



June 30, 2016

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

RE: TRS Consumer Complaint Log Summaries for June 1, 2015 through May 31, 2016
CG DOCKET NO. 03-123

Dear Ms. Dortch,

Innovative Telephone respectfully submits the enclosed complaint log in connection with the provisioning of Telecommunications Relay Service pursuant to Section 64.604(c)(1)(ii) of the FCC's rules.

Sprint Communications Company, with corporate offices located at 12502 Sunrise Valley Drive, Reston, VA 20196, provided Telecommunications Relay Service to the Virgin Islands for the period June 1, 2015 through May 31, 2016.

Innovative Telephone certifies that there were zero (0) complaints in connection with the provisioning of Telecommunications Relay Service pursuant to Section 64.604(c)(1)(ii) of the FCC's rules for the reporting period.

Sprint Communications Company tracked all complaints and all other customer service activity for the Virgin Islands Telecommunications Relay Service for the reporting period stated above.

Please feel free to contact me at 340-715-8341 or Scott Freiermuth with Sprint Communications at 913-315-8521 with any questions regarding the above.

Sincerely,

Mickey Breton
VP Network Services