FCC Form 481 - Carrier Annual Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	436143
<015>	Study Area Name	Northeast Rural Services, Inc
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Sheila Allgood
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9182566405 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	sallgood@rectec.net
	Form Type	54.313

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@rectec.net

<110>	Has your company received its ETC certification from the FCC?	(yes / no)
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no)

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets
<114>	Report how much universal service (USF) support was received
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.

(200) Service Outage Reporting (Voice)
Data Collection Form

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July 2013

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<210> For the prior calendar year, were there any reportable voice service outages? No

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

(300) Unfulfilled Service Request
Data Collection Form

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<300> Unfulfilled service request (voice)

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband) 0

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers
Data Collection Form

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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@rectec.net
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	No voice services offered
<410>	Complaints per 1000 customers for fixed voice	
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0.0
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@rectec.net
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	436143ok510.pdf

(600) Functionality in Emergency Situations
Data Collection Form

FCC Form 481
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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@rectec.net
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	436143ok610.pdf

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
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<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**

-- See attached worksheet --

(710) Broadbrand Price Offerings
Data Collection Form

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<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	**Total Rate and Fees**	**Broadband Service - Download Speed (Mbps)**	**Broadband Service - Upload Speed (Mbps)**	**Usage Allowance (GB)**	**Usage Allowance Action Taken When Limit Reached {*select*}**
			-- See attached worksheet --					

(800) Operating Companies
Data Collection Form

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OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@rectec.net

<810>	Reporting Carrier	Northeast Rural Services, Inc.
<811>	Holding Company	Not Applicable
<812>	Operating Company	Northeast Rural Services, Inc.

<813>	<a1>	<a2>	<a3>
	Affiliates	**SAC**	**Doing Business As Company or Brand Designation**
	-- See attached worksheet --		

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986 /OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@rectec.net

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select Yes or No or Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1000) Voice and Broadband Service Rate Comparability
Data Collection Form

FCC Form 481
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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@rectec.net

<1000> Voice services rate comparability certification

Not Applicable

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

(1100) No Terrestrial Backhaul Reporting Data Collection Form

FCC Form 481
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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@rectec.net

<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).	

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@rectec.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☐

<1222> Details on the number of minutes provided as part of the plan, ☐

<1223> Additional charges for toll calls, and rates for each such plan. ☐

(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@rectec.net

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support

<2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support

<2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.

<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.

<2024A> Round 2 Recipient of Incremental Support?

<2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.

Name of Attached Document Listing Required Information

<2025A> Round 1 or Round 2 Recipient of Incremental Support?

<2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-

Name of Attached Document Listing Required Information

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

(2000) Price Cap Carrier Additional Documentation (Continued)
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2015.

Name of Attached Document Listing Required Information

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form

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Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

	Progress Report on 5 Year Plan		
(3009)	Carrier certifies to 54.313(f)(1)(iii)		
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}		
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}		
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		
(3023)	Underlying information subjected to a review by an independent certified public accountant		
(3024)	Underlying information subjected to an officer certification.		
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

(3005) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

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Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

Name of Attached Document Listing Required Information

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)
Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas? Yes

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided. No - No New Anchors

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481. Name of Attached Document Listing Required Information 436143ok4004a.xlsm

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area. Name of Attached Document Listing Required Information 436143ok4004b.pdf

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier:

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/30/2016

Printed name of Authorized Officer: Sheila Allgood

Title or position of Authorized Officer: Manager

Telephone number of Authorized Officer: 9182569441 ext.

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

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TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent) Consortia Consulting **is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.**

Name of Authorized Agent: Consortia Consulting

Name of Reporting Carrier: Northeast Rural Services, Inc

Signature of Authorized Officer: Date:

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: 436143 Filing Due Date for this form: 07/01/2016

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier: Northeast Rural Services, Inc

Name of Authorized Agent Firm: Consortia Consulting

Signature of Authorized Agent or Employee of Agent: Date: 06/29/2016

Name of Authorized Agent Employee: Judy Christiansen

Title or position of Authorized Agent or Employee of Agent Consultant

Telephone number of Authorized Agent or Employee of Agent: 4028181322 ext.

