



Gila River Telecommunications, Inc.

Box 5015
7065 West Allison Road
Chandler, Arizona 85226-5135
Phone (520) 796-3333 • Fax (520) 796-7534
www.gilarivertel.com

June 15, 2016

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: Connect America Fund, WC Docket No. 14-58, 47 CFR § 54.313 Annual Reporting Requirements for High-Cost Recipients (Form 481)

Dear Ms. Dortch:

Attached please find Gila River Telecommunications, Inc. high-cost support recipient annual report pursuant to 47 CFR § 54.313 (Form 481).

Gila River Telecommunications, Inc. is filing certain financial information, reported pursuant to 47 CFR §54.313(f)(2), as confidential under the March 22, 2016 Protective Order (DA 16-296). Pursuant to that Order, each page of this filing has been marked "REDACTED - FOR PUBLIC INSPECTION." The non-redacted version of this information has been marked "CONFIDENTIAL INFORMATION - SUBJECT TO PROTECTIVE ORDER BEFORE THE FEDERAL COMMUNICATIONS COMMISSION." As such, Gila River Telecommunications, Inc. requests that the non-redacted version of its submission be withheld from public inspection.

Gila River Telecommunications, Inc. is also requesting confidential treatment of certain information being filed pursuant to 47 CFR § 54.202(a)(1)(ii) and 54.313(a)(1) (five year service quality improvement plan) under 47 CFR § 0.457 and 0.459. The redacted version of this filing has been marked "REDACTED - FOR PUBLIC INSPECTION." The non-redacted version has been marked "CONFIDENTIAL - NOT FOR PUBLIC INSPECTION."

Pursuant to 47 CFR § 0.459, Gila River Telecommunications, Inc. offers the following in support of its request for confidential treatment of certain information.

- *Identification of the specific information for which confidential treatment is sought:* Gila River Telecommunications, Inc. seeks confidential treatment of the five year service quality improvement plan required per 47 CFR § 54.202(a)(1)(ii) and 54.313(a)(1),
- *Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission:* Gila River Telecommunications, Inc. is providing the five year service quality improvement plan as part of its annual high-cost support recipient report per 47 CFR § 54.313.

"Proudly serving the Gila River Indian Community since 1988"

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- *Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged:* Gila River Telecommunications, Inc. considers the information to be highly sensitive in that it contains statements about the Company's future investment plans, and discusses specific equipment and strategies the Company will utilize to provide services.
- *Explanation of the degree to which the information concerns a service that is subject to competition:* Gila River Telecommunications, Inc. provides voice and broadband services that are in competition with various landline and wireless providers; thus, the investment data disclosed is related to services subject to competition to a high degree.
- *Identification of any measures taken by the submitting party to prevent unauthorized disclosure:* Gila River Telecommunications, Inc. makes the data being provided available only to employees, consultants, and attorneys on a limited, need-to-know basis.
- *Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties:* The information is not publicly available.
- *Justification of the period during which the submitting party asserts that material should not be available for public disclosure:* Gila River Telecommunications, Inc. requests that the data provided be treated as confidential indefinitely. Due to the sensitive nature of the data, it would not be appropriate for public disclosure at any time in the foreseeable future.
- *Any other information that the party seeking confidential treatment believes may be useful in assessing whether its request for confidential treatment should be granted:* None.

Accordingly, Gila River Telecommunications, Inc. requests confidential treatment of the five year service quality improvement plan pursuant to section 0.457 and 0.459 of the Commission's rules.

The redacted version of this Form 481 submission will be filed via the Commission's Electronic Comment Filing System (ECFS) in the above-captioned docket.

If you have any questions about this filing, please contact the undersigned.

Sincerely,



Bruce Holdridge, General Manager

Attachment

Cc: Ms. Belinda Nelson, Chairwoman, GRTI Board of Directors

"Proudly serving the Gila River Indian Community since 1988"

REDACTED - FOR PUBLIC INSPECTION

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	452179
<015> Study Area Name	GILA RIVER TELECOM.
<020> Program Year	2017
<030> Contact Name: Person USAC should contact with questions about this data	Courtney Hogancamp
<035> Contact Telephone Number: Number of the person identified in data line <030>	5207968877 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	chogancamp@gilarivertel.com
Form Type	54.313 and 54.422

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	452179
<015>	Study Area Name	GILA RIVER TELECOM.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Courtney Hogancamp
<035>	Contact Telephone Number - Number of person identified in data line <030>	5207968877 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

<110> Has your company received its ETC certification from the FCC? (yes / no)

If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? (yes / no)

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

452179az112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

Yes

**(300) Unfulfilled Service Request
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	452179
<015> Study Area Name	GILA RIVER TELECOM.
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Courtney Hogancamp
<035> Contact Telephone Number - Number of person identified in data line <030>	5207968877 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

