FCC Form 481 - Carrier Annual Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	436145
<015>	Study Area Name	Northeast Rural Services.
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Sheila Allgood
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9182569441 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	sallgood@boltfiber.com
	Form Type	54.313 and 54.422

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com

<210> For the prior calendar year, were there any reportable voice service outages? No

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

(300) Unfulfilled Service Request
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com

<300> Unfulfilled service request (voice): NA

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband): 0

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<035>	Contact Telephone Number - Number of person identified in data line <030>	9182569441 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	No voice services offered
<410>	Complaints per 1000 customers for fixed voice	
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0.0
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<035>	Contact Telephone Number - Number of person identified in data line <030>	9182569441 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	436145okServiceQuality510.pdf
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	436145okEmergencyCertification610.pdf

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**

-- See attached worksheet --

(710) Broadbrand Price Offerings
Data Collection Form

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OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	436145
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<030>	Contact Name - Person USAC should contact regarding this data	Sheila Allgood
<035>	Contact Telephone Number - Number of person identified in data line <030>	9182569441 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	**Total Rate and Fees**	**Broadband Service - Download Speed (Mbps)**	**Broadband Service - Upload Speed (Mbps)**	**Usage Allowance (GB)**	**Usage Allowance Action Taken When Limit Reached {*select*}**
			-- See attached worksheet --					

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	436145
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<030>	Contact Name - Person USAC should contact regarding this data	Sheila Allgood
<035>	Contact Telephone Number - Number of person identified in data line <030>	9182569441 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com

<810>	Reporting Carrier	Northeast Rural Services, Inc.
<811>	Holding Company	Not Applicable
<812>	Operating Company	Northeast Rural Services, Inc.

<813>	<a1>	<a2>	<a3>
	Affiliates	**SAC**	**Doing Business As Company or Brand Designation**
	-- See attached worksheet --		

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986 /OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com

<900> Does the filing entity offer tribal land services? (Y/N) Yes

<910> Tribal Land(s) on which ETC Serves

Cherokee Tribe

<920> Tribal Government Engagement Obligation

436145ok920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select Yes or No or Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	Yes
<922>	Feasibility and sustainability planning;	Yes
<923>	Marketing services in a culturally sensitive manner;	Yes
<924>	Compliance with Rights of way processes	Yes
<925>	Compliance with Land Use permitting requirements	Yes
<926>	Compliance with Facilities Siting rules	Yes
<927>	Compliance with Environmental Review processes	Yes
<928>	Compliance with Cultural Preservation review processes	Yes
<929>	Compliance with Tribal Business and Licensing requirements.	Yes

(1000) Voice and Broadband Service Rate Comparability
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com

<1000> Voice services rate comparability certification

Not Applicable

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

(1100) No Terrestrial Backhaul Reporting Data Collection Form

FCC Form 481
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<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).	

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

436145OKlifeline1210.pdf

Name of Attached Document

<1220> Link to Public Website HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ✔

<1222> Details on the number of minutes provided as part of the plan, ✔

<1223> Additional charges for toll calls, and rates for each such plan. ✔

(2005) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.

<2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.

<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.

<2024A> Round 2 Recipient of Incremental Support?

<2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.

Name of Attached Document Listing Required Information

<2025A> Round 2 Recipient of Incremental Support?

<2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).

Name of Attached Document Listing Required Information

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

(2005) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

(3009) Carrier certifies to 54.313(f)(1)(iii)

(3010A) Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}

(3010B) Please Provide Attachment — Name of Attached Document Listing Required Information

(3012A) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}

(3012B) Please Provide Attachment — Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (Yes/No)

(3014) If yes, does your company file the RUS annual report (Yes/No)

Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation — Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information — Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com

Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

Name of Attached Document Listing Required Information

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)
Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas? Yes

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided. No - No New Anchors

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481. Name of Attached Document Listing Required Information 436145ok4004a.xlsm

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area. Name of Attached Document Listing Required Information 436145ok4004b.pdf

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier:

Signature of Authorized Officer: Date

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

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<020>	Program Year	2018
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<035>	Contact Telephone Number - Number of person identified in data line <030>	9182569441 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent) Consortia Consulting **is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.**

Name of Authorized Agent: Consortia Consulting

Name of Reporting Carrier: Northeast Rural Services.

Signature of Authorized Officer: CERTIFIED ONLINE Date: 06/29/2017

Printed name of Authorized Officer: Sheila Allgood

Title or position of Authorized Officer: Manager

Telephone number of Authorized Officer: 9182569441 ext.

