

Exhibit 1



Schools and Libraries Division



Form 472 (BEAR) Notification Letter

December 1, 2017

Monica Canaday
Integra Telecom Of Washington, Inc.
18110 SE 34th Street
Building One, Suite 100
Vancouver, WA 98683

Re: Invoice Number - as assigned by USAC: 2712313
Service Provider Identification Number: 143023886
Reimbursement Form Number: YR19- 1699138883
Billed Entity Number: 152695

Storey Sarah
WASHINGTON OFM K20
4909 Calloway Drive, Suite 102
Bakersfield, CA 93312

Preferred Mode of Contact: E-mail at smurphy@infinitycomm.com
Total Amount of Reimbursement Approved for Payment: \$136106.37

This letter is your notification that the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has processed an FCC Form 472, "Billed Entity Applicant Reimbursement (BEAR)" Form from the above named applicant listing you as the service provider. USAC has committed to reimburse the discounted portion of the cost of eligible services provided to eligible entities pursuant to one or more FCC Forms 471, "Description of Services Ordered and Certification Form".

In certain instances, a line may not have been paid. Review the BEAR Letter Applicant Reimbursement Report (Report) following this letter for the reason(s) this may have occurred. For more information about lines that have not been paid, see the explanation of Invoice Error Codes in Step 9 on our website. Work with the applicant (your customer) to correct any errors. Once corrected, your customer may submit a new BEAR using the BEAR Online tool from the Apply Online area or Required Forms section of our website to request reimbursement for any unpaid lines.

If a new BEAR cannot be submitted before the invoice deadline passes, you or your customer may submit a request for a deadline extension. (See "Invoice Deadlines and Extension Requests" posted in the SLD section of our website for more information.)

TO APPEAL THIS DECISION:

If you wish to appeal a decision in this letter to USAC, your appeal must be received by USAC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and email address for the person who can most readily discuss this appeal with us.
2. State outright that your letter is an appeal. Include the following to identify the USAC decision letter (e.g., FCDL) and the decision you are appealing:
 - Appellant name,
 - Applicant name and service provider name, if different from appellant,

Schools and Libraries Division - Correspondence Unit
30 Lanidex Plaza West, PO Box 685, Parsippany, NJ 07054-0685
Visit us online at: www.usac.org/sl

- Applicant BEN and Service Provider Identification Number (SPIN), - FCC Form 471 Application Number and the Funding Request Number (FRN) or Numbers as assigned by USAC,
- "Funding Commitment Decision Letter for Funding Year 2015," AND
- The exact text or the decision that you are appealing.

3. Please keep your letter to the point, and provide documentation to support your appeal. Be sure to keep a copy of your entire appeal, including any correspondence and documentation.

4. If you are the applicant, please provide a copy of your appeal to the service provider(s) affected by USAC's decision. If you are the service provider, please provide a copy of your appeal to the applicant(s) affected by USAC's decision.

5. Provide an authorized signature on your letter of appeal.

We strongly recommend that you use one of the electronic filing options. To submit your appeal to USAC by email, email your appeal to appeals@sl.universalservice.org or submit your appeal electronically by using the "Submit a Question" feature on the USAC website. USAC will automatically reply to incoming emails to confirm receipt.

To submit your appeal to USAC by fax, fax your appeal to (973) 599-6542. To submit your appeal to USAC on paper, send your appeal to:

Letter of Appeal
 Schools and Libraries Division - Correspondence Unit
 30 Lanidex Plaza West
 PO Box 685
 Parsippany, NJ 07054-0685

For more information on submitting an appeal to USAC, please see "Appeals" in the Schools and Libraries section of the USAC website.

The maximum remaining amount available for each Funding Request Number (FRN) listed on the Report will be the original commitment less the amount approved herein for reimbursement and less any earlier disbursements to your customer.

PLEASE NOTE: The type of invoice form (BEAR or SPI) for the funding year is established by the receipt and approval of the first invoice submitted for the FRN for the funding year. For example, if we successfully process a BEAR for an FRN, we will not approve a SPI for that same FRN at a later time.

Please see the Guide to Letter Reports posted on our website for an explanation of the items listed in the attached Report.

COMPLETE PROGRAM INFORMATION is posted on our website. You may also contact our Client Service Bureau using the "Submit a Question" link on our website, toll-free by fax at 1-888-276-8736 or toll-free by phone at 1-888-203-8100.

