Verizon South-VA (Contel)
SAC 190233

REDACTED FOR PUBLIC INSPECTION

<010>	Study Area Code	190233
<015>	Study Area Name	VERIZON S-VA(CONTEL)
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Alan J. Buzacott
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	alan.buzacott@verizon.com
	Form Type	54.313 and 54.422

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
<015>	Study Area Name	VERIZON S-VA(CONTEL)
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
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<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no) ○ ●
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) ○ ○

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets
<114>	Report how much universal service (USF) support was received
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.

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(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
<015>	Study Area Name	VERIZON S-VA(CONTEL)
<020>	Program Year	2017
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<210> For the prior calendar year, were there any reportable voice service outages? Yes

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures
						[redacted]					
						[redacted]					

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(300) Unfulfilled Service Request
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
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<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<300> Unfulfilled service request (voice): 0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband): 216

190233va330.pdf

<330> Detail on attempts (broadband)

Name of Attached Document

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(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	[redacted]
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	[redacted]
<450>	Complaints per 1000 customers for mobile broadband	

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(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
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<020>	Program Year	2017
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	190233va510.pdf

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(600) Functionality in Emergency Situations
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
<015>	Study Area Name	VERIZON S-VA(CONTEL)
<020>	Program Year	2017
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	190233va610.pdf

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**

-- See attached worksheet --

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(710) Broadbrand Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
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<020>	Program Year	2017
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<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	**Total Rate and Fees**	**Broadband Service - Download Speed (Mbps)**	**Broadband Service - Upload Speed (Mbps)**	**Usage Allowance (GB)**	**Usage Allowance Action Taken When Limit Reached {*select*}**
			-- See attached worksheet --					

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(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
<015>	Study Area Name	VERIZON S-VA(CONTEL)
<020>	Program Year	2017
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<810>	Reporting Carrier	Verizon South Inc.
<811>	Holding Company	Verizon Communications Inc.
<812>	Operating Company	Verizon South Inc.

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**

-- See attached worksheet --

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(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986 /OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
<015>	Study Area Name	VERIZON S-VA(CONTEL)
<020>	Program Year	2017
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select Yes or No or Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1000) Voice and Broadband Service Rate Comparability Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
<015>	Study Area Name	VERIZON S-VA(CONTEL)
<020>	Program Year	2017
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<1000>	Voice services rate comparability certification	Yes
<1010>	Attach detailed description for voice services rate comparability compliance	190233va1010.pdf Name of Attached Document
<1020>	Broadband comparability certification	Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau
<1030>	Attach detailed description for broadband comparability compliance	190233va1030.pdf Name of Attached Document

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(1100) No Terrestrial Backhaul Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
<015>	Study Area Name	VERIZON S-VA(CONTEL)
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<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).	

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(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
<015>	Study Area Name	VERIZON S-VA(CONTEL)
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<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website HTTP www.verizon.com/tariffs/

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ✔

<1222> Details on the number of minutes provided as part of the plan, ✔

<1223> Additional charges for toll calls, and rates for each such plan. ✔

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(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010>	2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support	Not Applicable	
<2011>	3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support	Not Applicable	
<2022>	Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	Not Applicable	
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.	Not Applicable	
<2024A>	Round 2 Recipient of Incremental Support?	No	
<2024B>	Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 1 or Round 2 Recipient of Incremental Support?	No	
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		Yes

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Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband — Not Applicable

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient? — No

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2015.

Name of Attached Document Listing Required Information

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

	Progress Report on 5 Year Plan		
(3009)	Carrier certifies to 54.313(f)(1)(iii)		
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}		
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}		
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		
(3023)	Underlying information subjected to a review by an independent certified public accountant		
(3024)	Underlying information subjected to an officer certification.		
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

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<015>	Study Area Name	VERIZON S-VA(CONTEL)
<020>	Program Year	2017
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Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

Name of Attached Document Listing Required Information

REDACTED FOR PUBLIC INSPECTION

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	190233
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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)
Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information _____

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481. Name of Attached Document Listing Required Information _____

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area. Name of Attached Document Listing Required Information _____

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	190233
<015>	Study Area Name	VERIZON S-VA(CONTEL)
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<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: VERIZON S-VA(CONTEL)

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/30/2016

Printed name of Authorized Officer: Robert Mutzenback

Title or position of Authorized Officer: Assistant Controller

Telephone number of Authorized Officer: 9085593924 ext.

