

REDACTED – FOR PUBLIC INSPECTION

Filed via Commission's Electronic Comment Filing System (ECFS)

June 29, 2016

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

Re: *In the Matter of Connect America Fund ETC Annual Reports and Certifications, WC Docket Nos. 10-90, 14-58*

Dear Ms. Dortch:

On behalf of Eastern Nebraska Telephone Company, in accordance with the procedures outlined in the Protective Order¹, please find attached Eastern Nebraska Telephone Company's Redacted Confidential FCC Form 481 filing. This filing is uploaded on the FCC's Electronic Comment Filing System (ECFS).

Please do not hesitate to contact me at (402) 426-6242 if you have any questions regarding this submission.

Respectfully submitted,



Jane Sutherland
Regulatory Manager
American Broadband

Encl.

¹ *In the Matter of Connect America Fund ETC Annual Reports and Certifications, WC Docket Nos. 10-90, 14-58, DA 16-296 released March 22, 2016.*

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	371542
<015> Study Area Name	EASTERN NEBRASKA TEL
<020> Program Year	2017
<030> Contact Name: Person USAC should contact with questions about this data	Jane Sutherland
<035> Contact Telephone Number: Number of the person identified in data line <030>	4024266242 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	jsutherland@americanbb.com
Form Type	54.313 and 54.422

(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

<110> Has your company received its ETC certification from the FCC? (yes / no)

<111> If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? (yes / no)

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

371542ne112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets

<114> Report how much universal service (USF) support was received

<115> How much (USF) was used to improve service quality and how support was used to improve service quality

<116> How much (USF) was used to improve service coverage and how support was used to improve service coverage

<117> How much (USF) was used to improve service capacity and how support was used to improve service capacity

<118> Provide an explanation of network improvement targets not met in the prior calendar year.

Yes
Not Applicable

**(300) Unfulfilled Service Request
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	371542
<015> Study Area Name	EASTERN NEBRASKA TEL
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035> Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

<300> Unfulfilled service request (voice)

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4021266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbo.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	0.0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0.0
<450>	Complaints per 1000 customers for mobile broadband	

[500] Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3050-0819
July 2013

<010> Study Area Code	371542
<015> Study Area Name	EASTERN NEBRASKA TEL
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035> Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com
<500> Certify compliance with applicable service quality standards and consumer protection rules	Yes

<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance 371542:ne510.pdf

**(600) Functionality in Emergency Situations
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	371542
<015> Study Area Name	EASTERN NEBRASKA TEL
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Jane Sucherland
<035> Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jsucherland@americanbb.com
<600> Certify compliance regarding ability to function in emergency situations	Yes
<610> Descriptive document for Functionality in Emergency Situations	371542ne610.pdf

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	371542
<015> Study Area Name	EASTERN NEBRASKA TEL
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035> Contact Telephone Number - Number of person identified in data line <030>	4024266242 EXT.
<039> Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

<900> Does the filing entity offer tribal land services? (Y/N) Yes

<910> Tribal Land(s) on which ETC Serves

Winnebago Tribal Lands, Omaha Tribal Lands

<920> Tribal Government Engagement Obligation

371542ne920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes

(1000) Voice and Broadband Service Rate Comparability Data Collection Form	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jana Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

371542ne1210.pdf

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009) Progress Report on 5 Year Plan
Carrier certifies to 54.313(f)(1)(iii)

Yes - Attach Certification

(3010A) Milestone Certification {47 CFR § 54.313(f)(1)(i)}

(3010B) Please Provide Attachment Name of Attached Document Listing Required Information

(3012A) Community Anchor Institutions {47 CFR § 54.313(f)(1)(iii)} No - No New Community Anchors

(3012B) Please Provide Attachment Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} Yes No

(3014) If yes, does your company file the RUS annual report (Yes/No) Yes No

Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No) Yes No

If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)
Data Collection Form

FCC Form 481
OMB Control No. 3050-0986/OMB Control No. 3050-0919
July 2013

<010> Study Area Code	31542
<015> Study Area Name	EASTERN NEBRASKA TEL
<020> Program Year	2117
<030> Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035> Contact Telephone Number - Number of person identified in data line <030>	7242629866
<039> Contact Email Address - Final Address of person identified in data line <030>	fsutherland@att.net

Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

(4005) Rural Broadband Experiment Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Suchland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024256242 *xt
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsuchland@americarbb.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses Name of Attached Document Listing Required Information of community anchor institutions to which the recipient newly began providing access to _____
broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing Name of Attached Document Listing Required Information _____
deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area. Name of Attached Document Listing Required Information _____

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	371542
<015> Study Area Name	EASTERN NEBRASKA TEL
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035> Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	EASTERN NEBRASKA TEL
Signature of Authorized Officer:	CERTIFIED ONLINE Date 06/29/2016
Printed name of Authorized Officer:	Joe Jetensky
Title or position of Authorized Officer:	President
Telephone number of Authorized Officer:	4024266245 ext.
Study Area Code of Reporting Carrier:	371542 Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

REDACTED – FOR PUBLIC INSPECTION

ATTACHMENT – LINE 112

Five-Year Network Improvement Plan and Progress Report

ATTACHMENT REDACTED IN ENTIRETY

Eastern Nebraska Telephone Company

Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules for Voice and Broadband Services

Service quality standards and consumer protection rules for broadband are not as defined as the rules for voice services. The Company complies with any service quality standards and consumer protection rules for broadband that are out there now and any that will be defined in the future.

Service Quality Standards

For voice services, the Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no additional charge to end users.
- Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.

For voice and broadband services, the Company:

- Advertises the availability of its services and the charges using media of general distribution and/or on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
 - Answer all incoming calls promptly.
 - Respond to all inquiries for information promptly and courteously.
 - Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
 - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.
- Meets or exceeds the standards established by the state commission and provides any reports required in accordance with the state commission's rules.

Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- A disciplinary process for improper use of consumer information.

FCC Form 481 – Line 510

If complaints are filed with the Company regarding consumer protection rules, the complaint is immediately investigated, the matter tracked and any corrective action noted. This process ensures that problems are addressed and corrections made.

**ARLINGTON TELEPHONE CO.
BLAIR TELEPHONE CO.
EASTERN NEBRASKA TELEPHONE CO.
ROCK COUNTY TELEPHONE CO.
HUNTEL CABLEVISION, INC.**

BACK-UP POWER

All switches are designed for 8 hour battery back up and all have a fixed standby generator that starts within minutes of a power failure with enough power to power everything in the office including air conditioning.

All DLC's and AFC's are designed with 4 hour battery backup. We also have portable generators that can be moved to the DLC if the power outage goes beyond 4 hours.

REROUTING OF TRAFFIC AROUND DAMAGED FACILITIES

All out state exchanges have common trunks to the Blair Tandem routed over a fiber ring. Blair and Arlington switches are located in the same building as the Blair Tandem. The facilities from Blair to Century Link and the IXC's in Omaha are fiber redundant. All switches also have an alternant route to the Century Link Tandem. Originating traffic would automatically reroute if the Blair Tandem failed but the terminating traffic would need to be rerouted by the carrier. The same local loop serves both the voice and broadband service to the subscriber.

TRAFFIC SPIKES

Capacity from the DLC's to the switch is designed at an industry standard 4 to 1 ratio. The switches are non-blocking. The trunk capacity to the IXC's is controlled by the IXC. They add or remove trunks depending on the volume of traffic. The trunk capacity to the Century Link tandem is also controlled by Century Link. Most trunk traffic is designed for high busy hour traffic capacity. It would be cost prohibitive to design for non blocking during and emergency situation. The broadband pipe to the world includes enough capacity to carry 20% more data than the peak usage times.

Eastern Nebraska Telephone Company

Description of Tribal Engagement

For Form 481 Lines 920 thru Line 929

The Company met with the Winnebago Tribal Council on November 17, 2015. In attendance from Eastern Nebraska Telephone Company were Don Archer, Outside Plant Manager, Pam Adams, Marketing Manager, and Shane Morris, IT Supervisor. Representing the Winnebago Tribal Council were Darla LaPointe, Council Chairwoman, Vince Bass, Vice-Chair, Victoria Kitcheyan, Council Secretary, Kenny Mallory, Member, James Snow, Member, Louis Larose, Member, Brandon Stout and Jay Stout.