Schools and Libraries Division
 Universal Service Administrative Company

CC: WASHINGTON OFM K20

BEAR NOTIFICATION LETTER APPLICANT REIMBURSEMENT REPORT



Form 471 Application Number: 161059633
Funding Request Number: 1699138883
Funding Year 2016: 07/01/2016 - 06/30/2017
Contract Number: K1677
Funding Commitment Decision: \$160651.83
Reimbursement Amount for this FRN: \$136106.37
Reimbursement Request Decision Explanation:
Service to Entity Not Approved on 471;



USAC
Universal Service Administrative Company
Schools and Libraries Division
Correspondence Unit
30 Lanidex Plaza West
PO Box 685
Parsippany, NJ 07054-0685



TIME SENSITIVE MATERIAL

00105
Storey Sarah
WASHINGTON OFM K20
4909 Calloway Drive, Suite 102
Bakersfield, CA 93312



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Schools and Libraries Division



Form 472 (BEAR) Notification Letter

December 1, 2017

Benjamin Neff
Jamestown Sklallam Tribe Economic Development Authority
257 Business Park Loop
Sequim, WA 98382

Re: Invoice Number - as assigned by USAC: 2712358
Service Provider Identification Number: 143038607
Reimbursement Form Number: YR19- 1699139165
Billed Entity Number: 152695

Storey Sarah
WASHINGTON OFM K20
4909 Calloway Drive, Suite 102
Bakersfield, CA 93312

Preferred Mode of Contact: E-mail at smurphy@infinitycomm.com
Total Amount of Reimbursement Approved for Payment: \$581669.28

This letter is your notification that the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has processed an FCC Form 472, "Billed Entity Applicant Reimbursement (BEAR)" Form from the above named applicant listing you as the service provider. USAC has committed to reimburse the discounted portion of the cost of eligible services provided to eligible entities pursuant to one or more FCC Forms 471, "Description of Services Ordered and Certification Form".

In certain instances, a line may not have been paid. Review the BEAR Letter Applicant Reimbursement Report (Report) following this letter for the reason(s) this may have occurred. For more information about lines that have not been paid, see the explanation of Invoice Error Codes in Step 9 on our website. Work with the applicant (your customer) to correct any errors. Once corrected, your customer may submit a new BEAR using the BEAR Online tool from the Apply Online area or Required Forms section of our website to request reimbursement for any unpaid lines.

If a new BEAR cannot be submitted before the invoice deadline passes, you or your customer may submit a request for a deadline extension. (See "Invoice Deadlines and Extension Requests" posted in the SLD section of our website for more information.)

TO APPEAL THIS DECISION:

If you wish to appeal a decision in this letter to USAC, your appeal must be received by USAC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and email address for the person who can most readily discuss this appeal with us.
2. State outright that your letter is an appeal. Include the following to identify the USAC decision letter (e.g., FCDL) and the decision you are appealing:
 - Appellant name,
 - Applicant name and service provider name, if different from appellant,

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30 Lanidex Plaza West, PO Box 685, Parsippany, NJ 07054-0685
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- Applicant BEN and Service Provider Identification Number (SPIN), - FCC Form 471 Application Number and the Funding Request Number (FRN) or Numbers as assigned by USAC,
- "Funding Commitment Decision Letter for Funding Year 2015," AND
- The exact text or the decision that you are appealing.

3. Please keep your letter to the point, and provide documentation to support your appeal. Be sure to keep a copy of your entire appeal, including any correspondence and documentation.

4. If you are the applicant, please provide a copy of your appeal to the service provider(s) affected by USAC's decision. If you are the service provider, please provide a copy of your appeal to the applicant(s) affected by USAC's decision.

5. Provide an authorized signature on your letter of appeal.

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Letter of Appeal
 Schools and Libraries Division - Correspondence Unit
 30 Lanidex Plaza West
 PO Box 685
 Parsippany, NJ 07054-0685

For more information on submitting an appeal to USAC, please see "Appeals" in the Schools and Libraries section of the USAC website.

The maximum remaining amount available for each Funding Request Number (FRN) listed on the Report will be the original commitment less the amount approved herein for reimbursement and less any earlier disbursements to your customer.

PLEASE NOTE: The type of invoice form (BEAR or SPI) for the funding year is established by the receipt and approval of the first invoice submitted for the FRN for the funding year. For example, if we successfully process a BEAR for an FRN, we will not approve a SPI for that same FRN at a later time.

Please see the Guide to Letter Reports posted on our website for an explanation of the items listed in the attached Report.

COMPLETE PROGRAM INFORMATION is posted on our website. You may also contact our Client Service Bureau using the "Submit a Question" link on our website, toll-free by fax at 1-888-276-8736 or toll-free by phone at 1-888-203-8100.

