



An Employee Owned Company

REDACTED – FOR PUBLIC INSPECTION

June 20, 2016

Via Electronic Filing

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

Received & Inspected

JUN 30 2016

FCC Mail Room

DOCKET FILE COPY ORIGINAL

Re: WC Docket No. 14-58
2016 ETC Annual Report Pursuant to 47 C.F.R. § 54.313 and 54.422
2016 ETC Annual Report of Project Mutual Tel, Study Area Code 472231

Dear Secretary,

On behalf of Project Mutual Tel, we have attached for filing confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to 47 CFR 54.313 and 47 CFR 54.422 of the Commission's rules. Project Mutual Tel seeks confidential treatment under the Commission's existing confidentiality rules at 47 CFR 0.457 and 47 CFR 0.459 for the information filed pursuant to Section 54.313(a)(1) and Section 54.313(f)(2) of the Commission's regulations¹. The redacted version is also being filed this date via the FCC's Electronic Comment Filing System.

Sincerely,

/s/ Leah Richter
Senior Financial Analyst
Phone: (605) 995-1793
Fax: (605) 995-1778
Leah.Richter@Vantagepnt.com

Enclosure(s)

cc: Rick Harder, CFO & Treasurer, Project Mutual Tel
Charles Tyler, Telecommunications Access Policy Division

No. of Copies rec'd 041
List ABCDE

¹ *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Protective Order, 27 FCC Rcd 14231 (Wireline Comp. Bur. 2012) (Protective Order).

<010> Study Area Code	472231
<015> Study Area Name	PROJECT MUTUAL TEL
<020> Program Year	2017
<030> Contact Name: Person USAC should contact with questions about this data	Leah Richter
<035> Contact Telephone Number: Number of the person identified in data line <030>	6059951793 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	Leah.Richter@vantagepnt.com
Form Type	54.313 and 54.422

Received & Inspected

JUN 30 2016

FCC Mail Room

**(100) Service Quality Improvement Reporting
Data Collection Form**

DOC Form 481
OMB Control No. 3080-0088/OMB Control No. 3040-0419
JUL 2013

<010>	Study Area Code	472231
<015>	Study Area Name	PROJECT MUTUAL TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter
<035>	Contact Telephone Number - Number of person identified in data line <030>	6059951793 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@advantagept.com

<110> Has your company received its ETC certification from the FCC?
 If your answer to Line <110> is yes, do you have an existing §54.202(a) "5
 year plan" filed with the FCC? (yes / no) ☒ ☐

<111> (yes / no) ☐ ☒

If your answer to Line <111> is yes, please file a progress report, on line
 <112> delineating the status of your company's existing § 54.202(a) "5 year
 plan" on file with the FCC, as it relates to your provision of voice telephony
 service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years,
 your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a
 CETC which only receives frozen support, your progress report is only
 required to address voice telephony service.

472231ID112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm
 that the attached document(s), on line 112, contains a progress report on its five-year
 service quality improvement plan pursuant to §54.202(a). The information shall be
 submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	Yes
<114>	Report how much universal service (USF) support was received	Yes
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality	Yes
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage	Yes
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity	Yes
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	Yes

(300) Service Change Reporting (Voice) Data Collection Form		DOC Form 483 OMB Control No. 3040-0081/OMB Control No. 3040-0039 July 2015
<010>	Study Area Code	472231
<015>	Study Area Name	PROJECT MUTUAL TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter
<035>	Contact Telephone Number - Number of person identified in data line <030>	6059951793 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagepnt.com

[illegible]

(300) Unfulfilled Service Request Data Collection Form		FCC Form 431 OMA Control No. 3550-006/CIWA Control No. 3550-0519 July 2013	
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<010>	Study Area Code	472231
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<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter
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<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagepnt.com

<300>	Unfulfilled service request (voice)	0
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<310>	Detail on attempts (voice)	
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<320>	Unfulfilled service request (broadband)	
		472231ID330.pdf