<300> Unfulfilled service request (voice)

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	452179	
<015>	Study Area Name	GILA RIVER TELECOM.	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	Courtney Hogancamp	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5207968877 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com	
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice		0 . 0
<420>	Complaints per 1000 customers for mobile voice		
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband	
<440>	Complaints per 1000 customers for fixed broadband		0 . 0
<450>	Complaints per 1000 customers for mobile broadband		

(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<030>	Contact Name - Person USAC should contact regarding this data	Courtney Hogancamp
<035>	Contact Telephone Number - Number of person identified in data line <030>	5207968877 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	452179az510.pdf

**(600) Functionality in Emergency Situations
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	452179
<015> Study Area Name	GILA RIVER TELECOM.
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<039> Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com
<600> Certify compliance regarding ability to function in emergency situations	Yes
<610> Descriptive document for Functionality in Emergency Situations	452179az610.pdf

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039> Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

<900> Does the filing entity offer tribal land services? (Y/N) Yes

Gila River Indian Community

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

452179az920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes
Yes

(1000) Voice and Broadband Service Rate Comparability Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	452179
<015>	Study Area Name	GILA RIVER TELECOM.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Courtney Hogancamp
<035>	Contact Telephone Number - Number of person identified in data line <030>	5207968877 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

<1000>	Voice services rate comparability certification	Yes
<1010>	Attach detailed description for voice services rate comparability compliance	452179az1010.pdf
		Name of Attached Document
<1020>	Broadband comparability certification	Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau
<1030>	Attach detailed description for broadband comparability compliance	452179az1030.pdf
		Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	452179
<015>	Study Area Name	GILA RIVER TELECOM.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Courtney Hogancamp
<035>	Contact Telephone Number - Number of person identified in data line <030>	5207968877 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

No

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

Yes

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP <http://www.gilarivertel.com/>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

(2000) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

<010>	Study Area Code	452179
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<030>	Contact Name - Person USAC should contact regarding this data	Courtney Hogancamp
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<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- | | | | |
|---------|---|--|----------------------|
| <2010> | 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support | <input type="text"/> | |
| <2011> | 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support | <input type="text"/> | |
| <2022> | Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only. | <input type="text"/> | |
| <2023> | The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only. | <input type="text"/> | |
| <2024A> | Round 2 Recipient of Incremental Support? | <input type="text"/> | <input type="text"/> |
| <2024B> | Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only. | Name of Attached Document Listing Required Information | <input type="text"/> |
| <2025A> | Round 1 or Round 2 Recipient of Incremental Support? | <input type="text"/> | |
| <2025B> | Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13- | Name of Attached Document Listing Required Information | <input type="text"/> |
| <2015> | 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4) | <input type="text"/> | |

(2000) Price Cap Carrier Additional Documentation (Continued)

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

Name of Attached Document Listing Required Information

cap carrier used for capital expenditures in 2015.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

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<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009) Progress Report on 5 Year Plan
Carrier certifies to 54.313(f)(1)(iii)

(3010A) Milestone Certification {47 CFR § 54.313(f)(1)(i)} Yes - Attach Certification

(3010B) Please Provide Attachment Name of Attached Document Listing Required Information

(3012A) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)} No - No New Community Anchors

(3012B) Please Provide Attachment Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (Yes/No)

(3014) If yes, does your company file the RUS annual report (Yes/No)

Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or
(2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

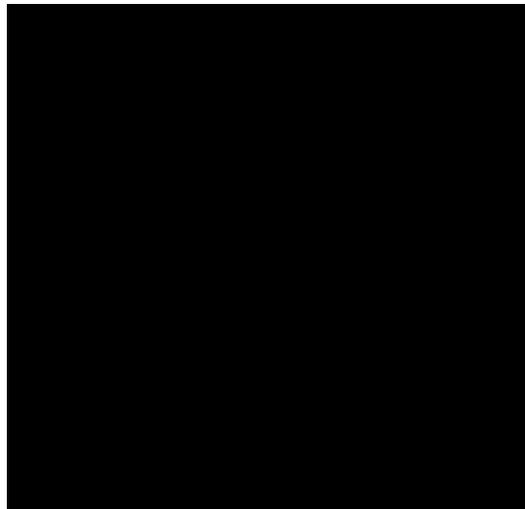
(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends



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<020>	Program Year	2017
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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481. Name of Attached Document Listing Required Information

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area. Name of Attached Document Listing Required Information

**Certification - Reporting Carrier
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	GILA RIVER TELECOM.
Signature of Authorized Officer:	CERTIFIED ONLINE Date 06/29/2016
Printed name of Authorized Officer:	Bruce Holdridge
Title or position of Authorized Officer:	General Manager
Telephone number of Authorized Officer:	5207968885 ext.
Study Area Code of Reporting Carrier:	452179 Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

