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office 2400 Ritter Drive, Jonesboro, AR 72401

CONFIDENTIAL FINANCIAL INFORMATION-SUBJECT  
TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-  
135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN  
DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE  
THE FEDERAL COMMUNICATIONS COMMISSION

**REDACTED-FOR PUBLIC INSPECTION**

July 26, 2017

Received & Inspected

Ms. Marlene Dortch  
Secretary of Commission  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

JUN 29 2017

FCC Mailroom

DOCKET FILE COPY ORIGINAL

RE: Docket WC Nos. 10-90 and 11-42 FCC Form 481

Dear Ms. Dortch:

Please accept for filing the original and one copy of the redacted, FCC Form 481 for Millington Telephone Company (SAC 290571). This filing is subject to section 0.549 of the FCC's Rules.

If you have any questions about this or need any additional information, I can be contacted at 870-336-2345 or [john.strode@rittercommunications.com](mailto:john.strode@rittercommunications.com).

Sincerely,  
RITTER COMMUNICATIONS HOLDINGS, INC.

John Strode  
Vice President

Attachments

No. of Copies rec'd 0+1  
List ABCDE

FCC Form 481 - Carrier Annual Reporting  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

Page 1

<010> Study Area Code	290571
<015> Study Area Name	MILLINGTON TEL CO
<020> Program Year	2018
<030> Contact Name: Person USAC should contact with questions about this data	John Strode
<035> Contact Telephone Number: Number of the person identified in data line <030>	8703362345 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	John.Strode@RitterCommunications.com
Form Type	54.313 and 54.422

Received & Inspected

JUN 29 2017

FCC Mailroom

(200) Service Outage Reporting (Voice)  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	290571
<015>	Study Area Name	MILLINGTON TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	John Strode
<035>	Contact Telephone Number - Number of person identified in data line <030>	8703362345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	John.Strode@RitterCommunications.com

**<210> For the prior calendar year, were there any reportable voice service outages?**

[illegible]

<b>(300) Unfulfilled Service Request Data Collection Form</b>		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010> Study Area Code	290571		
<015> Study Area Name	MILLINGTON TEL CO		
<020> Program Year	2018		
<030> Contact Name - Person USAC should contact regarding this data	John Strode		
<035> Contact Telephone Number - Number of person identified in data line <030>	8703362345 ext.		
<039> Contact Email Address - Email Address of person identified in data line <030>	John.Strode@RitterCommunications.com		
<300> Unfulfilled service request (voice)	<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto; text-align: center;">0</div>		
<310> Detail on attempts (voice)	<div style="border: 1px solid black; width: 100%; height: 20px; margin: 0 auto;"></div>		
<320> Unfulfilled service request (broadband)	<div style="border: 1px solid black; width: 100%; height: 20px; margin: 0 auto; text-align: center;">0</div>		
<330> Detail on attempts (broadband)	<div style="border: 1px solid black; width: 100%; height: 20px; margin: 0 auto;"></div>		

(400) Number of Complaints per 1,000 customers  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	290571
<015>	Study Area Name	MILLINGTON TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	John Strobe
<035>	Contact Telephone Number - Number of person identified in data line <030>	8703362345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	John.Strobe@RitterCommunications.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	0.0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0.0010
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	290571
<015>	Study Area Name	WILLINGTON TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	John Strode
<035>	Contact Telephone Number - Number of person identified in data line <030>	8703362345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	John.Strode@RitterCommunications.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
MTC-SERVICE QUALITY-FILED.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

**(600) Functionality in Emergency Situations  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	290571
<015> Study Area Name	HILLINGTON TEL CO
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	John Strode
<035> Contact Telephone Number - Number of person identified in data line <030>	8703362345 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	John.Strode@KitterCommunications.com
<600> Certify compliance regarding ability to function in emergency situations	Yes
<610> Descriptive document for Functionality in Emergency Situations	MTC - FUNCTIONALITY - EMERGENCY - 290571tn610.pdf

