

CHAIRMAN
Amy L. Ignatius

COMMISSIONERS
Michael D. Harrington
Robert R. Scott

EXECUTIVE DIRECTOR
Debra A. Howland

STATE OF NEW HAMPSHIRE



PUBLIC UTILITIES COMMISSION

21 S. Fruit St., Suite 10
Concord, N.H. 03301-2429

TDD Access: Relay NH
1-800-735-2964

Tel. (603) 271-2431

FAX No. 271-3878

Website:
www.puc.nh.gov

July 1, 2019

Marlene Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW, Room TW-A325
Washington, DC 20554

Re: CG Docket No. 03-123
NH Relay Service Complaints

Dear Ms. Dortch:

Enclosed please find the complaint log summary for the period June 1, 2018, through May 31, 2019, for the State of New Hampshire's Relay Service. This is the complaint log summary for complaints received by Sprint, the relay provider in New Hampshire. The NH Public Utilities Commission also received no complaints regarding Relay Service for the above referenced period

Sprint Relay has notified us that it will be providing the requested information relative to the number of interstate relay calls by type of service. Such information will be provided directly to the FCC by Sprint Relay.

Should you have any questions, please feel free to contact me at 603-271-1164 or amanda.noonan@puc.nh.gov.

Sincerely,

A handwritten signature in blue ink that reads "Amanda O. Noonan".

Amanda O. Noonan
Director, Consumer Services and External Affairs



Sprint
Accessibility

New Hampshire FCC Complaint Log

2018 - 2019

Complaint Tracking for NH (06/01/2018-05/31/2019). Total Customer Contacts: 0

Tally	Date of Complaint	Nature of Complaint	Date of Resolution	Explanation of Resolution
-------	-------------------	---------------------	--------------------	---------------------------

Date Generated: Fri, Jun. 7th, 2019 @ 04:17:59 PM CT