<330>	Detail on attempts (broadband)	
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	Name of Attached Document	
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<010>	Study Area Code	472233
<015>	Study Area Name	PROJECT MUTUAL TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter
<035>	Contact Telephone Number - Number of person identified in data line <030>	6059951793 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagepoint.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered both fixed and mobile voice
<410>	Complaints per 1000 customers for fixed voice	0.0
<420>	Complaints per 1000 customers for mobile voice	0.0
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered both fixed and mobile broadband
<440>	Complaints per 1000 customers for fixed broadband	1.0
<450>	Complaints per 1000 customers for mobile broadband	0.0

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<039> Contact Email Address - Email Address of person identified in data line <030>		Leah.Richter@vantagepet.com
<500> Certify compliance with applicable service quality standards and consumer protection rules		Yes
<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance		472231IDS10.pdf

Project Name	Project Number	Project Status
Project Description	Project Location	Project Date

<010> Study Area Code	472232
<015> Study Area Name	PROJECT MUTUAL TEL
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Leah Richter
<035> Contact Telephone Number - Number of person identified in data line <030>	6059951793 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagept.com
<600> Certify compliance regarding ability to function in emergency situations	Yes
<610> Descriptive document for Functionality in Emergency Situations	472231ID610.pdf

[illegible]

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<020>	Program Year	2017
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<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@avantagpnt.com

[illegible]

[illegible]

<010>	Study Area Code	472331
<015>	Study Area Name	PROJECT MUTUAL TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter
<035>	Contact Telephone Number - Number of person identified in data line <030>	6059951793 ext.
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<900>	Does the filing entity offer tribal land services? (Y/N)	No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes/No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	Select Yes or No or Not Applicable
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

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<1000> Voice services rate comparability certification Yes

472231ID1010.pdf

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1020> Broadband comparability certification

472231ID1030.pdf

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document



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<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

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Name of Attached Document

<1220> Link to Public Website HTTP http://www.pmt.org/wp-content/uploads/2015/04/Low-Income-Notice_WEB.pdf

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010>	2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support		
<2011>	3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support		
<2022>	Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.		
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.		
<2025A>	Round 1 or Round 2 Recipient of Incremental Support?		
<2025B>	Attach geocoded information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund, WC Docket 10-90, Report and Order, FCC 13-		
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

cap carrier used for capital expenditures in 2015.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

Name of Attached Document Listing
Required Information

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Required Information

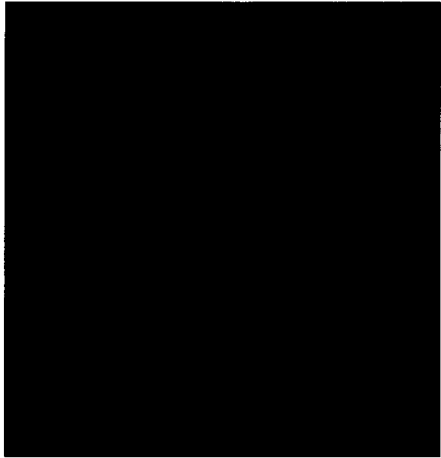
<010>	Study Area Code	472231
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Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	Yes - Attach Certification	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	472231ID3010.pdf
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	Yes - Attach New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	472231ID3012.pdf
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input checked="" type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		<input checked="" type="checkbox"/>
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	472231ID3026.pdf



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- Financial Data Summary
- (3027) Revenue
- (3028) Operating Expenses
- (3029) Net Income
- (3030) Telephone Plant In Service(TPIS)
- (3031) Total Assets
- (3032) Total Debt
- (3033) Total Equity
- (3034) Dividends

Name of Attached Document Listing Required Information
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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information



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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: PROJECT MUTUAL TEL	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/22/2016
Printed name of Authorized Officer: Rick Harder	
Title or position of Authorized Officer: CFO/Treasurer	
Telephone number of Authorized Officer: 2084347124 ext.	
Study Area Code of Reporting Carrier: 472231	Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	



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TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: 06/22/2016
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