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	290571
<015>	Study Area Name	MILLINGTON TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	John Strode
<035>	Contact Telephone Number - Number of person identified in data line <030>	8703362345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	John.Strode@RitterCommunications.com
<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	18.0

[illegible]



**(710) Broadband Price Offerings  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0985/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	290571
<015>	Study Area Name	MILLINGTON TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	John Strode
<035>	Contact Telephone Number - Number of person identified in data line <030>	8703362345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	John.Strode@ritterCommunications.com

[illegible]

(800) Operating Companies  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	290571
<015>	Study Area Name	MILLINGTON TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	John Strode
<035>	Contact Telephone Number - Number of person identified in data line <030>	8703362345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	John.Strode@RitterCommunications.com
<810>	Reporting Carrier	Millington Telephone Co.
<811>	Holding Company	B. Ritter Communications Holdings, Inc.
<812>	Operating Company	Millington Telephone Co.

[illegible]

**<900> Does the filing entity offer tribal land services? (Y/N)**

[illegible]

\_\_\_\_\_

Name of Attached Document

[illegible]

if your company serves Tribal lands, please select (Yes/No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- |       |  |
|-------|--|
| <921> | Needs assessment and deployment planning with a focus on Tribal community anchor institutions. |
| <922> | Feasibility and sustainability planning;   |
| <923> | Marketing services in a culturally sensitive manner;   |
| <924> | Compliance with Rights of way processes  |
| <925> | Compliance with Land Use permitting requirements   |
| <926> | Compliance with Facilities Siting rules  |
| <927> | Compliance with Environmental Review processes   |
| <928> | Compliance with Cultural Preservation review processes   |
| <929> | Compliance with Tribal Business and Licensing requirements.                                    |

(1000) Voice and Broadband Service Rate Comparability  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	290571
<015>	Study Area Name	MILLINGTON TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	John Strode
<035>	Contact Telephone Number - Number of person identified in data line <030>	8703362345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	John.Strode@kitterCommunications.com

<1000>	Voice services rate comparability certification	Yes	
<1010>	Attach detailed description for voice services rate comparability compliance	Millington Rate Certification.pdf	Name of Attached Document
<1020>	Broadband comparability certification	Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau	
<1030>	Attach detailed description for broadband comparability compliance	Millington Broadband rate cert.pdf	Name of Attached Document

<b>(1100) No Terrestrial Backhaul Reporting</b>		FCC Form 481	
<b>Data Collection Form</b>		OMB Control No. 3060-0986/OMB Control No. 3060-0819	
		July 2013	

<010>	Study Area Code	290571
<015>	Study Area Name	MILLINGTON TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	John Strode
<035>	Contact Telephone Number - Number of person identified in data line <030>	8703362345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	John.Strode@RitterCommunications.com

<1100>      Certify whether terrestrial backhaul options exist (Y/N)

<1130>      Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<b>(1200) Terms and Condition for Lifeline Customers</b>		FCC Form 481
<b>Lifeline</b>		OMB Control No. 3050-0986/OMB Control No. 3050-0819
<b>Data Collection Form</b>		July 2013

<010>	Study Area Code	290571
<015>	Study Area Name	MILLINGTON TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	John Strode
<035>	Contact Telephone Number - Number of person identified in data line <030>	8703362345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	John.Strode@RitterCommunications.com

Name of Attached Document

HTTP [www.rittercommunications.com](http://www.rittercommunications.com)

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

<010>	Study Area Code	290571
<015>	Study Area Name	HILLINGTON TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	John Strode
<035>	Contact Telephone Number - Number of person identified in data line <030>	8703362345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	John.Strode@RitterCommunications.com