Schools and Libraries Division
 Universal Service Administrative Company

CC: WASHINGTON OFM K20

BEAR NOTIFICATION LETTER APPLICANT REIMBURSEMENT REPORT



Form 471 Application Number: 161059633
Funding Request Number: 1699139165
Funding Year 2016: 07/01/2016 - 06/30/2017
Contract Number: K1667
Funding Commitment Decision: \$641509.25
Reimbursement Amount for this FRN: \$581669.28
Reimbursement Request Decision Explanation:
Service to Entity Not Approved on 471;



USAC
Universal Service Administrative Company
Schools and Libraries Division
Correspondence Unit
30 Lanidex Plaza West
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TIME SENSITIVE MATERIAL

00107
Storey Sarah
WASHINGTON OFM K20
4909 Calloway Drive, Suite 102
Bakersfield, CA 93312

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Exhibit 2

From: Parisi, Antonina <Antonina.Parsi@sl.universalservice.org>
Sent: Monday, April 09, 2018 12:53 PM
To: Sarah Storey <sstorey@infinitycomm.com>
Subject: RE: URGENT! SLD Invoice # 2712313, 2712349, 2712358 -- Response Due 10.30.17

Hi Sarah,

We've only recently started reaching back out for entities we could not tie to the Recipient of Service List. When this review was completed, we were not required to. The reduction was for the entities + associated sales tax.

The worksheet you provided did not indicate which entities were being removed. It just indicated a \$ amount and the description as inelig sites and upgrades. There is no way for me to know what \$52,674.45 is comprised of.

Month	Billing Account #	Bill Date	CURRENT CHARGES	Ineligible \$	description of ineligibles	Ineligible Page #
July	10031	7/31/2016	\$ 122,903.57	\$52,674.45	Ineligible sites and upgrades	Partial ineligible on each page

My worksheet lists the actual sites that I was not able to located on the ROS list with the associated sales tax. I have a formulas in the inelig \$ cells, so it can be tied to the bills.

Month	Billing Account #	Bill Date	CURRENT CHARGES	Ineligible \$	Inelig Location
July		7/1/2016	(Cell: E10) \$122,903.57	\$53,219.84 (Formula: =1895+3145+2229+2345+1857+3059+3145+1545+2345+1204.84+30450) \$ 4,683.35 (Formula: =E10*0.088)	CUSICK SCHOOL DISTRICT, RIVERSIDE SD, MILLA SD, UW TELEMED - FORKS COM HOSP, WILLIPA VALLEY SD, NWIC MAKAH, GRAYS HARBOR COLLEGE - ILC, GRAYS HARBOR COLLEGE, SPOKANE INSTITUTE FOR EXTENDED LEARNING (NEWPORT), MT PLEASANT SD 8.8% Sales Tax

I would recommend your worksheet include a little more detail for future review, as It would be helpful to the invoice reviewer to know what exactly is being removed.

Best Regards,

Antonina (Nina) Parisi
Case Management Associate, Invoicing Team
Schools and Libraries Program
30 Lanidex Plaza West | Parsippany, NJ 07054
T: 973.581.5188 | F: 973.599.6539
Antonina.Parsi@solixinc.com

From: Sarah Storey [<mailto:sstorey@infinitycomm.com>]
Sent: Monday, April 09, 2018 3:40 PM
To: Parisi, Antonina
Subject: RE: URGENT! SLD Invoice # 2712313, 2712349, 2712358 -- Response Due 10.30.17

Hi Antonina,

Thank you for your quick response! Most of these districts listed below were associated to a site listed on the line item for each FRN; sites that were ineligible were already removed, as had been indicated on our spreadsheet, when the information was submitted. In my past experience, when these reviews take place, the reviewer will usually reach out to us to clear up any discrepancies in the BEAR request or sites associated with the FRN; is there a reason no one reached out to confirm the information before removing the sites? Were specific line items of the FRN "removed" as you could not associate those line items to the FRN, or was the reduction simply based off the names listed on the billing provided?

Thank you again for your help,

Sarah Storey
E-Rate Consultant III
Infinity Communications and Consulting Inc.

