

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2018

<010>	Study Area Code	639003
<015>	Study Area Name	SUNCOM WIRELESS PUERTO RICO OPERATING CO. LLC
<020>	Program Year	2019
<030>	Contact Name: Person USAC should contact with questions about this data	Rhonda Thomas
<035>	Contact Telephone Number: Number of the person identified in data line <030>	4253834215 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	rhonda.thomas63@t-mobile.com
Form Type		54.313 and 54.422

<015> Study Area Name |

SUNCOM WIRELESS PUERTO RICO OPERATING CO., LLC

<020>	Program Year
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2019

<030> Contact Name - Person USAC should contact regarding this data

Rhonda Thomas

<035>	Contact Telephone Number - Number of person identified in data line <030>
1	1
2	1
3	1
4	1
5	1
6	1
7	1
8	1
9	1
10	1
11	1
12	1
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98	1
99	1
100	1

4253834215 ext.

<039> Contact Email Address - Email Address of person identified in data line <030>	rhonda.thomas63@t-mobile.com
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<210> For the prior calendar year, were there any reportable voice service outages?

[illegible]

(400) Number of Complaints per 1,000 customers  
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<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<410>	Complaints per 1000 customers for fixed voice	
<420>	Complaints per 1000 customers for mobile voice	

**(500) Compliance With Service Quality Standards and Consumer Protection Rules**  
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<039>	Contact Email Address - Email Address of person identified in data line <030>	rhonda.thomas63t-mobile.com
<S15>	Certify compliance with applicable minimum service standards	

**(600) Functionality in Emergency Situations**  
**Data Collection Form**FCC Form 481  
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<039>	Contact Email Address - Email Address of person identified in data line <030>	rhonda.thomas63@t-mobile.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	Line 610.pdf

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<039>	Contact Email Address - Email Address of person identified in data line <030>	rhonda.thomas63@c-mobile.com
<810>	Reporting Carrier	T-Mobile Puerto Rico LLC
<811>	Holding Company	T-Mobile USA, Inc.
<812>	Operating Company	T-Mobile Puerto Rico LLC

[illegible]

(900) Tribal Lands Reporting  
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	rhonda.thomas63@t-mobile.com

<900> Does the filing entity offer tribal land services? (Y/N)

No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

ATTENDING ATTORNEY

(Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to

- <921> Needs assessment and deployment planning with a focus on Tribal
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Yes or No or Not Applicable

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<030>	Contact Name - Person USAC should contact regarding this data	Rhonda Thomas
<035>	Contact Telephone Number - Number of person identified in data line <030>	4233834215 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	rhonda.thomas638t-mobile.com

<1000>	Voice services rate comparability certification	Not Applicable
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<1010>	Attach detailed description for voice services rate comparability compliance	<div>Name of Attached Document</div>
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<1020>	Broadband comparability certification	
<1030>	Attach detailed description for broadband comparability compliance	<div>Name of Attached Document</div>



(1100) No Terrestrial Backhaul Reporting  
Data Collection Form

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<035>	Contact Telephone Number - Number of person identified in data line <030>	4253834215 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	rhonda.thomas63@t-mobile.com

<1100>	ee e	ee e
	Certify whether terrestrial backhaul options exist (Y/N)	<div>Yes</div>

<1130>	ee e	ee e
	Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps	<div></div>

<1140>	ee e	ee e
	Alaska Plan rate-of-return certification (yes, no, or not applicable) of compliance with approved performance plan.	<div></div>

ee e e e

<b>(1200) Terms and Condition for Lifeline Customers</b>	<b>FCC Form 481</b>
<b>Lifeline Data Collection Form</b>	<b>OMB Control No. 3060-0986/OMB Control No. 3060-0819</b>
	<b>July 2018</b>

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<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Text

NAME OF AGENCY

<1220> Link to Public Website

HTTP <http://www.t-mobilepr.com/lifeline>

- attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support. carriers must
- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒ e
- <1222> Details on the number of minutes provided as part of the plan, ☒ e
- <1223> Additional charges for toll calls, and rates for each such plan. ☒ e

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<039>	Contact Email Address - Email Address of person identified in data line <030>	rhonda.thomas63@t-mobile.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4) ☐

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband ☐

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient? ☐

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2017. ☐

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A) ☐

Name of Attached Document Listing  
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C) ☐

**(3005) Rate Of Return Carrier Additional Documentation  
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**CAF BLS Reporting**

(3008A)	Please indicate whether new locations were deployed during the prior calendar year.	(Yes/No)
(3008B)	Please enter the number of new locations deployed in the prior calendar year associated with each of the following speed tiers.	
(3008B1)	Number of newly built locations with access to broadband speeds of at least 10/1 Mbps but less than 25/3 Mbps.	
(3008B2)	Number of newly built locations with access to broadband speeds of 25/3 Mbps or higher.	
(3008C)	Please provide the percentage of deployment across the entire study area.	