Study Area Code of Reporting Carrier: 190233 Filing Due Date for this form: 07/01/2016

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

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Certification - Agent / Carrier **Data Collection Form**	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	190233
<015>	Study Area Name	VERIZON S-VA(CONTEL)
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent)_____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.

Name of Authorized Agent:

Name of Reporting Carrier:

Signature of Authorized Officer: Date:

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier:

Name of Authorized Agent Firm:

Signature of Authorized Agent or Employee of Agent: Date:

Name of Authorized Agent Employee:

Title or position of Authorized Agent or Employee of Agent

Telephone number of Authorized Agent or Employee of Agent:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

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Attachments

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
<015>	Study Area Name	VERIZON S-VA(CONTEL)
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
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<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<210> For the prior calendar year, were there any reportable voice service outages? Yes

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures
15-19738428	07/16/2015	09:43	07/16/2015	15:38	97162	643220	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only	No	Defective card in PBX replaced and customer service restored	None
15-24014294	08/28/2015	01:41	08/28/2015	07:02	31080	643220	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only	No	Planned Cable Maintenance activity was completed and customer service restored	None

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(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
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<020>	Program Year	2017
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
VA	ALBERTA		FR	19.64	0.0	0.0	0.0	19.64
VA	ALLWOOD		FR	22.87	0.0	0.0	0.0	22.87
VA	AMHERST		FR	22.87	0.0	0.0	0.0	22.87
VA	APPOMATTOX		FR	22.87	0.0	0.0	0.0	22.87
VA	ARCOLA		FR	22.37	0.0	0.0	0.55	22.92
VA	BARNESVL		FR	21.59	0.0	0.0	0.0	21.59
VA	BOWLNGGREN		FR	22.87	0.0	0.0	0.0	22.87
VA	BOYDTON		FR	20.65	0.0	0.0	0.0	20.65
VA	BOYKINS		FR	22.71	0.0	0.0	0.0	22.71
VA	BRIDGEWTR		FR	22.87	0.0	0.0	0.0	22.87
VA	BROADWAY		FR	22.87	0.0	0.0	0.0	22.87
VA	CALLAO		FR	20.65	0.0	0.0	0.0	20.65
VA	CAPRON		FR	22.71	0.0	0.0	0.0	22.71
VA	CHANCELLOR		FR	22.87	0.0	0.0	0.0	22.87
VA	CHASE CITY		FR	20.65	0.0	0.0	0.0	20.65
VA	CHRLTTCTHS		FR	20.65	0.0	0.0	0.0	20.65
VA	CHUCKATUCK		FR	22.87	0.0	0.0	0.0	22.87
VA	CLAREMONT		FR	22.87	0.0	0.0	0.0	22.87
VA	CLARKSVL		FR	20.65	0.0	0.0	0.0	20.65
VA	COLONILBCH		FR	22.87	0.0	0.0	0.0	22.87
VA	COURTLAND		FR	22.71	0.0	0.0	0.0	22.71

