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AFFILIATED SOUTH AMERICAN OFFICES

ESTUDIO JAUREGUI & ASSOCIATES
BUENOS AIRES, ARGENTINA

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OF COUNSEL

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ENGINEERING CONSULTANT

ARTHUR BLOOSTON
1914 – 1999

July 13, 2018

WRITER'S CONTACT INFORMATION

sta@bloostonlaw.com
202-828-5562

VIA ECFS

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Custer Telephone Broadband Services, LLC Form 481
WC Docket No. 14-58

Dear Ms. Dortch:

Pursuant to section 54.422(c) of the Commission's Rules,¹ Custer Telephone Broadband Services, LLC hereby submits a copy of its "FCC Form 481 – Carrier Annual Reporting Data Collection Form," as filed with the Universal Service Administrative Company. If you have any questions, please do not hesitate to contact the undersigned.

Sincerely,



Salvatore Taillefer, Jr.

Counsel to
Custer Telephone Broadband Services, LLC

¹ 47 CFR § 54.422.

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2018

| | | |
|-------|---|---|
| <010> | Study Area Code | 479019 |
| <015> | Study Area Name | Custer Telephone Broadband Services LLC |
| <020> | Program Year | 2019 |
| <030> | Contact Name: Person USAC should contact with questions about this data | Dennis Thornock |
| <035> | Contact Telephone Number: Number of the person identified in data line <030> | 2088335200 ext. |
| <039> | Contact Email Address: Email of the person identified in data line <030> | dennis@custertel.net |
| | Form Type | 54.422 |

| | | |
|-------|---|---|
| <010> | Study Area Code | 479019 |
| <015> | Study Area Name | Custer Telephone Broadband Services LLC |
| <020> | Program Year | 2019 |
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| <035> | Contact Telephone Number - Number of person identified in data line <030> | 2088335200 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dennis@custertel.net |

[illegible]

| | | |
|-------|--|---|
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| <020> | Program Year | 2019 |
| <030> | Contact Name - Person USAC should contact regarding this data | Dennis Thornock |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 2088335200 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dennis@custertel.net |
| <400> | Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. | |
| <410> | Complaints per 1000 customers for fixed voice | |
| <420> | Complaints per 1000 customers for mobile voice | |

| | | |
|-------|---|---|
| <010> | Study Area Code | 479019 |
| <015> | Study Area Name | Custer Telephone Broadband Services LLC |
| <020> | Program Year | 2019 |
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| <035> | Contact Telephone Number - Number of person identified in data line <030> | 2088335200 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dennis@custertel.net |
| | | |
| <515> | Certify compliance with applicable minimum service standards | |

| | |
|---|---|
| (600) Functionality in Emergency Situations Data Collection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018 |
|---|---|

| | | |
|-------|---|---|
| <010> | Study Area Code | 479019 |
| <015> | Study Area Name | Custer Telephone Broadband Services LLC |
| <020> | Program Year | 2019 |
| <030> | Contact Name - Person USAC should contact regarding this data | Dennis Thornock |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 2088335200 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dennis@custertel.net |
| <600> | Certify compliance regarding ability to function in emergency situations | |
| <610> | Descriptive document for Functionality in Emergency Situations | |

**(800) Operating Companies
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2018

| | | |
|-------|---|---|
| <010> | Study Area Code | 479019 |
| <015> | Study Area Name | Custer Telephone Broadband Services LLC |
| <020> | Program Year | 2019 |
| <030> | Contact Name - Person USAC should contact regarding this data | Dennis Thornock |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 2088335200 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dennis@custertel.net |
| <810> | Reporting Carrier | Custer Telephone Broadband Services LLC |
| <811> | Holding Company | Custer Telephone Cooperative, Inc. |
| <812> | Operating Company | Custer Telephone Broadband Services LLC |

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**
**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2018**

| | | |
|-------|---|---|
| <010> | Study Area Code | 479019 |
| <015> | Study Area Name | Custer Telephone Broadband Services LLC |
| <020> | Program Year | 2019 |
| <030> | Contact Name - Person USAC should contact regarding this data | Dennis Thornock |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 2088335200 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dennis@custertel.net |

