

Exhibit A



What is AT&T Collaborate?

Your simple hosted voice solution:

A perfect blend of traditional voice features and collaboration tools, regardless of your location. Add the features you want, when you need them. Cloud-based telephony capabilities include hunt groups, auto attendant and voicemail.

How AT&T Collaborate Works for You



Efficient Cost Structure

Save money and overhead expenses by working where you want to with what you need at your fingertips.



Productivity Gains

Meet and share whenever, wherever while working together with teams from around the nation.



Easy to Use

With features like chat, voice, video and desktop sharing, information is conveyed more quickly.



In the Office or on the Go!

Turn a personal phone into a business phone and conduct business on your time using your own personal and business profiles.



**Add or change
services across
fixed and
mobile devices.**



Cost Optimization and Simplification

- Pricing options to accommodate capex or opex needs, including predictable per-seat, per-month options
- No on-site equipment to manage or add
- Easy to use portal to add and manage users



Network of Choice

- Over-The-Top solution will work on any internet connection
- Deployment options help you respond to changing needs with real-time provisioning of services and virtual network functions



Added security keeps your information private

- AT&T operates eight best-in-class 24x7 global Security Operations Centers. Our focus on security is the standard
- AT&T Collaborate encrypts voice, video and messaging traffic to add an extra layer of privacy

Exhibit B

Enable Collaboration across businesses, locations and devices



Organizations expect integrated unified communications (UC) that enable them to be connected and productive – virtually anytime, anywhere and from almost any device. To that end, today's knowledge workers spend a good part of their day hosting and conducting conference calls.

Users at all levels, from the C-suite to employees performing day-to-day collaborative projects, depend on having reliable audio conferencing capabilities that can handle variable call volumes and connect them across the globe.

AT&T Conferencing with Skype for Business is an integrated offer that combines the power of an enterprise-grade UC platform, Skype for Business, with our premier global IP audio conferencing capabilities.

Potential Benefits

- Easy to deploy – global implementation, capacity management and maintenance performed by AT&T
- AT&T supports user adoption and training
- Integrated user experience with reservation-less global audio conferencing
- Service level objectives (SLOs) for high uptime and support
- Ubiquitous, cost effective access for conference participants

Features

- Selection of audio connection options
- Full global conference service
- Seamless user experience
- Easy administration for administrators and participants
- AT&T manages upgrades and enhancements

The Microsoft certified service helps enable your teams to communicate and collaborate with a rich array of conferencing capabilities and features. With just one click, you can connect via phone, instant messaging, online with desktop sharing, virtual whiteboard, audio or video conferencing – from your desktop, laptop, smart phone or tablet. AT&T Conferencing with Skype for Business expands your organization's ability to tap into reliable, scalable global audio capabilities through inter-bridge linking with the AT&T global IP audio conferencing platform. Conference participants have a selection of audio connection options, including traditional in-country toll or toll free phone numbers, as well as voice over internet protocol (VoIP) access utilizing [AT&T VoIP services](#).

With the integrated AT&T offer, conference calls can be accessed by clicking on the URL shown in the Skype client invitation to enable a voice over computer (VOC) connection, or by dialing one of the AT&T global conference phone numbers – both connect to the Skype conference application server. Our solution extends the reach of our enterprise customers' Skype for Business meeting capabilities via traditional fixed line or mobile devices over a globally managed, carrier grade IP network.

AT&T audio capabilities are also available through AT&T voice connection with Office 365™. With this offer, AT&T provides you with a voice connection feature, available in the domestic U.S., and an option with Skype Online. By connecting users to the public switched telephone network (PSTN), this feature enables users to make or receive calls to and from any phone number – including Skype, mobile or landlines – directly from each Office 365 application in the suite.

The global IP [audio conferencing](#) integration with Skype offers the ability to conduct conference calls with an array of voice connection options available around the world. Attendees can join conferences seamlessly with local, in country phone numbers in over 140 countries, improving performance and reliability and helping to reduce costs. AT&T Conferencing integrates with the AT&T global converged network which is deployed around the world for low latency and increased availability and performance. The global network includes security features to and through the network with quality of service (QoS), redundancy, resiliency and reliability built-in.



