

June 30, 2016

Via Electronic Filing

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: Ligado Networks Subsidiary LLC

911 Call Center Post-Implementation Status Report
IB Docket No. 99-67; CC Docket No. 94-102

Dear Ms. Dortch:

Pursuant to the Commission's *Second Report and Order* in the above-captioned proceeding released on August 25, 2004,¹ Ligado Networks Subsidiary LLC hereby files this 911 Call Center Post-Implementation Status Report.

Please direct any questions regarding this matter to the undersigned.

Very truly yours,



Valerie Green
Executive Vice President, Chief Legal Officer

cc: (by email)
Karl Kensinger, International Bureau
Arthur Lechtman, International Bureau
911callcenterreports@fcc.gov

¹ See *Second Report and Order*, CC Docket No. 94-102, IB Docket No. 99-67, 19 FCC Rcd 16964, at ¶¶ 13-14 (August 25, 2004).

Ligado Networks Subsidiary LLC

Mobile Satellite Service 911 Call Center Post-Implementation Status Report

(1) Carrier identification

This report is being filed by Ligado Networks Subsidiary LLC.

Ligado Networks Subsidiary LLC
10802 Parkridge Boulevard
Reston, Virginia 20191
703-390-2700
www.Ligado.com

Filer of report and contact person on 911 issues:

Valerie Green
Chief Legal Officer
Ligado Networks Subsidiary LLC
10802 Parkridge Boulevard
Reston, Virginia 20191
703-390-2004 (phone)
703-390-2770 (fax)
valerie@ligado.com

(2) Location of Call Center

West Safety Services
1601 Dry Creek Drive
Longmont, CO 80503
Attn: Brian Barber
720-494-5800 (phone)

(3) Summary of Call Statistics by Month

Month	Total Calls Received at Call Center	Total Calls Abandoned	Total Calls Forwarded to PSAP	Total Calls Ending at Call Center
June 2015	9	4	1	8
July 2015	7	1	1	6
August 2015	6	0	1	5
September 2015	6	1	1	5
October 2015	5	1	0	5
November 2015	9	1	3	6
December 2015	6	3	1	5
January 2016	5	0	0	5
February 2016	8	3	0	8
March 2016	13	1	5	8
April 2016	5	1	0	5
May 2016	9	2	2	7