Study Area Code of Reporting Carrier: 436143 Filing Due Date for this form: 07/01/2016

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	436143
<015>	Study Area Name	Northeast Rural Services, Inc
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Sheila Allgood
<035>	Contact Telephone Number - Number of person identified in data line <030>	9182566405 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@rectec.net

<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
OK	0		FR	0.0	0.0	0.0	0.0	0.0

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	436143
<015>	Study Area Name	Northeast Rural Services, Inc
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Sheila Allgood
<035>	Contact Telephone Number - Number of person identified in data line <030>	9182566405 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@rectec.net

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rates and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service -Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached {select}
OK	All	49.99	0.0	49.99	20.0	20.0	999999	Other, No limit on usage allowance
OK	All	63.99	0.0	63.99	50.0	50.0	999999	Other, No limit on usage allowance
OK	All	83.99	0.0	83.99	100.0	100.0	999999	Other, No limit on usage allowance
OK	All	255.98	0.0	255.98	1000.0	1000.0	999999	Other, No limit on usage allowance

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	436143
<015>	Study Area Name	Northeast Rural Services, Inc
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Sheila Allgood
<035>	Contact Telephone Number - Number of person identified in data line <030>	9182566405 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sallgood@rectec.net

<810>	Reporting Carrier	Northeast Rural Services, Inc.
<811>	Holding Company	Not Applicable
<812>	Operating Company	Northeast Rural Services, Inc.

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**
Northeast Rural Services, Inc.	436112	Bolt Fiber Optic Services
Northeast Rural Services, Inc.	436113	Bolt Fiber Optic Services
Northeast Rural Services, Inc.	436114	Bolt Fiber Optic Services
Northeast Rural Services, Inc.	436115	Bolt Fiber Optic Services
Northeast Rural Services, Inc.	436142	Bolt Fiber Optic Services

Northeast Rural Services, Inc.

Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

Oklahoma Administrative Code, Title 165, Chapter 55 – Telecommunications, requires an ETC to comply with the requirements of this Chapter.

The Company certifies that it complies with the applicable requirements which include billing disputes, service standards, supported services, installation intervals and customer complaints.

The Company also certifies that it provides adequate and efficient service to every served end-user for which the ETC receives universal service. It, also, certifies that it shall install and maintain its system so as to render safe, efficient, and continuous service, and shall keep of its equipment and facilities in a good state of repair.

In addition, the Company has a process in place for protecting the privacy of customer information.

Northeast Rural Services, Inc.

Functionality in Emergency Situations

Oklahoma Code 165:55-113-22 (Emergencies) and -23 (Adequacy of Service) states that the provider shall ensure that there is a sufficient operating force and, where appropriate, sufficient equipment to serve its end-users. The provider shall make adequate provision for emergencies in order to prevent interruption of continuous telecommunication service throughout the area it serves. Central office(s) shall have an emergency power source, either on the premises or available on short notice.

Following is how the company complies with the codes:

Back-Up Power

All of the Company's core equipment is stored in a datacenter with redundant power, cooling, UPS's, and generators. Its remote POP sites have backup battery with run times long enough to deliver portable generators in the event of a power outage in a remote POP. The datacenter currently has a three hour run time on batteries. The generators should turn on in the event of any major power loss and has enough onsite diesel for multiple days of run time.

Rerouting of Traffic around Damaged Facilities

Each remote pop site has redundant fiber feeds in a ring configuration in the event of a fiber cut. The traffic for both voice and broadband will be routed to the un-damaged fiber/infrastructure. The core routers are also being fed by redundant feeds from separate providers from different locations.

Traffic Spikes

The Company has plenty of capacity for major traffic spikes. It currently has double the capacity needed to provide services to our current customer base.

BOLT Internet

With BOLT Internet service, you can enjoy the Internet like never before! Thanks to our full fiber optic connection, you get faster, more reliable Internet speeds other area providers can't deliver. Plus, you save more money per Megabit with BOLT compared to what other providers in your area charge.