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1/1/2016	
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	Residential Local Service Charge Effective Date	Single State-wide Residential Local Service Charge
<701>		
<702>		

<703>

[illegible]

<010> Study Area Code

472231

<015> Study Area Name

PROJECT MUTUAL TEL

<020> Program Year

2017

<030> Contact Name - Person USAC should contact regarding this data

Leah Richter

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Leah.Richter@vantagepnt.com

<711>

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
ID	Rupert	23.95	0.0	23.95	1.0	1.0	999999.0	Other, None At This Time
ID	Rupert	28.95	0.0	28.95	3.0	1.0	999999.0	Other, None At This Time
ID	Rupert	45.95	0.0	45.95	5.0	1.0	999999.0	Other, None At This Time
ID	Rupert	55.95	0.0	55.95	15.0	1.0	999999.0	Other, None At This Time
ID	Rupert	75.95	0.0	75.95	15.0	2.0	999999.0	Other, None At This Time
ID	Rupert	109.95	0.0	109.95	20.0	2.0	999999.0	Other, None At This Time
ID	Paul	23.95	0.0	23.95	1.0	1.0	999999.0	Other, None At This Time
ID	Paul	28.95	0.0	28.95	3.0	1.0	999999.0	Other, None At This Time
ID	Paul	45.95	0.0	45.95	5.0	1.0	999999.0	Other, None At This Time
ID	Paul	55.95	0.0	55.95	15.0	1.0	999999.0	Other, None At This Time
ID	Paul	75.95	0.0	75.95	15.0	2.0	999999.0	Other, None At This Time
ID	Paul	109.95	0.0	109.95	20.0	2.0	999999.0	Other, None At This Time
ID	Minidoka	23.95	0.0	23.95	1.0	1.0	999999.0	Other, None At This Time
ID	Minidoka	28.95	0.0	28.95	3.0	1.0	999999.0	Other, None At This Time
ID	Minidoka	45.95	0.0	45.95	5.0	1.0	999999.0	Other, None At This Time
ID	Minidoka	55.95	0.0	55.95	15.0	1.0	999999.0	Other, None At This Time
ID	Minidoka	75.95	0.0	75.95	15.0	2.0	999999.0	Other, None At This Time
ID	Minidoka	109.95	0.0	109.95	20.0	2.0	999999.0	Other, None At This Time
ID	Norland	23.95	0.0	23.95	1.0	1.0	999999.0	Other, None At This Time
ID	Norland	28.95	0.0	28.95	3.0	1.0	999999.0	Other, None At This Time
ID	Norland	45.95	0.0	45.95	5.0	1.0	999999.0	Other, None At This Time

Leah.Richter@vantagepnt.com

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REDACTED - FOR PUBLIC INSPECTION

PROJECT MUTUAL TEL (SAC 472231)

ATTACHMENT LINE 112

**Service Quality Improvement Reporting
Pursuant to 47 C.F.R § 54.313(a)(1)**

ATTACHMENT REDACTED IN ENTIRETY

DETAILS ON ATEMPTS FOR UNFULFILLED SERVICE REQUEST (BROADBAND) OF PROJECT MUTUAL TEL**Reporting Period January 1 – December 31, 2015****Sec. 54.313(a)(3) Unfulfilled Service Request (Broadband)**

Pursuant to § 54.313(a)(3) for High-cost Recipients, Carrier hereby provides details on The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year, including detail how it attempted to provide service to those potential customers.

Carrier had 8 unfulfilled service requests. In all instances of these requests, it would not be economically feasible to provide broadband service because the Loop length was too great, thus the distance from Carrier's equipment makes it financially unreasonable to provide or build service to the requested location. Therefore, the requests for service are not considered reasonable.

I verify that the foregoing is true and correct. Executed on June 14, 2016.