<900> Does the filing entity offer tribal land services? (Y/N)

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(5) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

| Select Yes or No or Not Applicable |
|--|
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**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2018

| | | |
|-------|---|---|
| <010> | Study Area Code | 479019 |
| <015> | Study Area Name | Custer Telephone Broadband Services LLC |
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| <030> | Contact Name - Person USAC should contact regarding this data | Dennis Thornock |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 2088335200 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dennis@custertel.net |

<1000> Voice services rate comparability certification

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**
**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2018**

| | | |
|-------|---|---|
| <010> | Study Area Code | 479019 |
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| <020> | Program Year | 2019 |
| <030> | Contact Name - Person USAC should contact regarding this data | Dennis Thornock |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 2088335200 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dennis@custertel.net |

<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<1140> Alaska Plan rate-of-return certification (yes, no, or not applicable) of compliance with approved performance plan.

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2018

| | | |
|-------|---|---|
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| <015> | Study Area Name | Custer Telephone Broadband Services LLC |
| <020> | Program Year | 2019 |
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| <035> | Contact Telephone Number - Number of person identified in data line <030> | 2088335200 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dennis@custertel.net |

479019ID1210.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP <http://custertel.net/images/Lifeline-CTBS.pdf>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | | |
|--------|---|-------------------------------------|
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> | Details on the number of minutes provided as part of the plan, | <input checked="" type="checkbox"/> |
| <1223> | Additional charges for toll calls, and rates for each such plan. | <input checked="" type="checkbox"/> |

(2005) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2018

| | | |
|-------|---|---|
| <010> | Study Area Code | 479019 |
| <015> | Study Area Name | Custer Telephone Broadband Services LLC |
| <020> | Program Year | 2019 |
| <030> | Contact Name - Person USAC should contact regarding this data | Dennis Thornock |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 2088335200 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dennis@custertel.net |

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2017.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2018

| | | |
|-------|---|---|
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| <015> | Study Area Name | Custer Telephone Broadband Services LLC |
| <020> | Program Year | 2019 |
| <030> | Contact Name - Person USAC should contact regarding this data | Dennis Thornock |
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| <039> | Contact Email Address - Email Address of person identified in data line <030> | dennis@custertel.net |

CAF BLS Reporting

- (3008A) Please indicate whether new locations were deployed during the prior calendar year. (Yes/No)
- (3008B) Please enter the number of new locations deployed in the prior calendar year associated with each of the following speed tiers.
- (3008B1) Number of newly built locations with access to broadband speeds of at least 10/1 Mbps but less than 25/3 Mbps.
- (3008B2) Number of newly built locations with access to broadband speeds of 25/3 Mbps or higher.
- (3008C) Please provide the percentage of deployment across the entire study area.

| | | |
|-------|---|---|
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| <015> | Study Area Name | Custer Telephone Broadband Services LLC |
| <020> | Program Year | 2019 |
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| <035> | Contact Telephone Number - Number of person identified in data line <030> | 2088335200 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dennis@custertel.net |

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

| | | | |
|---------|--|--|---|
| (3009) | Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii) | | |
| (3010A) | Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)} | | |
| (3010B) | Please Provide Attachment | Name of Attached Document Listing Required Information | <input type="text"/> |
| (3012A) | Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)} | | |
| (3012B) | Please Provide Attachment | Name of Attached Document Listing Required Information | <input type="text"/> |
| (3013) | Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} | (Yes/No) | <input type="radio"/> <input type="radio"/> |
| (3014) | If yes, does your company file the RUS annual report | (Yes/No) | <input type="radio"/> <input type="radio"/> |
| | Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: | | |
| (3015) | Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) | | <input type="checkbox"/> |
| (3016) | Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows | | <input type="checkbox"/> |
| (3017) | If the response is yes on line 3014, attach your company's RUS annual report and all required documentation | Name of Attached Document Listing Required Information | <input type="text"/> |
| (3018) | If the response is no on line 3014, is your company audited? | (Yes/No) | <input type="radio"/> <input type="radio"/> |
| | If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: | | |
| (3019) | Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers | | <input type="checkbox"/> |
| (3020) | Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows | | <input type="checkbox"/> |
| (3021) | Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. | | <input type="checkbox"/> |
| | If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: | | |
| (3022) | Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers | | <input type="checkbox"/> |
| (3023) | Underlying information subjected to a review by an independent certified public accountant | | <input type="checkbox"/> |
| (3024) | Underlying information subjected to an officer certification. | | <input type="checkbox"/> |
| (3025) | Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows | | <input type="checkbox"/> |
| (3026) | Attach the worksheet listing required information | Name of Attached Document Listing Required Information | <input type="text"/> |

(3005) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2018

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| <039> | Contact Email Address - Email Address of person identified in data line <030> | dennis@custertel.net |

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

| | | |
|-------|---|---|
| <010> | Study Area Code | 479019 |
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| <039> | Contact Email Address - Email Address of person identified in data line <030> | dennis@custertel.net |

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide a list of newly served community anchor institutions.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information

| | | |
|-------|---|---|
| <010> | Study Area Code | 479019 |
| <015> | Study Area Name | Custer Telephone Broadband Services LLC |
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| <030> | Contact Name - Person USAC should contact regarding this data | Dennis Thornock |
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| <039> | Contact Email Address - Email Address of person identified in data line <030> | dennis@custertel.net |

5005 Alaska Plan

(5010) Do you participate in the Alaska plan? (Yes/No)

(5011) Please indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas previously served exclusively by performance-limiting satellite backhaul. (Yes/No)

(5012) If the filing carrier identified in its approved performance plans that it relies exclusively on satellite backhaul for a certain portion of the population in its service area, indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas that were previously served exclusively by satellite backhaul. (Yes/No)

| | | | |
|--------|------------------------------------|-------------------------|--------------------------------------|
| <5013> | <a> | | <c> |
| | Description Of Backhaul Technology | Date Backhaul Available | Newly Served Locations or Population |
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**Certification - Reporting Carrier
Data Collection Form**
**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2018**

| | | |
|-------|---|---|
| <010> | Study Area Code | 479019 |
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| <035> | Contact Telephone Number - Number of person identified in data line <030> | 2088335200 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dennis@custertel.net |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

| Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients | |
|---|---|
| I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. | |
| Name of Reporting Carrier: Custer Telephone Broadband Services LLC | |
| Signature of Authorized Officer: CERTIFIED ONLINE | Date 07/13/2018 |
| Printed name of Authorized Officer: Dennis Thornock | |
| Title or position of Authorized Officer: President | |
| Telephone number of Authorized Officer: 2088335200 ext. | |
| Study Area Code of Reporting Carrier: 479019 | Filing Due Date for this form: 07/16/2018 |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. | |

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|---|--|
| Certification - Agent / Carrier Data Collection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018 |
|---|--|

| | |
|---|---|
| <010> Study Area Code | 479019 |
| <015> Study Area Name | Custer Telephone Broadband Services LLC |
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| <039> Contact Email Address - Email Address of person identified in data line <030> | dennis@custertel.net |

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

| Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier | |
|--|--------------------------------|
| I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate. | |
| Name of Authorized Agent: | |
| Name of Reporting Carrier: | |
| Signature of Authorized Officer: | Date: |
| Printed name of Authorized Officer: | |
| Title or position of Authorized Officer: | |
| Telephone number of Authorized Officer: | |
| Study Area Code of Reporting Carrier: | Filing Due Date for this form: |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. | |

TO BE COMPLETED BY THE AUTHORIZED AGENT:

| Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier | |
|--|--------------------------------|
| I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate. | |
| Name of Reporting Carrier: | |
| Name of Authorized Agent Firm: | |
| Signature of Authorized Agent or Employee of Agent: | Date: |
| Name of Authorized Agent Employee: | |
| Title or position of Authorized Agent or Employee of Agent: | |
| Telephone number of Authorized Agent or Employee of Agent: | |
| Study Area Code of Reporting Carrier: | Filing Due Date for this form: |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. | |

Attachments

What is a telephone assistance program?

