REDACTED FOR PUBLIC INSPECTION

Your business is our business.

7852 Walker Drive, Suite 200
Greenbelt, Maryland 20770
phone: 301-459-7590, fax: 301-577-5575
internet: www.jsitel.com, e-mail: jsi@jsitel.com

June 24, 2016

Via Hand Delivery

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

Re: WC Docket No. 14-58
2016 ETC Annual Report of Eastex Telephone Cooperative, Inc.
Study Area Code 442068

Dear Ms. Dortch:

On behalf of Eastex Telephone Cooperative, Inc. ("Eastex"), JSI files the attached confidential version of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.[1] Company seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.[2] The redacted version is being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the Company's Five-Year Service Quality Improvement Plan Progress Report required by Section 54.313.[3]

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

[1] 47 C.F.R. §§ 54.313, 54.422.
[2] *Connect America Fund et al.*, WC Docket Nos. 10-90 and 14-58, Protective Order, DA 16-296 rel. March 22, 2016 (Protective Order). 47 C.F.R. § 54.313(f)(2).
[3] 47 C.F.R. §§ 0.457, 0.459, 54.313.

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Federal Communications Commission
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445 12th Street, SW
Washington, DC 20554

Re: WC Docket No. 14-58
2016 ETC Annual Report of Eastex Telephone Cooperative, Inc.
Study Area Code 442068
Request for Confidentiality

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client Eastex Telephone Cooperative, Inc. (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules,[1] withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).[2]

1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").[3]

2. Pursuant to Section 54.313, Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission a Progress Report on its Five-Year Service Quality Improvement Plan ("Progress Report") which is contained in the attachment to the 2016 Report.[4]

3. The information contained in attachment for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Progress Report provided at FCC Form 481 Line 112 attachment. Information of this nature is confidential commercial information routinely withheld from public inspection.

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[1] 47 C.F.R. §§ 0.457, 0.459.
[2] 47 C.F.R. § 0.459(b)(1) through (9).
[3] 47 C.F.R. §§ 54.313, 54.422.
[4] 47 C.F.R. §§ 54.313.

4. With respect to identifying the degree to which the subject attachment concerns a service that is subject to competition, the information is of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment contains competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.

   In its *March 5, 2013 Order*, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories."[5] The Company's Progress Report updates this information as well as provides maps and detailed information as to whether or not network improvement objectives were achieved at the wire center level. Accordingly, because the Company is a rate-of-return carrier, it must file Progress Reports which contain proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.

5. With respect to identifying possible exposure to competitive harm, the information contained in the Line 112 attachment is information that is not customarily released to the public. This information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.

6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing

[5] *See Connect America Fund et al.*, WC Docket 10-90 *et al*., Order, DA 13-332 (rel. Mar. 5, 2013) ("*March 5, 2013 Order*") at para 9 *citing* Section 54.202(a) (1) (ii).

the attachment under seal. The Company uses the information contained in the Progress Report to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.

7. Any previous versions of this information are not publicly available.

8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.

9. Not applicable.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Progress Report provided at FCC Form 481 Line 112 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

FCC Form 481 - Carrier Annual Reporting Data Collection Form

REDACTED FOR PUBLIC INSPECTION

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Steve Alexander
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	stevena@eastex.com
	Form Type	54.313 and 54.422

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no) ○ ●
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) ○ ○

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

442068tx112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	Yes
<114>	Report how much universal service (USF) support was received	Yes
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality	Yes
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage	Yes
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity	Yes
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	Yes

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

<210> For the prior calendar year, were there any reportable voice service outages? No

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

(300) Unfulfilled Service Request
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

<300> Unfulfilled service request (voice): 0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband): 0

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	0.0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0.0
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	442068tx510.pdf

(600) Functionality in Emergency Situations
Data Collection Form

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FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	442068tx610.pdf

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**

-- See attached worksheet --

(710) Broadbrand Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	**Total Rate and Fees**	**Broadband Service - Download Speed (Mbps)**	**Broadband Service - Upload Speed (Mbps)**	**Usage Allowance (GB)**	**Usage Allowance Action Taken When Limit Reached {*select*}**
			-- See attached worksheet --					

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

<810>	Reporting Carrier	Eastex Telephone Cooperative, Inc.
<811>	Holding Company	Not Applicable
<812>	Operating Company	Eastex Telephone Cooperative, Inc.