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Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(iii)}	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	<input type="radio"/> (Yes) <input type="radio"/> (No)
(3014)	If yes, does your company file the RUS annual report	<input type="radio"/> (Yes) <input type="radio"/> (No)
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	<input type="radio"/> (Yes) <input type="radio"/> (No)
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	<input type="checkbox"/>
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)  
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<039>	Contact Email Address - Email Address of person identified in data line <030>	rhonda.thomas63@t-mobile.com

Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIs)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

Name of Attached Document Listing Required Information

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**4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide a list of newly served community anchor institutions.

**Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)**

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

**4001.** Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

**Community Anchor Institutions – FCC 14-98 (paragraph 79)**

**4003a.** RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

**If yes to 4003A, please provide a response for 4003B.**

**4003b.** Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information





<b>Certification - Reporting Carrier Data Collection Form</b>	<b>FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018</b>
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**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: SUNCOM WIRELESS PUERTO RICO OPERATING CO. LLC	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 07/10/2018
Printed name of Authorized Officer: Chris Miller	
Title or position of Authorized Officer: SVP Tax	
Telephone number of Authorized Officer: 4253835931 ext.	
Study Area Code of Reporting Carrier: 639003	Filing Due Date for this form: 07/16/2018
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**Certification - Agent / Carrier  
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<039> Contact Email Address - Email Address of person identified in data line <030>	rhonda.thomas63@t-mobile.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

<010>	Study Area Code	639003	
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<810>	Reporting Carrier	T-Mobile Puerto Rico LLC	
<811>	Holding Company	T-Mobile USA, Inc.	
<812>	Operating Company	T-Mobile Puerto Rico LLC	

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	T-Mobile Northeast LLC, VoiceStream Pittsburgh L.P., and T-Mobile Central LLC	179014	DBA T- Mobile
	T-Mobile Northeast LLC	199016	DBA T- Mobile
	T-Mobile South LLC	219013	DBA T- Mobile
	Powertel/Memphis, Inc. and T-Mobile Central LLC	269024	DBA T- Mobile
	Powerel/Memphis, Inc. and T-Mobile South LLC	289029	DBA T- Mobile
	T-Mobile Central LLC	369014	DBA T- Mobile
	T-Mobile West LLC	449066	DBA T- Mobile
	T-Mobile West LLC	499013	DBA T- Mobile
	T-Mobile West LLC	529013	DBA T- Mobile
	MetroPCS California, LLC		MetroPCS
	MetroPCS Florida, LLC		MetroPCS
	MetroPCS Georgia, LLC		MetroPCS
	MetroPCS Massachusetts, LLC		MetroPCS
	MetroPCS Michigan, Inc.		MetroPCS
	MetroPCS Nevada, LLC		MetroPCS
	MetroPCS New York, LLC		MetroPCS
	MetroPCS Pennsylvania, LLC		MetroPCS
	MetroPCS Texas, LLC		MetroPCS
	Iowa Wireless Service L.P.	359027	DBA Iowa wireless
	SOUTH SLOPE COOPERATIVE TELEPHONE COMPANY	359008	DBA Iowa wireless
	MAC Wireless, LLC	359028	DBA Iowa wireless
	SOUTHEAST WIRELESS INC.	359029	DBA Iowa wireless
	COOPERATIVE TELEPHONE COMPANY	359030	DBA Iowa wireless

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<810>	Reporting Carrier	T-Mobile Puerto Rico LLC
<811>	Holding Company	T-Mobile USA, Inc.
<812>	Operating Company	T-Mobile Puerto Rico LLC