**4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

**Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)**

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

**Community Anchor Institutions – FCC 14-98 (paragraph 79)**

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information \_\_\_\_\_

**Broadband Deployment Locations – FCC 14-98 (paragraph 80)**

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information \_\_\_\_\_

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information \_\_\_\_\_

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	290571
<015> Study Area Name	MILLINGTON TEL CO
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	John Strode
<035> Contact Telephone Number - Number of person identified in data line <030>	8703362345 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	John.Strode@RitterCommunications.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	MILLINGTON TEL CO
Signature of Authorized Officer:	<i>John D. Strode</i> Date: <i>6/23/17</i>
Printed name of Authorized Officer:	JOHN D. STRODE
Title or position of Authorized Officer:	VP
Telephone number of Authorized Officer:	870-336-2345
Study Area Code of Reporting Carrier:	290571
Filing Due Date for this form:	07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	



**Certification - Agent / Carrier  
Data Collection Form**

 FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010> Study Area Code	290571
<015> Study Area Name	MILLINGTON TEL CO
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	John Strode
<035> Contact Telephone Number - Number of person identified in data line <030>	8703362345 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	John.Strode@RitterCommunications.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

In establishing this certification in its *2005 ETC Order*,<sup>1</sup> the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”<sup>2</sup> The Commission found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.<sup>3</sup> In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law. Compliance with such laws may meet our requirement.”<sup>4</sup>

Millington Telephone Company, Inc. (“Company”) hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under state law. These obligations include, but are not limited to, the following:

(1) filing a Local Exchange Tariff pursuant to the requirements of the Tennessee Regulatory Authority (TRA) which disclose rates, terms and conditions of service to customers;

(2) consumer protection requirements governing telephone providers which require adherence to TRA’s Regulations Governing Service supplied by Telephone Utilities set forth in Chapter 1220-4-2 Regulations for Telephone Companies. The basic

<sup>1</sup> *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

<sup>2</sup> *Id.* at para. 28.

<sup>3</sup> *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

<sup>4</sup> *Id.* at n. 72.

utility obligations include: (a) Each telephone utility shall provide telephone service to the public in its service area. (b) Each telephone utility has the obligation of continually reviewing its operations to assure the furnishing of adequate service.

(3) Where a telephone utility is generally operated in conjunction with any other enterprise, suitable records shall be maintained so that the results of the of the telephone operation may be determined upon reasonable notice and request by the Authority

(4) Business offices shall be so located and staffed that customers and the public will have convenient access to qualified personnel, including supervisory personnel where warranted, to answer questions relating to services and rates, accept and process applications for service, explain charges on customers' bills, adjust charges made in error and in general, represent the utility to the customer.

(a) Where one business office serves several communities toll-free calling to the business office from such communities shall be provided. By means of directory information or assistance, signs on company buildings and property, newspaper advertising or other methods necessary, the utility shall keep its customers and the public advised as to means of contacting the business office.

(b) Business office services will be available to the customers and the public during the normal hours of the normal work week, excluding holidays and at such other times as may be warranted by circumstances.

(c) It will be the responsibility of the utility to insure that qualified personnel, instructed to be courteous, considerate and efficient, are available to promptly serve those who contact the business office.

(d) The utility shall inform the customer of any service connection charge to be applied to his bill and the monthly charge for the service ordered, with the exception of business customers not requiring this information, prior to undertaking any action to furnish the service ordered. To customers inquiring about new service, the utility shall provide any information and assistance necessary to obtain service conforming to the customer's needs.

**Customer billing guidelines** are set forth in TRA regulation 1220-4-2-.10 include:

(1) Bills to customers shall be rendered regularly and shall contain a listing of all charges. Utilities shall comply with reasonable customer requests for an itemized statement of charges.

(2) In the event the customer's service is interrupted other than by negligence or willful act of the customer and it remains out of order in excess of twenty-four (24) hours after being reported, appropriate adjustments or refunds shall be made to the customer, upon the customer's request. The refund to the customer shall be the pro rata part of the month's charge for the period of days and that portion of the service and facilities rendered useless or inoperative. The refund may be accomplished by a credit on the subsequent bill for telephone service.

