	27.25
AL	Carbon Hill		MS	27.25	0.0	0.0	0.0	27.25
AL	Cordova		MS	27.25	0.0	0.0	0.0	27.25
AL	Cullman		MS	27.25	0.0	0.0	0.0	27.25
AL	Goodwater		MS	27.25	0.0	0.0	0.0	27.25
AL	Guntersville		MS	27.25	0.0	0.0	0.0	27.25
AL	Hanceville		MS	27.25	0.0	0.0	0.0	27.25
AL	Hurtsboro		MS	27.25	0.0	0.0	0.0	27.25
AL	Jasper		MS	27.25	0.0	0.0	0.0	27.25
AL	Maplesville		MS	27.25	0.0	0.0	0.0	27.25
AL	Parrish		MS	27.25	0.0	0.0	0.0	27.25
AL	Selma		MS	27.25	0.0	0.0	0.0	27.25
AL	Attalla		MS	27.25	0.0	0.0	0.0	27.25
AL	Auburn		MS	27.25	0.0	0.0	0.0	27.25
AL	Columbiana		MS	27.25	0.0	0.0	0.0	27.25
AL	Courtland		MS	27.25	0.0	0.0	0.0	27.25
AL	Dadeville		MS	27.25	0.0	0.0	0.0	27.25
AL	Gadsden		MS	27.25	0.0	0.0	0.0	27.25
AL	Hartselle		MS	27.25	0.0	0.0	0.0	27.25
AL	Moulton		MS	27.25	0.0	0.0	0.0	27.25

(700) Price Offerings including Voice Rate Data
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<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

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State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
AL	Ohatchee		MS	27.25	0.0	0.0	0.0	27.25
AL	Opelika		MS	27.25	0.0	0.0	0.0	27.25
AL	Phenix City		MS	27.25	0.0	0.0	0.0	27.25
AL	Piedmont		MS	27.25	0.0	0.0	0.0	27.25
AL	Town Creek		MS	27.25	0.0	0.0	0.0	27.25
AL	Alabaster		MS	27.25	0.0	0.0	0.0	27.25
AL	Anniston		MS	27.25	0.0	0.0	0.0	27.25
AL	Belle Fontaine		MS	27.25	0.0	0.0	0.0	27.25
AL	Bessemer		MS	27.25	0.0	0.0	0.0	27.25
AL	Birmingham		MS	27.25	0.0	0.0	0.0	27.25
AL	Calera		MS	27.25	0.0	0.0	0.0	27.25
AL	Chelsea		MS	27.25	0.0	0.0	0.0	27.25
AL	Citronelle		MS	27.25	0.0	0.0	0.0	27.25
AL	Dora		MS	27.25	0.0	0.0	0.0	27.25
AL	Fairhope		MS	27.25	0.0	0.0	0.0	27.25
AL	Florence		MS	27.25	0.0	0.0	0.0	27.25
AL	Gardendale		MS	27.25	0.0	0.0	0.0	27.25
AL	Graysville		MS	27.25	0.0	0.0	0.0	27.25
AL	Gurley		MS	27.25	0.0	0.0	0.0	27.25
AL	Hazel Green		MS	27.25	0.0	0.0	0.0	27.25
AL	Holtville		MS	27.25	0.0	0.0	0.0	27.25

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State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
AL	Huntsville		MS	27.25	0.0	0.0	0.0	27.25
AL	Jacksonville		MS	27.25	0.0	0.0	0.0	27.25
AL	Killen		MS	27.25	0.0	0.0	0.0	27.25
AL	Leighton		MS	27.25	0.0	0.0	0.0	27.25
AL	Lexington		MS	27.25	0.0	0.0	0.0	27.25
AL	Madison		MS	27.25	0.0	0.0	0.0	27.25
AL	Mobile		MS	27.25	0.0	0.0	0.0	27.25
AL	Montevallo		MS	27.25	0.0	0.0	0.0	27.25
AL	Montgomery		MS	27.25	0.0	0.0	0.0	27.25
AL	Mt. Vernon		MS	27.25	0.0	0.0	0.0	27.25
AL	Pinson		MS	27.25	0.0	0.0	0.0	27.25
AL	Prattville		MS	27.25	0.0	0.0	0.0	27.25
AL	Rogersville		MS	27.25	0.0	0.0	0.0	27.25
AL	Russellville		MS	27.25	0.0	0.0	0.0	27.25
AL	Sheffield		MS	27.25	0.0	0.0	0.0	27.25
AL	Tuscaloosa		MS	27.25	0.0	0.0	0.0	27.25
AL	Vincent		MS	27.25	0.0	0.0	0.0	27.25
AL	Warrior		MS	27.25	0.0	0.0	0.0	27.25
AL	West Blocton		MS	27.25	0.0	0.0	0.0	27.25
AL	Wetumpka		MS	27.25	0.0	0.0	0.0	27.25

