

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	259004
<015> Study Area Name	Cellular South Licenses, LLC
<020> Program Year	2017
<030> Contact Name: Person USAC should contact with questions about this data	Stacey Lindley
<035> Contact Telephone Number: Number of the person identified in data line <030>	6019747609 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	slindley@cspire.com
Form Type	54.313 and 54.422

**(100) Service Quality Improvement Reporting Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code 259004  
 <015> Study Area Name Cellular South Licenses, LLC  
 <020> Program Year 2017  
 <030> Contact Name - Person USAC should contact regarding this data Stacey Lindley  
 <035> Contact Telephone Number - Number of person identified in data line <030> 6019747609 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> slindley@cspsire.com

<110> Has your company received its ETC certification from the FCC?  
 If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?  (yes / no )

<111>  (yes / no )

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

259004ALL12.pdf

Name of Attached Document

Not Applicable



**(300) Unfulfilled Service Request  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code 259004  
 <015> Study Area Name Cellular South Licenses, LLC  
 <020> Program Year 2017  
 <030> Contact Name - Person USAC should contact regarding this data Stacey Lindley  
 <035> Contact Telephone Number - Number of person identified in data line <030> 6019747609 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> slindley@csppire.com

<300> Unfulfilled service request (voice)

<310> Detail on attempts (voice) \_\_\_\_\_  
Name of Attached Document

<320> Unfulfilled service request (broadband)

<330> Detail on attempts (broadband) \_\_\_\_\_  
Name of Attached Document

<b>(400) Number of Complaints per 1,000 customers</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	259084
<015> Study Area Name	Cellular South Licenses, LLC
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Stacey Lindley
<035> Contact Telephone Number - Number of person identified in data line <030>	6019747609 ext. 6
<039> Contact Email Address - Email Address of person identified in data line <030>	slindley@cepire.com
<400> Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only mobile voice
<410> Complaints per 1000 customers for fixed voice	
<420> Complaints per 1000 customers for mobile voice	0.0
<430> Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<440> Complaints per 1000 customers for fixed broadband	
<450> Complaints per 1000 customers for mobile broadband	

**[500] Compliance With Service Quality Standards and Consumer Protection Rules  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 306D-0819  
July 2013

<010>	Study Area Code	259004
<015>	Study Area Name	Cellular South Licensee, LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Stacey Lindley
<035>	Contact Telephone Number - Number of person identified in data line <030>	6019747609 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	slindley@capire.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	259004AI.510 .pdf

<b>(600) Functionality in Emergency Situations Data Collection Form</b>		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	259804
<015>	Study Area Name	College of South Louisiana, LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Stacey Lindley
<035>	Contact Telephone Number - Number of person identified in data line <030>	6019747609 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	slindley@csulre.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	259004AL610.pdf







**(900) Tribal Lands Reporting  
Data Collection Form**

FCR Form 18-1  
OMB Control No. 3060-1055 / OMB Control No. 3060-0110  
July 2013

<010> Study Area Code 259004  
 <015> Study Area Name Cellular South Licenses, LLC  
 <020> Program Year 2017  
 <030> Contact Name - Person USAC should contact regarding this data Stacey Lindley  
 <035> Contact Telephone Number - Number of person identified in data line <030> 6019747609 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> slindley@csfire.com

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

- If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:
- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
  - <922> Feasibility and sustainability planning;
  - <923> Marketing services in a culturally sensitive manner;
  - <924> Compliance with Rights of way processes
  - <925> Compliance with Land Use permitting requirements
  - <926> Compliance with Facilities Siting rules
  - <927> Compliance with Environmental Review processes
  - <928> Compliance with Cultural Preservation review processes
  - <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	259004
<015>	Study Area Name	Cellular South Licenses, LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Stacey Lindley
<035>	Contact Telephone Number - Number of person identified in data line <030>	6019747609 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	slindley@csptre.com

Not Applicable

Voice services rate comparability certification

<1000>

Attach detailed description for voice services rate comparability compliance

<1010>

Name of Attached Document

Broadband comparability certification

<1020>

Attach detailed description for broadband comparability compliance

<1030>

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	259004
<015>	Study Area Name	Cellular South Licenses, LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Stacey Lindley
<035>	Contact Telephone Number - Number of person identified in data line <030>	6019747609 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	slindley@cspsize.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

