



STATE OF ALASKA  
DEPARTMENT OF  
**COMMERCE**  
COMMUNITY AND  
ECONOMIC DEVELOPMENT

*Mike Dunleavy, Governor*  
*Julie Anderson, Commissioner*  
*Stephen McAlpine, Chairman*

**Regulatory Commission of Alaska**

June 27, 2019

In reply refer to: Common Carrier Section  
File: Sprint

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW., Room TW-A325  
Washington, DC 20554

Re: In the Matter of Telecommunications Relay Services and Speech-to-Speech Services for  
Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123

Dear Ms. Dortch:

In compliance with 47 C.F.R. 64.604(c) and CG Docket No. 03-123, the Regulatory Commission of Alaska ("RCA") submits the consumer complaint log summary for Alaska's Telecommunications Relay Service ("TRS") provider, Sprint Communications Company L.P. ("Sprint"), for the period of June 1, 2018 through May 31, 2019. Sprint's log indicates that there was one customer complaint for that time period. This filing does not include the total number of interstate relay calls by type. Sprint noted that it will voluntarily file this information separately under seal (see attached Exhibit A).

States are also required to maintain a log of consumer complaints about TRS in the state. Complaints made directly to the RCA are processed by the Consumer Protection and Information Section. During the period June 1, 2018 through May 31, 2019, the RCA did not receive any complaints regarding TRS.

If you have questions regarding this matter please contact John Manaois, Common Carrier Specialist at the RCA, at [john.paul.manaois@alaska.gov](mailto:john.paul.manaois@alaska.gov); telephone (907) 263-2174; or Grace Salazar, Consumer Protection and Information Section Chief for the RCA, at [grace.salazar@alaska.gov](mailto:grace.salazar@alaska.gov), telephone (907) 263-2134.

Sincerely,

REGULATORY COMMISSION OF ALASKA

David Parrish  
Communications Common Carrier Section Manager

cc: Grace Salazar

701 W. 8th Avenue, Suite 300, Anchorage, Alaska 99501-3469  
Telephone: (907) 276-6222 Fax: (907) 276-0160 Text Telephone: (907) 276-4533  
Website: <http://rca.alaska.gov/RCAWeb/home.aspx>