From: Parisi, Antonina <Antonina.Parsi@sl.universalservice.org>
Sent: Monday, April 09, 2018 12:29 PM
To: Sarah Storey <sstorey@infinitycomm.com>
Subject: RE: URGENT! SLD Invoice # 2712313, 2712349, 2712358 -- Response Due 10.30.17

FRN 1699139165 was reduced for the following entities, as were unable to tie these names to the entities on the Recipient of Service List:

CUSICK SCHOOL DISTRICT
RIVERSIDE SD
MILLA SD
UW TELEMED - FORKS COM HOSP
WILLIPA VALLEY SD
NWIC MAKAH
GRAYS HARBOR COLLEGE – ILC
GRAYS HARBOR COLLEGE
SPOKANE INSTITUTE FOR EXTENDED LEARNING (NEWPORT)
MT PLEASANT SD

FRN 1699138883 was reduced for the following entities, as were unable to tie these names to the entities on the Recipient of Service List:

EVALINE SCH
CITY U HQ
UW DO-IT SP
ESD 112
VANCOUVER
CLARK COL
TACOMA CO
WSU YAKIM

Please contact Client Services at 888-203-8100 to see if these Invoices can be appealed. I'm not sure what the timeframe is to submit an appeal.

Antonina (Nina) Parisi
Case Management Associate, Invoicing Team
Schools and Libraries Program
30 Lanidex Plaza West | Parsippany, NJ 07054
T: 973.581.5188 | F: 973.599.6539
Antonina.Paris@solixinc.com

From: Sarah Storey [<mailto:ssorey@infinitycomm.com>]
Sent: Monday, April 09, 2018 3:17 PM
To: Parisi, Antonina
Subject: RE: URGENT! SLD Invoice # 2712313, 2712349, 2712358 -- Response Due 10.30.17
Importance: High

Good Afternoon,

It was recently brought to my attention that 2 of the Invoices/FRN's you were reviewing were reduced due to "Service on entity not approved", FRN 1699138883 (SLD Invoice 2712313) and FRN 1699139165 (SLD Invoice 2712358). However, I do not show any record of you questioning any line items on these FRN's or proposing to lower the funding amount requested. Is there any information you can provide as to why these FRN's were reduced?

Thank you for your assistance

Sarah Storey
E-Rate Consultant III
Infinity Communications and Consulting Inc.

From: Parisi, Antonina <Antonina.Paris@sl.universalservice.org>
Sent: Monday, November 27, 2017 10:52 AM
To: Sarah Storey <ssorey@infinitycomm.com>
Subject: RE: URGENT! SLD Invoice # 2712313, 2712349, 2712358 -- Response Due 10.30.17

Good Afternoon,

The invoice review was completed last Friday. I don't know the exact timeframe of when payments are disbursed after reviews are completed.

Best Regards,

Antonina (Nina) Parisi
Case Management Associate, Invoicing Team
Schools and Libraries Program
30 Lanidex Plaza West | Parsippany, NJ 07054
T: 973.581.5188 | F: 973.599.6539
Antonina.Paris@sl.universalservice.org

From: Sarah Storey [<mailto:ssorey@infinitycomm.com>]
Sent: Monday, November 27, 2017 1:49 PM
To: Parisi, Antonina
Subject: URGENT! SLD Invoice # 2712313, 2712349, 2712358 -- Response Due 10.30.17
Importance: High

Good Morning,

I wanted to follow up with you in regard to the review for SLD Invoice #s 2712313, 2712349, 2712358 for FRN's 1699138883 (Invoice# 2712313), 1699138886 (INV 2712349), and 1699139165 (Invoice# 2712358). Is any additional documentation or information needed to approve these 3 BEARs?

Thank you for your help!

Sarah Storey
E-Rate Consultant III
Infinity Communications and Consulting Inc.

From: Sarah Storey
Sent: Wednesday, November 15, 2017 10:01 AM
To: 'Parisi, Antonina' <Antonina.Paris@sl.universalservice.org>
Subject: RE: SLD Invoice # 2712313, 2712349, 2712358 -- Response Due 10.30.17
Importance: High

Good Morning,

I wanted to follow up with you in regard to the review for SLD Invoice #s 2712313, 2712349, 2712358 for FRN's 1699138883 (Invoice# 2712313), 1699138886 (INV 2712349), and 1699139165 (Invoice# 2712358). Is any additional documentation or information needed to approve these 3 BEARs?

Thank you for your help!

Sarah Storey
E-Rate Consultant III
Infinity Communications and Consulting Inc.

From: Sarah Storey
Sent: Monday, October 30, 2017 10:31 AM
To: 'Parisi, Antonina' <Antonina.Paris@sl.universalservice.org>
Subject: RE: SLD Invoice # 2712313, 2712349, 2712358 -- Response Due 10.30.17

Good Morning,

Attached are three ZIP files containing a Certification Sheet, Billing Worksheet, and Monthly Bills, for FRN's 1699138883 (Invoice# 2712313), 1699138886 (INV 2712349), and 1699139165 (Invoice# 2712358). Please let me know if any additional information is needed.