/s/ Rick Harder

Rick Harder, CFO & Treasurer, Project Mutual Tel

SAC: 472231

CERTIFICATION OF PROJECT MUTUAL TEL**Reporting Period January 1 – December 31, 2015****Sec. 54.313(a)(5) Service Quality Standards and Consumer Protection Rules Compliance**

Pursuant to § 54.313(a)(5) for High-cost Recipients, Carrier hereby certifies that it is in compliance with applicable service quality standards and consumer protection rules.

Carrier completes installation requests and responds to service orders from existing and new locations within 5 business days of the request to existing customers and within 10 days if a new drop is required to reach a new customer. Carrier provides bill notification 30 days in advance of any customer rate changes. Carrier provides notice to customers of their billing practices through their terms and conditions located on their Carrier's website and in their retail office. An annual Lifeline Notice is also printed in the local newspaper annually. Carrier's procedures for receiving emergency calls during non-business hours include having a technician on call 24 hours a day, 7 days a week. Any after hour emergency calls are directed to a queue for emergency service which is relayed to the technician on call. The technician then responds to all service related calls.

Carrier follows Customer Proprietary Network Information (CPNI) rules and also files the annual CPNI certification with the FCC pursuant to the FCC's current CPNI rules and regulations. Attached is an annual notice to customers on matters related to customer privacy. Carrier has also implemented an Identity Theft Prevention Program in accordance with the federal Red Flags Rule.

I verify that the foregoing is true and correct. Executed on May 12, 2016.

/s/ Rick Harder

Rick Harder, CFO & Treasurer, Project Mutual Tel

SAC: 472231

Please return this portion with your payment.
PO Box 366, Rupert, ID 83350

April 01, 2015

Attachment Line 510



** CR 06



Account

Phone Number

Please Pay this amount by 4/10/15 \$139.48

Amount you are enclosing: \$

Please bill my Credit Card: \$



DISCOVER



Signature: _____

Card #: _____

Exp. Date: _____ 3-Digit Sec. Code: _____

Your security code is located on the back of your credit card, next to the signature box.

☐ **Change of billing address**
Check here and make changes on the back



Statement of Service
April 01, 2015



For important rate information from PMT, please see the included insert.

The Federal Universal Service Charge (FUSC) has been increased by the FCC from 16.8% to 17.4%. This change can be found under the taxes portion of your bill.

Account

Phone Number

For Service at

Summary details on following pages

Service from 04/01/15 through 04/30/15

Previous Balance	283.34
Payment Received 3/02/15	283.34
Balance Forward	.00
MY PMT	99.00
PMT CABLE TV SERVICE	10.00
PMT HIGH SPEED INTERNET	3.00
PMT PHONE SERVICE	.00
PMT TECH FORCE	14.95
PMT LONG DISTANCE	.00
Adjustments, Taxes and Fees	12.53
TOTAL DUE BY 04/10/15	\$139.48

Payment Options

Pay Online – Call PMT to set up e-billing and receive \$1.00 off your monthly bill. After you are set up, statements can be found and paid online. Just go to www.pmt.org and click on the e-billing link.

Pay by Mail – Detach the top portion of your statement and send it with your credit card information or check made payable to PMT in the enclosed envelope.

Contact Us

For questions regarding your bill please contact your local PMT office in Burley 878-7151, Rupert 436-7151 or Twin Falls at 933-7151 or 1-800-322-4074. For questions regarding your PMT services or closed captioning concerns please call PMT's Repair Service at (208) 436-3122 or write to us at PO Box 366 Rupert, ID 83350 or by email to contactus@pmt.org

18% A.P.R. (.015 per month) interest charge will apply to all accounts not paid in full by the 20th of the month.