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(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
VA	CRITTENDEN		FR	22.87	0.0	0.0	0.0	22.87
VA	DAHLGREN		FR	20.65	0.0	0.0	0.0	20.65
VA	DALE CITY		FR	23.37	0.0	0.0	0.0	23.37
VA	DAWN		FR	22.87	0.0	0.0	0.0	22.87
VA	DAYTON		FR	22.87	0.0	0.0	0.0	22.87
VA	DELTAVILLE		FR	22.87	0.0	0.0	0.0	22.87
VA	DENDRON		FR	21.59	0.0	0.0	0.0	21.59
VA	DISPUTANTA		FR	22.87	0.0	0.0	0.13	23.0
VA	DOSWELL		FR	19.64	0.0	0.0	0.0	19.64
VA	DRAKESBRCH		FR	20.65	0.0	0.0	0.0	20.65
VA	DULLES		FR	22.87	0.0	0.0	0.0	22.87
VA	DULLESMTRO		FR	22.9	0.0	0.0	0.0	22.9
VA	EDOM		FR	22.71	0.0	0.0	0.0	22.71
VA	ELKTON		FR	22.87	0.0	0.0	0.0	22.87
VA	EMPORIA		FR	22.71	0.0	0.0	0.0	22.71
VA	EPPES FORK		FR	22.87	0.0	0.0	0.0	22.87
VA	FARNHAM		FR	22.71	0.0	0.0	0.0	22.71
VA	FRANKLIN		FR	22.87	0.0	0.0	0.0	22.87
VA	GLADSTONE		FR	22.87	0.0	0.0	0.0	22.87
VA	GLOUCESTER		FR	23.37	0.0	0.0	0.0	23.37
VA	GROTTOES		FR	22.87	0.0	0.0	0.0	22.87

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(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
VA	HAGUE		FR	21.59	0.0	0.0	0.0	21.59
VA	HANOVER		FR	22.87	0.0	0.0	0.0	22.87
VA	HARRISONBG		FR	22.71	0.0	0.0	0.0	22.71
VA	HAYES		FR	23.37	0.0	0.0	0.0	23.37
VA	HAYMARKET		FR	23.37	0.0	0.0	0.0	23.37
VA	HEATHSVL		FR	21.59	0.0	0.0	0.0	21.59
VA	HINTON		FR	22.87	0.0	0.0	0.0	22.87
VA	HOLLAND		FR	22.87	0.0	0.0	0.0	22.87
VA	INDENDNTHL		FR	23.37	0.0	0.0	0.0	23.37
VA	IRVINGTON		FR	20.65	0.0	0.0	0.0	20.65
VA	IVOR		FR	22.71	0.0	0.0	0.0	22.71
VA	JARRATT		FR	20.65	0.0	0.0	0.0	20.65
VA	KEEZLETOWN		FR	22.71	0.0	0.0	0.0	22.71
VA	KEYSVILLE		FR	22.71	0.0	0.0	0.0	22.71
VA	KILMARNOCK		FR	21.59	0.0	0.0	0.0	21.59
VA	KINGGEORGE		FR	22.87	0.0	0.0	0.0	22.87
VA	KINGWILLIM		FR	22.71	0.0	0.0	0.0	22.71
VA	KNGANDQUEN		FR	22.87	0.0	0.0	0.0	22.87
VA	LADYSMITH		FR	22.71	0.0	0.0	0.0	22.71
VA	LAWRENCEVL		FR	21.59	0.0	0.0	0.0	21.59
VA	LIVELY		FR	22.71	0.0	0.0	0.0	22.71

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(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
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<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
VA	LORTON		FR	23.37	0.0	0.0	0.0	23.37
VA	LORTONMTRO		FR	22.9	0.0	0.0	0.0	22.9
VA	MANASSAS		FR	23.37	0.0	0.0	0.0	23.37
VA	MATHEWS		FR	22.71	0.0	0.0	0.0	22.71
VA	MCGAHEYSVL		FR	22.87	0.0	0.0	0.0	22.87
VA	MONTROSS		FR	21.59	0.0	0.0	0.0	21.59
VA	NOKESVILLE		FR	23.37	0.0	0.0	0.0	23.37
VA	OCCOQUAN		FR	23.37	0.0	0.0	0.0	23.37
VA	OLD CHURCH		FR	23.37	0.0	0.0	0.0	23.37
VA	PAMPLIN		FR	22.87	0.0	0.0	0.0	22.87
VA	PORT ROYAL		FR	22.87	0.0	0.0	0.0	22.87
VA	RAPHINE		FR	22.87	0.0	0.0	0.0	22.87
VA	REEDVILLE		FR	20.65	0.0	0.0	0.0	20.65
VA	SALUDA		FR	22.87	0.0	0.0	0.0	22.87
VA	SMITHFIELD		FR	22.87	0.0	0.0	0.0	22.87
VA	SOBRUNSWIK		FR	21.59	0.0	0.0	0.0	21.59
VA	STAFFORD		FR	23.37	0.0	0.0	0.0	23.37
VA	STONYCREEK		FR	22.87	0.0	0.0	0.0	22.87
VA	SURRY		FR	22.87	0.0	0.0	0.0	22.87
VA	TAPPAHNNCK		FR	22.87	0.0	0.0	0.0	22.87
VA	TRIANGLE		FR	22.87	0.0	0.0	0.0	22.87