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	255181
<015>	Study Area Name	SO CENTRAL BELL-AL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	Total Rates and Fees	**Broadband Service - Download Speed (Mbps)**	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
AL	ALL	70.0	0.0	70.0	24.1	3.0	1000.0	Overage Charge
AL	ALL	80.0	0.0	80.0	45.1	6.0	1000.0	Overage Charge
AL	ALL	99.0	0.0	99.0	80.0	80.0	1000.0	Overage Charge
AL	ALL	119.0	0.0	119.0	500.0	500.0	999999.0	Other, unlimited

(800) Operating Companies
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<810>	Reporting Carrier	AT&T Alabama
<811>	Holding Company	AT&T Inc.
<812>	Operating Company	BellSouth Telecommunications, LLC

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**
AT&T CORP	549004	AT&T Corp.
AT&T MOBILITY PUERTO RICO INC.	639005	AT&T Mobility
AT&T MOBILITY LLC	259908	AT&T Mobility
AT&T MOBILITY LLC	399015	AT&T Mobility
AT&T MOBILITY LLC	529910	AT&T Mobility
AT&T MOBILITY LLC	539010	AT&T Mobility
BELLSOUTH TELECOMMUNICATIONS, LLC	215191	AT&T Florida
BELLSOUTH TELECOMMUNICATIONS, LLC	225192	AT&T Georgia
BELLSOUTH TELECOMMUNICATIONS, LLC	235193	AT&T North Carolina
BELLSOUTH TELECOMMUNICATIONS, LLC	245194	AT&T South Carolina
BELLSOUTH TELECOMMUNICATIONS, LLC	255181	AT&T Alabama
BELLSOUTH TELECOMMUNICATIONS, LLC	265182	AT&T Kentucky
BELLSOUTH TELECOMMUNICATIONS, LLC	275183	AT&T Louisiana
BELLSOUTH TELECOMMUNICATIONS, LLC	285184	AT&T Mississippi
BELLSOUTH TELECOMMUNICATIONS, LLC	295185	AT&T Tennessee
ILLINOIS BELL TELEPHONE COMPANY	345070	AT&T Illinois
INDIANA BELL TELEPHONE COMPANY, INC.	325080	AT&T Indiana
MICHIGAN BELL TELEPHONE COMPANY	315090	AT&T Michigan
NEVADA BELL TELEPHONE COMPANY	555173	AT&T Nevada
NEW CINGULAR WIRELESS PCS, LLC	209012	AT&T Mobility
NEW CINGULAR WIRELESS PCS, LLC	269905	AT&T Mobility
NEW CINGULAR WIRELESS PCS, LLC	279010	AT&T Mobility
NEW CINGULAR WIRELESS PCS, LLC	289912	AT&T Mobility