In accordance with provisions in the FCC's USF and ICC Transformation Order, paragraphs 636 and 637, and 47 CFR 54.313(a)(9), at the meeting with the Tribal Authorities, the Company, with tribal input, developed a needs assessment to assist with future service deployments on Tribal lands. In particular, the Company and the Tribal Authority discussions related to needs and service deployment focused on community anchor institutions. The feasibility and sustainability of communications services on tribal lands were discussed and the Company, with assistance from the Tribal Authorities, identified additional steps that can be taken to make essential communications services deployed on Tribal lands both feasible and sustainable. The Company and Tribal Authorities discussed ways in which they can coordinate or partner to ensure that services are marketed on Tribal lands in a manner that relates to the community and resonates with consumers, with the aim of increasing service adoption. At this meeting, the Company was prepared to discuss the relevant rights-of-way and other permitting and review processes, as well as any challenges associated with these processes. And finally, the Company came to the meeting prepared to discuss and engage the Tribal Authorities on any relevant and applicable Tribal business and licensing requirements.

In addition to meeting with members of the Tribal Council, Eastern Nebraska Telephone Company has encouraged participation in the Lifeline program by posting information in community buildings at Winnebago. Eastern Nebraska Telephone representatives were available in Winnebago on October 7, 2015 at the Blackhawk Center to assist with the annual recertification process. Letters were sent to all lifeline recipients announcing the event. Company representatives were also present at the swearing in of the new Tribal Council on the same day. Included next is information regarding the October 7th event, examples of the posters that were displayed in community buildings, and the letter that was sent announcing

the October 7th event. This outreach was very well received and appreciated by the community.

American Broadband

1605 Washington Street • P.O. Box 400 • Blair, NE 68008
888.262.2661 • www.abbnebraska.com

October 1, 2015

Dear Lifeline Customer:

Under the Federal Communications Commission's rules, existing Lifeline customers are required to annually recertify their continued eligibility for Lifeline service.

Please complete the enclosed Tribal Lifeline Support Recertification Form and return it to our office by October 30, 2015. We have included a return envelope for your convenience, or you may fax the completed form to 1 (402) 533-1111. **American Broadband representatives will be at the Blackhawk Center in Winnebago on Wednesday, October 7, 2015 from 9:00 A.M. to 3:00 P.M., please stop in and recertify, or ask questions in person.**

Failure to return the Tribal Lifeline Support Recertification form or failure to provide all of the information requested on the form will result in de-enrollment from the Lifeline program pursuant to 47 C.F.R. 54.405(e)(4) and loss of the monthly Lifeline credit that appears on your billing statement.

Please contact our office at 1(888) 262-2661 if you have any questions.

Sincerely,

Christian Jennings

Christian Jennings
Marketing Coordinator
American Broadband

Encl:

Would YOU like help paying your phone bill?

American Broadband will be in Winnebago at the Blackhawk Center on Oct. 7 from 9-3, to help you sign up for phone assistance and answer any questions about our services. Internet starting at only \$35!

**Refreshments will
be served!**

Help is available for residents living on Tribal Lands who need assistance paying for local telephone service. American Broadband participates in a program that helps Tribal Lands residents have access to this necessity.

Tribal Lifeline may reduce an eligible subscriber's basic local residential rate by \$26.45 per month. Lifeline subscribers may also receive long distance blocking on their telephone without charges.

Tribal Link Up provides eligible subscribers with a reduction of up to \$15 for connection charges for basic home telephone service.

How Do I Qualify for Lifeline/Link Up Discounts?

To qualify, consumers must either have an income that is at or below 135% of Federal Poverty Guidelines, or participate in a qualifying federal, state or Tribal assistance program

**For More Information, please contact American
Broadband at 1.888.262.2661 or
contact@abbnebraska.com.**

All inquires/applications are confidential.

American Broadband's voice service is a Lifeline supported service. Only eligible consumers may enroll in the Lifeline program. Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income based means. Lifeline recipients are required to recertify their eligibility every year. The Lifeline program is limited to one benefit per household, regardless of other wireline or wireless service. Lifeline is a government program and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment, or can be barred from the program.

Eastern Nebraska Telephone Company

Description of Tribal Engagement

For Form 481 Lines 920 thru Line 929

The Company was scheduled to meet with the Omaha Tribal Council On December 3, 2015, but the meeting did not occur due to a scheduling conflict.