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(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
<015>	Study Area Name	VERIZON S-VA(CONTEL)
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<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
VA	WAKEFIELD		FR	22.71	0.0	0.0	0.0	22.71
VA	WARSAW		FR	20.65	0.0	0.0	0.0	20.65
VA	WEYERSCAVE		FR	22.87	0.0	0.0	0.0	22.87
VA	WINDSOR		FR	22.87	0.0	0.0	0.0	22.87
VA	GREAT BRIDGE		FR	23.37	0.0	0.0	0.0	23.37
VA	HICKORY		FR	23.37	0.0	0.0	0.0	23.37
VA	PRINCESS ANNE		FR	23.37	0.0	0.0	0.0	23.37

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(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
<015>	Study Area Name	VERIZON S-VA(CONTEL)
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rates and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service -Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached {select}
VA	All	64.99	0.0	64.99	3.0	1.0	999999.0	Other, No limit on usage allowance
VA	All	84.99	0.0	84.99	10.0	2.0	999999.0	Other, No limit on usage allowance
VA	All	84.99	0.0	84.99	15.0	5.0	999999.0	Other, No limit on usage allowance
VA	All	84.99	0.0	84.99	50.0	35.0	999999.0	Other, No limit on usage allowance
VA	All	84.99	0.0	84.99	50.0	50.0	999999.0	Other, No limit on usage allowance
VA	All	104.99	0.0	104.99	20.0	5.0	999999.0	Other, No limit on usage allowance
VA	All	104.99	0.0	104.99	20.0	10.0	999999.0	Other, No limit on usage allowance
VA	All	104.99	0.0	104.99	100.0	100.0	999999.0	Other, No limit on usage allowance
VA	All	114.99	0.0	114.99	30.0	5.0	999999.0	Other, No limit on usage allowance
VA	All	114.99	0.0	114.99	50.0	10.0	999999.0	Other, No limit on usage allowance
VA	All	114.99	0.0	114.99	150.0	150.0	999999.0	Other, No limit on usage allowance
VA	All	204.99	0.0	204.99	300.0	300.0	999999.0	Other, No limit on usage allowance
VA	All	304.99	0.0	304.99	500.0	500.0	999999.0	Other, No limit on usage allowance
VA	All	24.99	0.0	24.99	0.5	1.0	999999.0	Other, No limit on usage allowance
VA	All	34.99	0.0	34.99	1.1	3.0	999999.0	Other, No limit on usage allowance
VA	All	34.99	0.0	34.99	3.1	7.0	999999.0	Other, No limit on usage allowance
VA	All	34.99	0.0	34.99	7.1	15.0	999999.0	Other, No limit on usage allowance

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(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	190233
<015>	Study Area Name	VERIZON S-VA(CONTEL)
<020>	Program Year	2017
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<810>	Reporting Carrier	Verizon South Inc.
<811>	Holding Company	Verizon Communications Inc.
<812>	Operating Company	Verizon South Inc.

