Data Collection Form		July 2013
<010>	Study Area Code	401724
<015>	Study Area Name	SW ARKANSAS TEL COOP
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Tina Moore
<035>	Contact Telephone Number: Number of the person identified in data line <030>	8706537133 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	tinam@swatco.com
	Form Type	54.313 and 54.422

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	401724
<015>	Study Area Name	SW ARKANSAS TEL COOP
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Tina Moore
<035>	Contact Telephone Number - Number of person identified in data line <030>	8706537133 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tinam@swatco.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no) ○ ●
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) ○ ○

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

401724ar112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	Yes
<114>	Report how much universal service (USF) support was received	Yes
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality	Yes
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage	Yes
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity	Yes
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	Yes

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(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	401724
<015>	Study Area Name	SW ARKANSAS TEL COOP
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Tina Moore
<035>	Contact Telephone Number - Number of person identified in data line <030>	8706537133 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tinam@swatco.com

<210> For the prior calendar year, were there any reportable voice service outages? No

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

Redacted for Public Inspection

(300) Unfulfilled Service Request
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	401724
<015>	Study Area Name	SW ARKANSAS TEL COOP
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Tina Moore
<035>	Contact Telephone Number - Number of person identified in data line <030>	8706537133 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tinam@swatco.com

<300> Unfulfilled service request (voice) 0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband) 0

<330> Detail on attempts (broadband)

Name of Attached Document

Redacted for Public Inspection

›ntact Telephone Number - Number of person identified in data line ›30>	8706537133 ext.
›ntact Email Address - Email Address of person identified in data line ›30>	tinam@swatco.com
ect from the drop-down list to indicate how you would like to report ice complaints (zero or greater) for voice telephony service in the prior endar year for each service area in which you are designated an ETC for y facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
mplaints per 1000 customers for fixed voice	0.0
mplaints per 1000 customers for mobile voice	
lect from the drop-down list to indicate how you would like to report d-user customer complaints (zero or greater) for broadband service in e prior calendar year for each service area in which you are designated ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
mplaints per 1000 customers for fixed broadband	0.0
mplaints per 1000 customers for mobile broadband	

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	401724
<015>	Study Area Name	SW ARKANSAS TEL COOP
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Tina Moore
<035>	Contact Telephone Number - Number of person identified in data line <030>	8706537133 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tinam@swatco.com

<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees

-- See attached worksheet --

Redacted for Public Inspection

(710) Broadbrand Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	401724
<015>	Study Area Name	SW ARKANSAS TEL COOP
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Tina Moore
<035>	Contact Telephone Number - Number of person identified in data line <030>	8706537133 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tinam@swatco.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	**Total Rate and Fees**	**Broadband Service - Download Speed (Mbps)**	**Broadband Service - Upload Speed (Mbps)**	**Usage Allowance (GB)**	**Usage Allowance Action Taken When Limit Reached {*select*}**

-- See attached worksheet --

Redacted for Public Inspection

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	401724
<015>	Study Area Name	SW ARKANSAS TEL COOP
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Tina Moore
<035>	Contact Telephone Number - Number of person identified in data line <030>	8706537133 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tinam@swatco.com

<810>	Reporting Carrier	Southwest Arkansas Telephone Cooperative, Inc.
<811>	Holding Company	Not Applicable
<812>	Operating Company	Southwest Arkansas Telephone Cooperative, Inc.

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
-- See attached worksheet --		

Redacted for Public Inspection

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	401724
<015>	Study Area Name	SW ARKANSAS TEL COOP
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Tina Moore
<035>	Contact Telephone Number - Number of person identified in data line <030>	8706537133 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tinam@swatco.com

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select Yes or No or Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

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(1000) Voice and Broadband Service Rate Comparability Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	401724
<015>	Study Area Name	SW ARKANSAS TEL COOP
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Tina Moore
<035>	Contact Telephone Number - Number of person identified in data line <030>	8706537133 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tinam@swatco.com

<1000>	Voice services rate comparability certification	Yes
<1010>	Attach detailed description for voice services rate comparability compliance	401724ar1010.pdf Name of Attached Document
<1020>	Broadband comparability certification	Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau
<1030>	Attach detailed description for broadband comparability compliance	401732ar1030.pdf Name of Attached Document

Redacted for Public Inspection

(1100) No Terrestrial Backhaul Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	401724
<015>	Study Area Name	SW ARKANSAS TEL COOP
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Tina Moore
<035>	Contact Telephone Number - Number of person identified in data line <030>	8706537133 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tinam@swatco.com

<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).	

