FCC Form 481 - Carrier Annual Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	613012
<015>	Study Area Name	ACS-AK JUNEAU
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Robert Foote-Jones
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9075643230 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	robert.foote-jones@acsalaska.com
	Form Type	54.313 and 54.422

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<210> For the prior calendar year, were there any reportable voice service outages? No

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

(300) Unfulfilled Service Request
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<300> Unfulfilled service request (voice) 0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband) 0

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers
Data Collection Form

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OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<035>	Contact Telephone Number - Number of person identified in data line <030>	9075643230 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	0.0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0.24
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	613012ak510.pdf
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations
Data Collection Form

FCC Form 481
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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	613012ak610.pdf

(700) Price Offerings including Voice Rate Data
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**

-- See attached worksheet --

(710) Broadbrand Price Offerings
Data Collection Form

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<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	**Total Rate and Fees**	**Broadband Service - Download Speed (Mbps)**	**Broadband Service - Upload Speed (Mbps)**	**Usage Allowance (GB)**	**Usage Allowance Action Taken When Limit Reached {*select*}**
			-- See attached worksheet --					

(800) Operating Companies
Data Collection Form

FCC Form 481
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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<810>	Reporting Carrier	ACS of Alaska, LLC
<811>	Holding Company	Alaska Communications Systems Holdings, Inc.
<812>	Operating Company	ACS of Alaska, LLC

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**

-- See attached worksheet --

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<900> Does the filing entity offer tribal land services? (Y/N) Yes

<910> Tribal Land(s) on which ETC Serves

Sealaska Corporation, Goldbelt, Inc., Central Council of the Tlingit and Haida Indian Tribes, Douglas Indian Association

<920> Tribal Government Engagement Obligation

ACS Tribal land 2016.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select Yes or No or Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	Yes
<922>	Feasibility and sustainability planning;	Yes
<923>	Marketing services in a culturally sensitive manner;	Yes
<924>	Compliance with Rights of way processes	Yes
<925>	Compliance with Land Use permitting requirements	Yes
<926>	Compliance with Facilities Siting rules	Yes
<927>	Compliance with Environmental Review processes	Yes
<928>	Compliance with Cultural Preservation review processes	Yes
<929>	Compliance with Tribal Business and Licensing requirements.	Yes

(1000) Voice and Broadband Service Rate Comparability
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<1000> Voice services rate comparability certification: Yes

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification: Yes - Pricing is no more than the non-promotional price charged for a comparable fixed wireline service in urban areas in the states or U.S. Territories where the eligible telecommunications carrier receives support

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

(1100) No Terrestrial Backhaul Reporting Data Collection Form

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<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).	

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website HTTP www.alaskacommunications.com

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ✔

<1222> Details on the number of minutes provided as part of the plan, ✔

<1223> Additional charges for toll calls, and rates for each such plan. ✔

(2005) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	Not Applicable	
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	Not Applicable	
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.	Not Applicable	
<2024A>	Round 2 Recipient of Incremental Support?	No	
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?	No	
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		Not Applicable

(2005) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Not Applicable

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

No

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form

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Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

(3009) Carrier certifies to 54.313(f)(1)(iii)

(3010A) Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}

(3010B) Please Provide Attachment — Name of Attached Document Listing Required Information

(3012A) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}

(3012B) Please Provide Attachment — Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (Yes/No)

(3014) If yes, does your company file the RUS annual report (Yes/No)

Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation — Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information — Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

Name of Attached Document Listing Required Information

<010>	Study Area Code	613012
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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)
Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information _____

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481. Name of Attached Document Listing Required Information _____

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area. Name of Attached Document Listing Required Information _____

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: ACS-AK JUNEAU

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/30/2017

Printed name of Authorized Officer: Laurie Butcher

Title or position of Authorized Officer: Sr. Vice President, Finance

Telephone number of Authorized Officer: 9075641704 ext.

Study Area Code of Reporting Carrier: 613012 Filing Due Date for this form: 07/03/2017

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent)_____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.