Financial assistance is available in Idaho to help qualified low-income individuals pay for telephone or internet service. The Idaho Telephone Service Assistance Program (ITSAP) offers a discount of \$2.50 on monthly telephone bills. A separate program – the Federal Communication Commission’s Lifeline program (Lifeline) - offers a discount of \$9.25 on monthly telephone or internet bills. These programs provide a communication “lifeline” to those who might not otherwise be able to afford telephone or internet service. It also enhances the value of service for everyone by increasing the number of people who can be reached by telephone. A small surcharge is applied to every Idaho telephone line each month to reimburse local telephone companies for the cost of state discounts under ITSAP. The surcharge is waived for customers receiving the ITSAP discount. The Idaho Public Utilities Commission (IPUC) reviews the surcharge annually and may increase or decrease the surcharge.



Who Is Eligible?

Any residential customer who meets program-based or income-based eligibility criteria may apply. To find out if you are eligible call 866-255-7081.

The assistance provides the following discounts:

Landline phone:

- Idaho Telephone Service Assistance Credit - \$2.50
- Lifeline Network Access Fee Credit - \$6.50
- Federal Lifeline Credit - \$2.75

Internet:

- Federal Lifeline Credit - \$9.25

Note: Custer Telephone Broadband does not provide credits on bundled service packages at this time.

How Do I Apply For Assistance?

- Apply by calling 866-255-7081.
- If you are eligible, your name, address and telephone number will be forwarded to Custer Telephone.
- The monthly discount will begin on your next billing statement if you are eligible and your name, address and number match the telephone company’s records.

Do I Need To Apply Every Year?

Yes. Your eligibility must be renewed each year.

Lifeline and ITSAP are government assistance programs. The credits are non-transferable, only eligible consumers may enroll in the program, and the programs are limited to one discount per household.

Lifeline Service Terms

Custer Telephone Broadband Services LLC is a quality telecommunications service provider which provides basic and enhanced services at reasonable rates within its service territory. Basic residential telephone service is offered at the following rate:

| | Monthly Rates & Charges | Non-Recurring Charge |
|--|--|---------------------------------|
| Single Party Residential Telephone Service | \$18.00 | \$18.00 |
| The following fees apply in addition to the above monthly rates: | | |
| • Network Access Fee | \$6.50 | |
| • Idaho Telephone Service Assistance Program (ITSAP) | \$0.00 | |
| • Idaho Universal Service Fund (ID USF) | \$0.25 | |
| • Lemhi County 911 Fee | \$1.25 | |
| • Federal Excise Tax | \$0.77 | |
| • Federal Universal Service Fund | \$1.20 | |
| Single Party Residential Telephone Service Total | \$27.97 | |
| Federal Lifeline Credit | (\$2.75) | |
| Network Access Fee Credit | (\$6.50) | |
| Idaho Telephone Assistance Program Credit | (\$2.50) | |
| Idaho Telephone Service Assistance Program (ITSAP) Credit | (\$0.00) | |
| Federal Excise Tax Credit | (\$0.77) | |
| Federal Universal Service Fund Credit | <u>(\$1.20)</u> | |
| Single Party Universal Lifeline Telephone Service Monthly Rate* | \$14.25 | \$18.00 |

*Discounted basic service rates and free Toll-Blocking are available to those that qualify for Universal Lifeline telephone service.

The above rates include the following:

- Unlimited Local Calling
- Touch Tone Capability
- Access to Operator Services
- Directory Assistance and Inter-Change Service Providers
- Voice Grade Access to the Public Switched Network
- Free Access to 800 and 800-like Toll Free Services
- One Free Directory Listing
- Free Access to a Business Office and Free Access to the Idaho Relay Service by Dialing 711

Emergency 911 Service.....Surcharge for 911 services is assessed according to government regulations.

Long Distance is not included. Long Distance rate is ten cents (\$0.10) per minute or flat-rate plans are available.

Custer Telephone Broadband Services LLC offers basic services to all customers within its service territory.

Lifeline broadband only service: ** 10/1Mb internet plan \$69.95 - \$9.25 Federal Lifeline credit = **\$60.95 Lifeline broadband only monthly total**

**FCC mandate requires at least 10/1 Mb download/upload speeds unless not available in your area in which case the plan must be at least a 4/1Mb plan.

For additional details on any of these services, please contact our business office at 208.756.4111 or toll-free 866.879.2281.