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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I once had AT&T and was totally unhappy with their ripoff prices and attitude when fraud was done when a line was connected to mine to test it and then ATT&T forgot to disconnect it and I was getting charged for calls to states that I did not even have any connection to anyone there. I finally proved it, but AT&T did not ever refund me the money that I had already had to pay. I cancelled them and would NEVER, NEVER use them again.

I have now used "Sonic" for my internet provider and phone provider. I have found them to be honest, fair, and their tech service is excellent when you do need help with a problem.

Do not stick us with those large providers like ATT&T, Comcast or any of those other large companies who overcharge, have offices located in Guatamala, India and elsewhere, where when you have a problem or question, you are diverted to someone who doesn't speak clear English and their is a definite problem with understanding each other. Don't let those big companies who offer less quality service and lousy customer relations, determine what price hikes they want to give and make us left with just one or two providers. We want choices, we want competition to help keep down prices and we want choices based based on quality of service, rather than lack of competition.

My income is limited, and budgeting is a top priority and critical to my home. My internet service helps me be connected to my family, and my phone service is a necessity.

I choose a competitive provider based on their quality of support, their prices, and their ability to offer techs that speak clear and understandable English, and their local availability.

I don't want AT&T or any of those other large companies. I have found them lacking in the past and were very dissatisfied with them and I WANT THE FREEDOM TO CHOOSE SOMEONE ELSE!

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