



June 27, 2018

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

RE: TRS Consumer Complaint Log Summary for June 1, 2017 through May 31, 2018
CG DOCKET NO. 03-123

Dear Ms. Dortch,

The Virgin Islands Telephone Corporation d/b/a VIYA respectfully submits the following information with respect to its complaint log in connection with the provisioning of Telecommunications Relay Service pursuant to Section 64.604(c)(1)(ii) of the FCC's rules.

Sprint Communications Company, L.P. ("Sprint"), with corporate offices located at 12502 Sunrise Valley Drive, Reston, VA 20196, provided Telecommunications Relay Service to the Virgin Islands for the period June 1, 2017 through May 31, 2018.

VIYA certifies that there were zero (0) complaints in connection with the provisioning of Telecommunications Relay Service pursuant to Section 64.604(c)(1)(ii) of the FCC's rules for the reporting period.

Sprint tracked complaints and all other customer service activity for the Virgin Islands Telecommunications Relay Service for the reporting period stated above.

340-777-VIYA Viya.vi

Please feel free to contact Sandra Hodge, Viya's Customer Care Manager, at 340-715-8309 or Scott Freiermuth with Sprint at 913-315-8521 with any questions regarding the above.

Sincerely,



Mickey Breton

Viya

Vice President Network Services

340-715-8341 | mbreton@viya.vi

340-777-VIYA **Viya.vi**