FCC Form 481 - Carrier Annual Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	613012
<015>	Study Area Name	ACS-AK JUNEAU
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Robert Foote-Jones
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9075643230 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	robert.foote-jones@acsalaska.com
	Form Type	54.313 and 54.422

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<110>	Has your company received its ETC certification from the FCC?	(yes / no)
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no)

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets
<114>	Report how much universal service (USF) support was received
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.

(200) Service Outage Reporting (Voice)
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<210> For the prior calendar year, were there any reportable voice service outages? No

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

(300) Unfulfilled Service Request
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<300> Unfulfilled service request (voice) 0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband) 0

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers
Data Collection Form

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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	0.0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0.0
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	613012ak510.pdf

(600) Functionality in Emergency Situations
Data Collection Form

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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	613012ak610.pdf

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
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<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**

-- See attached worksheet --

(710) Broadbrand Price Offerings
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	**Total Rate and Fees**	**Broadband Service - Download Speed (Mbps)**	**Broadband Service - Upload Speed (Mbps)**	**Usage Allowance (GB)**	**Usage Allowance Action Taken When Limit Reached {*select*}**
			-- See attached worksheet --					

(800) Operating Companies
Data Collection Form

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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<810>	Reporting Carrier	ACS of the Northland, LLC
<811>	Holding Company	Alaska Communications Systems Holdings, Inc.
<812>	Operating Company	ACS of the Northland, LLC

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**

-- See attached worksheet --

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<900> Does the filing entity offer tribal land services? (Y/N) Yes

<910> Tribal Land(s) on which ETC Serves

Sealaska Corporation, Goldbelt, Inc., Central Council of the Tlingit and Haida Indian Tribes, Douglas Indian Association

<920> Tribal Government Engagement Obligation

613012ak920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select Yes or No or Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	Yes
<922>	Feasibility and sustainability planning;	Yes
<923>	Marketing services in a culturally sensitive manner;	Yes
<924>	Compliance with Rights of way processes	Yes
<925>	Compliance with Land Use permitting requirements	Yes
<926>	Compliance with Facilities Siting rules	Yes
<927>	Compliance with Environmental Review processes	Yes
<928>	Compliance with Cultural Preservation review processes	Yes
<929>	Compliance with Tribal Business and Licensing requirements.	Yes

(1000) Voice and Broadband Service Rate Comparability
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<1000> Voice services rate comparability certification: Yes

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification: Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

(1100) No Terrestrial Backhaul Reporting Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).	

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website HTTP http://www.alaskacommunications.com/For-Your-Home/Lifeline

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ✔

<1222> Details on the number of minutes provided as part of the plan, ✔

<1223> Additional charges for toll calls, and rates for each such plan. ✔

(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

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July 2013

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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010>	2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support	Yes	
<2011>	3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support	Yes	
<2022>	Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	Yes	
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.	Yes	
<2024A>	Round 2 Recipient of Incremental Support?	Yes	
<2024B>	Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	CONFIDENTIAL - Price-Cap-Line-2024-Alaska Communications 2015.xlsm
<2025A>	Round 1 or Round 2 Recipient of Incremental Support?	Yes	
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-	Name of Attached Document Listing Required Information	CONFIDENTIAL - Price-Cap-Line-2025-Alaska Communications.xlsm
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		Yes

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband — Not Applicable

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient? — No

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2015.

Name of Attached Document Listing Required Information

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form

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Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

	Progress Report on 5 Year Plan		
(3009)	Carrier certifies to 54.313(f)(1)(iii)		
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}		
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}		
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		
(3023)	Underlying information subjected to a review by an independent certified public accountant		
(3024)	Underlying information subjected to an officer certification.		
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

(3005) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

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Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

Name of Attached Document Listing Required Information

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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)
Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information _____

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481. Name of Attached Document Listing Required Information _____

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area. Name of Attached Document Listing Required Information _____

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: ACS-AK JUNEAU

Signature of Authorized Officer: CERTIFIED ONLINE Date 07/01/2016

Printed name of Authorized Officer: Laurie Butcher

Title or position of Authorized Officer: Sr. Vice President, Finance

Telephone number of Authorized Officer: 9075641704 ext.

