

October 21, 2016

Letter of Appeal  
Ms. Marlene H. Dortch  
Federal Communication Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

RE: In the Matter of Request for Review of the Universal Service Administrator, Schools and Libraries Universal Service Support Mechanism.  
CC Docket No.02-6

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In re: **Center For Family Resources**  
Billed Entity Number: 16040710  
Appellant: E rate Solutions Group  
Fund Year: 2016 FCC Form 471:161041179 (category 2)

Dear Ms. Dortch:

This is a "Letter For a Waiver of the 60 day time to file an appeal for 471 App 161041179. The application was denied during the Summer Deferral period on 08/19/16. The application should not have been denied as the applicant/consultant was not given a proper opportunity to submit the basic information that was requested – see enclosed. The reviewer was unable to make successful contact to obtain the enclosed basic information. In addition, due to various system issues, outages and maint., we were unable to file the appeal after the end of the Summer Deferral period and by the end of the 60 day time to file an appeal as due to EPC issues, a FCDL notification was never issued to directly to us for Wave 9 applications. In addition, certain similar applications like application 161036762, 161033867 & 161037439 were approved without having responses submitted or requested which illustrates inconsistent procedures being administered.

Therefore, since the application should not have been denied and the EPC system should have been more reliable and accessible that the enclosed information should be accepted. Please accept this appeal which only a few days late due to the issues raised above so that the school is not penalized.

I believe that the intent of the program is to make sure all eligible schools and libraries receive phone, internet access and internal networking equipment maintenance services as well as internal networking equipment. This school should not be penalized due to any delays in providing requested information which was beyond their control. I sincerely hope that this material will be reviewed and the application reviewed on the information previously provided.

Thank you,  
*Katherine M. Weiss*  
Consultant

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