I am making this comment because of my concerns about net neutrality and how it affects me now.

I pay a cable company for internet access. One very important reason net neutrality is important to me is that I have experienced how my cable company sabotages my access. During key times of the day when other customers are probably watching cable television. I prefer to watch streaming video provided by a subscription entertainment service. I repeatedly have connection issues. It is so severe that I have given up calling customer service with the cable company because they keep me on hold for extended periods of time and play adverstisements in the background while I am on hold. They are promoting their cable television service. It is not subtle. They treat like I am a second class citizen because I choose as my consumer right not to purchase their cable television service.

Now let me explain how they are even more subversive. I live in Orange County California, in the city of La Habra. I am certain that I am not in the minority when I state this fact. Charter/Time Warner/Spectrum has somehow blocked or restricted access to public access television. I am speaking about major network television. I can’t get a signal to my TV for ABC, CBS, NBC, KTLA, KTTV, KCET, or any other local free television. I have a new television, so it has an internal antenna. I have received signal in the neighboring city of Whittier when I lived there, but as soon as I move to La Habra, CA I get no local television. This means I have no access to emergency alerts. If an earthquake, major fire or other disaster should occur. I have no access to instructions on what to do for safety and aid from my television which is the primary source of information for everyone.

I am available to contact if you want to investigate this blatent violation by the Charter/Time Warner/Spectrum. I have spoken to my local city government about it, but to date have not been contacted for any follow-up to address this problem.

Net neutrality is necessary. Cable Companies are already violated our rights and access to television, internet and radio. Please do not allow them to violate our basic rights any further.

Thank you