(3) A bill insert should be included in the first bill after the effective date of this rule informing the customer of his/her refund option. When new phone books are printed the Call-Guide will contain a customer refund section

TRA customer complaints are handled pursuant to TRA guidelines included in 1220-4-1-.13 and include:

(a) A full and prompt investigation of all types of complaints made by its customers

(b) If the use of service interferes unreasonably with the necessary use of the other customers, a customer may be required to take insufficient quantity of different class or grade

(c) Each telephone utility shall within (10) working days, after receipt of a complaint forwarded by the Authority, file a written reply with the Authority.

In addition, the Company is subject to consumer protection obligations under state law relating to truth-in-billing requirements, CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Millington Telephone Co., Inc. (The Company), hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2).<sup>1</sup> The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at all Central Office locations. They will continue to run as long as the Company has access to propane.

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<sup>1</sup> Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

Millington Telephone Co., Inc. (The Company), hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2).<sup>1</sup> The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at all Central Office locations. They will continue to run as long as the Company has access to fuel for generators.

---

<sup>1</sup> Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."



FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

MILLINGTON TEL CO

2018

John Strode

8703362345 ext.

John.Strode@RitterCommunications.com

John.Strode@RitterCommunications.com

1/1/2017

18.0

<703>

[illegible]

(710) Broadband Price Offerings  
Data Collection Form

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OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code

290571

<015> Study Area Name

MILLINGTON TEL CO

<020> Program Year

2018

<030> Contact Name - Person USAC should contact regarding this data

John Strode

<035> Contact Telephone Number - Number of person identified in data line <030>

8703362345 ext.

<039> Contact Email Address - Email Address of person identified in data line <030>

John.Strode@ritterCommunications.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
TN	Drummonds	45.0	0.0	45.0	15.0	2.0	999999.0	Other, Unlimited
TN	Drummonds	0.0	0.0	0.0	3.0	0.5	999999.0	Other, No longer offered
TN	Drummonds	0.0	0.0	0.0	8.0	1.0	999999.0	Other, No longer offered
TN	Drummonds	45.0	0.0	45.0	15.0	2.0	999999.0	Other, Unlimited
TN	Drummonds	55.0	0.0	55.0	30.0	2.0	999999.0	Other, Unlimited
TN	Drummonds	0.0	0.0	0.0	0.8	1.0	999999.0	Other, No longer offered
TN	Drummonds	65.0	0.0	65.0	50.0	10.0	999999.0	Other, Unlimited
TN	Mason	60.0	0.0	60.0	15.0	2.0	999999.0	Other, Unlimited
TN	Mason	45.0	0.0	45.0	3.0	0.5	999999.0	Other, Unlimited
TN	Mason	55.0	0.0	55.0	8.0	1.0	999999.0	Other, No longer offered
TN	Mason	60.0	0.0	60.0	15.0	2.0	999999.0	Other, Unlimited
TN	Mason	0.0	0.0	0.0	30.0	2.0	999999.0	Other, Not Available
TN	Mason	0.0	0.0	0.0	0.8	1.0	999999.0	Other, Not Available
TN	Mason	0.0	0.0	0.0	50.0	10.0	999999.0	Other, Not Available
TN	Millington	45.0	0.0	45.0	15.0	2.0	999999.0	Other, Unlimited
TN	Millington	0.0	0.0	0.0	3.0	0.5	999999.0	Other, No longer offered
TN	Millington	0.0	0.0	0.0	8.0	1.0	999999.0	Other, No longer offered
TN	Millington	45.0	0.0	45.0	15.0	2.0	999999.0	Other, Unlimited
TN	Millington	55.0	0.0	55.0	30.0	2.0	999999.0	Other, Unlimited
TN	Millington	0.0	0.0	0.0	0.8	1.0	999999.0	Other, No longer offered
TN	Millington	65.0	0.0	65.0	50.0	10.0	999999.0	Other, Unlimited

(710) Broadband Price Offerings  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code 290571

<015> Study Area Name MILLINGTON TEL CO

<020> Program Year 2018

<030> Contact Name - Person USAC should contact regarding this data John Strode

<035> Contact Telephone Number - Number of person identified in data line <030> 8703362345 ext.