**(1200) Terms and Condition for Lifeline Customers**  
**Lifeline Data Collection Form**

FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010> Study Area Code 259004  
 <015> Study Area Name Cellular South Licenses, LLC  
 <020> Program Year 2017  
 <030> Contact Name - Person USAC should contact regarding this data Stacey Lindley  
 <035> Contact Telephone Number - Number of person identified in data line <030> 6019747609 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> slindley@cspire.com



Name of Attached Document

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

<1220> Link to Public Website HTTP [http://www.cspire.com/company\\_info/about/programs/lifeline\\_assistance.jsp?\\_requestid=3771934](http://www.cspire.com/company_info/about/programs/lifeline_assistance.jsp?_requestid=3771934)

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

**(2000) Price Cap Carrier Additional Documentation**  
**Data Collection Form**  
*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010> Study Area Code 259004  
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 <030> Contact Name - Person USAC should contact regarding this data Stacey Lindley  
 <035> Contact Telephone Number - Number of person identified in data line <030> 6019747609 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> slindley@espire.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

<2010>	2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support		
<2011>	3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support		
<2022>	Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.		
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 1 or Round 2 Recipient of Incremental Support?		
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

(2000) Price Cap Carrier Additional Documentation (Continued)  
 Data Collection Form  
 Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers  
 FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016> Certification support used to build broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

cap carrier used for capital expenditures in 2015.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

<2019> Recipient certifies that it bid on category one telecommunications and internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

[Redacted]

[Redacted]

[Redacted]

Name of Attached Document Listing Required Information

[Redacted]

Name of Attached Document Listing Required Information

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

<b>[3005] Rate Of Return Carrier Additional Documentation</b> Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	259004
<015> Study Area Name	Cellular South Licenses, LLC
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Stacey Lindley
<035> Contact Telephone Number - Number of person identified in data line <030>	6019747609 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	slindley@cspire.com

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}		
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}		
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No) <input type="radio"/> <input type="radio"/>	
(3014)	If yes, does your company file the RUS annual report	(Yes/No) <input type="radio"/> <input type="radio"/>	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>	
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>	
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) <input type="radio"/> <input type="radio"/>	
(3019)	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or	<input type="checkbox"/>	
(3020)	(2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>	
(3021)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>	
(3022)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	<input type="checkbox"/>	
(3023)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or	<input type="checkbox"/>	
(3024)	(2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>	
(3025)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>	
(3026)	Underlying information subjected to an officer certification.	<input type="checkbox"/>	
(3027)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>	
(3028)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

(3005) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

FCC Form 481  
DMP Control No. 33611-0084/UMS Control No. 3040-0619  
July 2013

<010>	Study Area Code	259004
<015>	Study Area Name	Cellular South Licenses, LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Stacey Lindley
<035>	Contact Telephone Number - Number of person identified in data line <030>	6019747609 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	slindley@cslyr.com

Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<b>&lt;010&gt;</b>	<b>Study Area Code</b>	298024
<b>&lt;015&gt;</b>	<b>Study Area Name</b>	Cellular South Licenses, LLC
<b>&lt;020&gt;</b>	<b>Program Year</b>	2019
<b>&lt;030&gt;</b>	<b>Contact Name - Person USAC should contact regarding this data</b>	Stacey Lindley
<b>&lt;035&gt;</b>	<b>Contact Telephone Number - Number of person identified in data line &lt;030&gt;</b>	4019747608 nnc.
<b>&lt;039&gt;</b>	<b>Contact Email Address - Email Address of person identified in data line &lt;030&gt;</b>	slindley@capire.com

**4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

**Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)**

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001.** Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