Attachment Line 510
Project Mutual Telephone Cooperative, Inc.
provides the following basic telecommunications services throughout its "cooperative" designated service area:

- Voice grade service access to the public switched network;
- Local exchange service including local usage free of per-minute charges;
- Dual tone multi-frequency signaling;
- Single party service;
- Access to emergency services;
- Access to operator services;
- Access to directory assistance;
- Access to interexchange service;
- Toll blocking and 900 number blocking options

Basic services are offered at the following rates:

Single-Line Residential Service	\$19.75/month*
Single-Line and Multi-Line Business Service	\$31.30/month*
Residential Federal Subscriber End User Charge-Single Line	\$6.50/month
Business Federal Subscriber End User Charge-Single Line	\$6.50/month
Business Federal Subscriber End User Charge – Multi Line	\$9.20/month
Residential Touch Tone Service	No Charge
Business Touch Tone Service	No Charge

**The above rates do not include charges for long distance, operator services, Directory Assistance, 911 emergency services, or other taxes, fees and surcharges.*

Discounts are available to low-income individuals who qualify for participation in Lifeline telephone assistance programs. One assistance credit is available per household. For more information concerning the Lifeline program please contact the South Central Community Action Partnership at 678-3514, 733-9351, or 800-627- 1733. Offices are located at 314 East 5th Street, Burley or 550 Washington Street South, Twin Falls.

For information about products and services, contact Project Mutual Telephone at (208) 878-7151, (208) 436-7151, (208) 933-7151 or (800) 322-4074. Project Mutual Telephone's addresses are 1458 Overland Ave, Burley 83318; 507 G St Rupert, ID 83350; 308 Shoshone St. E. Twin Falls, ID 83301.

CERTIFICATION OF PROJECT MUTUAL TEL**Reporting Period January 1 – December 31, 2015****Sec. 54.313(a)(6) Ability to Function in an Emergency Situation**

Pursuant to § 54.313(a)(6) for High-cost Recipients, Carrier hereby certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). Carrier is able to remain functional in an emergency situation through the use of back-up power to ensure functionality without an external power source. Carrier is able to provide service for a reasonable period of time if external power is lost.

All locations requiring commercial power are equipped with an 8 hour battery backup and/or emergency generators. The connection to the fiber electronics in the homes and businesses is also designed for eight (8) hour battery backup. All electronic cabinets and remote electronic sites are equipped with the necessary wiring and power supplies (rectifiers) to sustain operation beyond the eight (8) hours of battery backup with the use of portable or fixed generators.

Battery backup is tested yearly by a designated employee. The designated employee tests the batteries and replaces batteries that do not meet Carrier's specifications (8 hour backup) and cleans & replaces all necessary connections. All batteries are on a replacement rotation, so are replaced regardless of how they test, to ensure backup is secure. Emergency generators are tested annually by an outside contractor.

Carrier's network is engineered to handle reasonable excess traffic in the event of traffic spikes resulting from emergency situations. Carrier's fiber ring technology protects well from loss of toll trunking. Carrier has redundancy in its network for use in re-rerouting traffic when facilities are damaged.

I verify that the foregoing is true and correct. Executed on May 12, 2016.

/s/ Rick Harder

Rick Harder, CFO & Treasurer, Project Mutual Tel
SAC: 472231

CERTIFICATION OF PROJECT MUTUAL TEL
Reporting Period January 1 – December 31, 2015

47 CFR 54.313(a)(10) - Voice Services Rate Comparability

Pursuant to 47 CFR 54.313(a)(10) for High-cost Recipients, Carrier hereby certifies that the pricing of Carrier's voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice issued by the Wireline Competition Bureau and Wireless Telecommunications Bureau.

The WCB announced that the average local end-user rate plus state regulated fees of the surveyed incumbent LECs in urban areas is \$41.07. This was published in the FCC's Public Notice, WC Docket No. 10-90, DA 16-362, released April 5, 2016. Carrier's voice service rates are less than two standard deviations in relation to the applicable 2016 national average urban rate as established by the WCB.

I verify that the foregoing is true and correct. Executed on May 12, 2016.

/s/ Rick Harder

Rick Harder, CFO & Treasurer, Project Mutual Tel

SAC: 472231

CERTIFICATION OF PROJECT MUTUAL TEL**Reporting Period January 1 – December 31, 2015****47 CFR 54.313(g) – Broadband Services Rate Comparability**

Pursuant to 47 CFR 54.313(g) for High-cost Recipients, Carrier hereby certifies that the pricing of Carrier's broadband services is no more than two standard deviations above the applicable national average urban rates for broadband service, as specified in the most recent public notice issued by the Wireline Competition Bureau and Wireless Telecommunications Bureau.