AVERAGE COST PER MEGABIT OF LOCAL PROVIDERS

OTHER PROVIDERS
$5.00 per Megabit and higher!

BOLT
$2.50 per Megabit.

BRONZE PACKAGE 20 Mbps **$49.99** a month

SILVER PACKAGE 50 Mbps **$63.99** a month

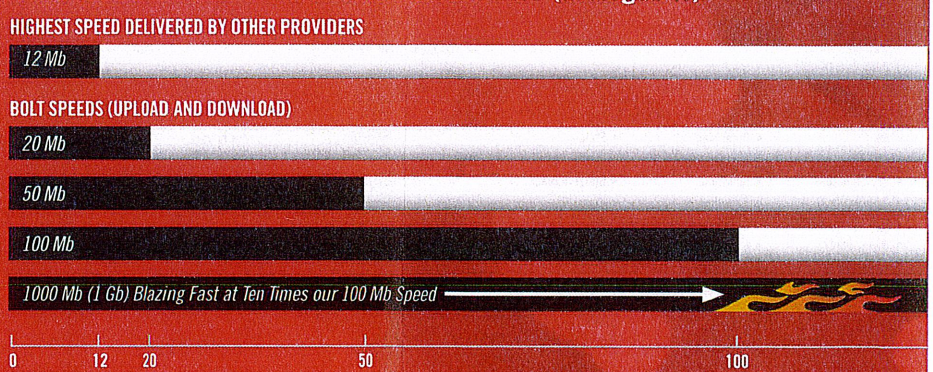
GOLD PACKAGE 100 Mbps **$83.99** a month

PLATINUM PACKAGE 1 Gigabit **$255.98**
No contract required for Internet! No limits or caps!

Extra Services:
- 24/7 residential support **$4.99** a month
- One time expanded support **$15.00** per event

INTERNET BUNDLING PACKAGES
- Internet + (TV or VOIP) = 5% Discount
- Internet + TV + VOIP = 10% Discount

AVAILABLE SPEEDS BY AREA PROVIDERS (in Megabits)



RESIDENTIAL PACKAGES FOR INTERNET, TV AND PHONE SERVICES

Seize the Speed

Enjoy one of the nation's highest quality and fastest Internet, TV and phone services with Gigabit technology.

BOLT FIBER OPTIC SERVICES

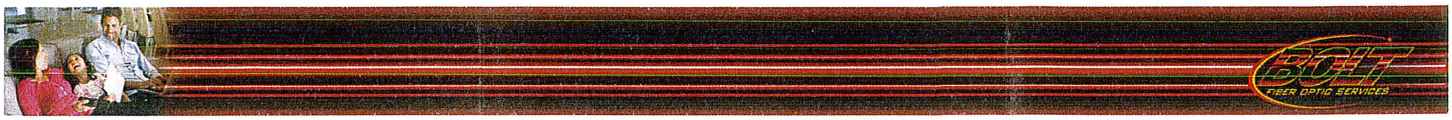
BOLT FIBER OPTIC SERVICES
P.O. Box 399 / Vinita, Oklahoma 74301 / Info@BOLTfiber.com

OFFICES LOCATED:
27039 S. 4440 Rd. Suite B / Vinita, Oklahoma
(4 miles east of Vinita on Highway 60)

(844) 256-BOLT
BOLTFiber.com

A Subsidiary Corporation of: NORTHEAST OKLAHOMA ELECTRIC COOPERATIVE

Rev. Residential 2.8.16



BOLT Fiber Optic TV Service

Pricing for each package is monthly and includes one set top box, basic installation and High Definition services. Taxes, fees and additional equipment are extra. Enroll in Auto Pay to receive these rates. Declining Auto Pay option will increase each TV Package rate by $4.99 a month.

