

VIRGINIA RELAY SERVICE
2015 - 2016 ANNUAL SUMMARY OF CONSUMER COMPLAINTS
June 1, 2015 through July 31, 2015



VIRGINIA	2015							2016					TOTAL
	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	
VOICE	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0
TTY	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0
TOTAL	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0

VIRGINIA RELAY SERVICE
Summary by Category

CATEGORY	2015							2016					TOTAL
	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	
AVAILABILITY	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0
SPEED OF ANSWER	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0
CA CHANGE	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0
CA GENDER	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0
VERBATIM	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0
REAL TIME	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0
60 WPM	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0
911	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0
COC	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0
CA SPELL-TYPE-GRAMMAR	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0
SEQUENCE	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0
3 WAY	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0
CALL RELEASE	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0
SPEED DIAL	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0
RATES	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0
TOTAL	0	0	<i>Transition to new relay provider effective August 1, 2015</i>										0