The following table was published in the FCC's Public Notice, WC Docket No. 10-90, DA 16-362, released April 5, 2016. The table provides the 2016 benchmark for a number of different broadband service offerings.

Download Speed (Mbps)	Upload Speed (Mbps)	Usage Allowance (GB)	Benchmark
10	1	100	\$71.40
10	1	250	\$75.99
10	1	Unlimited	\$77.80
25 ⁹	5	250	\$95.08
25 ¹⁰	5	Unlimited	\$96.89

I verify that the foregoing is true and correct. Executed on June 7, 2016.

/s/ Rick Harder

Rick Harder, CFO & Treasurer,

Project Mutual Tel

SAC: 472231



Lifeline - Low Income Support

What is Lifeline?

Lifeline is a government program that offers qualified low income households a discount on unlimited basic local telephone service with the availability of long distance restrictions. Through this government program you could save up to \$11.75 a month. This program can cover basic local telephone service charges, plus the subscriber line charge.

What is the Cost of Landline Telephone Service?

PMT's basic local telephone service is \$18.25 plus applicable taxes and surcharges. Long distance toll charges will apply. For Example: If you choose PMT as your Preferred Interstate Carrier (PIC), long distance toll charges are currently \$.12 per minute. However, long distance toll blocking is provided to Lifeline customers at no charge.

Eligibility / Restrictions

Lifeline can only be used for the primary telephone line in a household. You may purchase additional services available to a non-Lifeline customer. You must establish phone service prior to applying for the Lifeline discount. The name on the phone bill must match the name of the household member participating on the eligible program.

How do I apply?

Eligibility is determined by the South Central Community Action Partnership at 1-800-627-1733.

Do I Need to Apply Every Year?

Yes. If you still meet the eligibility criteria and wish to continue receiving financial assistance, you must re-apply every year.

More Information

You can find this and more information about Lifeline at the website for Universal Service Administrative Company. Any additional questions can be answered by calling PMT at: (208) 436-7151 or 1-(800)-322-4074

REDACTED FOR PUBLIC INSPECTION

Rate Increase



We're grateful that you have chosen PMT to be your communications provider and we remain committed to offering you the best quality and value possible. We work extremely hard on your behalf to keep costs low. As a result, we have not had any price increases in over two years. Unfortunately, the cost of cable programming content and costs associated with landline telephones have forced us to increase our prices this year. Please note the price increase chart on the reverse side. Only Cable TV and Telephone services are affected by this rate increase. If you receive either of these services you will see an increase in price on your billing statement beginning May 1, 2015.



New Prices

Cable TV Package

Bronze	\$29.95
Silver	\$64.95
Gold	\$70.95
Platinum	\$119.95

Premium Movie Channels

Any Premium Package	\$15.00 each
Pick Any 3	\$40.00
Pick All 4	\$50.00

REDACTED-FOR PUBLIC INSPECTION

Phone Package

Basic Residential Phone	\$19.75
Basic Business Phone	\$31.30

Attachm

Bundles

If you are an existing customer with a bundle that includes Cable TV, add an additional \$10 to your current bundle price. If you do not have Cable TV as part of your bundle, your price will remain the same.