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**
Verizon New England Inc.	115112	Verizon
Verizon New England Inc.	585114	Verizon
Verizon New York Inc.	155130	Verizon
Verizon New Jersey Inc.	165120	Verizon
Verizon Pennsylvania LLC	175000	Verizon
Verizon North LLC	170169	Verizon
Verizon North LLC	170170	Verizon
Verizon North LLC	170201	Verizon
Verizon Maryland Inc.	185030	Verizon
Verizon Virginia LLC	195040	Verizon
Verizon Florida LLC	210328	Verizon
Verizon Delaware LLC	565010	Verizon
Verizon Washington D.C. Inc.	575020	Verizon
Verizon California Inc.	542319	Verizon
Verizon California Inc.	542302	Verizon
GTE Southwest d/b/a Verizon Southwest	442080	Verizon
GTE Southwest d/b/a Verizon Southwest	442154	Verizon
Verizon South Inc.	190233	Verizon
Verizon South Inc.	190479	Verizon
Verizon South Inc.	230864	Verizon
MCImetro Access Transmission Services LLC	449007	Verizon
RSA 7 Limited Partnership	359070	Verizon
Iowa 8 Monona Limited Partnership	359071	Verizon

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(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<810>	Reporting Carrier	Verizon South Inc.
<811>	Holding Company	Verizon Communications Inc.
<812>	Operating Company	Verizon South Inc.

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**
North Central RSA 2 of North Dakota Limited Partnership	389006	Verizon
Northwest Dakota Cellular of North Dakota Limited Partnership	389007	Verizon
North Dakota RSA No. 3 Limited Partnership	389008	Verizon
Badlands Cellular of North Dakota Limited Partnership	389009	Verizon
North Dakota 5 Kidder Limited Partnership	389010	Verizon
St. Lawrence Seaway RSA Cellular Partnership	159014	Verizon
New York RSA 2 Cellular Partnership	159015	Verizon
Wisconsin RSA #1 Partnership	339023	Verizon

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Verizon works to satisfy all service requests, but not every initiated order is ultimately fulfilled. There are occasions when broadband service cannot be installed at the requesting address location due to reasons such as distance, capacity, and equipment incompatibility. In those cases, Verizon will review whether it can provide broadband service from other access points or utilize available equipment. If Verizon's review is unsuccessful, then the order is cancelled and the customer is notified.

Date: 6/20/16

Name of companies covered by this Certification: Contel Virginia

I, Christopher D. Childs, certify that I am an officer of each of the Verizon entities listed above and, acting as an agent of these companies. Verizon has established operating procedures designed to comply with applicable consumer protection rules. Verizon is subject to service quality requirements in many states and complies with their related duties, which, depending on the state, may include periodic performance reporting, the implementation of improvement plans and monetary payments if the reported performance does not meet applicable standards.

Name of signatory: Christopher D. Childs

Title of signatory: Region Vice President, Potomac

Date: 6/20/16

Name of companies covered by this Certification: Contel Virginia

I, Christopher D. Childs, certify that I am an officer of the reporting carrier and that my responsibilities include ensuring compliance with the requirements of 47 CFR 54.202(a)(2) that the carrier be able to function in emergency situations. Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is generally able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. I certify that the carrier is able to function in emergency situations as set forth in section 54.202(a)(2).

Name of signatory: Christopher D. Childs

Title of signatory: Region Vice President, Potomac

Date: 6/20/2016

Name of companies covered by this Certification: Contel Virginia

I, Christopher D. Childs, an officer of the reporting carrier, certify that the voice service rates for the Verizon entity listed above is less than two standard deviations above the applicable national average urban rate for voice service, as required in 47 C.F.R. § 54.313(a)(10).

Name of signatory: Christopher D. Childs

Title of signatory: Region Vice President, Potomac

Date: 6/20/2016

Name of companies covered by this Certification: Contel Virginia

I, Christopher D. Childs, an officer of the reporting carrier, certify that the pricing of broadband service for the Verizon entity listed above meets the Commission's broadband public interest obligations and is no more than the applicable benchmark that was announced annually in the public notice issued by the Wireline Competition Bureau, as required in 47 C.F.R. § 54.313(a)(12).

Name of signatory: Christopher D. Childs

Title of signatory: Region Vice President, Potomac