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(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	401724
<015>	Study Area Name	SW ARKANSAS TEL COOP
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Tina Moore
<035>	Contact Telephone Number - Number of person identified in data line <030>	8706537133 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tinam@swatco.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

401724ar1210.pdf

Name of Attached Document

<1220> Link to Public Website

HTTP www.swat.coop

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☑

<1222> Details on the number of minutes provided as part of the plan, ☑

<1223> Additional charges for toll calls, and rates for each such plan. ☑

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(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	401724
<015>	Study Area Name	SW ARKANSAS TEL COOP
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<039>	Contact Email Address - Email Address of person identified in data line <030>	tinam@swatco.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support

<2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support

<2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.

<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.

<2024A> Round 2 Recipient of Incremental Support?

<2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.

Name of Attached Document Listing Required Information

<2025A> Round 1 or Round 2 Recipient of Incremental Support?

<2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-

Name of Attached Document Listing Required Information

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

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Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2015.

Name of Attached Document Listing Required Information

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

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items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carrie
ith the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this f
ts attached below is accurate.

rogress Report on 5 Year Plan
arrier certifies to 54.313(f)(1)(iii)

Yes - Attach Certification

ilestone Certification {47 CFR § 54.313(f)(1)(i)}

401724ar3010.pdf

lease Provide Attachment

Name of Attached Document Listing Required Information

ommunity Anchor Institutions {47 CFR § 4.313(f)(1)(ii)}

Yes - Attach New Community Anchors

401724ar3012.pdf

lease Provide Attachment

Name of Attached Document Listing Required Information

your company a Privately Held ROR Carrier {47 CFR 54.313(f)(2)}

(Yes/No)

yes, does your company file the RUS annual report

(Yes/No)

lease check these boxes to confirm that the ttached PDF, on line 3017, contains the required ıformation pursuant to § 54.313(f)(2) compliance equires:

lectronic copy of their annual RUS reports

Operating Report for Telecommunications orrowers)

ocument(s) with Balance Sheet, Income Statement nd Statement of Cash Flows

401724ar3017.pdf

the response is yes on line 3014, attach your ompany's RUS annual report and all required ocumentation

Name of Attached Document Listing Required Information

the response is no on line 3014, is your company udited?

(Yes/No)

the response is yes on line 3018, please check the oxes below to confirm your submission on line 026 pursuant to § 54.313(f)(2), contains:

ither a copy of their audited financial statement; or

) a financial report in a format comparable to RUS perating Report for Telecommunications Borrowers

ocument(s) for Balance Sheet, Income Statement nd Statement of Cash Flows

Ianagement letter and/or audit opinion issued by ıe independent certified public accountant that erformed the company's financial audit.

the response is no on line 3018, please check the oxes below to confirm your submission on line 026 pursuant to § 54.313(f)(2), contains:

opy of their financial statement which has been ubject to review by an independent certified public ccountant; or 2) a financial report in a format omparable to RUS Operating Report for elecommunications Borrowers

nderlying information subjected to a review by an ıdependent certified public accountant

nderlying information subjected to an officer

<010>	Study Area Code	401724
<015>	Study Area Name	SW ARKANSAS TEL COOP
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Tina Moore
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<039>	Contact Email Address - Email Address of person identified in data line <030>	tinam@swatco.com

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

[redacted]

Name of Attached Document Listing Required Information

Redacted for Public Inspection

ıral Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served ıchor institutions, and provide a list of locations where broadband has been deployed.

t Obligations – FCC 14-98 (paragraphs 26-29, 78)

s Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4(

ıt certifies that it is offering broadband to the identified locations meeting the requisite public ıtions consistent with the category for which they were selected, including broadband speed, : capacity, and rates that are reasonably comparable to rates for comparable offerings in urban

nchor Institutions – FCC 14-98 (paragraph 79)

ırticipants must provide the number, names, and addresses of community anchor institutions to ·wly deployed broadband service in the preceding calendar year. On this line, please respond ıew community anchors, no – no new anchors) to indicate whether this list will be provided.

