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June 23, 2016

Re: TRS Consumer Complaint Log Summaries
June 1, 2015 through May 31, 2016
CG Docket No. 03-123
DA 16-2016

ERRATA

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
Room TW-A325
445 12th Street, SW
Washington, DC 20554

e-file

Dear Ms. Dortch:

On behalf of The Public Service Commission of the District of Columbia, Solix is pleased to submit the Hamilton TRS Consumer Complaint Log Summary in connection with the provisioning of the Telecommunications Relay Services in the District of Columbia pursuant to Section 64.604(c)(ii) of the FCC rules for the period June 1, 2015 through May 31, 2016.

Hamilton with corporate offices located at 1001 12th Street, Aurora, NE 68818 was under contract with the Public Service Commission for provisioning of the Telecommunications Relay Services for the reporting period. Hamilton tracks all complaints and all other customer service activity for the District of Columbia. The DC consumer complaint logs are appended herein.

The Public Service Commission of the District of Columbia certifies that Hamilton received a total of three (3) complaints in connection with the provisioning of the Telecommunications Relay Services pursuant to 47 C.F.R. section 64.604(c)(ii) of the FCC's rules for the time period June 1, 2015 through May 31, 2016. The enclosed complaints shown are resolved.

Questions regarding the above reports may be addressed either to me at 973-581-5282 or to Dixie Ziegler at Hamilton Relay at 800-618-4781 V/TTY.

State Contact Information:

Pursuant to 47 C.F.R. § 64.604(c)(2) Solix advises the FCC that the currently posted information on the FCC website regarding the name and address of the state office that receives complaints, grievances, inquiries and suggestions is as follows:

Maurice Smith, Director
Office of the Consumer Services,
Public Service Commission of the District of Columbia
1325 G Street, NW, Suite 800
Washington, DC 20005
Telephone numbers: voice 202-626-5120; Fax: 202-626-9210; TTY 711
Email: msmith@psc.dc.gov; website: <http://www.dcpsc.org>

Mail to: Office of Consumer Services
Public Service Commission of the District of Columbia
1333 H Street NW, 2nd Floor
Washington, DC 20005

For any questions regarding the District of Columbia, please contact, either myself at 973-581-5282 or Mr. Felix Otiji at 202-626-5136. .

Sincerely,

A handwritten signature in black ink, appearing to read "Jd Farkas". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Josephine Farkas
Manager, State Funds

Enc: TRS Consumer Complaint Log Summary

Cc: via email

Felix Otiji & Maurice Smith for DC Public Commission
Dixie Ziegler, for Hamilton