In accordance with provisions in the FCC's USF and ICC Transformation Order, paragraphs 636 and 637, and 47 CFR 54.313(a)(9), at the meeting with the Tribal Authorities, the Company, will, with tribal input, develop a needs assessment to assist with future service deployments on Tribal lands. In particular, the Company and the Tribal Authority will have discussions related to needs and service deployment focused on community anchor institutions. The feasibility and sustainability of communications services on tribal lands will be discussed and the Company, with assistance from the Tribal Authorities, will identify additional steps that can be taken to make essential communications services deployed on Tribal lands both feasible and sustainable. The Company and Tribal Authorities will discuss ways in which they can coordinate or partner to ensure that services are marketed on Tribal lands in a manner that relates to the community and resonates with consumers, with the aim of increasing service adoption. At this meeting, the Company will be prepared to discuss the relevant rights-of-way and other permitting and review processes, as well as any challenges associated with these processes. And finally, the Company will come to the meeting prepared to discuss and engage the Tribal Authorities on any relevant and applicable Tribal business and licensing requirements.

Eastern Nebraska Telephone Company has encouraged participation in the Lifeline program by posting information in community buildings at Walthill, Macy and Rosalie and hosting outreach events in the Tribal communities. Eastern Nebraska Telephone representatives were available in Macy on November 2, 2015 at the General Assistance Office to assist with the annual recertification process. Letters were sent to all lifeline recipients announcing the event. Following this narrative are examples of the posters that were displayed in community buildings. This outreach has very well received and appreciated by the community.

Jane Sutherland

From: Pam Adams
Sent: Thursday, December 03, 2015 10:25 AM
To: Jane Sutherland; Don Archer
Subject: FW: Omaha Tribal Council Meeting

It looks like we'll need to see what they will have available.

From: Ravae Walker [<mailto:ravaep@omahatribe.com>]
Sent: Thursday, December 03, 2015 10:26 AM
To: Pam Adams
Cc: Grant, Rick (IHS/ABR/CTC); ro sanchez (rotritec@gmail.com)
Subject: RE: Omaha Tribal Council Meeting

I apologize for the late response but there are no council meetings next week, several of our members are out on travel. Once I speak with Chairman Miller I will give you a call and we can work on an appropriate time.

Ravae Walker, Administrative Assistant
Omaha Tribe of Nebraska
P.O. Box 368
Macy, NE 68039

From: Pam Adams [<mailto:phanson@americanbb.com>]
Sent: Tuesday, December 01, 2015 7:15 PM
To: Ravae Walker
Cc: Grant, Rick (IHS/ABR/CTC); ro sanchez (rotritec@gmail.com)
Subject: RE: Omaha Tribal Council Meeting

Ravae:

Currently we are booked Thursday afternoon and one of the people attending is out on vacation this week. Do you have some time available next week? We could do Tuesday or Wednesday afternoon.

Pam

From: Ravae Walker [ravaep@omahatribe.com]
Sent: Tuesday, December 01, 2015 4:59 PM
To: Pam Adams
Cc: Grant, Rick (IHS/ABR/CTC); ro sanchez (rotritec@gmail.com)
Subject: Omaha Tribal Council Meeting

Greetings,

Please be advised American Broadband is scheduled to meet with tribal council & our IT Dept. on Thursday, Dec. 3rd in the afternoon. But I will need a time that works best for you or your representative, let me know at your earliest convenience.

Sincerely,
Ravae Walker, Administrative Assistant
Omaha Tribe of Nebraska
P.O. Box 368
Macy, NE 68039

American Broadband

1605 Washington Street • P.O. Box 400 • Blair, NE 68008
888.262.2661 • www.abbnebraska.com

November 30, 2015

Dear Lifeline Customer:

Under the Federal Communications Commission's rules, existing Lifeline customers are required to annually recertify their continued eligibility for Lifeline service.

Please complete the enclosed Tribal Lifeline Support Recertification Form and return it to our office by November 30, 2015. We have included a return envelope for your convenience. American Broadband representatives will be at the General Assistance Office (Raquel Morris's Office) in Macy on Monday, November 2, 2015 from 9:00 A.M. to 3:00 P.M., please stop in and recertify, or ask questions in person.