A, please provide a response for 4003B.

e the number, names and addresses · anchor institutions to which the ly began providing access to rvice in the preceding calendar year.

Name of Attached Document Listing Required Information _____

eployment Locations – FCC 14-98 (paragraph 80)

a list of geocoded locations to and has been deployed as of the ediately preceding the July 1st filing ıe FCC Form 481.

Name of Attached Document Listing Required Information _____

ı evidence demonstrating that the eeting the relevant public service r the identified locations. Materials detail the pricing, offered broadband :a usage allowances available in the raphic area.

Name of Attached Document Listing Required Information _____

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	401724
<015>	Study Area Name	SW ARKANSAS TEL COOP
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<039>	Contact Email Address - Email Address of person identified in data line <030>	tinam@swatco.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier:

Signature of Authorized Officer: Date

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	401724
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<039>	Contact Email Address - Email Address of person identified in data line <030>	tinam@swatco.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent) Lifelink Certifications, LLC **is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.**

Name of Authorized Agent: Lifelink Certifications, LLC

Name of Reporting Carrier: SW ARKANSAS TEL COOP

Signature of Authorized Officer: CERTIFIED ONLINE Date: 06/22/2016

Printed name of Authorized Officer: Sherri Knigge

Title or position of Authorized Officer: Compliance Officer

Telephone number of Authorized Officer: 8706538222 ext.

Study Area Code of Reporting Carrier: 401724 Filing Due Date for this form: 07/01/2016

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier: SW ARKANSAS TEL COOP

Name of Authorized Agent Firm: Lifelink Certifications, LLC

Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date: 06/22/2016

Name of Authorized Agent Employee: Tina Moore

Title or position of Authorized Agent or Employee of Agent Compliance Officer

Telephone number of Authorized Agent or Employee of Agent: 8706537133 ext.

Study Area Code of Reporting Carrier: 401724 Filing Due Date for this form: 07/01/2016

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	401724
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<030>	Contact Name - Person USAC should contact regarding this data	Tina Moore
<035>	Contact Telephone Number - Number of person identified in data line <030>	8706537133 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tinam@swatco.com

<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
AR	Emerson		FR	15.25	0.0	0.76	0.0	16.01
AR	Washington		FR	15.25	0.0	0.76	0.0	16.01
AR	Fulton		FR	15.25	0.0	0.76	0.0	16.01
AR	Trigg		FR	11.25	0.0	0.76	4.0	16.01
AR	Fouke		FR	11.25	0.0	0.76	4.0	16.01
AR	Dodddridge		FR	11.25	0.0	0.76	4.0	16.01
AR	Garland		FR	11.25	0.0	0.76	4.0	16.01
TX	Bloomburg		FR	10.15	0.0	0.76	7.5	18.41

Redacted for Public Inspection

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	401724
<015>	Study Area Name	SW ARKANSAS TEL COOP
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Tina Moore
<035>	Contact Telephone Number - Number of person identified in data line <030>	8706537133 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tinam@swatco.com

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rates and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service -Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached {select}
AR	ALL	25.2	0.0	25.2	1.5	1.0	999999.0	Other, NO LIMIT
AR	ALL	35.2	0.0	35.2	3.0	1.0	999999.0	Other, NO LIMIT
AR	ALL	45.2	0.0	45.2	5.0	1.0	999999.0	Other, NO LIMIT
AR	ALL	65.2	0.0	65.2	10.0	1.0	999999.0	Other, NO LIMIT
AR	ALL	85.2	0.0	85.2	20.0	1.0	999999.0	Other, NO LIMIT
TX	ALL	25.2	0.0	25.2	1.5	1.0	999999.0	Other, NO LIMIT
TX	ALL	35.2	0.0	35.2	3.0	1.0	999999.0	Other, NO LIMIT
TX	ALL	45.2	0.0	45.2	5.0	1.0	999999.0	Other, NO LIMIT
TX	ALL	65.2	0.0	65.2	10.0	1.0	999999.0	Other, NO LIMIT
TX	ALL	85.2	0.0	85.2	20.0	1.0	999999.0	Other, NO LIMIT

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(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	401724
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<810>	Reporting Carrier	Southwest Arkansas Telephone Cooperative, Inc.
<811>	Holding Company	Not Applicable
<812>	Operating Company	Southwest Arkansas Telephone Cooperative, Inc.

