



STATE OF ALASKA
DEPARTMENT OF
COMMERCE
COMMUNITY AND
ECONOMIC DEVELOPMENT

Bill Walker, Governor
Mike Navarre, Commissioner
Stephen McAlpine, Chairman

Regulatory Commission of Alaska

June 28, 2018

In reply refer to: Common Carrier Section
File: Sprint

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW., Room TW-A325
Washington, DC 20554

Re: In the Matter of Telecommunications Relay Services and Speech-to-Speech Services for
Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123

Dear Ms. Dortch:

In compliance with 47 C.F.R. 64.604(c) and CG Docket No. 03-123, the Regulatory Commission of Alaska ("RCA") submits the consumer complaint log summary for Alaska's Telecommunications Relay Service ("TRS") provider, Sprint Communications Company L.P. ("Sprint"), for the period of June 1, 2017 through May 31, 2018. Sprint's log indicates that there was one customer complaint for that time period. This filing does not include the total number of interstate relay calls by type. Sprint noted that it will voluntarily file this information separately under seal (see attached Exhibit A).

States are also required to maintain a log of consumer complaints about TRS in the state. Complaints made directly to the RCA are processed by the Consumer Protection and Information Section. During the period June 1, 2017 through May 31, 2018, the RCA did not receive any complaints regarding TRS.

If you have questions regarding this matter please contact John Manaois, Common Carrier Specialist at the RCA, at john.paul.manois@alaska.gov; telephone (907) 263-2174; or Grace Salazar, Consumer Protection and Information Section Chief for the RCA, at grace.salazar@alaska.gov, telephone (907) 263-2134.

Sincerely,

REGULATORY COMMISSION OF ALASKA

David Parrish

Communications Common Carrier Section Manager

cc: Grace Salazar

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