Failure to return the Tribal Lifeline Support Recertification form or failure to provide all of the information requested on the form will result in de-enrollment from the Lifeline program pursuant to 47 C.F.R. 54.405(e)(4) and loss of the monthly Lifeline credit that appears on your billing statement.

Please contact our office at 1(888) 262-2661 if you have any questions.

Sincerely,

Christian Jennings

Christian Jennings
Marketing & Communications Specialist
American Broadband

Encl:

Would YOU like help paying your phone bill?



**Come to the General Assistance Office
(Raquel Morris's Office) on November 2,
2015 from 9:00 A.M. to 3:00 P.M.**



American Broadband will be at the General Assistance Office on November 2, 2015 from 9 A.M. to 3 P.M.

Please stop in for information on Tribal Lifeline and Tribal Link-up, federal phone assistance programs available to those who qualify. Free refreshments will be provided.

Enhanced benefits are provided to low-income subscribers who qualify for certain government assistance programs such as SNAP, Head Start, and Medicaid.

Lifeline helps ensure everyone has access to phone service in order to find jobs, access health care services, connect with family, and children's schools, or call for help in an emergency.

- Tribal Lifeline
- Tribal Link Up
- Phone
- Internet
- Cable

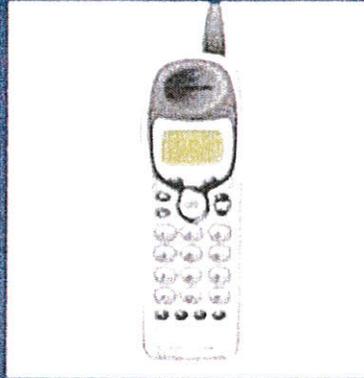
American Broadband

1605 Washington Street
Blair, NE 68009

Please give us a call for more information ▶▶▶

(402) 425-6200 1-(888) 267-0661
www.abbnebraska.com

Would YOU like help paying your phone bill?



**Come to the Walthill Senior
Center on November 2, 2015
from 12:00 P.M. to 2:00 P.M.**



**American Broadband will be at
the Senior Center on November
2, 2015 from 12 P.M. to 2 P.M.
To help you sign up for the
telephone assistance program.**

- Tribal Lifeline
- Tribal Link-Up
- Broad
- Internet
- Cable

Please stop in for info!

Information on Tribal Lifeline and Tribal Link-up, federal phone assistance programs, available to those who qualify. Free refreshments will be provided.

Enhanced benefits are provided to low income subscribers who qualify for certain government assistance programs such as SNAP, Head Start, and Medicaid.

Lifeline helps ensure everyone has access to phone service in order to find jobs, access health care services, connect with family, and children's schools, or call for help in an emergency.

American Broadband

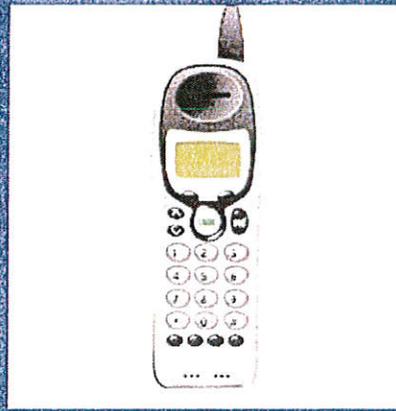


1505 Washington Street
Riverside NE 68101

Please give us a call for more information ▶ ▶ ▶

(402) 424-6200 | (800) 261-0661
www.tribalbb.com

Would YOU like help paying your phone bill?



Help is available for residents living on Tribal Lands who need assistance paying for local telephone service. American Broadband participates in a program that helps Tribal Lands residents have access to this necessity.

Tribal Lifeline may reduce an eligible subscriber's basic local residential rate by \$26.45 per month. Lifeline subscribers may also receive long distance blocking on their telephone without charges.

Tribal Link Up provides eligible subscribers with a reduction of up to \$15 for connection charges for basic home telephone service.

How Do I Qualify for Lifeline/Link Up Discounts?

To qualify, consumers must either have an income that is at or below 135% of Federal Poverty Guidelines, or participate in a qualifying federal, state or Tribal assistance program

**For More Information, please contact American
Broadband at 1.888.262.2661 or
contact@abbnebraska.com.**

All inquires/applications are confidential.