**Community Anchor Institutions – FCC 14-98 (paragraph 79)**

**4003a.** RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

**If yes to 4003A, please provide a response for 4003B.**

**4003b.** Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information \_\_\_\_\_

**Broadband Deployment Locations – FCC 14-98 (paragraph 80)**

**4004a.** Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information \_\_\_\_\_

**4004b.** Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information \_\_\_\_\_

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	259004
<015> Study Area Name	Cellular South Licenses, LLC
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Stacey Lindley
<035> Contact Telephone Number - Number of person identified in data line <030>	6019747609 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	slindley@cspire.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	Cellular South Licenses, LLC
Signature of Authorized Officer:	CERTIFIED ONLINE <span style="float: right;">Date 06/29/2016</span>
Printed name of Authorized Officer:	Benjamin Pace
Title or position of Authorized Officer:	CFO
Telephone number of Authorized Officer:	6019747151 ext.
Study Area Code of Reporting Carrier:	259004 <span style="float: right;">Filing Due Date for this form: 07/01/2016</span>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<015>	Study Area Name	Cellular South Licenses, LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Stacey Lindley
<035>	Contact Telephone Number - Number of person identified in data line <030>	6019747609 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	slindley@cspire.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
<p>I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.</p>	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
<p style="font-size: small;">Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</p>	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
<p>I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.</p>	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
<p style="font-size: small;">Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</p>	

Attachments

**Cellular South Licenses, LLC  
SAC 259004 (Alabama)  
Form 481 (Program Year 2017)  
Section 112 – Service Quality Improvement Reporting**

Cellular South Licenses, LLC (“Cellular South”), is not required to submit a progress report update for Program Year 2017 (based on information for Calendar Year 2015), relating to its provision of voice services, because Cellular South is beyond the fifth year of the five-year plan it filed with the Commission, in accordance with Section 54.202(a)(1)(ii) of the Commission’s Rules, 47 C.F.R. § 54.202(a)(1)(ii), on September 29, 2006.

**LINE 200**

**SERVICE OUTAGE REPORTING (VOICE)**

**[This attachment is withheld in its entirety pursuant to the company's  
request for confidential treatment.]**

**Cellular South Licenses, LLC  
SAC 259004 (Alabama)  
Form 481 (Program Year 2017)**

**Line 510 – Service Quality Standards and Consumer Protection Rules Compliance**

Cellular South Licenses, LLC (“Cellular South”), follows service quality and consumer protection practices, in connection with its provision of voice services and broadband services, that ensure that Cellular South:

- (1) Discloses rates and terms of its voice services and broadband services to customers.
- (2) Makes available maps showing where voice services and broadband services are generally available.
- (3) Provides contract terms to customers and confirms changes in voice service or broadband service.
- (4) Allows a trial period for new voice service and broadband service.
- (5) In advertising of prices for voice services or broadband services, provides specific disclosures of material charges and conditions related to the advertised prices and services.
- (6) Separately identifies carrier charges from taxes on billing statements.
- (7) Provides customers the right to terminate voice service or broadband services for changes to contract terms.
- (8) Provides ready access to customer service.
- (9) Promptly responds to consumer inquiries and complaints received from government agencies.
- (10) Abides by policies for protection of consumer privacy.
- (11) Provides consumers with free notifications for voice, data and messaging usage, and international roaming.

- (12) Abides by standards regarding the ability of customers, former customers, and individual owners of eligible devices to unlock phones and tablets that are locked by or at the direction of Cellular South.

These service quality and consumer protection practice categories are the same as those included in the CTIA<sup>®</sup> Consumer Code for Wireless Service (“CTIA Code” or “Code”) as currently in effect.<sup>1</sup>

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<sup>1</sup> Cellular South is not a member of CTIA, and therefore is not listed by CTIA as having implemented the provisions of the CTIA Code. Nonetheless, Cellular South’s service quality and consumer protection practices are identical to those prescribed in the CTIA Code. The CTIA Code can be viewed on the CTIA website at <http://www.ctia.org/policy-initiatives/voluntary-guidelines/consumer-code-for-wireless-service> (accessed May 29, 2016). The Code adopts “principles, disclosures and practices for wireless service, including voice, messaging and data services for postpaid or prepaid consumers.” *Id.*

REDACTED - FOR PUBLIC INSPECTION

**LINE 610 –FUNCTIONALITY IN EMERGENCY SITUATIONS**

REDACTED FOR PUBLIC INSPECTION

**[This attachment is withheld in its entirety pursuant to the company's request for confidential treatment.]**



REDACTED - FOR PUBLIC INSPECTION

**LINE 813 – OPERATING COMPANIES**

**REDACTED FOR PUBLIC INSPECTION**

**[This attachment is withheld in its entirety pursuant to the company's request for confidential treatment.]**