REDACTED IN ITS ENTIRETY
FOR PUBLIC INSPECTION



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Box 5015
7065 West Allison Road
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Phone (520) 796-3333 • Fax (520) 796-7534
www.gilarivertel.com

Date: June 15, 2016

Federal Communications Commission
445 12th Street S.W.
Washington, D.C. 20554

Re: FCC Form 481, Section 500, Line 510
Statement Regarding ***Service Quality Standards & Consumer Protections Rules Compliance***

To Whom It May Concern,

Gila River Telecommunications, Inc. (GRTI) is an incumbent local exchange carrier operating in the state of Arizona subject to the regulation of the Gila River Indian Community (GRIC), and is an eligible telecommunications carrier (ETC) designated by the Federal Communications Commission (FCC). As such, GRTI is subject to the regulatory authority of the FCC and GRIC and operates under the applicable and relevant rules and laws of GRIC.

GRTI is subject to the service quality standards and consumer protections standards adopted by the FCC and that are applicable to ILECs. The consumer protections standards are also contained in GRTI's local tariff that is on file with GRIC.

Apart from the effective internal procedures and operations, GRTI ensures compliance with all applicable service quality and consumer protection rules through FCC and GRIC enforcement, which entails the operations of a consumer complaint process. GRTI is required to respond to customer complaints and other service quality-related inquiries from GRIC and the FCC in a reasonable time frame. GRTI consistently meets or exceeds all FCC and GRIC adopted standards, and reports to this effect via all required FCC and GRIC processes.

Finally, GRTI has established internal procedures to ensure compliance with the FCC's Customer Proprietary Network Information (CPNI) rules that include, but are not limited to, periodic employee training and maintenance of written company procedures. GRTI certifies its compliance with the FCC's CPNI rules by making annual filings as required in 47 CFR 64.2009(e).

Sincerely,

Bruce Holdridge
General Manager

Cc: Ms. Belinda Nelson, Chairwoman, GRTI Board of Directors

"Proudly serving the Gila River Indian Community since 1988"

REDACTED - FOR PUBLIC INSPECTION



Gila River Telecommunications, Inc.

Box 5015
7065 West Allison Road
Chandler, Arizona 85226-5135
Phone (520) 796-3333 • Fax (520) 796-7534
www.gilarivertel.com

Date: June 15, 2016

Federal Communications Commission
445 12th Street S.W.
Washington, D.C. 20554

Re: FCC Form 481, Section 600, Line 610
Statement Regarding ***Functionality in Emergency Situations***

To Whom It May Concern,

Gila River Telecommunications, Inc. (GRTI) is an incumbent local exchange carrier operating in the state of Arizona subject to the regulation of the Gila River Indian Community (GRIC), and is an eligible telecommunications carrier (ETC) designated by the Federal Communications Commission (FCC). As such, GRTI is subject to the regulatory authority of the FCC and GRIC and operates under the applicable and relevant rules and laws of GRIC.

GRTI has portable generators and batteries capable of providing the required level of backup power, and that can be deployed as necessary to GRTI's switching and remote sites. GRTI also has a fire suppression system to provide the best opportunity to prevent a fire from disrupting its ability to function. GRTI's network is capable of rerouting traffic around damaged facilities, although this ability is not absolute and may be limited in certain circumstances. However, GRTI follows all industry standard practices in ensuring its network remains functional during different types of emergency situations.

Sincerely,

Bruce Holdridge
General Manager

Cc: Ms. Belinda Nelson, Chairwoman, GRTI Board of Directors

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Date: June 15, 2016

Federal Communications Commission
445 12th Street S.W.
Washington, D.C. 20554

Re: FCC Form 481, Section 900, Line 920
Statement Regarding ***Tribal Government Engagement Obligation***

To Whom It May Concern,

On behalf of Gila River Telecommunications, Inc. ("GRTI"), a wholly owned enterprise of the Gila River Indian Community ("GRIC"), I hereby certify and attest that the following actions take place at least once yearly and often much more frequently, when conducting Tribal Engagement between the Gila River Indian Community and Gila River Telecommunications, Inc.:

- Quarterly Update Reports to the GRIC Government Council and Committees on State of the Business
- Annual Updates to GRIC Government Council and Committees on Lifeline and Link-Up
- Advertisement of GRTI Products, Services, Promotions and Lifeline Services in the Gila River Indian News
- Planning Sessions with GRIC Use Planning and Zoning for Rights-of-Way Permits and Easements
- Planning Sessions with GRIC Land Use Area Resources for Facility Sightings
- Planning Sessions with GRIC Housing for Planned Services to Community Housing and Anchor Institutions
- Planning Sessions with GRIC Cultural Resources Management Projects for Cultural Clearances
- Planning Sessions with GRIC Office of Emergency Management for Disaster Recovery Planning
- Planning Sessions with GRIC Public Safety for E-911 Enhancements and Mass Call Announcements
- Planning Sessions with Tribal Projects for Feasibility Planning
- Meetings at District Service Centers 1-7 for Providing General Updates and Transacting Customer Services
- Meetings with GRIC Health Care to Facilitate Alert One Services
- Participating in Parades, Social Events and Tribal Holidays