AT&T Conferencing with Skype for Business

- Enterprise voice availability
- IM with rich presence
- Voice and video conferencing
- Desktop and application sharing
- Brainstorming sessions with the whiteboard
- 24x7 support for all issues and incidents

Join Conferences with Clear, Superior Audio Capabilities Which Include

- Toll and Toll-Free phone numbers
- Call-in and call back to join the conference
- Domestic and International availability
- Integrated Recording: record the web and audio*

* A number of state and Federal wiretapping laws exist and provide guidance on recording calls, including conference calls. Customers using this service should understand the legal requirements and ensure the appropriate consent(s) have been gained from conference participants before any call is recorded.

Deployment Models

Microsoft, AT&T or the customer can host the Skype application server software to support Skype IM, presence, voice and conferencing. Companies install and utilize Skype for Business client software on users' personal computing/communication device (desktop or laptop, PC, smartphone, tablet).

Key Features of AT&T Conferencing

- Full global conference service – AT&T manages the traditional access from over 140 countries
- AT&T manages the capacity of the global audio conference platform
- Multi-language Customer Care
- Most of world (MOW) invoicing
- AT&T manages upgrades including enhancements to the service and technology evolution
- AT&T integration supports the synchronization between AT&T Global Audio Conference Service and Skype conference software upgrades
- Seamless user experience; Microsoft Outlook is integrated to schedule conferences through the Skype plug-in; The invitation is automatically populated with the Skype web conference URL and dial-in numbers
- Cloud based global connectivity for off-net conferencing users; AT&T manages the media gateways and access to local dialing
- Easy administration – screens for administrators and individual participants to update required Skype/audio integration information; Bulk load tools are also provided for batch updates
- AT&T cloud-based conferencing solution involving IP Flexible Reach (voice/ data integrated SIP trunking) and other transport services natively integrating into Skype for Business based deployments
- IP-IP transport on IP Flexible Reach provides security features, high value service

Cost Savings

- Help reduce capital expenditures in infrastructure while utilizing the investment made in your existing network
- Convert your aging legacy telephone (PBX) equipment and software to Skype for Business and help reduce overall costs
- Help reduce your traditional PSTN, web and teleconferencing costs
- Reduce the need for disparate technologies and applications
- Save on travel costs by instead hosting scheduled or impromptu meetings, video conferences, webinars, and presentations online

Why Choose AT&T Conferencing with Skype for Business?

For more than 50 years, AT&T has provided audio conferencing service to thousands of customers, offering unparalleled knowledge and experience. The AT&T Global Audio Conference Service supports traditional (offnet) and carrier grade VoIP (on-net) telephone access to an audio conference. Skype for Business conference software provides a soft client (on PC, tablet, or smartphone) for access to a Skype audio conference. The integration allows for traditional off-net and VoIP on-net access on the same audio conferencing sessions with superior AT&T support.

Additionally, as a premier global systems integrator, AT&T Consulting can offer expert support with voice transformation capabilities, experienced program management, and Skype technical expertise to integrate your communications worldwide. No matter where you are in your UC strategy, our approach considers technology that is aligned with your business needs and vision.

For more information contact an AT&T Representative or visit www.att.com/conferencing-services.

To learn more about AT&T Conferencing with Skype for Business, visit www.att.com/conferencing-services or have us contact you.



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Exhibit C

SIP Trunking

A converged network solution

Build a new outlook on how your voice service benefits your bottom line and overall productivity. AT&T IP Flexible Reach is a SIP trunking service that delivers integrated access for IP PBX, TDM PBX or Key System environments, providing potential total cost benefits through the consolidation of voice and data – one provider, single transport, and management options.

Voice and data traffic riding over the same transport drives greater bandwidth utilization and potential access to cost savings. This managed Voice over IP communication solution includes calling plans that support inbound and outbound calling on your data network, giving you local, U.S. long distance, and international reach for your U.S. sites.



Chat available

Calling plans

AT&T has a variety of calling plans to fit your business needs:

- The long distance plan (Calling Plan A) provides unlimited on-net calling between your VoIP-enabled sites with competitive per minute long distance and international rates.

- The local and long distance plan (Calling Plan B) provides unlimited on-net and local calling with competitive per minute long distance and international rates. Supports E911/911 calling.
- The local and long distance package (Calling Plan C) also provides unlimited on-net and local calling with a long distance package that includes competitive per minute international rates, plus 300 minutes of outbound U.S. off-net calling per concurrent call, aggregated across your enterprise. Per-minute charges apply for usage over the bundled minutes. Supports E911/911 calling.