Study Area Code of Reporting Carrier: 436145 Filing Due Date for this form: 07/03/2017

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier: Northeast Rural Services.

Name of Authorized Agent Firm: Consortia Consulting

Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date: 06/28/2017

Name of Authorized Agent Employee: Consortia Consulting

Title or position of Authorized Agent or Employee of Agent Consultant

Telephone number of Authorized Agent or Employee of Agent: 4028181322 ext.

Study Area Code of Reporting Carrier: 436145 Filing Due Date for this form: 07/03/2017

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Attachments

(700) Price Offerings including Voice Rate Data
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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
OK	0		FR	0.0	0.0	0.0	0.0	0.0

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	436145
<015>	Study Area Name	Northeast Rural Services.
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Sheila Allgood
<035>	Contact Telephone Number - Number of person identified in data line <030>	9182569441 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rates and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service -Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached {select}
OK	All	49.99	0.0	49.99	100.0	100.0	999999	Other, No limit on usage allowance
OK	All	63.99	0.0	63.99	500.0	500.0	999999	Other, No limit on usage allowance
OK	All	83.99	0.0	83.99	1000.0	1000.0	999999	Other, No limit on usage allowance

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	436145
<015>	Study Area Name	Northeast Rural Services.
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Sheila Allgood
<035>	Contact Telephone Number - Number of person identified in data line <030>	9182569441 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@boltfiber.com

<810>	Reporting Carrier	Northeast Rural Services, Inc.
<811>	Holding Company	Not Applicable
<812>	Operating Company	Northeast Rural Services, Inc.

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**
Northeast Rural Services, Inc.	439065	BOLT Fiber Optic Services
Northeast Rural Services, Inc.	436112	BOLT Fiber Optic Services
Northeast Rural Services, Inc.	436113	BOLT Fiber Optic Services
Northeast Rural Services, Inc.	436114	BOLT Fiber Optic Services
Northeast Rural Services, Inc.	436115	BOLT Fiber Optic Services
Northeast Rural Services, Inc.	436142	BOLT Fiber Optic Services
Northeast Rural Services, Inc.	436143	BOLT Fiber Optic Services
Northeast Rural Services, Inc.	436144	BOLT Fiber Optic Services
Northeast Rural Services, Inc.	436146	BOLT Fiber Optic Services
Northeast Rural Services, Inc.	436147	BOLT Fiber Optic Services
Northeast Rural Services, Inc.	436148	BOLT Fiber Optic Services

Northeast Rural Services, Inc.

Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

Oklahoma Administrative Code, Title 165, Chapter 55 – Telecommunications, requires an ETC to comply with the requirements of this Chapter.

The Company certifies that it complies with the applicable requirements which include billing disputes, service standards, supported services, installation intervals and customer complaints.

The Company also certifies that it provides adequate and efficient service to every served end-user for which the ETC receives universal service. It, also, certifies that it shall install and maintain its system so as to render safe, efficient, and continuous service, and shall keep of its equipment and facilities in a good state of repair.

In addition, the Company has a process in place for protecting the privacy of customer information.

Northeast Rural Services, Inc.

Functionality in Emergency Situations

Oklahoma Code 165:55-113-22 (Emergencies) and -23 (Adequacy of Service) states that the provider shall ensure that there is a sufficient operating force and, where appropriate, sufficient equipment to serve its end-users. The provider shall make adequate provision for emergencies in order to prevent interruption of continuous telecommunication service throughout the area it serves. Central office(s) shall have an emergency power source, either on the premises or available on short notice.

Following is how the company complies with the codes:

Back-Up Power

All of the Company's core equipment is stored in a datacenter with redundant power, cooling, UPS's, and generators. Its remote POP sites have backup battery with run times long enough to deliver portable generators in the event of a power outage in a remote POP. The datacenter currently has a three hour run time on batteries. The generators should turn on in the event of any major power loss and has enough onsite diesel for multiple days of run time.

Rerouting of Traffic around Damaged Facilities

Each remote pop site has redundant fiber feeds in a ring configuration in the event of a fiber cut. The traffic for both voice and broadband will be routed to the un-damaged fiber/infrastructure. The core routers are also being fed by redundant feeds from separate providers from different locations.

Traffic Spikes

The Company has plenty of capacity for major traffic spikes. It currently has double the capacity needed to provide services to our current customer base.