Study Area Code of Reporting Carrier: 613012 Filing Due Date for this form: 07/01/2016

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

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<035>	Contact Telephone Number - Number of person identified in data line <030>	9075643230 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent)_____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.

Name of Authorized Agent:

Name of Reporting Carrier:

Signature of Authorized Officer: Date:

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier:

Name of Authorized Agent Firm:

Signature of Authorized Agent or Employee of Agent: Date:

Name of Authorized Agent Employee:

Title or position of Authorized Agent or Employee of Agent

Telephone number of Authorized Agent or Employee of Agent:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	613012
<015>	Study Area Name	ACS-AK JUNEAU
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Robert Foote-Jones
<035>	Contact Telephone Number - Number of person identified in data line <030>	9075643230 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
AK	AUKEBAY		FR	13.75	5.75	2.2425	0.0	21.74
AK	DOUGLAS		FR	13.75	5.75	2.2425	0.0	21.74
AK	JUNEAU		FR	13.75	5.75	2.2425	0.0	21.74
AK	LEMONCREEK		FR	13.75	5.75	2.2425	0.0	21.74

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	613012
<015>	Study Area Name	ACS-AK JUNEAU
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Robert Foote-Jones
<035>	Contact Telephone Number - Number of person identified in data line <030>	9075643230 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	Total Rates and Fees	**Broadband Service - Download Speed (Mbps)**	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
AK	Juneau	79.99	0.0	79.99	50.0	10.0	0.0	Other, No Limit On Usage Allowance

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	613012
<015>	Study Area Name	ACS-AK JUNEAU
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Robert Foote-Jones
<035>	Contact Telephone Number - Number of person identified in data line <030>	9075643230 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	robert.foote-jones@acsalaska.com

<810>	Reporting Carrier	ACS of the Northland, LLC
<811>	Holding Company	Alaska Communications Systems Holdings, Inc.
<812>	Operating Company	ACS of the Northland, LLC

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**
ACS of Anchorage, LLC	613000	ACS of Anchorage, LLC
ACS of the Northland, LLC - Sitka	613020	ACS of the Northland, LLC - Sitka
ACS of the Northland, LLC - Glacier Sate	613010	ACS of the Northland, LLC - Glacier Sate
ACS of Alaska, LLC - Greatland	613022	ACS of Alaska, LLC - Greatland
ACS of Fairbanks, LLC	613008	ACS of Fairbanks, LLC

FCC Form 481

Service Quality Standards & Consumer Protection Rules Compliance

ACS of Alaska, LLC - Juneau, as a common carrier and an Eligible Telecommunications Carrier (ETC), is in compliance with the applicable consumer protection and service quality standards as set out in 47 CFR § 54.313(a)(5) and 47 CFR § 54.422(b)(3).

ACS of Alaska, LLC - Juneau maintains a main office located at 600 Telephone Avenue, Anchorage, AK. These offices are staffed during Commission business hours with personnel who can assist customers with their service needs. ACS of Alaska, LLC - Juneau also maintains a local and a toll-free number by which customers may reach personnel for assistance with their service needs.

ACS of Alaska, LLC - Juneau maintains consumer complaint procedures on their website for access by customers. Consumers may go to http://www.alaskacommunications.com and access our Frequently Asked Questions, or use a web-form to contact ACS of Alaska, LLC - Juneau directly with a specific question.

ACS of Alaska, LLC – Juneau, as a common carrier and an Eligible Telecommunications Carrier (ETC), provided service throughout its ETC serving area to customers requesting service.