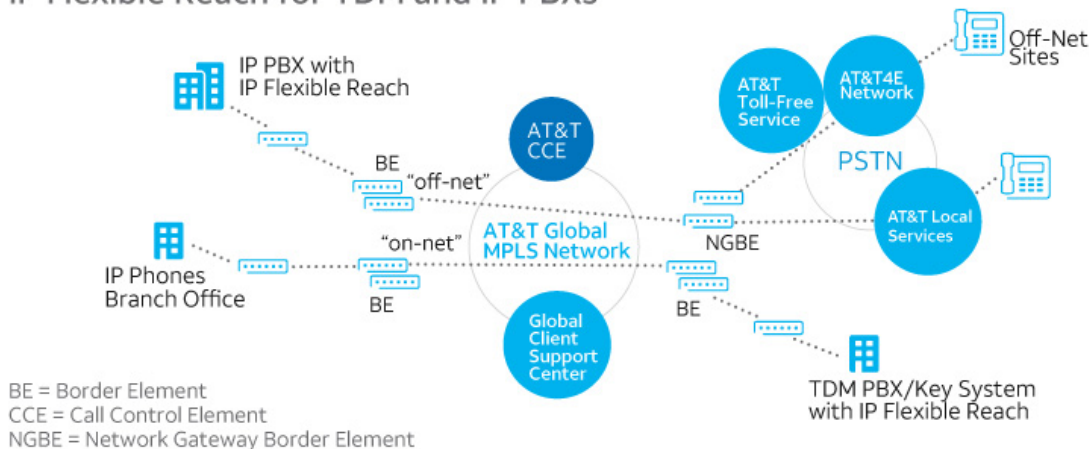
The IP VPN foundation

AT&T IP Flexible Reach is supported with Dedicated Internet Service and AT&T VPN services, giving you options that support your connectivity and bandwidth needs. AT&T supports a wide variety of access speeds, from a single T1 to Gigabit Ethernet. These services take advantage of our Global MPLS Network, giving you the foundation for seamless voice and data communications across your business.

Virtual telephone numbers

AT&T IP Flexible Reach supports both local and Virtual Telephone Numbers (VTNs). VTNs enable you to assign a telephone number from virtually anywhere, to a phone that is not physically located within your location's local calling area. You can establish local visibility within that calling area.*

IP Flexible Reach for TDM and IP PBXs



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Centralized call delivery and branch office IP PBX extensions

Centralized call delivery allows routing of calls originating from various locations across the country and answering them at your preferred central location.

The branch office IP PBX extensions capability delivers telephone numbers for all your branch office sites and is supported by a single centralized IP PBX located at your IP Flexible Reach site. You can use your existing IP data network to distribute the calls to your branch office sites, which allows you to utilize your IP PBX to support IP phones without additional hardware.

**Limitations do apply to Virtual Telephone Numbers. Please see the BVoIP Service Guide for details on limitations and conditions of use.*

How it works

To help ensure business-class voice quality, AT&T employs Class of Service (COS), which prioritizes the voice packets over other types of data packets for immediate transport. AT&T engineers perform advanced bandwidth management and implement traffic queuing priorities in the gateway router as part of the deployment process. AT&T IP Flexible Reach helps maximize the efficiency of your communications infrastructure. To help ensure your migration is smooth, we provide design, implementation and lifecycle management.

Consistent performance

Network performance – AT&T provides reliable voice quality. In addition, utilizing COS with 25 different profiles, you can optimize your voice and data application performance.

Service Level Agreements – Service Level Agreements (SLAs) for VoIP service and underlying transport reinforce our commitment to delivering business class voice service.