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**

-- See attached worksheet --

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(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986 /OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

<900> Does the filing entity offer tribal land services? (Y/N) Yes

<910> Tribal Land(s) on which ETC Serves

Alabama-Coushatta Tribe of Texas

<920> Tribal Government Engagement Obligation

442068TX920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select Yes or No or Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	Yes
<922>	Feasibility and sustainability planning;	Yes
<923>	Marketing services in a culturally sensitive manner;	Yes
<924>	Compliance with Rights of way processes	Yes
<925>	Compliance with Land Use permitting requirements	Yes
<926>	Compliance with Facilities Siting rules	Yes
<927>	Compliance with Environmental Review processes	Yes
<928>	Compliance with Cultural Preservation review processes	Yes
<929>	Compliance with Tribal Business and Licensing requirements.	Yes

(1000) Voice and Broadband Service Rate Comparability Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

<1000>	Voice services rate comparability certification	Yes
<1010>	Attach detailed description for voice services rate comparability compliance	Name of Attached Document
<1020>	Broadband comparability certification	Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau
<1030>	Attach detailed description for broadband comparability compliance	Name of Attached Document

(1100) No Terrestrial Backhaul Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).	

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

442068tx1210.pdf

Name of Attached Document

<1220> Link to Public Website HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ✔

<1222> Details on the number of minutes provided as part of the plan, ✔

<1223> Additional charges for toll calls, and rates for each such plan. ✔

(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support

<2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support

<2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.

<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.

<2024A> Round 2 Recipient of Incremental Support?

<2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.

Name of Attached Document Listing Required Information

<2025A> Round 1 or Round 2 Recipient of Incremental Support?

<2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-

Name of Attached Document Listing Required Information

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

(2000) Price Cap Carrier Additional Documentation (Continued)
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2015.

Name of Attached Document Listing Required Information

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

REDACTED FOR PUBLIC INSPECTION

(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

(3009)	Carrier certifies to 54.313(f)(1)(iii)	Yes - Attach Certification	
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}		
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	442068tx3010.pdf
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	◉ ○
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	○ ◉
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		☐
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		☐
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	◉ ○
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		✔
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		✔
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		✔
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		☐
(3023)	Underlying information subjected to a review by an independent certified public accountant		☐
(3024)	Underlying information subjected to an officer certification.		☐
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		☐
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	442068tx3026.pdf

REDACTED FOR PUBLIC INSPECTION

(3005) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

Financial Data Summary

(3027) Revenue	[redacted]
(3028) Operating Expenses	[redacted]
(3029) Net Income	[redacted]
(3030) Telephone Plant In Service(TPIS)	[redacted]
(3031) Total Assets	[redacted]
(3032) Total Debt	[redacted]
(3033) Total Equity	[redacted]
(3034) Dividends	[redacted]

Name of Attached Document Listing Required Information

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)
Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information _____

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481. Name of Attached Document Listing Required Information _____

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area. Name of Attached Document Listing Required Information _____

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier:

Signature of Authorized Officer: Date

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent) JSI **is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.**

Name of Authorized Agent: JSI

Name of Reporting Carrier: EASTEX TEL COOP INC

Signature of Authorized Officer: CERTIFIED ONLINE Date: 06/22/2016

Printed name of Authorized Officer: Steve Alexander

Title or position of Authorized Officer: CFO

Telephone number of Authorized Officer: 9038541000 ext.

Study Area Code of Reporting Carrier: 442068 Filing Due Date for this form: 07/01/2016

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier: EASTEX TEL COOP INC

Name of Authorized Agent Firm: JSI

Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date: 06/22/2016

Name of Authorized Agent Employee: Diane Longenecker

Title or position of Authorized Agent or Employee of Agent Director -Regulatory Affairs

Telephone number of Authorized Agent or Employee of Agent: 5123380473 ext.535

Study Area Code of Reporting Carrier: 442068 Filing Due Date for this form: 07/01/2016

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

REDACTED – FOR PUBLIC INSPECTION

ATTACHMENT - LINE 112

Five-Year Network Improvement Plan and Progress Report

ATTACHMENT REDACTED IN ENTIRETY

Eastex Telephone Cooperative, Inc.