LIMITED TV PACKAGE $24.99 *(LOCAL CHANNELS AVAILABLE)*

- ABC
- CBS
- C-SPAN
- CW
- FOX
- Government Access
- Home Shopping Network
- Jewelry Television
- Local Origination/ Leased Access
- MyTV
- NBC
- PBS
- QVC

GOLD TV PACKAGE $59.99

All channels in the Limited Package, plus many more including:

- ABC Family
- AMC
- Animal Planet
- Arts & Entertainment
- BET
- Bravo
- Cartoon Network
- CMT
- CNBC
- CNN
- CNN Headline News
- Comedy Central
- Discovery Channel
- Disney Channel
- Disney Jr
- Disney XD
- E!
- ESPN
- ESPN Classic
- ESPN2
- ESPNews
- ESPNU
- Food Network
- FOX News
- FOX Sports 1 (was Speed)
- FOX Sports Oklahoma
- FX
- FXX
- Galaxie Digital Music
- Hallmark Channel
- Home & Garden Television
- HUB
- Investigation Discovery
- Lifetime
- MSNBC
- MTV
- National Geographic
- NBC Sports Network
- Nickelodeon
- OWN
- Oxygen
- Spike TV
- Style
- SyFy
- TBS Superstation
- The Golf Channel
- The History Channel
- The Learning Channel
- The Science Channel
- TNT
- Travel Channel
- TruTV
- Turner Classic Movies
- TV Land
- USA
- VH-1
- Weather Channel

PLATINUM TV PACKAGE $69.99

All channels in the Limited and Gold Packages, plus many more including:

- American Life TV
- BBC America
- Biography
- Boomerang
- Catholic TV
- CBS Sports Network
- Centric
- Chiller
- Cloo

Platinum TV Package Continued

- CMT Pure Country
- CNBC World
- CNN International
- Cooking Channel
- Crime & Investigation
- C-SPAN2
- Daystar
- Destination America
- Discovery Fit & Health
- DIY
- EWTN
- First Alert 24/7 - KTUL 8.2 SD
- FOX Business Network
- FOX Sports 2 (was Fuel)
- FX Movie Channel
- GAC
- GetTV - KMYT 41.2 SD
- God TV
- GSN
- H2
- Hallmark Movie Channel
- IFC
- INSP
- Lifetime Movie Network
- Lifetime Real Women
- Live Well Network - KJRH 2.2 SD
- LOGO
- MeTV - KOKI 23.2 SD
- Military Channel
- Military History
- MTV Hits
- MTV Jams
- MTV Tr3s
- MTV2
- MTVU
- News On 6 Now - KOTV 6.3 SD
- NFL Network
- Nick Jr.
- Nick Too
- Nick Toons
- Ovation
- PBS Kids Sprout
- PixL
- QVC Plus
- ReelzChannel
- Reserved - Digital Multicast
- Reserved - Digital Multicast
- Reserved - Digital Multicast
- Reserved - Digital Multicast
- RFD TV
- RSUTV - KRSU 35.1
- RTN - KTUL 8.3 SD
- Sundance Channel
- Teen Nick
- ThisTV - KQCW 19.2 SD
- Trinity Broadcasting Network
- Universal HD
- Velocity
- VH-1 Classic
- VH1 Soul
- WeTV
- Zuus Country - KMYT 41.3 SD

PREMIUM MOVIE PACKAGES

Choose one or all!

HBO, Cinemax, Showtime & TMC, Starz & Encore

1 for **$16.95** 2 for **$32.90** 3 for **$48.85** 4 for **$62.80**

- HBO
- HBO 2
- HBO Signature
- HBO Family
- HBO Latino
- HBO Comedy
- HBO Zone
- HBO (West)
- Cinemax
- MoreMax
- ActionMax
- ThrillerMax
- WMax
- MaxLatino
- 5-StarMax
- Outer Max
- Cinemax (West)
- Showtime
- Showtime 2
- Showtime Showcase
- Showtime Beyond
- Showtime Extreme
- Showtime FamilyZone
- Showtime Next
- Showtime Women
- Showtime (West)
- The Movie Channel
- TMC Extra
- Flix
- Starz!
- Starz! Cinema
- Starz! In Black
- Starz! Kids & Family
- Starz! Edge
- Starz! Comedy
- Starz! (West)
- Encore
- Encore Action
- Encore Drama
- Encore Westerns
- Encore Love
- Encore Suspense
- Encore Family

