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July 17, 2017

VIA ELECTRONIC FILING

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th St. SW
Washington, DC 20554

Re: Notification of Substantive Change, *Structure and Practices of the Video Relay Service Program*, CG Docket No. 10-51; *Telecommunications Relay Service and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123

Dear Ms. Dortch,

Pursuant to 47 C.F.R. § 64.606(f)(2), CSDVRS, LLC d/b/a ZVRS (“ZVRS”) hereby notifies the Commission of a substantive change to its video relay service (“VRS”). On June 9, 2017, ZVRS executed an agreement (“Agreement”) engaging Purple Communications, Inc. (“Purple”) to provide interpreter services to ZVRS for overflow VRS calls (“Overflow Calls”) in compliance with the mandatory minimum standards set forth in 47 C.F.R. § 64.604. Under the Agreement, Purple shall furnish commercially reasonable and adequate facilities, equipment, network hardware, software, connections and other infrastructure necessary to handle ZVRS Overflow Calls. A copy of the Agreement is available upon request by the Commission or the TRS Fund Administrator.

ZVRS certifies that this change does not affect its continuing compliance with mandatory minimum standards applicable to its provision of VRS.



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Respectfully submitted,

/s/

Gregory Hlibok
Chief Legal Officer
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CSDVRS, LLC d/b/a ZVRS
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cc: David W. Rolka, Rolka Loube Associates LLC
Amanda L. Coby, Rolka Loube Associates LLC
Lydia Yomogida, Purple Communications, Inc.