FCC Form 481

Functionality in Emergency Situations

ACS of Alaska, LLC - Juneau, as a common carrier and an Eligible Telecommunications Carrier (ETC), is in compliance with the requirements set out in 47 CFR § 54.313(a)(6), 47 CFR § 54.422(b)(4), and 47 CFR § 54.202(a)(2) regarding functionality in emergency situations.

ACS of Alaska, LLC - Juneau maintains a minimum of eight (8) hours of backup power in order to ensure functionality without local AC commercial power.

ACS of Alaska, LLC - Juneau has established, to the extent feasible, the ability to reroute traffic around damaged facilities and to manage traffic spikes resulting from emergency situations.

ACS of Alaska, LLC - Juneau has established procedures for employees to follow in an emergency to prevent or minimize interruption or impairment of telecommunications services.

2015
FCC Form 481
Tribal Land Engagement

Alaska Communications (ACS of Alaska, LLC, ACS of Anchorage, LLC, ACS of Fairbanks, LLC, ACS of the Northland, LLC, or ACS) supplements the Form 481 filing with the following information on its outreach and discussions with Tribal entities within its serving area. Alaska has 229 Tribal entities and all of Alaska is considered Tribal land. Forty- four Tribal entities are within the ACS certificated local exchange boundaries. Many of the villages are in remote and isolated locations. Alaska Communications provides the only wireline voice service and, where available, broadband. In 2015, in response to the requirements of Section 54.313 (a)(9), Alaska Communications continued its outreach efforts, engaging in conversations with 44 different Tribal entities, comprising over 180 separate contacts with representatives of Tribal villages, councils, corporations, and associations representing the tribal entities regarding their respective voice and broadband service needs. The deployment planning that emerged in these communities focuses on community anchor institutions, feasibility and sustainability planning, and marketing in a culturally sensitive and respectful manner. Our engineers are familiar with the rights-of-way permitting process, land use permitting, facilities siting requirements, and environmental and cultural preservation review processes. Our company is compliant with Tribal business and licensing requirements.

In the fall of 2015, Alaska Communications introduced its middle mile proposal to the Federal Communications Commission and other Alaskan telecommunication providers. This plan was built on the Alaska Broadband Taskforce plan and developed to meet the needs of the many diverse tribal entities in the state. As leaders at Alaska Communications have held conversations with tribal entities as outlined in the following narrative, Alaska Communications proposed a statewide plan that would bring middle mile to remote Native villages in a manner that would be competitively neutral and would provide infrastructure that would help deliver broadband to the 229 Tribal entities in Alaska not just the 44 Tribal entities within ACS serving areas.

ACS continues to seek opportunities to partner with Tribal entities to enhance the delivery of broadband services. As one example, on Kodiak Island, a partnership among Kodiak Area Native Association (KANA), Old Harbor Native Corporation, and Alaska Communications brought broadband via a newly built microwave system to the villages of Old Harbor, Ouzinkie, Akhiok, Port Lions, Larsen Bay, and Karluk. In 2015, the terrestrial microwave system is being expanded to bring additional capacity to Larsen Bay. Moreover, this partnership is only possible because the federal government previously funded the construction of a fiber optic cable from the Alaska mainland to Kodiak Island. Alaska Communications has used these facilities in its ongoing roll out of consumer and business DSL to Kodiak Island villages.

Alaska Communications continues to explore new partnerships including a partnership with Chugachmuit. In 2014 and 2015, this partnership expanded broadband capabilities to the Native Village of Port Graham and the Native Village of Nanwalek. Since selecting Alaska Communications as its service provider for telecommunication services to the clinics it manages, including: Nanwalek, Port Graham, Chenega Bay, Tatitlek, Seward, and Anchorage, Chugachmiut has been identified as a region to upgrade to the more modern Cerner Electronic

Health Records system, offered by the Alaska Native Tribal Health Consortium (ANTHC) as well as being a pilot location to test VTC services with ANTHC for the treatment of urgent and emergent care. There is one additional isolated village in Chugachmuit that Alaska Communications is working to help identify a solution. As a result of our engagement with Chugachmiut in late 2015, early 2016 Chugachmiut released an RFP soliciting assistance with developing a business plan to establish an Alaskan telecommunications company.