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
none		

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USAC Home | High Cost Program | Search Tools | **Form 481**

CONFIRMATION

Congratulations. Your filing has been successfully certified.

Filing 1 was successfully certified on Wed 22 Jun 16 05:22:24 PM EDT by sherrik@swatco.com .
SAC : 401724
498 ID : 143002274
Carrier Name : SW ARKANSAS TEL COOP
Program Year : 2017

A confirmation email will be sent to the email address on record for your user ID. Please email USAC at HCCERTS@USAC.ORG if you do not receive this email within 24 hours.

Please take this quick survey and give us your thoughts! Your feedback will help improve the filing process. Take Survey

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Website & Privacy Policies

Southwest Arkansas Telephone Cooperative

Response to Lines 500-510 - Service Quality Standards and Consumer Protection Rules Compliance

In establishing this certification in its *2005 ETC Order*,[1] the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers."[2] The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis.[3] In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."[4]

Southwest Arkansas Telephone Cooperative, Inc. ("Company") hereby certifies that, in Arkansas, it complies with applicable service quality standards and consumer protection rules established by the Arkansas Public Service Commission and detailed in the Telecommunication Provider Rules. Specifically, sections 1.09, 1.10, 1.11, 1.12, and 2.0 address the following obligations which include, but are not limited to: 1.09 Service Availability, 1.10 Safe and Adequate Service, 1.11 Construction Standards, 1.12 Facility Identification and Section 2.0, which details consumer billing rules and regulations. Furthermore, Company is subject to cyclical compliance reviews by the Arkansas Public Service Commission Telecommunications

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[1] *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("*2005 ETC Order*").
[2] *Id.* at para. 28.
[3] *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.
[4] *Id.* at n. 72.

Utilities and Quality of Service Section. In Texas, Company hereby certifies that it complies with applicable service quality standards and consumer protection rules under the Texas Administrative Code, Title 16, Part II, as established by the Public Utility Commission of Texas. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff which discloses rates, terms and conditions of service to customers pursuant to Subchapter J requirements in Sections 26.201-26.230; (2) adherence to state consumer protection requirements governing telephone providers as identified in Subchapter B, in Sections 26.21-26.37; and (3) service quality standards requirements as identified in Subchapter C, Sections 26.51 -26.57.

In addition, the Company complies with numerous federal consumer protection standards including, but not limited to: (1) Truth-in-Billing Rules outlined in 47 CFR § 64.2401; and (2) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Furthermore, Southwest Arkansas Telephone Cooperative, Inc. hereby certifies it will apply the same service quality standards that it currently applies to Voice service to Broadband services also, as is applicable to 47CFR 54.313.(a)(5)

Southwest Arkansas Telephone Cooperative, Inc.

Response to Lines 600-610 - Ability to Function in Emergency Situations

Southwest Arkansas Telephone Cooperative, Inc. ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)[1], the Arkansas Public Service Commission Telecommunication Provider Rules, and the Texas Administrative Code. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allows the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, the Company is able to function under emergency operations in accordance with Arkansas Service Commission Telecommunication Rules *§8 General Service Standards, §10 Maintenance, and §11 Quality Standards* which include obligations for continuity of service and emergency operations planning and service provision capability for dominant carriers. Any central office without a permanently installed emergency power system shall be wired to permit connection of a mobile emergency power unit, and there shall be a mobile emergency power unit available for connection on short notice with minimum travel time. Furthermore in section *11.06.B*, each central office shall be equipped with a battery reserve sufficient to sustain

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[1] Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

operation until emergency power can be connected. In Texas, the Company functions under emergency operations in accordance with Public Utility Commission of Texas Substantive Rules §26.51 *Reliability of Operations of Telecommunications Providers* and §26.52 *Emergency Operations* which include obligations for continuity of service and emergency operations planning and service provision capability for dominant carriers. Any central office not equipped with permanently installed standby generators contains as a minimum four hours of battery reserve without voltage falling below the level required for proper operation of all equipment. In addition, all central offices without installed emergency power facilities have a mobile power unit available which can be delivered and connected on short notice.

