



June 24, 2019

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

RE: TRS Consumer Complaint Log Summary for June 1, 2018 through May 31, 2019  
CG DOCKET NO. 03-123

Dear Ms. Dortch,

The Virgin Islands Telephone Corporation d/b/a VIYA respectfully submits the following information with respect to its complaint log in connection with the provisioning of Telecommunications Relay Service pursuant to Section 64.604(c)(1)(ii) of the FCC's rules.

Sprint Communications Company, L.P. ("Sprint"), with corporate offices located at 12502 Sunrise Valley Drive, Reston, VA 20196, provided Telecommunications Relay Service to the Virgin Islands for the period June 1, 2018 through May 31, 2019.

VIYA certifies that there were zero (0) complaints in connection with the provisioning of Telecommunications Relay Service pursuant to Section 64.604(c)(1)(ii) of the FCC's rules for the reporting period.

Sprint tracked complaints and all other customer service activity for the Virgin Islands Telecommunications Relay Service for the reporting period stated above.

Please feel free to contact Tisha Lake, Controller Regulatory, Viya, at 340-715-8611 or Scott Freiermuth with Sprint at 913-315-8521 with any questions regarding the above.

Sincerely,

A handwritten signature in black ink, appearing to read "Louis Minion". The signature is fluid and cursive, with long, sweeping lines extending to the right.

Louis Minion  
Corporate Group Controller

340-777-VIYA [Viya.vi](http://Viya.vi)