FCC Form 481 – Line 920

Northeast Rural Services, Inc.
dba BOLT Fiber Optic Services
(SAC 436145)

BOLT Fiber Optic Services provides service in the area of the Cherokee Tribe.

BOLT Fiber Optic Services has verbally tried to contact the Tribal Authority to discuss the following: Needs assessment and deployment planning with a focus on anchor institutions; Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Rights of way processes, land uses permitting, Facilities siting, environmental and cultural preservation review process; and Compliance with Tribal business and licensing requirements. BOLT Fiber Optic Services will proactively continue to contact the Tribal Authority to set up meetings. They will do this both verbally and with written correspondence.

Northeast Rural Service, Inc. "BOLT"

Lifeline Terms and Conditions

Northeast Rural Service, Inc. "BOLT" offers Lifeline program-supported service to qualified low-income residential consumers for one telephone line or qualifying broadband internet access service (BIAS) per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone or qualifying BIAS service. Eligible consumers can receive $9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

Lifeline Program Eligibility Information

Program Based Eligibility

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

Federal Public Housing Assistance (Section 8)
Supplemental Nutrition Assistance Program (SNAP)
Medicaid
Supplemental Security Income (SSI)
Veteran's Pension and Survivor Benefit

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

Income Based Eligibility

In addition, consumers are eligible for Lifeline if their household income is at or below 135% of the federal poverty guidelines.

2017 Federal Poverty Guidelines – 135%

Household Size	**48 Contiguous States and D.C.**	**Alaska**	**Hawaii**
1	$16,281	$20,331	$18,711
2	$21,924	$27,392	$25,205
3	$27,567	$34,452	$31,698
4	$33,210	$41,513	$38,192
5	$38,853	$48,573	$44,685
6	$44,496	$55,634	$51,179
7	$40,139	$62,694	$57,672
8	$55,782	$69,755	$64,166
For each additional person, add	$5,643	$7,061	$6,494

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

Tribal Eligibility

A subscriber who lives on Tribal lands and is an eligible resident of Tribal lands is eligible for Tribal Lifeline service or Tribal Link Up if the subscriber, one or more of the subscriber's dependents, or the subscriber's household participates in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs General Assistance; Tribally Administered Temporary Assistance for Needy Families; Head Start (if income eligibility criteria are met); or the Food Distribution Program on Indian Reservations (FDPIR). Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty Guidelines.

Lifeline Program Service

BOLT's Voice Lifeline service includes unlimited local minutes-of-use within the toll-free calling area. BOLT's Voice Lifeline Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the Lifeline service, Toll blocking is available to eligible consumers at no cost.

BIAS minimum speed and usage allowance standards are required for the service to qualify.

Lifeline recipients may transfer the Lifeline benefit to a new company once every sixty days for telephone service and once every 12 months for BIAS.

Rates

Subscribers may receive the Lifeline credit on any type or grade of local service, including bundled services that are normally offered by BOLT. Advertised rates do not include any applicable taxes or surcharges.

Recertification of Lifeline Eligibility

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

Additional Lifeline Program Information

The Lifeline program is limited to one benefit per household, consisting of either wireline or BIAS. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

FCC Form 481 - Line 4004A

Northeast Rural Services, Inc. - SAC 436145

15-Digit Census Block	NECA OCN	SAC	Latitude	Longitude	Street Address	City	State	Zip	Date of Deployment	No. of Units	Explanation

As of June 1, 2017, the Company has not connected any customers.

BOLT Internet

With BOLT Internet service, you can enjoy the Internet like never before! Thanks to our full fiber optic connection, you get faster, more reliable Internet speeds other providers in the area can't deliver. Plus, you save more money per Megabit with BOLT compared to what other providers in your area charge.

AVERAGE COST PER MEGABIT OF LOCAL PROVIDERS

$5.00 per Megabit and higher!

BOLT

As low as $.08 per Megabit!

SILVER PACKAGE $49.99

- Speeds Up to 100 Mbps*
- UNLIMITED DATA!!

GOLD PACKAGE $63.99

- Speeds Up to 500 Mbps*
- UNLIMITED DATA!!

PLATINUM PACKAGE $83.99

- Speeds Up to 1 Gbps*
- UNLIMITED DATA!!