Name of Authorized Agent:

Name of Reporting Carrier:

Signature of Authorized Officer: Date:

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier:

Name of Authorized Agent Firm:

Signature of Authorized Agent or Employee of Agent: Date:

Name of Authorized Agent Employee:

Title or position of Authorized Agent or Employee of Agent

Telephone number of Authorized Agent or Employee of Agent:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

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Attachments

(700) Price Offerings including Voice Rate Data
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
AK	AUKEBAY		FR	13.75	5.75	2.77	0.0	22.27
AK	DOUGLAS		FR	13.75	5.75	2.77	0.0	22.27
AK	JUNEAU		FR	13.75	5.75	2.77	0.0	22.27
AK	LEMONCREEK		FR	13.75	5.75	2.77	0.0	22.27

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	613012
<015>	Study Area Name	ACS-AK JUNEAU
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Robert Foote-Jones
<035>	Contact Telephone Number - Number of person identified in data line <030>	9075643230 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	Total Rates and Fees	**Broadband Service - Download Speed (Mbps)**	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
AK	Juneau	79.99	0.0	79.99	50.0	10.0	0.0	Other, No Limit On Usage Allowance

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	613012
<015>	Study Area Name	ACS-AK JUNEAU
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Robert Foote-Jones
<035>	Contact Telephone Number - Number of person identified in data line <030>	9075643230 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<810>	Reporting Carrier	ACS of Alaska, LLC
<811>	Holding Company	Alaska Communications Systems Holdings, Inc.
<812>	Operating Company	ACS of Alaska, LLC

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**
ACS of Anchorage, LLC	613000	ACS of Anchorage, LLC
ACS of the Northland, LLC - Sitka	613020	ACS of the Northland, LLC - Sitka
ACS of the Northland, LLC - Glacier Sate	613010	ACS of the Northland, LLC - Glacier Sate
ACS of Alaska, LLC - Greatland	613022	ACS of Alaska, LLC - Greatland
ACS of Fairbanks, LLC	613008	ACS of Fairbanks, LLC

FCC Form 481

Service Quality Standards & Consumer Protection Rules Compliance

ACS of Alaska, LLC - Juneau, as a common carrier and an Eligible Telecommunications Carrier (ETC), is in compliance with the applicable consumer protection and service quality standards as set out in 47 CFR § 54.313(a)(5) and 47 CFR § 54.422(b)(3).

ACS of Alaska, LLC - Juneau maintains a main office located at 600 Telephone Avenue, Anchorage, AK. These offices are staffed during Commission business hours with personnel who can assist customers with their service needs. ACS of Alaska, LLC - Juneau also maintains a local and a toll-free number by which customers may reach personnel for assistance with their service needs.

ACS of Alaska, LLC - Juneau maintains consumer complaint procedures on their website for access by customers. Consumers may go to http://www.alaskacommunications.com and access our Frequently Asked Questions, or use a web-form to contact ACS of Alaska, LLC - Juneau directly with a specific question.

ACS of Alaska, LLC – Juneau, as a common carrier and an Eligible Telecommunications Carrier (ETC), provided service throughout its ETC serving area to customers requesting service.

FCC Form 481

Functionality in Emergency Situations

ACS of Alaska, LLC - Juneau, as a common carrier and an Eligible Telecommunications Carrier (ETC), is in compliance with the requirements set out in 47 CFR § 54.313(a)(6), 47 CFR § 54.422(b)(4), and 47 CFR § 54.202(a)(2) regarding functionality in emergency situations.

ACS of Alaska, LLC - Juneau maintains a minimum of eight (8) hours of backup power in order to ensure functionality without local AC commercial power.

ACS of Alaska, LLC - Juneau has established, to the extent feasible, the ability to reroute traffic around damaged facilities and to manage traffic spikes resulting from emergency situations.

ACS of Alaska, LLC - Juneau has established procedures for employees to follow in an emergency to prevent or minimize interruption or impairment of telecommunications services.

2016
FCC Form 481
Tribal Land Engagement

Alaska Communications (ACS of Alaska, LLC, ACS of Anchorage, LLC, ACS of Fairbanks, LLC, ACS of the Northland, LLC, or ACS) supplements the Form 481 filing with the following information on its outreach and discussions with Tribal entities within its serving area. Alaska has 229 Tribal entities and all of Alaska is considered Tribal land. Forty- four Tribal entities are within the ACS certificated local exchange boundaries. Many of the villages are in remote and isolated locations. Alaska Communications provides the only wireline voice service and, where available, broadband. In 2015, in response to the requirements of Section 54.313 (a)(9), Alaska Communications continued its outreach efforts, engaging in conversations with 44 different Tribal entities, comprising over 400 separate contacts with representatives of Tribal villages, councils, corporations, and associations representing the tribal entities regarding their respective voice and broadband service needs. The deployment planning that emerged in these communities focus on community anchor institutions, feasibility and sustainability planning, and marketing in a culturally sensitive and respectful manner. Our engineers are familiar with the rights-of-way permitting process, land use permitting, facilities siting requirements, and environmental and cultural preservation review processes. Our company is compliant with Tribal business and licensing requirements.

