June 29, 2018

Marlene H. Dortch

Office of the Secretary

Federal Communications Commission

445 12th Street, SW., Room TW-A325

Washington, DC 20554

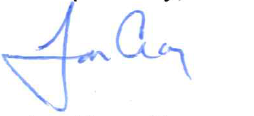
**RE: In the Matter of Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123**

Dear Ms. Dortch,

In accordance with 47 C.F.R. § 64.604(c)(1)(ii), enclosed is the annual consumer complaint log for the State of Oregon Telecommunications Relay Service (TRS) program that allege a violation of the federal TRS mandatory minimum standards. The log includes complaints received between June 1, 2017 and May 31, 2018 with the date of the complaint, the nature of the complaint, the date of the resolution, and an explanation of the resolution.

Please contact the undersigned with questions or concerns.

Respectfully,



Jon Cray, Program Manager

Residential Service Protection Fund

503-373-1400

[jon.cray@state.or.us](mailto:jon.cray@state.or.us)

Enc: Complaint Log