Our relationships with tribal entities continue to grow and strengthen as two tribal leaders, Shauna Hegna, Chief Administrative Officer for ANTHC, and Charles Sink, Division Director Enterprise & Trust Services, for Chugachmiut presented at our 2015 annual leadership meeting. Each of these individuals discussed how their organizations engage with the local tribal entities to provide services. It was a surprise to many of our leaders, who learned, ANTHC does not just provide healthcare services, but also works on clean water and other utility issues as well. Shauna and Charles also spoke about the important role communications plays in village life, and the improvement in the quality of life, a quality telecommunications service can have in the village as it allows for better health, education – K-12 and continuing education, and the ability to better keep in touch with family and friends. Ms. Hegna grew up in the Native Village of Port Lions, one of the communities who has seen improved telecommunications through our work with KANA, and was able to directly address what life was like before, and what is like now when she returns for visits.

Moving forward in 2015, numerous discussions have been held with tribal leaders in the southeastern areas of Alaska such as Yakutat, Pelican, Kake, Haines, Hoonah, and Tenakee Springs to determine if as a collective consortium to take advantage of E-rate funding to bring infrastructure to the area. While many discussions were held with tribal leaders and work was developed, there simply was insufficient time under that program. Those discussions proved fruitful in explaining the future of telecommunications services and identifying the potential impacts to the communities. Concurrently, conversations have been held with Sealaska Corporation who represents the traditional lands of the Tlingit, Haida and Tsimshian people along the forests and coastline of Southeast Alaska extending from Yakutat to the Queen Charlotte Islands of British Columbia. These lands are island and forest bounded by mountains and lacking a central infrastructure with many different service providers.

Significant discussions have been held with Southcentral Foundation, a health care organization offering services for Alaska Native and American Indian people living in Anchorage and the Matanuska-Susitna Borough and nearby villages. Southcentral also provides regional support to residents of 55 rural villages extending from the Canadian border on the east to the Aleutian Chain and Pribilof Islands on the west. In the Western Islands on the Aleutian Chain and the Pribiloff Islands, Alaska Communications has continued conversations with village leaders about the needs of the communities and how to best deliver telecommunications at affordable pricing within the constraints of the noncontiguous locations and lack of infrastructure.

Alaska Communications met with the Fairbanks Native Association ("FNA") regarding delivering telehealth programs in 2015. Because there are so many diverse tribal entities and organizations that the FNA serves as well as variety of service providers and geographic locations in the Interior of Alaska, Alaska Communications and FNA will continue have conversations to find a solution that meets the needs of the diverse entities. Concurrently,

Alaska Communications has met with leaders of the Doyon Corporation, a regional native corporation encompassing a vast region in Interior Alaska without a road system with boundaries of the Brooks Range to the Alaska Range and from Alaska's border with Canada to the shores of Norton Sound.

There have been numerous discussions with the Chenega Corporation representing Chenega people who have lived in the Prince William Sound for some 10,000 years.

Bringing telecommunications to these remote areas requires infrastructure and Alaska Communications continues to understand needs and work to identify how to best partner with remote locations such as those served by facilities being put into service by Quintillion. Conversations are being held with NANA Regional Corporation on how Alaska Communications may be able to deliver more advanced services to this region with 11 villages in northwest Alaska as infrastructure from the Quintillion Network becomes available.

Alaska Communications has always worked with Tribal entities to deliver communication services to remote and isolated communities as well as the rural and urban parts of Alaska. Our company works with Tribal entities to preserve cultural aspects of the community. There have been times that our already-short season for network construction work has been delayed or accelerated to meet the needs of a community moving or preserving cultural artifacts.