DIGITAL SPORTS $5.95

- FOX College Sports (Atl.)
- FOX College Sports (Cen.)
- FOX College Sports (Pac.)
- Sportsman Channel
- NFL Red Zone
- HRTV
- World Fishing Network
- Outdoor Channel
- MavTV

DIGITAL LATINO $5.95

- Discovery En Espanol
- CNNe
- Cine Mexicano
- FOX Sports En Espanol
- Cable Noticias
- Latele Novela
- Discovery Familia
- History Channel En Espanol
- ESPN Deportes
- Telemundo
- mun2

PAY-PER-VIEW

New Releases **$4.99 - $5.99** Older Releases **$2.99**

Extra Services

- Auto Draft Discount **$4.99**
- Additional receivers **$3.99** (each)
- Whole Home DVR Solution **$9.99**
- Equipment Protection Plan **$5.99**

Two-year contract required for TV. Package and channel lineup subject to change.

**Standard definition only.*

BOLT Phone Service (VOIP)

BASIC "Local Only" $19.99

UNLIMITED $44.99

Includes:

- Local Line
- Caller ID (Name and Number)
- Call Waiting
- Call Forwarding
- Caller ID Blocking
- Voicemail
- Call Return
- 3-way Calling
- Unlimited Local and Domestic U.S. Calling

Optional 8 Hour Battery Backup **$6.99** (monthly)

No contract required for phone service.

Pricing listed does not include taxes. Businesses, please call for package information.

Big River Telephone Company, LLC is the underlying telephone service provider and shall comply in all respects with any applicable federal, state, local and foreign laws.

Advantages of Bolt's Full Fiber Optic Connection

GREAT FOR RURAL AREAS
Signals travel longer distances, without weakening

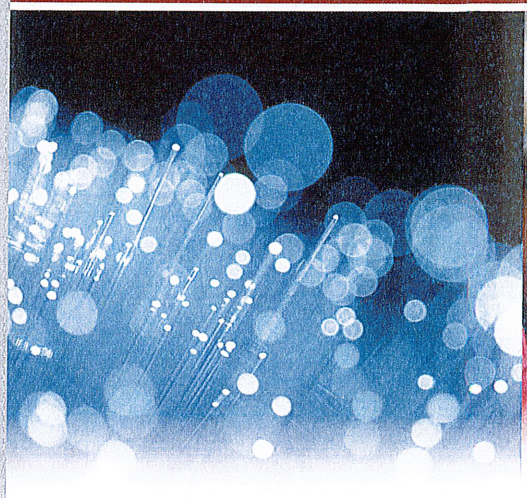
WEATHERPROOF
It's resistant to lightning and not easily affected by weather

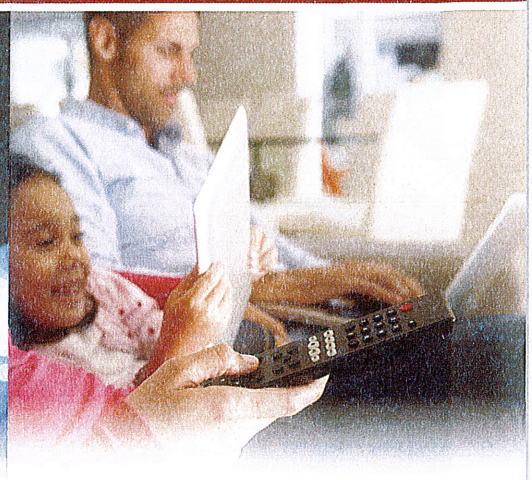
FUTURE-PROOF
When there is a technology upgrade, the cable stays put, only the equipment changes

DURABLE
Does not corrode like copper does

COMPETITIVE RATES
Less equipment required means lower costs and less maintenance

BOLT FIBER OPTIC SERVICES





Enjoy one of the nation's highest quality and fastest Internet, TV and phone service with Gigabit technology never before offered in the state of Oklahoma!