Study Area Code: 442068

Response to Line 510 - Service Quality Standards and Consumer Protection Rules Compliance – Voice and Broadband

In establishing this certification in its *2005 ETC Order*,[1] the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers."[2] The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis.[3] In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."[4]

Eastex Telephone Cooperative, Inc. ("Cooperative") hereby certifies that its voice service complies with applicable service quality standards and consumer protection rules under the Texas Administrative Code, Title 16, Part II, as established by the Public Utility Commission of Texas. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff which discloses rates, terms and conditions of service to customers pursuant to Subchapter J requirements in Sections 26.201-26.230; (2) adherence to state consumer protection requirements

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[1] *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("*2005 ETC Order*").

[2] *Id.* at para. 28.

[3] *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.

[4] *Id.* at n. 72.

governing telephone providers as identified in Subchapter B, in Sections 26.21-26.37; and (3) service quality standards requirements as identified in Subchapter C, Sections 26.51 -26.57. In addition, the Cooperative complies with numerous federal consumer protection standards including, but not limited to: (1) Truth-in-Billing Rules outlined in 47 CFR § 64.2401; and (2) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

For its broadband service, Cooperative hereby certifies that while there are no applicable state broadband service quality standards and consumer protection rules yet established under the Texas Administrative Code by the Public Utility Commission of Texas, the Cooperative discloses rates, terms and conditions on its public web site and the Cooperative complies with applicable federal and state customer protection standards generally applicable to all businesses operating in Texas. In addition, the Cooperative adheres to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3. The Company furthermore will comply with all requirements set forth in the 2015 *Open Internet Order,* as it applies to the Company.

Eastex Telephone Cooperative, Inc.

Study Area Code: 442068

Response to Line 610 - Ability to Function in Emergency Situations for Voice and Broadband

Eastex Telephone Cooperative, Inc. ("Cooperative") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)[1] and the Texas Administrative Code. The Cooperative's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Cooperative can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allows the Cooperative to manage traffic spikes throughout its network, as emergency situations require.

Specifically, the Cooperative is able to function under emergency operations in accordance with Public Utility Commission of Texas Substantive Rules §26.51 *Reliability of Operations of Telecommunications Providers* and §26.52 *Emergency Operations* which include obligations for continuity of service and emergency operations planning and service provision capability for dominant carriers. Any central office not equipped with permanently installed standby generators contains as a minimum four hours of battery reserve without voltage falling below the level required for proper operation of all equipment. In addition, all central offices without installed

[1] Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

emergency power facilities have a mobile power unit available which can be delivered and connected on short notice.

The Cooperative's standby generators and battery back-up equipment support both voice and broadband network equipment in the event of an emergency situation.

REDACTED FOR PUBLIC INSPECTION

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
TX	Blanchard		FR	16.0	0.0	0.53	0.0	16.53
TX	Chester		FR	12.5	0.0	0.53	3.5	16.53
TX	Coldsprings		FR	13.0	0.0	0.53	3.0	16.53
TX	DeBerry		FR	12.5	0.0	0.53	3.5	16.53
TX	Elysian Fields		FR	12.5	0.0	0.53	3.5	16.53
TX	Evergreen		FR	12.5	0.0	0.53	3.5	16.53
TX	Goodrich		FR	16.0	0.0	0.53	0.0	16.53
TX	Goodsprings		FR	10.6	0.0	0.53	5.4	16.53
TX	Hudson		FR	12.5	0.0	0.53	3.5	16.53
TX	Huxley		FR	13.5	0.0	0.53	2.5	16.53
TX	Laneville		FR	10.6	0.0	0.53	5.4	16.53
TX	Maydelle		FR	12.5	0.0	0.53	3.5	16.53
TX	Minden		FR	10.6	0.0	0.53	5.4	16.53
TX	Mt. Enterprise		FR	10.6	0.0	0.53	5.4	16.53
TX	Oak Hill		FR	10.6	0.0	0.53	5.4	16.53
TX	Oakhurst		FR	13.05	0.0	0.53	2.95	16.53
TX	Onalaska		FR	16.0	0.0	0.53	0.0	16.53
TX	Pinehill		FR	10.6	0.0	0.53	5.4	16.53
TX	Ruby		FR	16.0	0.0	0.53	0.0	16.53
TX	Segno		FR	16.0	0.0	0.53	0.0	16.53
TX	Waskom		FR	12.5	0.0	0.53	3.5	16.53

REDACTED FOR PUBLIC INSPECTION

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
TX	All Exchanges		FR	21.5	0.0	0.71	0.0	22.21

REDACTED FOR PUBLIC INSPECTION

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rates and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service -Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached {select}
TX	All	89.95	0.0	89.95	10.0	1.0	999999.0	Other, No usage allowance
TX	All	69.95	0.0	69.95	5.0	1.0	999999.0	Other, No usage allowance.
TX	All	129.95	0.0	129.95	20.0	2.0	999999.0	Other, No usage allowance.
TX	All	159.95	0.0	159.95	40.0	2.0	999999.0	Other, No usage allowance.
TX	All	199.95	0.0	199.95	20.0	20.0	999999.0	Other, No usage allowance.
TX	All	299.95	0.0	299.95	40.0	20.0	999999.0	Other, No usage allowance.
TX	All	599.95	0.0	599.95	100.0	50.0	999999.0	Other, No usage allowance.
TX	All	64.44	0.0	64.44	5.0	1.0	999999.0	Other, No usage allowance. Bundle discount price.
TX	All	74.44	0.0	74.44	10.0	1.0	999999.0	Other, No usage allowance. Bundle discount price.

REDACTED FOR PUBLIC INSPECTION

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	442068
<015>	Study Area Name	EASTEX TEL COOP INC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Steve Alexander
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038541121 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stevena@eastex.com

<810>	Reporting Carrier	Eastex Telephone Cooperative, Inc.
<811>	Holding Company	Not Applicable
<812>	Operating Company	Eastex Telephone Cooperative, Inc.

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**
Eastex Celco, LLC		
Eastex Telephone Cooperative, Inc.	442068	Eastex.net

Eastex Telephone Cooperative, Inc.

Study Area Code 442068

Response to Line 920- Tribal Engagement Obligation

Eastex Telephone Cooperative, Inc. ("Cooperative") serves the Alabama-Coushatta Tribe of Texas located in eastern Texas. On November 2, 2015, Anthony Hopkins, Plant Manager, and Kaitlin Puckett, Marketing Coordinator, both representing the Cooperative, met with Stephanie Williams, the tribal administrator for the Alabama-Coushatta Tribe of Texas. The Cooperative's representatives and the tribal administrator engaged in discussions of the Alabama-Coushatta Tribe of Texas' needs assessment and deployment planning with a focus on Tribal community anchor institutions, feasibility and sustainability planning, marketing services in a culturally sensitive manner, rights of way, land use permitting, facilities siting, environmental and cultural preservation processes, and compliance with Tribal business and licensing requirements per the requirements of 47 C.F.R. §54.313(a)(9). Through this meeting, the Cooperative satisfied its tribal engagement obligations for the calendar year 2015.

Eastex Telephone Cooperative, Inc.

Study Area Code: 442068

Rates, Terms and Conditions for Lifeline Service

(Response to Form 481, Line 1210)

Local exchange service rates and charges as specified below are for basic local exchange service and facilities only, including tone dialing service, mandatory Extended Area Service, and mandatory Expanded Local Calling Service. The rates for other ancillary services not specifically shown below are presented in Eastex Telephone Cooperative's tariff(s) on file with the Public Utility Commission of Texas. Unless otherwise specified, the rates and charges quoted below are for periods of one month at same location, payable in advance and provide unlimited flat rate calling within the local exchange calling scope.

Residential Local Exchange Access Line Rates:[(1)(2)]

Exchange Name	R-1 Rate	Res. EAS Charge
Blanchard	$ 18.00	$ -
Chester	$ 18.00	$ -
Coldsprings	$ 18.00	$ -
DeBerry	$ 18.00	$ -
Elysian Fields	$ 18.00	$ -
Evergreen	$ 18.00	$ -
Goodrich	$ 18.00	$ -
Goodsprings	$ 18.00	$ -
Hudson	$ 18.00	$ -
Huxley	$ 18.00	$ -
Laneville	$ 18.00	$ -
Maydelle	$ 18.00	$ -
Minden	$ 18.00	$ -
Mt. Enterprise	$ 18.00	$ -
Oak Hill	$ 18.00	$ -
Oakhurst	$ 18.00	$ -
Onalaska	$ 18.00	$ -
Pinehill	$ 18.00	$ -
Ruby	$ 18.00	$ -
Segno	$ 18.00	$ -
Waskom	$ 18.00	$ -

[(1)] Above listed fees do not include mandatory taxes, fees and surcharges, including, but not limited to Texas Universal Service Fund charges, 9-1-1 fees, and municipal franchise fees.

[(2)] Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program

The Lifeline Program is a retail local service offering designed to make telephone service available at reduced rates to qualifying low-income customers.

1. General

a. A qualifying low-income customer subscribing to the Lifeline Program shall receive federal and state reductions to their monthly tariffed residential local exchange access line rate.

b. Nothing in this section shall prohibit a customer who is otherwise eligible for the Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.

c. Lifeline Program reductions do not apply to surcharges, taxes, long distance service, 976 and other information related telecommunications services, and optional services such as custom calling features. Customers may obtain these services, where available, at their discretion.

d. The Lifeline Program rate reductions do not apply to service connection charges; however, customers eligible for the Tribal Link Up Program will receive a 100% reduction not to exceed $100.00 on applicable service connection charges, as provided in Section 5 of this tariff. T T

D
D

PUBLIC UTILITY COMMISSION OF TEXAS
EFFECTIVE
APR 2 '12 CONTROL# TC. NO. 40225
TARIFF CLERK

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

I. **GENERAL** (Continued)

F. **Lifeline Program** (Continued)

1. **General** (Continued)

e. The Cooperative may not disconnect the service of a Lifeline Program customer for the non-payment of toll charges. However, the Cooperative reserves the right to implement toll blocking, at no charge, if the customer incurs a significant balance of unpaid toll bills. The Cooperative will inform the customer, by direct mail, of this change to their service due to the customer's non-payment of toll charges. Upon the customer's payment of all outstanding toll charges, the Cooperative shall remove mandatory toll blocking at no charge. T T

f. Upon subscribing to the Lifeline Program, a customer will be offered a subscription, at no charge, to toll blocking service (in exchanges where technically available) which denies the customer access to the long distance telecommunications network; however, the customer is under no obligation to accept the subscription to toll blocking. T

g. The Lifeline Program rate reductions will not be available on a retroactive basis unless directed by the Public Utility Commission or the Low-Income Discount Administrator (LIDA). T

h. Lifeline Service rate reductions apply to basic network service. The Cooperative shall provide access to and the customer may choose to subscribe to vertical services, including bundled services where offered by the Cooperative, at the tariffed rate, however, the Lifeline discount is applied first to the billed charge for basic telephone service. T T

i. The Cooperative shall waive monthly number portability charges, subject to its tariff, for Lifeline customers.

PUBLIC UTILITY COMMISSION OF TEXAS
EFFECTIVE
APR 2 '12 CONTROL# TC. NO. 40225
TARIFF CLERK

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

2. Designated Lifeline Program Services

The Cooperative shall offer the following voice telephony services: T

D

a. Voice-grade access to the public network or its functional equivalent. T

b. Local usage at no additional charge to end-users. T D

D

c. Access to emergency services such as 9-1-1 and E 9-1-1 as implemented locally. T

D

D

d. Toll limitation, including toll blocking or toll control. T

By: Mr. Allen Dorman, General Manager

PUBLIC UTILITY COMMISSION OF TEXAS
EFFECTIVE
APR 2 '12 CONTROL# TC. NO. 40225
TARIFF CLERK

MEMBER SERVICES TARIFF

LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

3. Eligibility Requirement

a. Qualifying Low-income (Eligible) Customer Criteria

An eligible customer shall be defined as an individual whose annual household income is at or below 150% of the federal poverty guidelines or in whose household resides a person who receives or has a child who receives benefits from at least one of the assistance programs identified in Chapter 47 of the Code of Federal Regulations § 54.409 and in P.U.C. Substantive Rule 26.412 regarding consumer qualification for Lifeline. T | T D | D

The Lifeline Program rate reductions will be provided to each eligible customer. The Low-Income Discount Administrator (LIDA) will provide a list of eligible customers to the Cooperative each month.

b. Obligations of the Customer

i. Customers whose annual household income is at or below 150% of the federal poverty guidelines or who participate in FPHA or LIHEAP programs may self-enroll for Lifeline Program benefits by completing an application form and returning it to LIDA. LIDA will send a blank application upon customer request. LIDA can be reached at 1-866-4LITEUP. Current customers receiving benefits under Medicaid, Food Stamps, SSI or CHIP will be subject to the Lifeline Program automatic enrollment procedures as provided by the LIDA unless they provide a written request to the LIDA to be excluded from the Lifeline Program.

ii. A customer who is eligible for the Lifeline Program but does not have telephone service at the time the LIDA provides its eligibility list to the Cooperative, shall be responsible for initiating a request for the Cooperative.

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LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

3. Eligibility Requirement (Continued)

c. Obligations of the Cooperative

i. LIDA will provide a list of eligible customers to the Cooperative on a monthly basis. Upon receipt of the list, the Cooperative shall begin reduced billing for those customers in accordance with the terms of the LIDA's procedures included in the LIDA Guide.

d. Discontinuance of Service

i. Discontinuance of Lifeline Discounts for customers automatically enrolled: The eligibility period for automatically enrolled customers is the length of their enrollment in Texas Health and Human Services Commission (THHSC) benefits plus a period of 60 days for renewal. Automatically enrolled customers will have an opportunity to renew their THHSC benefits or self-enrollment with LIDA upon the expiration of their automatic enrollment. T T

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LOCAL EXCHANGE SERVICE

I. **GENERAL** (Continued)

F. **Lifeline Program** (Continued)

3. **Eligibility Requirements** (Continued)

d. Discontinuance of Service (Continued)

ii. Discontinuance of Lifeline Discounts for customers who have self-enrolled. Individuals not receiving benefits through THHSC programs, but who have met Lifeline income qualifications, are eligible to receive the Lifeline Discount for seven months, which includes a period of 60 days during which the customer may renew their eligibility with LIDA for an additional seven months. T

4. **Deposit and Credit Requirements**

a. The Cooperative shall be prohibited from charging a service deposit in order to initiate the Lifeline Program if the eligible customer voluntarily elects to receive toll blocking.

b. The Cooperative may charge a service deposit if the eligible customer denies subscription to toll blocking upon subscribing to the Lifeline Program.

c. In instances where the Cooperative may require a service deposit, the same credit verification procedures and deposit regulations used for all applicants who apply for service with the Cooperative are also applicable to eligible customers of the Lifeline Program.

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LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

5. Service Connection Charges

a. Service connection charges do not apply to eligible customers with existing, qualifying service converting to the Lifeline Program.

b. Service connection charges do apply when:

i. Existing eligible customers request additional non-qualifying services at the time Lifeline Program reduced billing is initiated.

ii. New customers (those without existing local exchange access service) eligible for the Lifeline Program establish service.

iii. Customers make subsequent moves or changes after the initial connection to the Lifeline Program.

c. In instances where service connection charges apply, customers who qualify for the Lifeline Program and who also reside on Tribal Lands may be eligible for the Tribal Lands Link Up Program, to receive a reduction in the applicable service connection charges as provided in Section 5 of this tariff. T

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LOCAL EXCHANGE SERVICE

I. **GENERAL** (Continued)

F. **Lifeline Program** (Continued)

6. **Lifeline Program Rate Reduction**

a. Implementation

The Cooperative shall provide reduced billing for all Lifeline Program eligible customers within its service area in accordance with Commission's Substantive Rules. D D

In instances where a customer inquires about participation in the Lifeline Program, the Cooperative shall provide contact information for LIDA. DT D

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LOCAL EXCHANGE SERVICE

I. **GENERAL** (Continued)

F. **Lifeline Program** (Continued)

6. **Lifeline Program Rate Reduction** (Continued)

b. Amounts

The Cooperative shall apply Lifeline Program rate reductions, per eligible customer, as described below.

		Monthly Rate Reduction	
1)	Federal Lifeline support amount. The Cooperative shall grant qualifying low-income consumers support of $10.00 per month or equal to the support amount as directed by the Federal Communications Commission in Chapter 47 of the Code of Federal Regulations § 54.403 regarding Lifeline support.	up to $10.00	DTRDT T D D
2)	Maximum State Reduction to Residential Local Exchange Access Line Rate.	up to $3.50	T

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LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

7. Tribal Lands Customers

The Cooperative will apply additional Lifeline Program rate reductions per eligible customer residing on Tribal Lands [referenced in 47, Code of Federal Regulations, Section 54.409(b). T

a. Eligibility Requirement

Qualifying Low-Income Tribal Lands Consumer T

A consumer who lives on Tribal Lands and is at or below 150% of the Federal Poverty Guidelines for a household of that size; or