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<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**
NEW CINGULAR WIRELESS PCS, LLC	319026	AT&T Mobility
NEW CINGULAR WIRELESS PCS, LLC	389015	AT&T Mobility
NEW CINGULAR WIRELESS PCS, LLC	409004	AT&T Mobility
NEW CINGULAR WIRELESS PCS, LLC	449022	AT&T Mobility
NEW CINGULAR WIRELESS PCS, LLC	479006	AT&T Mobility
NEW CINGULAR WIRELESS PCS, LLC	619004	AT&T Mobility
PACIFIC BELL TELEPHONE COMPANY	545170	AT&T California
SOUTHWESTERN BELL TELEPHONE COMPANY	405211	AT&T Arkansas
SOUTHWESTERN BELL TELEPHONE COMPANY	415214	AT&T Kansas
SOUTHWESTERN BELL TELEPHONE COMPANY	425213	AT&T Missouri
SOUTHWESTERN BELL TELEPHONE COMPANY	435215	AT&T Oklahoma
SOUTHWESTERN BELL TELEPHONE COMPANY	445216	AT&T Texas
THE OHIO BELL TELEPHONE COMPANY	305150	AT&T Ohio
WISCONSIN BELL, INC.	335220	AT&T Wisconsin

Line 510 – Description of Compliance with Service Quality and Consumer Protection

AT&T has established methods and procedures that are designed to facilitate compliance with applicable service quality standards and consumer protection rules. In the event that a service quality or consumer protection issue arises, AT&T works with appropriate government entities and/or customers to resolve the issue consistent with AT&T's obligations.

AT&T has implemented Customer Proprietary Network Information and Truth-in-Billing procedures in accordance with the Commission's requirements. AT&T also makes available the rates, terms and conditions of its service offerings through service guides, guidebooks and, where applicable, tariffs, which consumers can access through AT&T's website (*available at* http://www.att.com/gen/public-affairs?pid=11970). Among other things, these documents clearly explain the terms of service, including dispute resolution procedures and billing and payment requirements. Consumers are able to contact AT&T with questions or concerns through a toll-free number or online. Also, AT&T advertises its services using media of general distribution and these advertisements are clear and contain appropriate disclosures. Lastly, AT&T has a company-wide privacy policy that describes how AT&T collects, uses and protects its customer's information (*available at* http://about.att.com/sites/privacy_policy).

Line 610 – Descriptive Document for Functionality in Emergency Situations

Section 54.313(a) (6) of the Commission's rules requires an Eligible Telecommunication Carrier (ETC) to certify an ability to function in emergency situations as set forth in Section 54.202(a)(2) of the Commission's rules. The standards set forth in Section 54.202(a)(2) include having a reasonable amount of back-up power to ensure functionality without an external power source, having an ability to reroute traffic around damaged facilities, and having a capability to manage traffic spikes resulting from emergency situations.

All AT&T ILEC central offices are equipped with battery backup equipment. Offices with dedicated standby generators are equipped with sufficient battery capacity to run for approximately four hours without power; offices with access to portable generators have sufficient battery capacity to operate for approximately eight hours without power. The fuel tanks supporting the standby generators are typically sized to supply enough fuel, at three-quarters full fuel capacity, for approximately one to three (or more) days runtime (the continuous operation of the engine alternator set at 100% [full] load).

Each major element of the AT&T network (IP, TDM voice, cellular, etc.) is under the oversight of a Technology Reliability Center (TRC) that manages and controls the network's operation. Technology Reliability Centers are located throughout the United States and are responsible for:

- Proactive 7x24 surveillance of network elements (fault management)
- Progress and event notification to Customer Care Centers
- Asset management (including spare equipment availability)
- Logical configuration management
- Network upgrades and change management
- Direction of the maintenance activities of business partners (including the network field operations force and capacity management).

The AT&T Global Technology Operations Center (GTOC) provides the command and control functions for the TRC organization and serves as the central point of contact for all network and application related traffic and incident management across all of AT&T. The GTOC proactively manages the data and voice traffic flowing across AT&T's domestic and global networks twenty-four hours a day, seven days a week. This proactive network management ensures maximum traffic flow by preventing, minimizing, and/or controlling disruptions to network elements and applications, and impacts to customers. It also performs storm impact reporting to ensure service impacts due to storms are mitigated as rapidly as possible and is prepared to respond to security intrusion related events and finally administers Change Restrictions to reduce risk of change caused disruptions proactively for special events and reactively for emergency conditions.

The GTOC's 3P (Preventive, Predictive, Pro-Active) process collects, identifies, and evaluates the consolidated network view of any high-risk network vulnerabilities to determine if there is a need to develop a mitigation response plan for the network.