Burley
1453 Overland Ave.
878-7151

Rupert
507 G St.
436-7151

Twin Falls
308 Shoshone St. E.
933-7151



Please return this portion with your payment.
PO Box 366, Rupert, ID 83350

April 01, 2015

Attachment Line 1210



** CR 06



☐ **Change of billing address**
Check here and make changes on the back



Statement of Service
April 01, 2015



Account

Phone Number

For Service at

Summary details on following pages

Service from 04/01/15 through 04/30/15

Previous Balance	283.34
Payment Received 3/02/15	283.34-
Balance Forward	.00
MY PMT	99.00
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PMT PHONE SERVICE	.00
PMT TECH FORCE	14.95
PMT LONG DISTANCE	.00
Adjustments, Taxes and Fees	12.53
TOTAL DUE BY 04/10/15	\$139.48

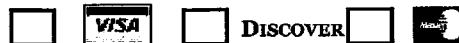
Account

Phone Number

Please Pay this amount by 4/10/15 \$139.48

Amount you are enclosing: \$

Please bill my Credit Card: \$



Signature: _____

Card #: _____

Exp. Date: _____ 3-Digit Sec. Code: _____

Your security code is located on the back of your credit card, next to the signature box.

For important rate information from PMT, please see the included insert.

The Federal Universal Service Charge (FUSC) has been increased by the FCC from 16.8% to 17.4%. This change can be found under the taxes portion of your bill.

Payment Options

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Pay by Mail – Detach the top portion of your statement and send it with your credit card information or check made payable to PMT in the enclosed envelope.

Contact Us

For questions regarding your bill please contact your local PMT office in Burley 878-7151, Rupert 436-7151 or Twin Falls at 933-7151 or 1-800-322-4074. For questions regarding your PMT services or closed captioning concerns please call PMT's Repair Service at (208) 436-3122 or write to us at PO Box 366 Rupert, ID 83350 or by email to contactus@pmt.org

REMOVED FOR PUBLIC INSPECTION
Attachment Line 1210
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- Single party service;
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- Access to operator services;
- Access to directory assistance;
- Access to interexchange service;
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For information about products and services, contact Project Mutual Telephone at (208) 878-7151, (208) 436-7151, (208) 933-7151 or (800) 322-4074. Project Mutual Telephone's addresses are 1458 Overland Ave, Burley 83318; 507 G St Rupert, ID 83350; 308 Shoshone St. E. Twin Falls, ID 83301.



Pay your bill online with PMT E-Bill

- ✓ Get a \$1 monthly credit for using E-Bill!
- ✓ SAVE time-you'll be done in no time!
- ✓ No envelopes, stamps or checks required!

Give us a call to sign up.

Rupert
507 G St.
436-7151

Burley
1458 Overland Ave.
878-7151

Twin Falls
308 Shoshone St. East
933-7151

Billing Information

Charges are Billed in Advance.

Recurring monthly charges are billed one month in advance, such as calling plans, television and internet services.

Discounts/Credits

You may receive discounts or credits due to a service change you've made to your account. Where this amount will appear depends on the change you made. You may find it under the Charge Detail section of your bill.

Partial Charges

Partial monthly charges will occur if services are either added or removed during a billing cycle prior to the bill date. Services billed in advance are prorated, based on your installation or disconnect date, when they are added or removed during the billing cycle. The actual amount prorated is determined by the number of days the services were installed during the current billing cycle. This amount could be a credit, a charge or both depending on whether you added or removed a service and when you did so.

One-Time Charges

One-time charges may include labor, set-up fees and activation fees for new services or features. This may also include cost of equipment or accessories (e.g. wireless phones, caller id box).

When your Bill is Due

Paying your bill by the "DUE DATE" should enable your payment to be processed before your next billing statement. If your payment is not received by the next billing statement then your account is subject to possible interruption of services for non-payment. If services are disconnected for non-payment, a late fee will be assessed on the next billing and possible deposits may be required for reconnecting services. A \$44.95 fee will be assessed for accounts requiring expedited service to reconnect services due to non-payment.

Insufficient Funds Payment Policy

If your check, bankcard (debit or credit) charge or other instrument or electronic transfer transaction used to pay us is dishonored, refused, returned unpaid, or otherwise invalid for any reason, a processing fee of \$25 will be added to your bill.

Payment Arrangements

A PMT representative is happy to discuss payment arrangements with you Monday- Friday, 8 am - 6 pm.

