

**CALIFORNIA RELAY SERVICE**  
**2015 - 2016 TRS FCC ANNUAL SUMMARY OF CONSUMER COMPLAINTS**  
**JUNE 2015**



	2015							2016					
COLORADO	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	TOTAL
VOICE	0	<i>Transition to new relay provider on June 2, 2015</i>											0
TTY	0	<i>Transition to new relay provider on June 2, 2015</i>											0
TOTAL	0	<i>Transition to new relay provider on June 2, 2015</i>											0

**CALIFORNIA RELAY SERVICE**  
**Summary by Category**

	2015							2016					
CATEGORY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	TOTAL
AVAILABILITY	0	<i>Transition to new relay provider on June 2, 2015</i>											0
SPEED OF ANSWER	0	<i>Transition to new relay provider on June 2, 2015</i>											0
CA CHANGE	0	<i>Transition to new relay provider on June 2, 2015</i>											0
CA GENDER	0	<i>Transition to new relay provider on June 2, 2015</i>											0
VERBATIM	0	<i>Transition to new relay provider on June 2, 2015</i>											0
REAL TIME	0	<i>Transition to new relay provider on June 2, 2015</i>											0
60 WPM	0	<i>Transition to new relay provider on June 2, 2015</i>											0
911	0	<i>Transition to new relay provider on June 2, 2015</i>											0
COC	0	<i>Transition to new relay provider on June 2, 2015</i>											0
CA SPELL-TYPE-GRAMMAR	0	<i>Transition to new relay provider on June 2, 2015</i>											0
SEQUENCE	0	<i>Transition to new relay provider on June 2, 2015</i>											0
3 WAY	0	<i>Transition to new relay provider on June 2, 2015</i>											0
CALL RELEASE	0	<i>Transition to new relay provider on June 2, 2015</i>											0
SPEED DIAL	0	<i>Transition to new relay provider on June 2, 2015</i>											0
RATES	0	<i>Transition to new relay provider on June 2, 2015</i>											0
TOTAL	0	<i>Transition to new relay provider on June 2, 2015</i>											0