EXTRA SERVICES

- Remote Support $4.99
- Ready2Roll Support $12.99

INTERNET BUNDLING PACKAGES

- Internet + (TV/VOIP) = 5% Discount
- Internet + TV + VOIP = 10%Discount

AVAILABLE SPEEDS BY AREA PROVIDERS (in Megabits)

AVERAGE SPEED DELIVERED BY OTHER PROVIDERS

Up to 12 Mb

BOLT SPEEDS (UPLOAD AND DOWNLOAD)

Up To 100 Mb

Up To 500 Mb

Up To 1000 Mb (1 Gb) Blazing Fast at Ten Times our 100 Mb Speed

12 100 500 1000

* All speeds are "best effort" and not guaranteed. A wired Internet connection is preferred. The wireless provided by BOLT is specifically designed for BOLT TV and is not supported, but is provided to the customer as a free convenience. Gigabit is a maximum capacity. Speed test results are likely to be slower due to transport, overhead, and other locations on the Internet not being gigabit-capable.

RESIDENTIAL PACKAGES FOR INTERNET, TV, and PHONE SERVICES

Seize the Speed

Lightning Fast Speeds NOW LIVE

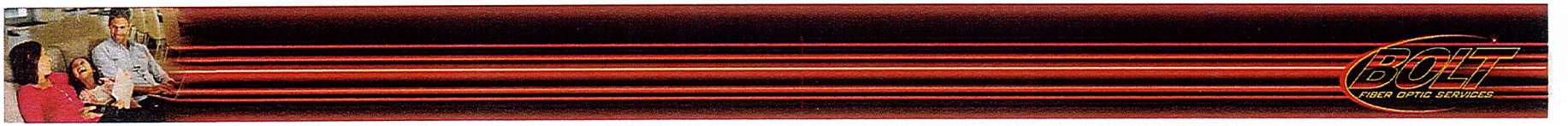
Enjoy one of the nation's highest quality and fastest Internet, TV, and Phone services with Gigabit technology.

BOLT™ FIBER OPTIC SERVICES

BOLT FIBER OPTIC SERVICES
P.O. Box 399 / Vinita, Oklahoma 74301
Info@BOLTfiber.com
OFFICES LOCATED:
27039 S. 4440 Rd. Suite B / Vinita, Oklahoma
(4 miles east of Vinita on Highway 60)
(844) 256-BOLT BOLTFiber.com

A Subsidiary Corporation of: NORTHEAST OKLAHOMA ELECTRIC COOPERATIVE

Rev. Residential 05262017



BOLT HD TV Service

Pricing for each package includes one set top box. A charge of $4.99 will be added to each package for HD service. Enrollment in Auto-Pay will eliminate the $4.99 charge for HD. Taxes, fees, and additional equipment are extra.

LIMITED TV PACKAGE $26.99

- VOD Video on Demand
- Joplin ABC - KODE
- Joplin CBS - KOAM
- C-SPAN
- Joplin CW
- Joplin FOX - KFJX
- Home Shopping Network
- Jewelry Television

Joplin Local Channels

- Joplin NBC - KSNF
- Joplin PBS - KOZJ
- QVC

LIMITED TV PACKAGE $26.99

- VOD Video on Demand
- Tulsa ABC KTUL
- Tulsa CBS KOTV
- C-SPAN
- Tulsa CW
- Tulsa FOX - KOKI
- Home Shopping Network
- Jewelry Television

Tulsa Local Channels

- Tulsa My 41
- Tulsa NBC - KJRH
- Tulsa PBS - KOED
- QVC

GOLD TV PACKAGE $64.99

All channels in the **Limited** Package, plus more including:

- A&E
- AMC
- Animal Planet
- BET
- Cartoon Network
- CMT
- CNN
- Comedy Central
- Discovery Channel
- Discovery Family
- Disney Channel
- Disney Jr
- Disney XD
- E!
- ESPN
- ESPN Classic
- ESPN 2
- ESPN News
- ESPNU
- Food Network
- FOX News
- FOX Sports 1
- FOX Sports Oklahoma
- FOX Sports Plus (Midwest)
- Freeform
- FX
- FXX
- Headline News
- Hallmark Channel
- HGTV
- Investigation Discovery
- Lifetime
- MSNBC
- MTV
- National Geographic
- NBC Sports Network
- Nickelodeon
- OWN
- Oxygen
- Spike TV
- SyFy
- TBS Superstation
- Tennis Channel
- The Golf Channel
- The History Channel
- The Learning Channel
- The Science Channel
- TNT
- TruTV
- Turner Classic Movies
- TV Land
- USA
- VH-1
- Weather Channel
- 50 Stingray Music Channels