Call Blocking

Protect yourself from fraudulent 3rd party charges on your telephone bill. PMT offers Call Blocking on 900 numbers for free. We also offer Deny +1 Dialing, which blocks long distance calls from being placed from your landline number, for \$2.50 per month.

Change of Billing Address

Check the box on the front of this stub and fill in your new billing information below.

Street Address _____

City _____

State _____ Zip _____

Home Phone () _____

Work Phone () _____

Taxes & Fees Explained

PMT is required by law to bill customers the following taxes and fees. These taxes and fees may change from time to time without notice.

Sales Tax

Taxes assessed by state government on goods and services.

Telecommunications Relay Service Fund

A state charge used to fund relay centers that assist hearing and speech impaired individuals to make and receive calls.

Idaho Assistance Program

These monies help provide discounted telephone service to low-income, elderly or disabled customers who could not afford telephone services otherwise. For more information on Telephone Service Assistance or for eligibility contact the South Central Community Action Partnership at 678-3514 or 733-9351.

911 Charge

A federal and state/local government charge to fund emergency services.

Universal Service Fund

This state tax helps keep basic exchange rates affordable to all customers in the state. The funds are remitted to the state utility commission.

End User Charge

The End User Charge is authorized by the Federal Communications Commission (FCC) for providing access to and maintaining local telephone service.

Federal Excise Tax

This percentage based tax is assessed by the federal government for local telephone service.

Federal Universal Service Charge (FUSC)

The Federal Universal Service Fund assists with the cost of providing affordable service to consumers living in high-cost service areas, rural areas and low-income individuals. It also helps provide service for schools, hospitals, libraries and rural health care providers.

Cable Franchise Fee

Cable operators, such as PMT, are often required to pay a fee to the municipalities that they serve, for the rental of their right-of-way. Federal law permits this "franchise fee" to be passed through to subscribers. This fee appears on your monthly PMT billing statement as a separate line item.

CERTIFICATION OF PROJECT MUTUAL TEL
Reporting Period January 1 – December 31, 2015

Sec. 54.313(f)(1)(i) Milestone Certification

Pursuant to § 54.313 f)(1)(i) for Rate-of-Return Carriers, Carrier hereby certifies it is taking reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas as determined in an annual survey, and that requests for such service are met within a reasonable amount of time.

I verify that the foregoing is true and correct. Executed on May 12, 2016.

/s/ Rick Harder

Rick Harder, CFO & Treasurer, Project Mutual Tel

SAC: 472231

CERTIFICATION OF PROJECT MUTUAL TEL
Reporting Period January 1 – December 31, 2015

Sec. 54.313(f)(1)(ii) Community Anchor Institutions

Pursuant to § 54.313(f)(1)(ii) for Rate-of-Return Carriers, Carrier hereby certifies the following number, names, and addresses of community anchor institutions to which the ETC newly began providing access to broadband service in the preceding calendar year.

1. Minidoka Joint School District, Youth Ranch, 1275 N 400 E, Rupert, ID 83350
2. Minidoka Joint School District, Transportation Department, 311 7th St, Rupert, ID 83350
3. Minidoka Joint School District, Lunch Supervisor, 1201 D St, Rupert, ID 83350
4. Minidoka Joint School District, Rupert Elementary, 202 18th Street, Rupert, ID 83350
5. Bureau of Reclamation, Church of Jesus Christ LDS, 324 E 18th St, Rupert, ID 83350

All requests for broadband services, and speed, were fulfilled in 2015. Carrier continues to monitor customer demand and technological innovation, planning to size its network in anticipation of requests and demand for higher speed broadband needs.

I verify that the foregoing is true and correct. Executed on May 12, 2016.

/s/ Rick Harder

Rick Harder, CFO & Treasurer, Project Mutual Tel

SAC: 472231

REDACTED - FOR PUBLIC INSPECTION

PROJECT MUTUAL TEL (SAC 472231)

ATTACHMENT LINE 3026

Financial Reports

Pursuant to 47 C.F.R § 54.313(f)(2)

ATTACHMENT REDACTED IN ENTIRETY