

June 28, 2019

Via Electronic Filing

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: Ligado Networks Subsidiary LLC

911 Call Center Post-Implementation Status Report
IB Docket No. 99-67; CC Docket No. 94-102

Dear Ms. Dortch:

Pursuant to the Commission's Second Report and Order in the above-captioned proceedings,¹ Ligado Networks Subsidiary LLC hereby files this 911 Call Center Post-Implementation Status Report.

Please direct any questions regarding this matter to the undersigned.

Very truly yours,



Jamie Kase
Senior Vice President and Deputy General Counsel

cc: (by email)
Karl Kensinger, International Bureau
Arthur Lechtman, International Bureau
911callcenterreports@fcc.gov

¹ See *Revision of the Commission's Rules to Ensure Compatibility with Enhanced 911 Emergency Calling Systems*, Second Report and Order, 19 FCC Rcd 16964, at ¶¶ 13-14 (2004).

Ligado Networks Subsidiary LLC

Mobile Satellite Service 911 Call Center Post-Implementation Status Report

(1) Carrier identification

This report is being filed by Ligado Networks Subsidiary LLC.

Ligado Networks Subsidiary LLC
10802 Parkridge Boulevard
Reston, Virginia 20191
703-390-2700
www.Ligado.com

Filer of report and contact person on 911 issues:

Jamie Kase
Senior Vice President and Deputy General Counsel
Ligado Networks Subsidiary LLC
10802 Parkridge Boulevard
Reston, Virginia 20191
703-390-2024 (phone)
jamiiek@ligado.com

(2) Location of Call Center

West Safety Services
1601 Dry Creek Drive
Longmont, CO 80503
Attn: Brian Barber
720-494-5800 (phone)

(3) Summary of Call Statistics by Month

Month	Total Calls Received at Call Center	Total Calls Abandoned	Total Calls Forwarded to PSAP	Total Calls Ending at Call Center
June 2018	2	1	0	2
July 2018	5	2	3	2
August 2018	6	4	2	4
September 2018	4	3	1	3
October 2018	6	1	5	1
November 2018	1	1	0	1
December 2018	2	1	0	2
January 2019	6	2	2	4
February 2019	6	1	4	2
March 2019	3	1	2	1
April 2019	5	3	2	3
May 2019	1	0	0	1