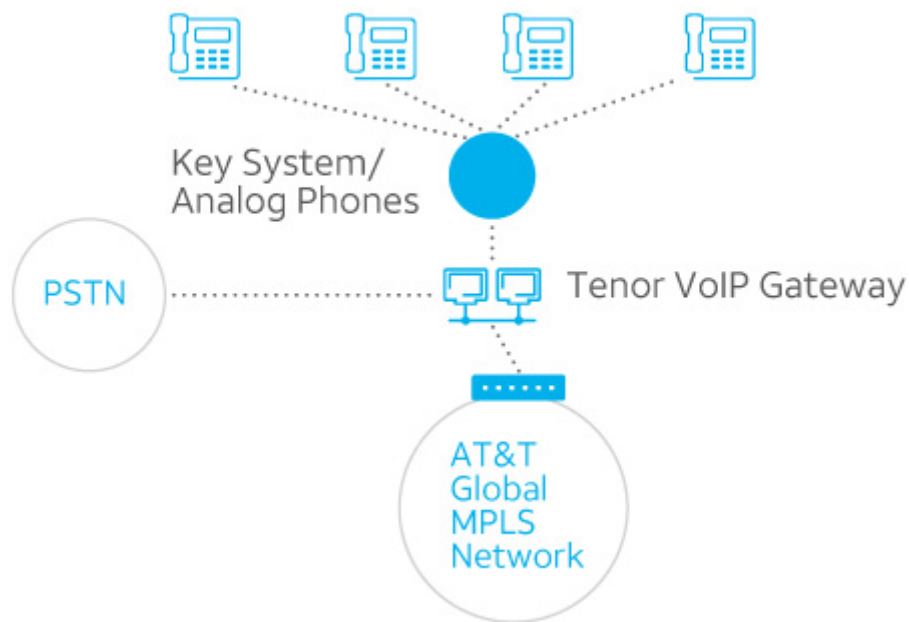
Web-based reporting – You can utilize the AT&T BusinessDirect® Portal. For Web-based performance reporting, call detail reporting, e-ordering, e-bill, and e-maintenance features.

Hardware and software

AT&T provides the elements required to support connectivity with IP PBXs, traditional TDM PBX or key systems. An AT&T managed router that is deployed with the data service is equipped with the appropriate software and hardware for your service. For your VPN solution, you manage your routers and AT&T can monitor call quality and help with troubleshooting through an AT&T managed smart device on your premises.

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IP Flexible Reach for Key Systems



■ Voice and Collaboration resources (</solutions/Portfolio/collaboration/collaboration-resources/page=addl-info/>)


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| Phone | <input type="text"/> |
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Your feedback will help us to improve AT&T Enterprise so you continue to have a great experience when visiting us!

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Trunking Service %28IP Flexible

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Contact AT&T Business (/solutions/support/contact/)

Wireless coverage map (/www.att.com/maps/wireless-coverage.html)

Find a store (/www.att.com/maps/store-locator.html)

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LinkedIn® (https://www.linkedin.com/showcase/at&tsmallbusiness)

Twitter® (https://twitter.com/ATTBusiness)

YouTube® (<https://www.youtube.com/user/ATTEnterprise>)

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Exhibit D

Get talking with VoIP business solutions



What is? VoIP

Voice over IP or Internet Protocol (pronounced VOY-p) is the technology that converts your voice into a digital signal, allowing you to make a call directly from a computer, a VoIP phone and other data driven devices. Think of VoIP as phone service over the Internet that allows you to connect with customers, clients, partners and employees locally, regionally and globally.

Why Use VoIP



Adaptable connections

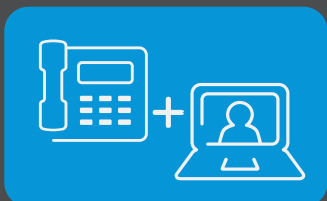


Connect anywhere



Simplified network

Create a more flexible work environment



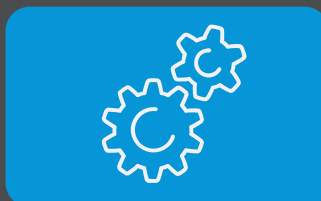
Single network

- Integrates voice and data in a single network
- Creates a sense of single enterprise
- Work from anywhere (home, office, airport, hotel and more) all on a single network



Unlimited calling

- Make calls from your phone, PC or any device
- Unlimited reach; connect in real-time with those next door or across the ocean.



Network management

- VoIP helps you scale for future growth and enhance productivity
- VoIP can customize inbound call treatments:
 - Route incoming calls
 - Support remote staff or those at the office
 - Design a call distribution plan that works for you



Management tools

- Employees can check voicemail and call records to stay on task for effective and efficient service
- Administration can easily manage employees
 - Add or remove employees
 - Change or add lines and numbers
 - Change or add lines and numbers - see a complete log of phone calls (made, missed and received)

Converge current voice and data communications.
Contact AT&T to get a VoIP solution that meets your needs.