- This process is used for National Special Security Events (NSSEs), political conventions, the Olympics, high profile sporting events, and hurricane/storm preparations.
- The mitigation plan is developed to minimize network service affecting incidents with the activation of a managed restoration plan.

- In addition to ensuring a response plan for any adverse events, the team also reviews and addresses issues such as capacity, infrastructure, and physical reliability.

AT&T emergency response teams have extensive experience in planning for and responding to a wide variety of situations, including hurricanes, floods, power outages, earthquakes and man-made disasters. We have a variety of specialist "First Strike" teams with responders that work to restore the AT&T network as quickly and safely as possible. Our Network Disaster Recovery (NDR) program allows a rapid and predictable response to the loss of an entire network office. The program includes specially trained managers, engineers and technicians from across the company, as well as a fleet of more than 320 technology recovery trailers and support vehicles that house the same equipment and components as our data-routing or voice-switching centers. The NDR process and capability has been tested in field exercises several times a year since 1992.

The AT&T Technology Operations Business Continuity Team manages business continuity risks across AT&T's Network and IT technologies and organizations. The scope includes the development and maintenance of business continuity plans and emergency procedures consistent with industry best practices. Our plans are designed to get processes, applications and personnel back to a Business-As-Usual (BAU) state as quickly and safely as possible. The planning process includes incorporating improvement opportunities from previous events into future response activities.

AT&T's Technology Operations Emergency Management Center manages processes, procedures, resources, and teams in response to disasters. This includes up-front prevention and mitigation efforts, as well as executing comprehensive emergency response and recovery plans in the event of a disaster or crisis:

- Business Continuity – development, maintenance, and emergency procedures consistent with industry best practices.
- Disaster Recovery – planning, testing and actual recovery of critical network infrastructure and critical IT infrastructure and applications.

In 2015, AT&T became the first telecom sector company to become certified under the new international Business Continuity Management standard (ISO 22301) for the Voluntary Private Sector Preparedness Program (PS-PrepTM). AT&T received its original certification for PS-Prep in 2012. The new ISO standard is the logical successor to the previous standard and became the accepted Business Continuity Management standard worldwide. PS-PrepTM is a partnership between the Department of Homeland Security and the private sector enabling private businesses to demonstrate their capabilities for planning for, responding to, and recovering from disasters and other emergencies.

Based on the foregoing, the reporting carrier certifies it is able to function in emergency situations as set forth in Section 54.202(a)(2).

255181AL1010

Voice Services Rate Comparability Compliance

AT&T's fixed voice service rates for each exchange included in this Form 481 filing, as displayed on Line 703c of the attached Line 700 form, are below the FCC's 2017 $49.51 reasonable comparability benchmark for basic residential voice service. ***See Wireline Competition Bureau Announces Results of 2017 Urban Rate Survey for Fixed Voice and Broadband Services,*** **WC Docket No. 10-90, DA 17-167 (rel. February 14, 2017).**

255181AL1030

Broadband Service Rate Comparability Compliance

AT&T has at least one broadband service offering, as displayed on the attached Line 1000 form, that is priced at or below the FCC's 2017 reasonable comparability benchmark for broadband service. See, for example, AT&T's 24.1 Mbps download speed, 3 Mbps upload speed, with 1000 GB monthly usage allowance that is priced at $70, which is below the FCC's reasonable comparability benchmark of $89.90 for that service. *See Wireline Competition Bureau Announces Results of 2017 Urban Rate Survey for Fixed Voice and Broadband Services*, WC Docket No. 10-90, DA 17-167 (rel. February 14, 2017).

Please complete the statement below:

The total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations is:

Year 3

$0.00

2025b-AL255181

Please use this tab to report Geocoded Information.

Circle Invalidate Data

Census block information (Federal Information Processing Standard (FIPS) code)	**NECA assigned operating company code (OCN)**	**Study Area Code (SAC)**	**Common Language Location Identifier (CLLI) code**	**Latitude** (to six decimal places)	**Longitude** (to six decimal places)

OCN Code
Enter 4 character OCN code.

Template for Reporting Community Ancho

Number	Name
1	ARLEY VOLUNTEER FIRE DEPARTMENT
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