Eastern Nebraska Telephone Company

Nebraska Telephone Assistance Program Terms and Conditions

Nebraska Telephone Assistance Program

The Nebraska Telephone Assistance Program (NTAP) is available for qualifying customers of Eastern Nebraska Telephone Company. NTAP assistance reduces the cost of basic, monthly local telephone service. Eligible consumers can receive up to \$12.75 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in NTAP. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

NTAP is administered by the Nebraska Public Service Commission.

NTAP Eligibility Information

Program Based Eligibility

To qualify for NTAP, subscribers must either have an income that is at or below 135% of the Federal Poverty Guidelines, or the subscriber, one or more of the subscriber's dependents, or the subscriber's household must receive benefits from one of the following assistance programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (Section 8)
- Medicaid
- Children's Health Insurance Program/Kids Connection (SAM, MAC or EMAC)
- Supplemental Nutrition Assistance Program (SNAP); (formerly the Food Stamps Program)
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program Free Lunch program
- State assistance programs (if applicable)

To receive an NTAP application, contact your local *Health and Human Services* agency caseworker or the *Nebraska Public Service Commission*, 1200 N Street, Suite 300, PO Box 94927, Lincoln, NE 68508-4927, Phone: 402-471-3101, Toll Free: 1-800-526-0017 or <https://ntap.gisworkshop.com/>

NTAP applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

Income Based Eligibility

In addition, consumers are eligible for NTAP if their household income is at or below 135% of the federal poverty guidelines.

2015 Federal Poverty Guidelines – 135%

Household Size	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$15,889	\$19,872	\$18,292
2	\$21,505	\$26,892	\$24,745
3	\$27,121	\$33,912	\$31,198
4	\$32,737	\$40,932	\$37,651
5	\$38,353	\$47,952	\$44,104
6	\$43,969	\$54,972	\$50,557
7	\$49,585	\$61,992	\$57,010
8	\$55,201	\$69,012	\$63,463
For each additional person, add	\$5,616	\$7,020	\$6,453

Acceptable documentation of income eligibility includes: prior year’s state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen’s compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

Tribal Eligibility

A subscriber who lives on Tribal lands and is an eligible resident of Tribal lands is eligible for Tribal Lifeline service or Tribal Link Up if the subscriber, one or more of the subscriber’s dependents, or the subscriber’s household participates in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs General Assistance; Tribally Administered Temporary Assistance for Needy Families; Head Start (if income eligibility criteria are met); or the Food Distribution Program on Indian Reservations (FDPIR). Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty Guidelines.

Tribal subscribers should contact Eastern Nebraska Telephone Company for additional information on Tribal Lifeline and Tribal Link Up.

Numbers of Minutes-of-Use Provided as Part of NTAP Program Service

Eastern Nebraska Telephone Company’s Voice NTAP service includes unlimited local minutes-of-use within the toll-free calling area. Eastern Nebraska Telephone Company’s Voice NTAP Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the NTAP service, Toll blocking is available to eligible consumers at no cost.

Rates

Subscribers may receive the NTAP credit on any type or grade of local service, including bundled services that are normally offered by Eastern Nebraska Telephone Company. Advertised rates do not include any applicable taxes or surcharges.

Recertification of NTAP Eligibility

NTAP recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for NTAP will result in termination of the NTAP recipient's monthly NTAP discount and de-enrollment from NTAP.

Additional NTAP Program Information

NTAP is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined as an individual or group of individuals who live together at the same address and share income and expenses. NTAP is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

Eastern Nebraska Telephone Company

Progress Report of 5 Year Plan – Milestone Certification

To be in compliance with the Milestone Certification of providing upon a reasonable request broadband service at actual speeds of 10 Mbps downstream/1 Mbps upstream:

- Eastern Nebraska Telephone Company certifies that it has taken reasonable steps to provide upon a reasonable request broadband service at actual speeds of 10 Mbps downstream/1 Mbps upstream with latency suitable for real-time applications, including Voice over Internet Protocol.
- The Company provides usage capacity that is reasonably comparable to comparable offerings in urban areas.
- The Company certifies that requests for such service are met within a reasonable amount of time.

REDACTED – FOR PUBLIC INSPECTION

ATTACHMENT – LINE 3026

ATTACHMENT REDACTED IN ENTIRETY