BOLT FIBER OPTIC SERVICES

BOLT FIBER OPTIC SERVICES
P.O. Box 399 / Vinita, Oklahoma 74301
(800) 256-6405 / Info@boltfiber.com

OFFICES LOCATED:
212 S. Main St. / Grove, Oklahoma
27039 S. 4440 Rd. / Vinita, Oklahoma
(4 miles east of Vinita on Highway 60)

BoltFiber.com

Bolt Fiber Optics Services

Connecting You to a Faster Future

BOLT FIBER OPTIC SERVICES

A SUBSIDIARY SERVICE OF NORTHEAST OKLAHOMA ELECTRIC COOPERATIVE

BOLT FIBER OPTIC SERVICES

Faster, More Reliable Connection From People You Trust

NEXT GENERATION TECHNOLOGY

Enjoy Internet speeds up to 200 times faster than what most Americans have today with Bolt Fiber Optic Service, the state's first, and only, full fiber optic Gigabit provider!

BOLT INTERNET SERVICE

Speeds up to 20, 50, 100 Mbps and 1 Gigabit!

Skyrocket your Internet service with Bolt. Bolt lets you enjoy faster downloads and uploads, watch videos with ease and enjoy consistent speed no matter what time of day or night.

BOLT DIGITAL HD TV

Over 300 channels, enhanced images and more brilliant sound quality!

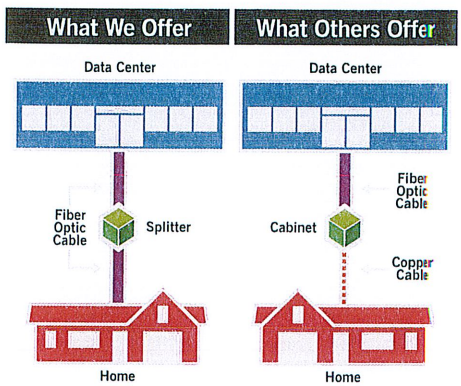
Bolt's 100% fiber optic network connects you to the strongest digital signal for ultimate clarity and quality.

BOLT PHONE SERVICE

Improved phone service with crystal clear call quality! Bolt's Voice Over Internet Protocol Phone service lets you enjoy phone conversations without losing any of the features you currently enjoy including Call Waiting and Caller ID.

THE BIG DIFFERENCE

What makes Bolt unique is our ability to bring fiber optic cable directly to your house.



Because we provide a full fiber optic connection, versus a fiber to copper connection, your signal will be stronger, even during times of bad weather.

Bolt Fiber Optic Service isn't some faceless corporation. As a subsidiary service of Northeast Oklahoma Electric Cooperative, we are your neighbors and your friends. We have always been committed to providing high quality service to our community, because we care about what is important to you. Subscribing to Bolt gives you more than just great service, it gives you part ownership through your cooperative membership, so you can be proud to say your money stays local.

ACT NOW

Construction is underway. For a limited time, we are offering you a risk-free, reduced installation fee of just $100. This is a minimum of $150 savings! This fee is fully refundable if you decide not to take advantage of this new technology, right up until it's time to install to your home.

$100
INSTALLATION FEE
FOR A LIMITED TIME ONLY

BOLT FIBER OPTIC SERVICES

Use this payment form to take advantage of a greatly reduced installation fee. Call a helpful service representative at 1-800-256-6405 to learn more.

Name: _____

Physical Address: _____
STREET

_____
CITY STATE ZIP

Mailing Address (if different): _____
STREET

_____
CITY STATE ZIP

Telephone: _____

E-mail: _____

NEOEC (REC) Pole No. _____

Account No. _____

Amount Paid ($100 install fee per household): _____

REMIT TO:
Bolt Fiber Optic Services
P.O. Box 399
Vinita, OK 74301

(Office use only)

☐ Office ☐ Mail ☐ Phone ☐ E-mail ☐ Online

☐ Check ☐ Cash (office only) ☐ Credit Card

Phase:

CSR: