



June 26, 2018

Windstream/PAETEC  
Communications, LLC  
4001 N. Rodney Parham Rd.  
Little Rock, AR 72212

<<Contact>>  
<<Company>>  
<<Address>>  
<<City, State Zip>>

**IMPORTANT: Your Services for Account # Ending in «Acct #»  
Will be Impacted Unless Action is Taken Immediately**

Dear Valued Customer,

This is a follow-up to our letter dated June 14, 2018 regarding this same subject. The purpose of this letter is to be more precise in the description of your location. Whereas the June 14 letter described the location of the customers affected by the decommissioning of the current service platform as in "the Detroit area," we recognize that a more precise description of your location is the Flint area. As a result, we are clarifying the location description of the affected customers in your notice (see below).

Because your business matters to Windstream, we wanted to provide advance notification of some changes we are making to the location from which your current DS0/POTS services, DS0/DSL services and/or DS1/1.5Mb T-1 Voice, Data and Integrated services are provisioned.

**The platform that currently supports these DS0/POTS services, DS0/DSL services and DS1/1.5Mb T-1 Voice, Data and Integrated services has reached the end of its useful life and will soon be decommissioned. As a result, Windstream customers in the Detroit (Wayne and Oakland counties) and Flint (Genesee County), Michigan areas will have these services retired on or about August 15, 2018.**

This change requires action on your part. To avoid a permanent service interruption, we advise that you begin seeking an alternative service provider to have services established by August 15 2018. Failure to do so may result in permanent service termination or insufficient time to transition to a replacement service, with no immediate restoral options.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of PAETEC Communications, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Please remember that with this change, our goal is to keep your business running smoothly. If you should you have any questions regarding this change, please contact Customer Care at xxx.xxx.xxxx (your Carrier Account Manager).

**Thank you for your prompt attention to this important matter.**



Best Regards,

Customer Care