For more information [visit att.com/voip](http://att.com/voip)

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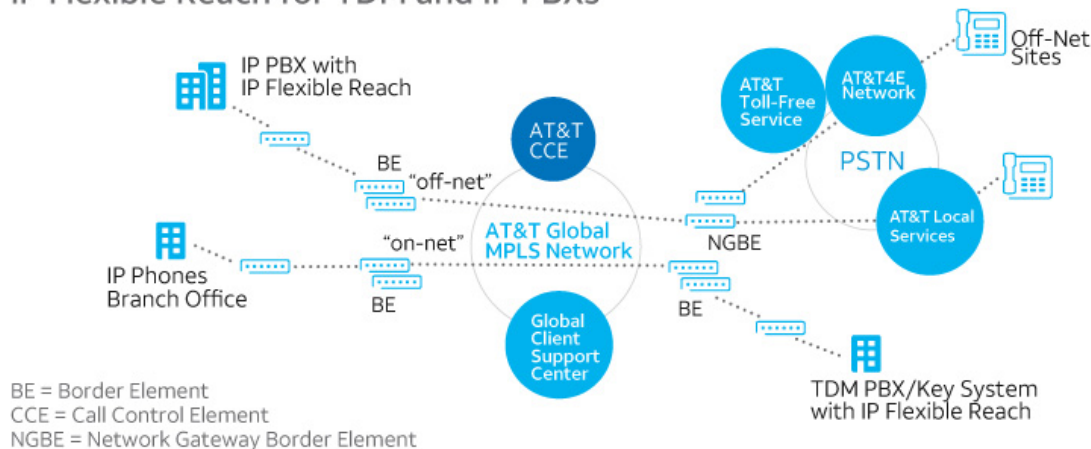
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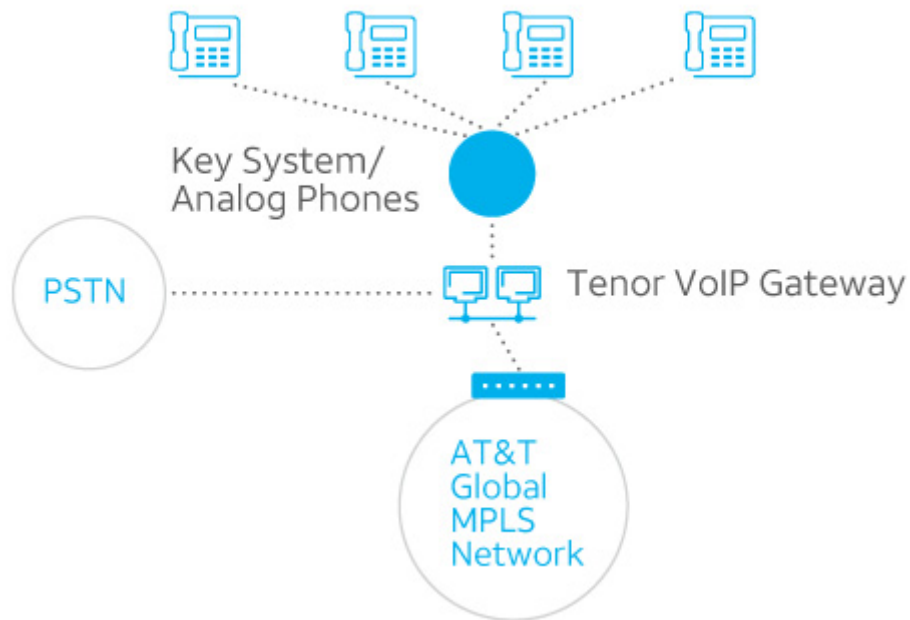
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Trunking Service %28IP Flexible

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your SIP trunking provider %2C you can

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network%2C and see better utilization of

your network capacity.

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Wireless coverage map (/www.att.com/maps/wireless-coverage.html)

Find a store (/www.att.com/maps/store-locator.html)

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LinkedIn® (https://www.linkedin.com/showcase/at&tsmallbusiness)

Twitter® (https://twitter.com/ATTBusiness)

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Exhibit F

Business VoIP

Give your customers a premium calling experience that keeps them coming back.