Furthermore, Southwest Arkansas Telephone Cooperative, Inc. hereby certifies it will apply the same standards as they relate to the ability to function in emergency situations that it currently applies to Voice service to Broadband services also, as is applicable to 47CFR 54.313.(a)(6)

Southwest Arkansas Telephone Cooperative, Inc.

Response to Lines 1000 - Voice Service Rate Comparability

Southwest Arkansas Telephone Cooperative, Inc. ("Company") hereby certifies it does not provide voice rates that are above two standard deviations above the national average urban rate. as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.313(a)(10). Company determined this by comparing its rates to the National Average Urban Rate, which was recently released by the FCC. The rate of the Company is below the National Average Urban Rate and therefore the 2 standard deviations calculation does not apply.

Southwest Arkansas Telephone Cooperative, Inc.

Response to Lines 1030 - Broadband Service Rate Comparability

Southwest Arkansas Telephone Cooperative, Inc. ("Company") hereby certifies it provides Broadband rates that are no more than the most recent applicable benchmark, as established by the Wireline Competition Bureau. Company determined this by comparing its rates Wireline Competition Bureau, which was recently released by the FCC.

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SCHEDULE 24-A

2. LIFELINE ASSISTANCE PROGRAM

2.1 GENERAL

2.1.1 This tariff is effective on the date the new FCC rules on Lifeline become effective.

(CT) 2.1.2 The Lifeline Assistance Program (hereinafter "Lifeline") is a retail local service offering designed to make telephone service available at reduced rates to qualifying low-income customers. Lifeline provides for a federal credit equal to $9.25. Texas customers will also be eligible for an additional credit equal to $3.50.

2.1.3 The discounts apply to monthly recurring rates for qualifying residential customers.

2.1.4 Discounts are applied to rates and charges for residential telephone service.

2.1.5 The Lifeline Program rate reductions do not apply to long distance service, class services, special features, and other ancillary services which may or may not be tariffed. Eligible customers may obtain these services, where available, at their discretion.

2.1.6 The Lifeline Program rate reductions do not apply to service connections charges.

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SCHEDULE 24-A

(RT) 2.1.7 (Reserved for future use)

2.1.8 This ETC will implement all special disconnect procedures required for Lifeline customers.

2.1.9 This ETC shall not charge Lifeline customers with a monthly Number-Portability charge.

2.1.10 This ETC shall offer toll blocking to all qualifying applicants at the time such consumers subscribe to Lifeline service. If the consumer elects to receive toll blocking, that service shall become part of that consumer's Lifeline service. The customer is under no obligation to accept the subscription to toll blocking.

2.1.11 This ETC shall not collect a service deposit in order to initiate Lifeline service, if the qualifying consumer voluntarily elects toll blocking, where available, otherwise, this ETC may charge a service deposit in the ordinary course of business.

2.2 DESIGNATED LIFELINE PROGRAM SERVICE

2.2.1 General

2.2.1.1 Certain telephone services are specifically part of Lifeline service. Other services are optional. This ETC has a specific Lifeline offering.

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SCHEDULE 24-A

(CT) 2.2.2 This ETC shall offer services or functionalities defined, by F.C.C. 47 CFR Part 54, to be voice telephony service. This service enables consumers to communicate with others that live nearby, while having access to all distance communications.

2.3 REGULATIONS

2.3.1 All the telecommunications provider rules and general tariffs of this company apply to lifeline service unless specifically in conflict with this Section and schedule

2.3.2 Lifeline Service is available only with residence services, excluding foreign exchange service.

(CT) 2.3.3 Lifeline Service is limited to one line per household at the customer's primary residence. "Household" is defined consistent with the Low-Income Home Energy Assistance Program as " any individual or group of individuals who are living together at the same address as one economic unit," with an "economic unit" defined as "all adult individuals contributing to and sharing in the income and expenses of a household." Lifeline support to individuals living in group living facilities must demonstrate when initially enrolling in the program that any other lifeline recipients residing at their residential address are part of a separate household.