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- Conduct Frequent Customer Service Surveys

As GRTI is a wholly owned entity of the Gila River Indian Community, GRTI does not hold a business license with the GRIC. However, all vendors and service providers transacting business at GRTI are required to hold a valid Gila River Indian Community Business License. GRTI strictly enforces this requirement by requesting an annual current copy of each vendor's GRIC business license.

Additionally, GRTI recognizes and supports the preference of filling employment vacancies with qualified, enrolled Gila River Indian Community Members, other Native Americans, and Non-Native American spouses of enrolled Community members in accordance with the Gila River Indian Community Tribal Employment Rights Office ("TERO") Ordinance Number GR-02-09.

I hereby set forth my hand in testament and correctness that the herein information is true and correct to the best of my knowledge, this day, Wednesday, June 15, 2016.

Sincerely,



Bruce Holdridge
General Manager

Cc: Ms. Belinda Nelson, Chairwoman, GRTI Board of Directors



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Date: June 15, 2016

Federal Communications Commission
445 12th Street S.W.
Washington, D.C. 20554

Re: FCC Form 481, Section 1000, Line 1010
Statement Regarding **Voice Rate Comparability**

To Whom It May Concern,

Gila River Telecommunications, Inc. (GRTI) is a rural, rate of return regulated incumbent local exchange carrier operating in the state of Arizona, and is an eligible telecommunications carrier (ETC) designated by the Gila River Indian Community (GRIC) Counsel and the Federal Communications Commission (FCC). As such, GRTI is subject to the regulatory authority of the Counsel and operates under the relevant rules and laws of the GRIC and FCC.

GRTI hereby certifies that the pricing of its voice service is no more than two standard deviations above the national average urban rate for voice service of \$41.07, as specified in the Public Notice issued by the Wireline Competition Bureau of the Federal Communications Commission.

GRTI's residential voice service rate, including state fees and the federal subscriber line charge (SLC) is as follows.

Monthly Residential Rate for Study Area 452179 is \$24.50.

Sincerely,

Bruce Holdridge
General Manager

Cc: Ms. Belinda Nelson, Chairwoman, GRTI Board of Directors

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Date: June 15, 2016

Federal Communications Commission
445 12th Street S.W.
Washington, D.C. 20554

Re: FCC Form 481, Section 1020, Line 1030
Statement Regarding **Broadband Comparability**

To Whom It May Concern,

Gila River Telecommunications, Inc. (GRTI) is a rural, rate of return regulated incumbent local exchange carrier operating in the state of Arizona, and is an eligible telecommunications carrier (ETC) designated by the Gila River Indian Community (GRIC) Counsel and the Federal Communications Commission (FCC). As such, GRTI is subject to the regulatory authority of the Counsel and operates under the relevant rules and laws of the GRIC and FCC.

GRTI hereby certifies that the pricing of its broadband service is no more than the most recent applicable benchmark rate of \$75.20 announced in a Public Notice issued by the Wireline Competition Bureau of the Federal Communications Commission.

Sincerely,

A handwritten signature in blue ink that reads "Bruce Holdridge".

Bruce Holdridge
General Manager

Cc: Ms. Belinda Nelson, Chairwoman, GRTI Board of Directors

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Date: June 15, 2016

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445 12th Street S.W.
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Re: FCC Form 481, Section 1020, Line 1030
Statement Regarding **Broadband Comparability**

To Whom It May Concern,

Gila River Telecommunications, Inc. (GRTI) is a rural, rate of return regulated incumbent local exchange carrier operating in the state of Arizona, and is an eligible telecommunications carrier (ETC) designated by the Gila River Indian Community (GRIC) Counsel and the Federal Communications Commission (FCC). As such, GRTI is subject to the regulatory authority of the Counsel and operates under the relevant rules and laws of the GRIC and FCC.

GRTI hereby certifies that the pricing of its broadband service is no more than the most recent applicable benchmark rate of \$75.20 announced in a Public Notice issued by the Wireline Competition Bureau of the Federal Communications Commission.

Sincerely,

A handwritten signature in blue ink that reads "Bruce Holdridge".

Bruce Holdridge
General Manager

Cc: Ms. Belinda Nelson, Chairwoman, GRTI Board of Directors

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REDACTED - FOR PUBLIC INSPECTION

Gila River Telecommunications, Inc. (SAC 452179)
RUS Annual Report – 2015 Audited Operating Report
FCC Form 481 – Line 3017

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