



Sprint
Accessibility

Sprint Interstate Relay Calls FCC Complaint Log

2018 - 2019

CONFIDENTIAL

**Sprint Nextel Total Number of Interstate Relay Calls by Type of Service
Revised July 1, 2019**

FCC INTERSTATE CALLS - JUNE 2018 - MAY 2019



States	TRS Interstate	STS Interstate	CapTel Interstate	Complaints
Alaska	471	1	838	1
Alabama	3,063	11	12,750	1
Arkansas	1,475	107	8,052	0
Arizona	5,982	11	8,379	1
Colorado	3,583	34	12,664	2
Connecticut	4,289	39	11,047	1
Delaware	1,004	1	926	0
Florida	38,148	1,604	42,620	16
Hawaii	439	0	2,733	3
Illinois	9,151	1,005	29,662	1
Indiana	1,617	10	23,781	0
Kansas	576	374	2,625	0
Maine	276	36	1,462	0
Michigan	223	0	0	
Minnesota	4,097	265	20,115	1
Missouri	5,290	30	7,737	1
Mississippi	2,741	121	8,507	0
North Carolina	3,337	237	22,435	15
North Dakota	347	2	1,904	0
Nebraska	283	1	4,642	0
New Hampshire	797	0	2,611	0
New Jersey	4,490	113	30,255	8
New York	19,864	1,005	46,536	26
Ohio	7,145	1,341	26,775	5
Oklahoma	1,513	38	7,632	3
Oregon	1,728	202	13,284	7
Puerto Rico	92	0	0	1
Rhode Island	384	3	1,065	0
South Carolina	2,070	225	18,353	3
South Dakota	373	10	4,935	0
Tennessee	2,079	322	0	5
Texas	9,444	222	25,226	5
Utah	1,732	3	2,788	0
Virgin Islands	4	0	0	0
Vermont	571	3	1,691	0
Wisconsin	3,070	449	23,897	8
West Virginia	696	0	3,359	2
Wyoming	155	0	1,500	1
Federal Relay	3,139	4	26,304	
Federal IP	571	0	0	
Sprint IP (a)	90,867	0	0	88
Android (a)	26,867	0	0	
Apple Mobile (a)	28,966	0	0	
IP CapTel (b)			33,503,479	189
Web CapTel (b)			51,548	4

- (a) - All products under IP Relay
(b) - Sprint does not have breakdown by interstate calls, only the total calls.