



Sprint
Accessibility

Missouri FCC Complaint Log

2018 - 2019

Complaint Tracking for MISSOURI (06/01/2018-05/31/2019). Total Customer Contacts: 1

Tally	Date of Complaint	Nature of Complaint	Date of Resolution	Explanation of Resolution
1	04/15/19	This customer cannot call his mother's number. His mother's number could be reached directly, but not through Relay service. The number was reached with no problem from the Customer Service's office phone. Customer Service: Apologized for the problem and assured that a trouble ticket would be turned in with the problems that he stated. This problem has been going on for the last 2 weeks. Trouble ticket submitted. He would like an email back when the problem is fixed.	04/15/19	Email was sent to customer as requested on 4/30/19.