Learn more about business VoIP

What is business VoIP—and how can it help your business thrive?

Business VoIP, or voice over internet protocol, combines voice, internet and desktop capabilities, so calls get through. Customers can get the answers they need.

Even during an unexpected rush, you can handle incoming calls and keep wait times under control.

With business VoIP, you can improve voice communications and more.

Call 1-855-385-7908 to talk to an expert.

**Free
consultation**

**Free
consultation**



Your business VoIP phone system is housed in the cloud, not in your building to help keep your business up and running when an outage or disaster hits.

Also you can track data and use it to predict peak calling times. You can add messaging, conference calling, and presence to make it easier for co-workers to stay in touch—whether they're in or out of the office.

Best of all, you can keep your customers happy by:

Routing calls to the right person the first time.

Making it easy for employees to pull in experts if they don't have all the answers.

Giving customers multiple ways to stay in contact with you — email, live chat, instant messaging or video conferencing.

Signs that you're ready to switch to business VoIP.

1

You have a lot to lose if your phone system goes down.

If your business model depends on reliable phone service, VoIP can help. Verizon VoIP services offer a highly reliable and accessible voice system.

2

Your business is growing.

Traditional and hybrid phone systems can't compete with the flexibility of VoIP. VoIP lets you add lines and phones quickly with a mere customer service call.

3

You have remote offices or mobile workers.

VoIP lets your employees connect to the system, whether they're working from home or traveling to a conference, partner meeting, or remote office.

Press 1 if PBX seems old school. Business VoIP serves up modern capabilities.

Improve your customer experience.

You can fine-tune call flow so customers get the information they need without jumping through hoops.

Save money.

You get unlimited local and long distance calling. And you can simplify your system and control costs by consolidating your voice and data network.

Boost productivity.

Connect all your locations and quickly reach co-workers by desk phone, mobile phone or chat.

Grow more easily.

Because VoIP is digital, it's easy to reconfigure, so you can add or subtract lines or move extensions as you need to.

VoIP vs. analog: Is your old phone system holding you back?

Those copper lines connecting your analog system to the world have limitations. Customers can get a busy signal or route to nowhere and endlessly ring—and you might not know it until they call with a complaint.

And if you need to add or move lines, you're looking at an expensive installation process.

Business VoIP reviews: This healthcare company gives hosted VoIP two thumbs up.

“We’re able to communicate easier, we’re able to get in touch with each other faster, and we’re able to make changes to the system immediately.”

—Patrick Meyers, CEO, Healthcare Connection of Tampa

Healthcare Connection Virtual Communications Express Testimonial



Take better care of customers with business VoIP.

Whether you're a doctor's office, a law firm or a manufacturer, your phone line is the lifeline of your business.

With a business VoIP system, you can give customers the attention they deserve—and set your business apart from the competition.

Fifty-three percent of people say they spend 10-20 minutes on hold every week.¹ That adds up to 780 minutes per year—or 13 hours—spent waiting.

Companies lose up to 15% of their customer base each year. Even more unsettling, 68% of customers leave due to indifference or unresponsiveness, with call waiting being a notable contributor to that dissatisfaction.²

Make life easier for your customers. With business VoIP, you can route customers more efficiently, act quickly, and cut the hold times.

A business VoIP phone is simple to install and activate right out of the box.

It's so user-friendly that you can make significant changes using self-service tools.

Unsure if you have the right business solutions in place? We're here to help.

People interested in hosted VoIP phone solutions should consider Verizon Virtual Communications Express.

Paired with complementary products such as [FiOS for Business](#) or [Verizon Internet Dedicated Services](#), our hosted VoIP solution works with other Verizon products to help your business run more efficiently. If you have existing phone equipment, we can also help you set up a BYOD solution.

Medium-Business Products

We can match you with the exact products you need to reach your business goals.

Business VoIP

Dedicated Internet

Fios for Business

Private IP

Why choose Verizon for your business.

For the eleventh consecutive year, our network has been recognized as a leader in the Gartner Magic Quadrant—comparing our network services to others worldwide.*

We're proud of our network and firmly believe that our products keep people better connected.



Fill out this form to get a callback from a product expert.