PLATINUM TV PACKAGE $76.99

All channels in the **Limited** and **Gold** Packages, plus more including:

- American Heroes Channel
- BBC America
- BET Jams
- BET Soul
- Boomerang
- Catholic TV
- CBS Sports Network
- Centric
- Chiller
- CMT Music
- CNBC World
- CNN International
- Cooking Channel
- Crime & Investigation
- Daystar
- Destination America
- Discovery Life Channel
- DIY
- EWTN
- Fox Sports 2
- FX Movie Channel
- FYI
- GOD TV
- Great American Country
- GSN
- Hallmark Movies and Mysteries
- IFC
- INSP
- LMN
- Lifetime Real Women
- LOGO
- Discovery Life
- DIY
- EWTN
- FOX Business
- FOX Sports 2
- FX Movie Channel
- FYI
- GAC
- God TV
- GSN
- Longhorn Network
- Military History
- MTV2
- MTVU
- MTV Classic
- NFL Network
- Nick 2
- Nick Jr.
- Nick Music
- Nicktoons
- Ovation
- PixL
- QVC Plus
- ReelzChannel
- RFD TV
- Sprout
- Sundance
- TeenNick
- Trinity Broadcasting Network
- Universal HD
- Velocity

(Tulsa)

- Antenna TV - KTUL 8.3
- Bounce - KJRH 2.2
- Comet - KTUL 8.2
- GetTV - KMYT 41.2
- Grit - KMYT 41.3
- MeTV - KOKI 23.2
- News On 6 - KOTV 6.3
- RSUTV - KRSU 35.1

PREMIUM MOVIE PACKAGES

Choose one or all!

1: **$16.95** 2: **$32.90** 3: **$48.85** 4: **$62.80**

HBO

- HBO
- HBO 2
- HBO Signature
- HBO Family
- HBO Latino
- HBO Comedy
- HBO Zone
- HBO West

Cinemax

- Cinemax
- MoreMax
- ActionMax
- Thriller Max
- Movie Max
- Cinemax Latino
- 5StarMax
- Outer Max
- Cinemax West

Showtime & TMC

- Showtime
- Showtime 2
- Showtime Showcase
- Showtime Beyond
- Showtime Extreme
- Showtime Family
- Showtime Next
- Showtime Women
- Showtime (West)
- The Movie Channel
- FLIX

Starz & Encore

- Starz!
- Starz! Cinema
- Starz! in Black
- Starz! Kids & Family
- Starz! Edge
- Starz! Comedy
- Starz! (West)
- Encore
- Encore Action
- Encore Black
- Encore Classic
- Encore Family
- Encore Suspense
- Encore Westerns

DIGITAL SPORTS $5.95

- FOX College Sports Atlantic
- FOX College Sports Central
- FOX College Sports Pacific
- Sportsman Channel
- NFL Red Zone
- TVG2 Horse Racing
- World Fishing Network
- Outdoor Channel
- MavTV

DIGITAL LATINO $5.95

- Discovery En Espanol
- CNN en Espanol
- Cine Mexicano
- FOX Desportes
- Cable Noticias
- Latele Novela
- Discovery Familia
- History Channel En Espanol
- ESPN Deportes
- Telemundo
- NBC Universo

VIDEO ON DEMAND

- New Movies **$4.99-$5.99**
- Older Movies **$2.99**

EXTRA SERVICES

- Auto-Pay Discount **$4.99**
- Extra Receiver (each) **$7.00**
- Whole Home DVR **$9.99**
- Service Downgrade **$3.99**
- Terabyte DVR (One Time) **$49.99**
- Remote Support **$4.99**
- Ready2Roll Support **$12.99**

Tulsa channels only available for residents that qualify.

Two-year contract required for TV. Package details subject to change.

BOLT Phone Service (VOIP)

BASIC $19.99

Plus a one-time $12.50 Activation Fee

UNLIMITED $44.99

Plus a one-time $12.50 Activation Fee

Includes:

- Local Line
- Caller ID (Name and Number)
- Call Waiting
- Call Forwarding
- Caller ID Blocking
- Voicemail
- Call Return
- 3-way Calling
- Unlimited Local and Domestic U.S. Calling

Optional 8 Hour Battery Backup **$6.99** (monthly)

No contract required for phone service.

Pricing listed does not include taxes. Businesses, please call for package information.