



Hardware  
Software  
Networking  
Supplies

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July 2, 2019

**RE: Waiver Request/ FRN 1799099555; Application #: 171043912  
SPIN# 143034194**

Dear FCC Appeals/Waiver Office:

Our company, En-Net Services, was contracted with Solanco School District to provide over \$6700 worth of Eaton UPS units. The school district's purchase order number 19031082 (attached in the documents) was submitted on September 6, 2018. Product was ordered about that time, however, was on backorder and highly constrained. 2017 Funding year ended September 30, 2018, as I understand from USAC, however, product did not ship until October 2018, delivered via YRC Freight on October 12, 2018. En-Net invoiced Solanco High School for their portion of the order on October 16, 2018 (Invoice # 97740 also attached); and the invoice was paid on October 29, 2018.

Our company's policy for invoicing does not permit submission of invoices, unless requested to do so by the customer, prior to product shipping and having verification of shipment and delivery via a shipping carrier that provides tracking information.

Form 474 was submitted on the USAC site November 7, 2018 (due to previous issues we have had with USAC approving our payments, we typically will wait until the customer pays their invoice to submit Form 474 online as to be able to attach our paid invoice for confirmation of service/product delivery). On March 20, 2019 with submission of a case request on the USAC site, we received a response from Jasmine A. 3/20 12:17PM EDT indicating our request for payment was denied due to being invoiced outside of the funding year (attached in documents).

We are writing to request waiver to submit a new invoice for FRN 1799099555 to be paid. En-Net is still owed \$4,708.20 for this equipment delivered more than 8 months ago.

Your attention to this matter is appreciated; and we look forward to a favorable response.

Regards,

A handwritten signature in blue ink, appearing to read "Angie Popoff", is written over the typed name and title.

Angie Popoff  
Controller

En-Net Services

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