

Subject: FCC Open Internet Order 2010

Date of of Complaint: 07/13/17

I'm filing a complaint on the incoming appeal FCC filing FCC 10-201 filling.

I have Watched the internet bloom and from its development when AOL first opened their service to the public, To allow people to communicate internationally. Share ideas and talk to each other, Share our happiness and sorrow. When the internet first began it was nothing more than another form of message boards from olden days, It has also allowed government to formulate itself to become more accessible to the people as it should be. Its offered a form of escapism for myself and allowed me to build social skills, Which is something that was very hard for me in my childhood. I am someone who has Asperger syndrome. It has improved with age quite a bit. But that's in part thanks to the internet being a open place, Not having it controlled and overseen by dictations of companies way that has a history of abusing their power, So they can't be trusted. Below I will list a few incidents that the fcc had to step in to ring in the internet service providers, Which four of which on this list is backing this appeal as well having a former senior staff member of ANY telecommunication company should've never been allowed to appointed a chairman. He is qualified in the understandings this is true, but his possible moral bias-ism in evident also.

1.MADISON RIVER: In 2005, North Carolina ISP Madison River Communications [blocked the voice-over-internet protocol](#) (VOIP) service Vonage. Vonage filed a complaint with the FCC after receiving a slew of customer complaints. The FCC stepped in to sanction Madison River and prevent further blocking, but it lacks the authority to stop this kind of abuse today.

2.COMCAST: In 2005, the nation's largest ISP, Comcast, began secretly [blocking peer-to-peer technologies](#) that its customers were using over its network. Users of services like BitTorrent and Gnutella were unable to connect to these services. 2007 investigations from the Associated Press, the Electronic Frontier Foundation and others confirmed that Comcast was indeed blocking or slowing file-sharing applications without disclosing this fact to its customers.

3.TELUS: In 2005, Canada's second-largest telecommunications company, Telus, [began blocking access to a server](#) that hosted a website supporting a labor strike against the company. Researchers at Harvard and the University of Toronto found that this action resulted in Telus blocking an additional [766 unrelated sites](#).

4.AT&T: From 2007–2009, AT&T forced Apple to [block Skype](#) and other competing VOIP phone services on the iPhone. The wireless provider wanted to prevent iPhone users from using any application that would allow them to make calls on such “over-the-top” voice services. The Google Voice app received [similar treatment](#) from carriers like AT&T when it came on the scene in 2009.

5.WINDSTREAM: In 2010, Windstream Communications, a DSL provider with more than 1 million customers at the time, copped to [hijacking user-search queries](#) made using the Google toolbar within Firefox. Users who believed they had set the browser to the search engine of their choice were redirected to Windstream's own search portal and results. Which had advertisement placed that benefited them financially.

6.MetroPCS: In 2011, MetroPCS, at the time one of the top-five U.S. wireless carriers, announced plans to [block streaming video](#) over its 4G network from all sources except YouTube. MetroPCS then threw its weight behind Verizon's court challenge against the FCC's 2010 open internet ruling, hoping that rejection of the agency's authority would allow the company to continue its anti-consumer practices.

7.PAXFIRE: In 2011, the Electronic Frontier Foundation found that several small ISPs were [redirecting search queries](#) via the vendor Paxfire. The ISPs identified in the initial Electronic Frontier Foundation report included Cavalier, Cogent, Frontier, Fuse, DirecPC, RCN and Wide Open West. Paxfire would intercept a person's search request at Bing and Yahoo and redirect it to another page. By skipping over the search service's results, the participating ISPs would collect referral fees for delivering users to select websites.

8.AT&T, SPRINT and VERIZON: From 2011–2013, AT&T, Sprint and Verizon [blocked Google Wallet](#), a mobile-payment system that competed with a similar service called Isis, which all three companies had a stake in developing.

9. EUROPE: A 2012 report from the [Body of European Regulators for Electronic Communications](#) found that violations of Net Neutrality affected at least one in five users in Europe. The report found that blocked or slowed connections to services like VOIP, peer-to-peer technologies, gaming applications and email were commonplace.

10. VERIZON: In 2012, the FCC [caught Verizon Wireless blocking people](#) from using tethering applications on their phones. Verizon had asked Google to remove 11 free tethering applications from the Android marketplace. These applications allowed users to circumvent Verizon's \$20 tethering fee and turn their smartphones into Wi-Fi hot spots. By blocking those applications, Verizon violated a Net Neutrality pledge it made to the FCC as a condition of the 2008 airwaves auction.

11.AT&T: In 2012, AT&T announced that it would [disable the FaceTime video-calling app](#) on its customers' iPhones unless they subscribed to a more expensive text-and-voice plan. AT&T had one goal in mind: separating customers from more of their money by blocking alternatives to AT&T's own

products.

12.VERIZON: During oral arguments in *Verizon v. FCC* in 2013, judges asked whether the phone giant would [favor some preferred services, content or sites](#) over others if the court overruled the agency's existing open internet rules. Verizon counsel Helgi Walker had this to say: "I'm authorized to state from my client today that but for these rules we would be exploring those types of arrangements." Walker's admission might have gone unnoticed had she not repeated it on at least five separate occasions during arguments.

These are a few cases of companies abusing their seat of power, Some even done under the FCC Open Internet Order 2010. These are proposed downsides of adding the ability for gatekeepers. This can stifle booming markets, Its also a impeachment of our first adment right.

Their argument is that this violates their right for beign a first adment which is precident by the citizen united ruling made. (*Citizens United v. Federal Election Commission* 558)

<https://assets.documentcloud.org/documents/2423172/oifinalasfiled.pdf>

Another example of companies abusing a court ruling, that was left too vague.

They already have editorial rights to block unlawful content, What more is truly needed?

I urge the fcc to reconsider their position and stand by making the net neutral To stimulate commerce and the spreading of wealth to multiple entities vs a majority. An example of such is Youtube, There has single handedly been people who has raised \$250,000 for charity in a single 12 hours period, from grass root based donations alone! Their is 100's of people who raise money for underfunded charities regularly that help improve the sense of community. Now imagine if Isps started charging a fee for the bandwidth required for the 10,000's of people watching and cheering it on ! 12 hours would not be possible with mounting fees.

Companies like amazon which has **2.15B** visits on desktop pcs alone in the united states. in 6 months, providing advertisements and a platform for people to sell their used and new goods as well. Stimulating ad revenue as well providing opportunity for An expanded market presence which allows companies to grow and hire staff to keep up with demand. Their are literally 1000's of companies that wouldn't be able to exist if they had to pay a fee to favor traffic to their particular store front.

There's companies like Twitch where people can communicate with each other and share passions they have that also can stimulate money by ad revenue and donation to individuals via third party entities. Which in turn causes

companies to hire staff and further promote economic growth .They also help raise money for organizations such as St. Jude children hospital and Depression bipolar alliance, suicide prevention hotlines. Seeing all this charitable work and good will put forward Bring the nation comfort and hope.

So i implore you please consider these points....

Thank you

Signed,

Dennis floyd rigdon jr

Michelle Marie Berry

Charles albert berry jr