<813>	<a1>	<a2>	<a3>
Affiliates	SAC	Doing Business As Company or Brand Designation	
OLIN TELEPHONE COMPANY INC.	359031	DBA Iowa wireless	
CST COMMUNICATIONS INC	359032	DBA Iowa wireless	
MILL VALLEY WIRELESS	359034	DBA Iowa wireless	
EAST BUCHANAN TELEPHONE COOPERATIVE	359036	DBA Iowa wireless	
Kalona	359037	DBA Iowa wireless	
SHARON TELEPHONE COMPANY	359038	DBA Iowa wireless	
WELLMAN COOPERATIVE TELEPHONE ASSOCIATION	359039	DBA Iowa wireless	
SEI WIRELESS LLC	359045	DBA Iowa wireless	
CEDAR COUNTY PCS LLC	359046	DBA Iowa wireless	
BROOKLYN MUTUAL TELECOMMUNICATIONS COOPERATIVE	359047	DBA Iowa wireless	
Wilton Telephone Company	359050	DBA Iowa wireless	
BARNES CITY COOPERATIVE TELEPHONE COMPANY	359075	DBA Iowa wireless	
D-C COMMUNICATIONS	359081	DBA Iowa wireless	
FMTC WIRELESS INC.	359082	DBA Iowa wireless	
DUMONT WIRELESS INC.	359083	DBA Iowa wireless	
Cedar-Wapsie Communications, Inc.	359084	DBA Iowa wireless	
Rockwell Cooperative Telephone Association	359086	DBA Iowa wireless	
Baldwin-Nashville Telephone Co, Inc.	359087	DBA Iowa wireless	
ONSLOW COOPERATIVE TELEPHONE ASSOCIATION	359088	DBA Iowa wireless	
Ogden Telephone Compay (Wireless)	359089	DBA Iowa wireless	
Center Junction Tel. Co.	359090	DBA Iowa wireless	
Van Buren Wireless Company, Inc.	359091	DBA Iowa wireless	
Radcliffe Telephone Co.	359092	DBA Iowa wireless	



# EMERGENCY OPERATIONS PLAN

T-Mobile is able to function in emergency situations as set forth in Section 54.201(a)(2), which includes “a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”<sup>1</sup> In particular, T-Mobile has the following capabilities to remain functional in emergency situations:

- Availability of fixed and portable back-up power generators at various network locations throughout T-Mobile’s network that can be deployed in emergency situations.
- Ability to reroute traffic around damaged or out-of-service facilities through the deployment of cell-on-wheels (“COWs”), redundant facilities, and dynamic rerouting of traffic over alternate facilities.
- A network control center that monitors network traffic and anticipates traffic spikes, and can then (i) deploy network facilities to accommodate capacity needs, (ii) change call routing translations, and (iii) deploy COWs to temporarily meet traffic needs until longer-term solutions, such as additional capacity and antenna towers can be deployed.
- The majority of sites not equipped with fixed generators have battery back-up systems installed to maintain service in the event of a widespread power outage.

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<sup>1</sup> 47 C.F.R. § 54.202(a)(2).

## T-Mobile USA Business Continuity Program Summary

T-Mobile USA, Inc. ("T-Mobile") is committed to safeguarding the interests of our customers, employees and stakeholders in the event of an emergency or significant business disruption. As a result T-Mobile has and maintains an enterprise-wide Business Continuity Program designed to provide effective responses to a wide variety of disruptive events. T-Mobile's Business Continuity Program is centralized in its design and decentralized in its implementation, promoting active involvement in the program by all lines of business in all locations.

Primary components of the T-Mobile Business Continuity Program include:

- Enterprise Business Continuity Project Initiation and Oversight
- Risk Evaluation and Controls
- Business Impact Assessment and Analysis
- Business Continuity and Disaster Recovery Strategic Direction
- Crisis Response, Emergency Response, and Operations
- Business Continuity Plan Development, Maintenance, and Exercising
- Awareness and Training Programs
- Public Relations and Crisis Response and Resumption Coordination
- Coordination with External Agencies

A team of certified Business Continuity professionals is responsible for documenting and developing enterprise standards, processes, and policies for all business continuity and disaster recovery needs throughout T-Mobile. This group supports the line of business continuity planning and defines enterprise tools and methodologies. This level of consistency across the lines of business enhances T-Mobile's overall planning and resumption efforts.

T-Mobile also maintains backup and alternate power sources at mission critical locations, and has information processing and telecommunications back-up sites that provide redundancy that is important to protecting key business information and services. Business Continuity Plans are housed in a centralized online repository, accessible to employees in office and remotely through a web browser. Additionally, hard copies of plans are available at multiple sites throughout the enterprise.

The T-Mobile USA Business Continuity Program is designed and maintained to proactively mitigate the risk of threats to T-Mobile's customers, employees, and stakeholders. As such the program is revised and updated as needed to address potential and emerging hazards.

For more information on the T-Mobile Business Continuity Program, please send inquiries to:  
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