

June 29, 2018

Via Electronic Filing

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: Ligado Networks Subsidiary LLC

911 Call Center Post-Implementation Status Report
IB Docket No. 99-67; CC Docket No. 94-102

Dear Ms. Dortch:

Pursuant to the Commission's Second Report and Order in the above-captioned proceedings,¹ Ligado Networks Subsidiary LLC hereby files this 911 Call Center Post-Implementation Status Report.

Please direct any questions regarding this matter to the undersigned.

Very truly yours,



William Davenport
Senior Vice President and Deputy General Counsel, Regulatory

cc: (by email)
Karl Kensinger, International Bureau
Arthur Lechtman, International Bureau
911callcenterreports@fcc.gov

¹ See *Revision of the Commission's Rules to Ensure Compatibility with Enhanced 911 Emergency Calling Systems*, Second Report and Order, 19 FCC Rcd 16964, at ¶¶ 13-14 (2004).

Ligado Networks Subsidiary LLC

Mobile Satellite Service 911 Call Center Post-Implementation Status Report

(1) Carrier identification

This report is being filed by Ligado Networks Subsidiary LLC.

Ligado Networks Subsidiary LLC
10802 Parkridge Boulevard
Reston, Virginia 20191
703-390-2700
www.Ligado.com

Filer of report and contact person on 911 issues:

William Davenport
Senior Vice President and Deputy General Counsel, Regulatory
Ligado Networks Subsidiary LLC
10802 Parkridge Boulevard
Reston, Virginia 20191
703-390-2010 (phone)
bill@ligado.com

(2) Location of Call Center

West Safety Services
1601 Dry Creek Drive
Longmont, CO 80503
Attn: Brian Barber
720-494-5800 (phone)

(3) Summary of Call Statistics by Month

| Month | Total Calls Received at Call Center | Total Calls Abandoned | Total Calls Forwarded to PSAP | Total Calls Ending at Call Center |
|----------------|-------------------------------------|-----------------------|-------------------------------|-----------------------------------|
| June 2017 | 11 | 3 | 3 | 8 |
| July 2017 | 14 | 5 | 4 | 10 |
| August 2017 | 15 | 6 | 4 | 11 |
| September 2017 | 7 | 2 | 4 | 3 |
| October 2017 | 10 | 1 | 5 | 5 |
| November 2017 | 11 | 3 | 7 | 4 |
| December 2017 | 11 | 2 | 3 | 8 |
| January 2018 | 10 | 1 | 4 | 6 |
| February 2018 | 2 | 0 | 2 | 0 |
| March 2018 | 4 | 0 | 2 | 2 |
| April 2018 | 7 | 3 | 3 | 4 |
| May 2018 | 3 | 0 | 3 | 0 |