Thank you,

Sarah Storey
E-Rate Consultant III
Infinity Communications and Consulting Inc.

From: Parisi, Antonina [<mailto:Antonina.Paris@sl.universalservice.org>]
Sent: Monday, October 23, 2017 12:37 PM
To: Sarah Storey <ssorey@infinitycomm.com>
Cc: Sarah Storey@1-661-716-1841 <IMCEAFAX-Sarah+20Storey+401-661-716-1841@solixinc.com>
Subject: SLD Invoice # 2712313, 2712349, 2712358 -- Response Due 10.30.17

SLD Invoice No	SP_App Invoice No	Line ID	Customer Ship Date	471	FRN	SPIN	Service Provider Name	Applicant Name	BEN	Undiscounted Amt	Discounted Amt
2712313	YR19- 1699138883	8900456	01-Jul-17	161059633	1699138883	143023886	Integra Telecom Of Washington, Inc.	WASHINGTON OFM K20	152695	219186.8	160006.36
2712349	YR19- 1699138886	8900472	01-Jul-17	161059633	1699138886	143023886	Integra Telecom Of Washington, Inc.	WASHINGTON OFM K20	152695	42510	31032.3

2712358	YR19- 1699139165	8900492	01-Jul-17	161059633	1699139165	143038607	Jamestown Skiallam Tribe Economic Development Authority	WASHINGTON OFM K20	152695	858211.75	626494.58
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I am reviewing your request for reimbursement of the invoice line/s noted above.

BILLS:

Either A:

If the request for reimbursement for each FRN per Invoice is comprised of 20 bills or less (sub-bills and sub accounts may contribute to this figure):

Please submit:

- I. A copy of the summary page/s for the bill/s received from Service Provider, to show:
 - a. Bill Date,
 - b. Service Provider Name,
 - c. Bill-To Entity,
 - d. Current Charges,
 - e. Description of Products / Services Delivered,
 - f. Period of Service (for Digital Transmission and/or Internet Access),
 - g. Individual Call Detail NOT required (for phone bills).
- II. As guidance, a worksheet (sample attached) to summarize the bill/s (by month/ account number, as applicable) and to indicate:
 - a. Total current charge per bill,
 - b. Identification and removal of all ineligible products and services,
 - c. Calculation of the Undiscounted/Requested amounts.
- III. If any locations on the bills / worksheet are cross connect / meet points, please identify and state the Entity/s receiving the service.
- IV. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

Or B:

If the request for reimbursement for each FRN per Invoice is comprised of more than 20 bills (sub-bills and sub accounts may contribute to this figure):

Please initially submit:

- I. Only a worksheet (sample attached) to summarize the bill/s (by month/ account number, as applicable) and to indicate:
 - a. Total current charge per bill,
 - b. Identification and removal of all ineligible products and services,
 - c. Calculation of the Undiscounted/Requested amounts.
- II. The completed worksheet certification form (attached) to certify the accuracy of the worksheet.
- III. If any locations on the bills / worksheet are cross connect / meet points, please identify and state the Entity/s receiving the service.
- IV. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

Upon receipt of the worksheet by the SLP, you will be required to provide a sampling of bills (selected by SLP) to verify the worksheet.

- V. The bills received from Service Provider, to show:
 - a. Bill Date,
 - b. Service Provider Name,
 - c. Bill-To Entity,
 - d. Current Charges,
 - e. Description of Products / Services Delivered,
 - f. Period of Service (for Digital Transmission and/or Internet Access),
 - g. Individual Call Detail NOT required (for phone bills).

RESPONSE REQUIREMENT:

Please provide this information to me as soon as possible within the next 7 calendar days, by End of Day **Monday, 10/30/17**. Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Antonina (Nina) Parisi
Case Management Associate, Invoicing Team
Schools and Libraries Program
 30 Lanidex Plaza West | Parsippany, NJ 07054
 T: 973.581.5188 | F: 973.599.6539
Antonina.Parisi@sl.universalservice.org

----- Confidentiality Notice: The information in this e-mail and any attachments thereto is intended for the named recipient(s) only . This e-mail, including any attachments, may contain information that is privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or other use. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action or inaction in reliance on the contents of this e-mail and any of its attachments is STRICTLY PROHIBITED. If you have received this e-mail in error, please immediately notify the sender via return e-mail; delete this e-mail and all attachments from your e-mail system and your computer system and network; and destroy any paper copies you may have in your possession. Thank you for your cooperation.