<039> Contact Email Address - Email Address of person identified in data line <030> John.strode@rittercommunications.com

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service Download Speed (Mbps)	Broadband Service Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
TN	Murford	45.0	0.0	45.0	15.0	2.0	999999.0	Other, Unlimited
TN	Murford	0.0	0.0	0.0	3.0	0.5	999999.0	Other, Not applicable
TN	Murford	0.0	0.0	0.0	8.0	1.0	999999.0	Other, Not applicable
TN	Murford	45.0	0.0	45.0	15.0	2.0	999999.0	Other, Unlimited
TN	Murford	55.0	0.0	55.0	30.0	2.0	999999.0	Other, Unlimited
TN	Murford	0.0	0.0	0.0	0.8	1.0	999999.0	Other, Not applicable
TN	Murford	65.0	0.0	65.0	50.0	10.0	999999.0	Other, Unlimited
TN	Rosemark	60.0	0.0	60.0	15.0	2.0	999999.0	Other, Unlimited
TN	Rosemark	45.0	0.0	45.0	3.0	0.5	999999.0	Other, Unlimited
TN	Rosemark	55.0	0.0	55.0	8.0	1.0	999999.0	Other, Unlimited
TN	Rosemark	45.0	0.0	45.0	15.0	2.0	999999.0	Other, Unlimited
TN	Rosemark	55.0	0.0	55.0	30.0	2.0	999999.0	Other, Not applicable
TN	Rosemark	0.0	0.0	0.0	0.8	1.0	999999.0	Other, No longer offered
TN	Rosemark	65.0	0.0	65.0	50.0	10.0	999999.0	Other, Not applicable
TN	Shelby Forest	45.0	0.0	45.0	15.0	2.0	999999.0	Other, Unlimited
TN	Shelby Forest	0.0	0.0	0.0	3.0	0.5	999999.0	Other, No longer offered
TN	Shelby Forest	0.0	0.0	0.0	8.0	1.0	999999.0	Other, No longer offered
TN	Shelby Forest	45.0	0.0	45.0	15.0	2.0	999999.0	Other, Unlimited
TN	Shelby Forest	55.0	0.0	55.0	30.0	2.0	999999.0	Other, Unlimited
TN	Shelby Forest	0.0	0.0	0.0	0.8	1.0	999999.0	Other, No longer offered
TN	Shelby Forest	65.0	0.0	65.0	50.0	10.0	999999.0	Other, Unlimited



FCC Form 481  
OMB Control No. 3050-0986/OMB Control No. 3050-0819  
July 2013

<010>	Study Area Code	290571
<015>	Study Area Name	MILLINGTON TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	John Strode
<035>	Contact Telephone Number - Number of person identified in data line <030>	8703362345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	John.Strode@RitterCommunications.com
<810>	Reporting Carrier	Millington Telephone Co.
<811>	Holding Company	E. Ritter Communications Holdings, Inc.
<812>	Operating Company	Millington Telephone Co.

[illegible]

290571tn1010a

Name: Millington Telephone Company, Inc.

SAC: 290571

SPIN: 143001634

LINE 1010 – BROADBAND SERVICE RATE COMPARABILITY

Millington Telephone Company, Inc.'s broadband service rates are no more than the benchmark rate as shown below:

Millington Telephone Standard Rate for speeds above 10Mbps/1Mbps is \$50.00 which is below the Broadband Benchmark of \$77.98.

Therefore, the Millington Telephone Company, Inc. broadband service rates are not more than the benchmark rate.

MILLINGTON TELEPHONE COMPANY INC  
GENERAL EXCHANGE TARIFF

290571tn1210

MISCELLANEOUS SUPPORT PROGRAMS

TRA No. 1  
Section 8  
Original Page 11

8.3 Link-Up Tennessee

A. General

Link-up Tennessee is offered in all exchanges to provide subsidized assistance to qualifying applicants. It is intended to preserve and promote subscribership among low income households by providing a credit to the installation and connection charge applicable to the provisioning of residence service.