During 2016, Alaska Communications' outreach with tribal representatives included discussions of its middle mile proposal to the Federal Communications Commission and other Alaskan telecommunication providers. This plan was built on the Alaska Broadband Taskforce plan and developed to meet the needs of the many diverse tribal entities in the state. As leaders at Alaska Communications have held conversations with tribal entities as outlined in the following narrative, Alaska Communications proposed a statewide plan that would bring middle mile to remote Native villages in a manner that would be competitively neutral and would provide infrastructure that would help deliver broadband to the 229 Tribal entities in Alaska not just the 44 Tribal entities within ACS serving areas.

ACS continues to seek opportunities to partner with Tribal entities to enhance the delivery of broadband services. One example has been our work with the Kenaitze Indian Tribe. The Kenaitze were federally recognized as a sovereign, independent nation in 1971 under the Indian Reorganization Act as amended for Alaska. Today, they have more than 1,600 tribal members who live across the Kenai Peninsula and beyond. Kenaitze employs about 300 full-time and part-time employees.

The tribe delivers a variety of programs and services that promote the wellness of its' people and the community. In 2014, Kenaitze opened the 52,000-square-foot Dena'ina Wellness Center, a fully integrated healthcare facility offering a wide range of services beneath one roof. They also operate a tribal justice system, early childhood education center, Elders center, social services program, and more.

Alaska Communications has been providing telecommunication services to Kenaitze for over 5 years, and was honored to be selected in a very competitive bidding process for their new

telecommunication services. Given the growth the tribe has seen, in the number of services they are providing and the growth in available healthcare services, their telecommunication service needs have more than doubled in a very short time. Pending federal funding for their telecommunication services, Kenaitze will have one of the most advanced health centers on the Alaska Peninsula serving tribal members, with plans to continue to increase the access to care.

AK Child and Family

AK Child and Family provides a broad range of mental health services to Alaska's youth; a large percentage of the need comes from very rural Western Alaska tribal villages. Alaska Communications has spent the past 5 years working with AK Child and Family to understand their needs as well as the tribal village needs when it comes to behavior health services. Traditionally AK Child and Family has brought youth needing support into a residential treatment program based in Anchorage. When those individuals were done with their treatment, they went back home to the communities that may have caused the problems in the first place, with little ability to follow up in person, given the high cost of travel. Working with local schools, and various Federal funding programs, AK Child was able to expand its' service from an urban residential program, to a holistic program whereby therapists are now able to follow up in person via video and provide continued support, as well as offer community training, such as how to identify suicidal thoughts and tendencies, and how to address abuse in communities.

Another example of how health care has been improved with telecommunication services in interior Alaska includes the Railbailt Mental Health and Addictions Outpatient Community Behavioral Center. In partnership with Alaska Communications and federal funding from the USAC Rural Health Care program, Railbelt Mental Health has been able to increase and improve access to behavioral healthcare in Nenana, a tribal village.

Leaders from Alaska Communications participated in the Alaska Federation of Natives conference in Fairbanks and the Arctic Broadband Summit in Barrow to meet with tribal entities from across the state and listen to concerns and need for affordable, reliable, high-speed broadband. Alaska Communications continues to have one on one meetings and telephone calls with tribal entities to discuss rural health care needs as they relate to affordable and reliable high speed broadband. Alaska Communications has had multiple conversations with tribal entities advising them of potential funding issues with the FCC's Rural Health Care program.

Bringing telecommunications to these remote areas requires infrastructure and Alaska Communications continues to understand needs and work to identify how to best partner with remote locations such as those served by facilities being put into service by Quintillion. Conversations are being held with NANA Regional Corporation on how Alaska Communications may be able to deliver more advanced services to this region with 11 villages in northwest Alaska as infrastructure from the Quintillion Network becomes available. Other tribal organizations included in these discussions are Kikiktagruk Inupiat Corporation in Kotzebue and Ukepeagvik Inupiat Corporation in Barrow. Alaska Communications continues to work with these tribal entities to identify broadband needs so that, in addition to improved education and rural health care, the tribal entities are able to bring value to the shareholders' lives. Quintillion

is expected to be operational by the end of 2017.

Alaska Communications has always worked with Tribal entities to deliver communication services to remote and isolated communities as well as the rural and urban parts of Alaska. Our company works with Tribal entities to preserve cultural aspects of the community. There have been times that our already-short season for network construction work has been delayed or accelerated to meet the needs of a community moving or preserving cultural artifacts.