

Paetec Communications, LLC
4001 N. Rodney Parham Rd.
Little Rock, AR 72212

WINDSTREAM
ENTERPRISE

July 11, 2018

Contact or Current Representative
Company
Address
City, State Zip

If you are not the site contact or administrator, please kindly pass this important notification on to the appropriate party.

IMPORTANT: Service Notification Requiring Action on Your Part
for Account # <Acct #>, TF # <TF #>

Dear Valued Customer,

Because your business matters to us, we wanted to provide advance notification of an important change we are making for Domestic Toll Free Services. **This change will require action on your part in order to avoid service interruption.**

The platform that currently supports Domestic Toll Free service has reached the end of its useful life and will be decommissioned on or about 9/1/18. We would like to make you aware of your options and assist you in any way possible to ensure a smooth transition prior to the service retirement.

The change requires action on your part. An Account Representative will be contacting you shortly to make you aware of your options and assist you in any way possible to ensure a smooth transition. Your options are as follows:

Option One: Maintain your Toll Free service through Windstream, which will require changing your ring-to number to a number that does not require the dialing of a country code.

Option Two: You may migrate Toll Free services to an alternative provider should you need to keep your existing ring-to number or otherwise do not want to migrate to Windstream's new Toll Free platform.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Paetec Communications, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Failure to take action by 9/1/18 will result in disconnection of your Domestic Toll Free services. Please note, this change does not affect other services you may have with Windstream. Thank you for your time and attention to this important matter. If you have any questions, please contact us at Customer Care #_____.

Sincerely,
Customer Care