A consumer, their dependents, or their household who reside on Tribal Lands based upon CFR 47 § 54.400 and who participate in one of the federal or state assistance programs identified in Chapter 47 of the Code of Federal Regulations § 54.409(a) and (b) and in P.U.C. Substantive Rule 26.412 regarding consumer qualification for Lifeline, or

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LOCAL EXCHANGE SERVICE

I. **GENERAL** (Continued)

F. **Lifeline Program** (Continued)

7. **Tribal Lands Customers** (Continued)

b. Obligations of the Tribal Lands Consumer M

i. Prior to implementation of the Lifeline Program, the Cooperative shall require the eligible Tribal Lands customer to sign a document certifying that:

ii. The customer resides on a reservation, as defined in 47 CFR §54.400(e); M T

iii. The customer meets the income eligibility criteria in 47 CFR §54.409 (a)(1) or (a)(3) or participates in one of the programs previously identified in this subsection. Acceptable documentation of a state, federal, or Tribal tax return, employer paycheck stub, and other proof in 47 CFR §54.410(b)(1)(i)(B); and T

iv. The Tribal Lands customer agrees to notify the Cooperative if the customer ceases to participate in the identified program(s).

c. Lifeline Program Rate Reduction T

In addition to the Lifeline Program rate reductions described in Section 4(F)(6), the Cooperative shall apply an additional federal reduction to the residential local exchange access line rate of up to $25 per eligible Tribal Lands customer.

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	Monthly Support
i. Qualified Tribal Lands Lifeline Customer Residential Local Exchange Access Line Maximum Support	up to $25.00

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By: Mr. Allen Dorman, General Manager

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LOCAL EXCHANGE SERVICE

I. GENERAL (Continued)

F. Lifeline Program (Continued)

7. Tribal Lands Customers (Continued)

c. Service Connection Charges M

The Lifeline Program rate reductions do not apply to service connection charges.[1] A Tribal Lands customer eligible for the Tribal Link-Up Program will receive a 100% reduction on service connection charges, up to $100 in federal Link-Up support per eligible Tribal Lands customer's principal place of residence. T T M

[1] Applicable service connection charges are provided in Section 5 of this tariff.

By: Mr. Allen Dorman, General Manager

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LOCAL EXCHANGE SERVICE

I. **GENERAL** (Continued)

F. **Lifeline Program** (Continued)

7. **Tribal Lands Customers** (Continued)

d. Tribal Lifeline Eligibility Form

Eastex Telephone Cooperative, Inc.
Tribal Lands Lifeline/Link Up Service
Authorization and Self-Certification Form T

Applicant's Name_____

Applicant's Address_____
_____

Home Phone Number ( )_____ Work Phone Number ( ) _____
(Your contact number during weekdays between 8a.m. and 5 p.m.)

Applicant's Date of Birth _____ T
Applicant's Social Security Number_____ or
Official Tribal Government ID Number _____ T

1. I also certify that:
____ My telephone service is listed in my name
____ My telephone service is listed in another's name, and I want to be contacted for a billing name change at no charge
____ I do not currently have telephone service and want to be contacted for Link Up and Lifeline
____ The address listed above is my primary service residence
____ To the best of my knowledge, I reside on a tribal land/reservation (as defined in Title 25 Code of Federal Regulation, Section 20.1, paragraph (v)
Name of Reservation _____

2. I hereby certify that I participate in at least one of the following programs (check all that apply):
_____ Food Stamps
_____ Low Income Home Energy Assistance Program (LIHEAP)
_____ Medicaid
_____ Supplemental Security Income (SSI)
_____ Federal Public Housing Association (FPHA)
_____ State Child Health Plan
_____ Bureau of Indian Affairs general assistance program
_____ Tribally Administered Temporary Assistance for Needy Families (TANF)
_____ Head Start (Income qualified customers only)
_____ National School Lunch Program (free lunch program only)
_____ Food Distribution Program on Indian Reservations T

Or

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Eastex Telephone Cooperative, Inc.

Study Area Code: 442068

Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))

Eastex Telephone Cooperative, Inc. hereby certifies that throughout 2015, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, and offering broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream is reasonable, Eastex Telephone Cooperative, Inc. offers broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream.

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ATTACHMENT - LINE 3026

ATTACHMENT REDACTED IN ENTIRETY