* Required Field

First Name*

Last Name*

Phone Number*


Zip Code*

Email*

Business Size*

☐ * By checking the box, you consent for go.verizon.com and partners to use automated technology, including pre-recorded messages, cell phones and texts, to contact you at the number provided. This includes if the number is currently on any Do Not Call Lists. This consent is not required to make a purchase.

Get a consultation

 We keep all your information secure

You may know Verizon only as the company making your smart phone work.

But we're also helping businesses of all sizes change the world. Our networks make it happen.



At Verizon Business Markets, we focus on you and your technology needs, so you don't miss a beat.



We offer competitive service level agreements (SLAs) for availability and voice quality.



24/7/365 technical support gives you an always-on channel to ask questions or report issues.



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Site map

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**See available packages in your
area**

Exhibit G

Work happens everywhere.

Make it easier with Microsoft Office 365.



The workplace is evolving—workers roam between the office, the road, their homes and anywhere in between. Enterprise businesses have been some of the first to create ways to work outside corporate walls. Now small and medium businesses (SMBs) are looking to keep pace with this new business-as-usual and give workers tools for a more effective work situation. Done right, work can be done together, easily and securely as if everyone were in the office.



Half of mobile workers rely on a tablet or mobile device to check email.¹



By 2018, more than 2.5 million SMBs will use mobile apps to collaborate and conference call.²



Seventy-one percent of SMBs believe mobile apps will replace traditional solutions.³

Get the Office you know. And then some.

Microsoft® Office 365® gives you access to all the content creation applications you and your workforce already know and use: Word, Excel® and PowerPoint®. Now powered by the cloud, these familiar apps are also available via the web via Office Online. Office 365 also provides communications, collaboration, data access and storage services across your mobile devices. Installed on local devices, you have the control you need. Whether you're an enterprise or a SMB, your private information and proprietary assets are secure, and you can manage who sees those files. Online or offline, at their desks or on the go, from multiple devices—Office 365 can help your staff and customers get to what they need, when and where they need it.

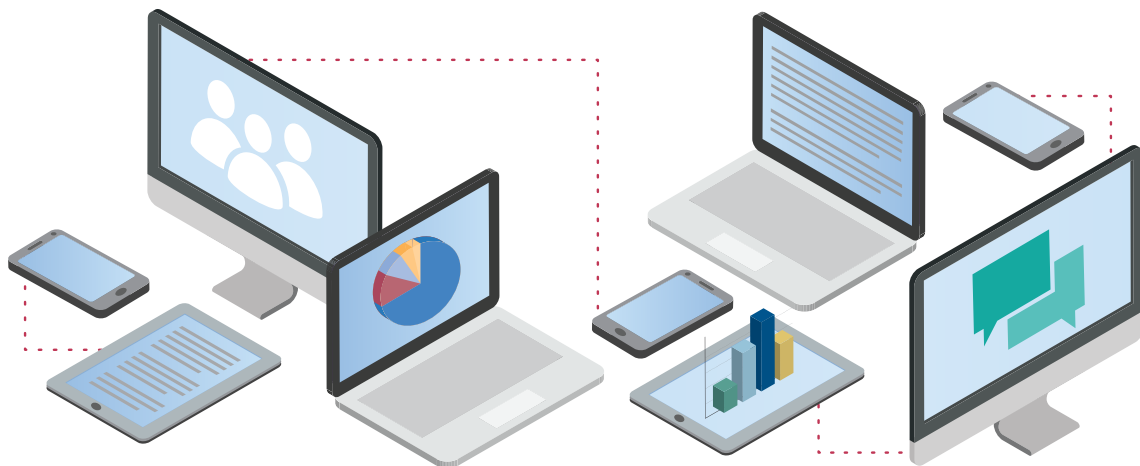
With Office 365, you can:

- **Worry less. And protect what you value most.** Office 365 helps you manage and protect your company's devices, data and budget while staying competitive.
- **Work easier. Work from anywhere.** Office 365 lets everyone work the way they work

best (in and out of the office) using trusted business applications that deliver a consistent experience across every device, including iOS and Android™ devices.

- **Work together. Collaborate more.** Office 365 improves flexibility so your mobile workforce can share documents securely, easily edit documents in real time across devices and platforms, and hold productive meetings from multiple locations.





These five products will boost your productivity.

Here are the must-haves for successfully working on the go:

Exchange Online: Manage your business communications across devices, and share easily and securely with 50 GB mailbox storage per user.

- Make business email readily available while protecting your organization's data. Exchange lets you tailor your solution to your unique needs. Move to the cloud easily, deploy on-premises or manage a hybrid deployment with mailboxes that are both online and on-premises.

OneDrive® for Business: Access all your work and files in one secure, reliable place. You get 1 TB of cloud storage per user.

- Easily share documents with others, inside and outside your organization, and control who can see and edit each file. Collaborate on Office documents in real time, and securely store, sync and share files from any device.

Skype® for Business: Get instant messaging, audio and video calls, online meetings and sharing capabilities in one app.

- Connect with other Skype for Business users, and let people know your availability with your online status.

SharePoint® Online: Share ideas and work. Organize information, people and projects.

- Collaborate with colleagues, partners and customers in a secure online environment, accessible from almost any device.

Yammer®: Private message with your team, share information and organize around projects.

- Collaboration software and business applications allow your employees to connect with the right people, so they can go further, faster.

Meet the new Office.

With these new features, you'll see that the new Office takes the work out of working together.

- **Outlook® multi-factor authentication:** Securely access content anywhere when you're away from the corporate network.
- **Data loss prevention policies:** Reduce the risk of leaking sensitive data with built-in policies across apps.
- **Deferred updates:** Keep security up to date with automatic updates and feature releases.
- **Single sign-on:** Say "Hello" just once. Windows 10 Hello and Office 365 log you into your PC and Office – all in one simple step.
- **Co-authoring:** Let multiple people work on the same document at the same time.
- **Skype Meetings:** Work like you are all in one room, even when you're not. Skype Meetings offers HD video, shared digital white-boards and content sharing.
- **Modern attachments:** Get multiple versions of files out of your inbox.

- **Shared notebooks:** Keep teams connected and share conversations, notebook, content, plans and more.
- **Office everywhere:** Take your Office anywhere on any device with a complete set of fully featured Office mobile apps across Windows, Android and iOS.
- **Get through email faster:** The smartest inbox ever. Outlook 2016 is built to give you lightning-fast search, and to remove low-priority mail automatically.
- **Tell Me:** Find the right command, fast. Just say the word and Tell Me takes you directly to the feature you need.
- **Smart Lookup:** Look it up in one click with Smart Lookup, which brings insights from the web right into your Office docs.
- **Always there docs:** Pick up right where you left off, as your most recently used documents list travels with you across your devices.

Ninety-eight percent of the Fortune 500 rely on our services and technologies.⁴

Convenience of one bill

Now you can purchase Microsoft Office 365 and include it on your Verizon Wireless bill so it's simple to pay. You have everything all on one bill and in one place.

Why Verizon

Verizon offers America's largest, most reliable 4G LTE network. Our network was rated number one in overall network performance for the sixth consecutive testing period among the four national wireless companies in the United States by RootMetrics in its National RootScore® Report.⁵

In fact, more businesses choose Verizon than any other wireless carrier.⁶ Verizon gives you the benefit of combining mobility tools with our world-class network—giving you a total mobile solution. You get one bill, one point of contact and market-leading solutions like Microsoft Office 365.

Learn more.

Find out how the new Office and the Verizon network can improve how you work on the go. Contact your Verizon Wireless business specialist today or visit us at VerizonEnterprise.com/contact-us.

¹ Gartner via Storage Review. http://www.storagereview.com/hp_announces_smb_mobility_security_and_media_solutions_and_services

² Odin. http://www.odin.com/fileadmin/parallels/documents/smb-reports/2015/SMB_Global_EN_20150428_web.pdf

³ SMB Group. <http://www.itinflections.com/3-core-tech-trends-driving-growth-development-for-smbs/>

⁴ Verizon internal research.

⁵ Rankings based on the RootMetrics® U.S. National RootScore Report: 1H 2016. Tested with best commercially available smartphones on four national mobile networks across all available network types. Your experiences may vary. The RootMetrics award is not an endorsement of Verizon. Visit www.rootmetrics.com for more details.

⁶ Results based on an independent research study of 7,414 business locations using corporate-liable wireless service. Telephone interviews were conducted between 2Q2015 and 1Q2016 with the employee most knowledgeable of telecommunications service.