B. Regulations

1. Persons wishing to qualify for the credit must meet state certification criteria for eligibility. This credit is available only to residence customers, and will be applied to the non-recurring charges for the establishment of service for a single telephone line per household, at the principle place of residence.
2. The subscriber must not be a dependent for federal income tax purposes, unless the subscriber is more than sixty (60) years of age.
3. The subscriber must meet the requirements of a state established income test.

C. Rates and Charges

A non-recurring credit in the amount of one-half (maximum of \$30.00) of the installation and connection charges will be applied to the subscribers total non-recurring installation and connection charge.

8.4 In-Class Room Computer Access

A. General

With the exception of the monthly rates for In-Classroom Computer Access Service, Millington Telephone Co., Inc concurs in the rules, regulations, and connection charges governing the provision of this service (See BellSouth General Subscriber Tariff, Section A3.32, Pages 77 and 78). This shall include all free public libraries in any city, county, or town.

B. Regulations

**This service is for computer access only. It does not replace administrative business lines. Recurring charge includes touch tone conditioning. It does not include the FCC End User Charge or E-911 charges. These charges will be added to the monthly rate.**

C. Rates and Charges

Monthly rate for this service shall be:

\$17.00

Moved from Section 4, 5<sup>th</sup> Revised Page 5 and 2<sup>nd</sup> Revised Page 6

ISSUED: November 18, 1999

EFFECTIVE: January 3, 2000

W. S. HOWARD, President

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MILLINGTON TELEPHONE COMPANY INC  
GENERAL EXCHANGE TARIFF

MISCELLANEOUS SUPPORT PROGRAMS

TRA No. 1

Section 8

3<sup>rd</sup> Revised Page 12

Cancels 2<sup>nd</sup> Revised Page 12

8.5 Life Line Assistance Program

A. General

The LifeLine Assistance Program was designed to make telephone service available to eligible residential subscribers. The discounts apply to monthly recurring rates and qualifying residential customers. Discounts are applied to existing tarified rates and charges for residential telephone service.

B. Regulations

1. LifeLine Service is available only with residential service, excluding foreign exchange service.
2. LifeLine Service is limited to one line per household at the customer's primary residence.
3. The federal and state credits are applied to the Local Service bills for qualified residential recipients of aid to Families with Dependent Children (AFDC) Supplemental Security Income (SSI), Food Stamps, Medicaid or to customer's with household total gross annual income at or below 125% of the federal poverty level.
4. Applications for this service will be verified with the state agency responsible for administration of the programs mentioned in the preceding No. 3.
5. The company will process all applications and apply the appropriate credit on the customer's monthly bill.
6. Customers of LifeLine Service must notify the Company of any changes that would affect qualification. Verification of eligibility will take place initially and at a minimum annually each year of service thereafter. When the customer is no longer eligible for LifeLine Service, the discount will be discontinued and regular tariff rates and charges would apply.
7. DDD Toll Restriction is offered at no charge to LifeLine customers. No deposit is required from a LifeLine customer if DDD Toll Restriction is added to their line.

C. Rates and Charges

Monthly Credit (maximum of one line per qualified customer)

1. A discount of **\$10.00** will be given as a Federal LifeLine Service credit, plus a state credit of \$3.50 for a total of **\$13.50** each month.
2. Non-recurring charges are the same as Link-Up Tennessee. See Section 8.3, Original Page 11.

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ISSUED: December 4, 2003

EFFECTIVE: July 1, 2003

W. S. HOWARD, President



**Millington Telephone Co., Inc. (SAC 401722)**

**Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))**

Millington Telephone Co., Inc. hereby certifies that throughout 2016, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, and offering broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream is reasonable, the Company offers broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream.