

#194360 - FCC ruling DA 17-796

[Summary](#) [News](#) [Related Actions](#)

Case Details

Topic Appeals - Other
Status Closed
Priority High
Inquiry Type Web

Form Type FCC Form 471
Form Number 161052784
Created By Linda Murray
Created On 9/7/2017 9:55 AM EDT
Organization NORTH MARION SCHOOL DIST 15

Case Description

Description I appealed to the FCC regarding a clerical error and the appeal was granted. This is in regards to FRN 1699121514. I put in the discounted rate instead of the monthly recurring cost. Please see attached with pertinent information regarding the appeal, paperwork and decision of FCC.

What happens next? Is there anything I need to do to get a revised funding letter?
Thanks for your help.
Linda Murray
503-678-7102
fax: 503-678-7102
linda.murray@nmarion.k12.or.us

Case Artifacts

Documents

Name	Uploaded By	Upload Date
FCC appeal decision NMSD granted page 2 and 4	Linda Murray	9/7/17 9:55 AM
FCC Appeal CC Docket No 02-6 North Marion 8-11-17	Linda Murray	9/7/17 9:55 AM
FCC Appeal Wave - more information	Linda Murray	9/7/17 9:55 AM

Attachments

Attachment	Attachment Type
	No items available

Case Thread

User	Note	Date
USAC	Linda, If an FCC appeal is approved which requires USAC to perform an action, the FCC will communicate the approval to USAC and USAC will notify the appellant after the necessary action has been completed no later than 90 calendar days from the date of the Public Notice.	9/7/2017 10:18 AM EDT

Case Contact

Case Contact Linda Murray

#228211 - Appeals - Where do I find related info/ FCC reply dated 9/1-17



UPDATE CASE

Summary News Related Actions

Case Details

Topic Appeals - Status Inquiry
Status Pending USAC
Priority High
Inquiry Type Web

Created By Linda Murray
Created On 3/9/2018 6:40 PM EST
Organization NORTH MARION SCHOOL DIST 15

Case Description

Description On Sept 1, 2017 we were notified that an appeal we requested was granted by the FCC - ruling DA 17-796. I initiated a case with you guys #194360 asking what next steps were. I was told within 90 days I would get a decision letter. I have not see it and am wondering if I missed a step. Can you please look into this and let me know what needs to be done/
 Thanks,
 Linda

Case Artifacts

Documents

Attachments

Name	Uploaded By	Upload Date	Attachment	Attachment Type
FCC comm 9-1-17 for NORTH MARION SD 15	Linda Murray	3/13/18 6:07 PM		No Items available

Case Thread

User	Note	Date
USAC	A Revised Funding Commitment Decision Letter was issued on 4-17-2018. I have attached a copy of the notification that was sent to your news feed. You must now submit a Form 486 and once that is complete, You can invoice. Linda,	4/18/2018 8:19 AM EDT
USAC	Your Inquiry has been received. In order to provide you with a thorough and accurate response, we are currently researching your inquiry. We will provide a response as soon as we have more information.	3/15/2018 10:18 AM EDT
Linda Murray	I had an accounting error and asked for the wrong monthly amount. I appealed to the FCC regarding a clerical error and the appeal was granted. This is in regards to FRN 1699121514. I put in the discounted rate instead of the monthly recurring cost. I have not received anything from USAC that I can find on this portal. I have not received anything in writing either. Am I not talking to USAC at this time??? Aren't you USAC? Linda	3/13/2018 6:38 PM EDT

User	Note	Date
USAC	Linda,	3/13/2018 6:10 PM EDT
	What was your appeal to the FCC For? Have you received anything from USAC about this FCC remand?	
Linda Murray	<p>Yes I did receive information from the FCC on 09/1/17. That is when I opened the first case about this # 194360. I think I loaded the letter at that time. I am attaching it again here so you can see that we were approved: see page 2 and page 4.</p> <p>Please let me know what I can do to get this processed. I still think we are owed money and need to get it for our District.</p> <p>Thanks for your help.</p> <p>Linda 503-678-7102 or email linda.murray@nmarion.k12.or.us</p>	3/13/2018 6:07 PM EDT
	Linda,	
	What was your appeal to the FCC For? Per the provided FCC order 17-796 it states on page 2:	
USAC	<p>We remand these applications to USAC and direct USAC to complete its review of the applications, and issue a funding commitment or a denial based on a complete review and analysis, no later than 90 calendar days from the release date of this Public Notice. In remanding these applications to USAC, we make no finding as to the ultimate eligibility of the services or the petitioners' applications.</p> <p>Have you received anything from USAC about this FCC remand?</p>	3/13/2018 1:26 PM EDT
Linda Murray	<p>I followed your great instructions - but no luck. The only FDCL for 2016 to not refer to this appeal and the addition of dollars requested. One is the original FDCL and the other is in reference to a cabling request we cancelled. In 2017 - the only FDCL is referring to 2017-18. I am looking for something that would be dated between September 1, 2017 and 90 days following or even up to today. If you can locate this - can someone attach it or call me and walk me through how it was found.</p> <p>Thanks,</p> <p>Linda</p>	3/12/2018 1:03 PM EDT
	Linda,	
USAC	We see that you reopened this case but we have not received any new information. If you have a question or concern, please submit it as a note to the case.	3/12/2018 1:01 PM EDT
USAC	<p>Linda,</p> <p>To access your Funding Commitment Decision Letter (FCDL) in EPC, please follow these instructions:</p> <ol style="list-style-type: none"> 1. Navigate to your Landing Page by selecting Reports at the top of the page, then clicking My Landing Page. 2. Locate the Notifications section. 3. Using the Notification Type drop down menu, select FCDL 	3/12/2018 10:58 AM EDT

User	Note	Date
	<p>4. Select the Funding Year that you wish to view.</p> <p>5. Available FCDLs will be displayed.</p> <p>6. Click Generate Notification for the FCDL you wish to view.</p> <p>7. After a notification is generated, the Generated By and Generated On columns will populate with information.</p> <p>8. Click View Notification to view the FCDL in the News feed.</p> <p>9. This will take you directly to the News feed item for that particular FCDL.</p> <p>There is also a CSV file attachment that has all of the FRN data in a simple table format that can be opened in Excel or any spreadsheet program. It is marked with a paperclip symbol. This will contain all of the FRNs that were listed on the Form 471 and information about the commitment, such as the approved discount rate, whether funding was approved, any FCDL comments, etc.</p> <p>Where would I find the waiver request? I thought it would be in "News". I do not see it there. Can you send it to me or direct me to the FDCL. I believe I need the numbers from the FDCL to fill out the Form 486.</p> <p>Thanks, Linda</p> <p>Linda,</p>	
Linda Murray		3/12/2018 10:17 AM EDT
USAC	<p>We see that the waiver request for the 471 deadline was approved. After researching, we see the FCDL was issued. You will need to file a Form 486 for the FRN(s).</p> <p>Linda,</p>	3/12/2018 9:11 AM EDT
USAC	<p>Your Inquiry has been received. In order to provide you with a thorough and accurate response, we are currently researching your inquiry. We will provide a response as soon as we have more information.</p>	3/12/2018 8:53 AM EDT

12 items

Case Contact

Case Contact Linda Murray

#235030 - form 498 account admin



REOPEN CASE

Summary News Related Actions

Case Details

Topic FCC Forms 498/499 - Form Questions**Status** Closed**Priority** High**Inquiry Type** Phone**Created By** USAC**Created On** 4/24/2018 4:44 PM EDT**Organization** NORTH MARION SCHOOL DIST 15

Case Description

Description I can't fill out my 498. Can you help

Case Artifacts

Documents

Name	Uploaded By	Upload Date
E-Rate account admin 144819	Linda Murray	4/24/18 5:43 PM

Attachments

Attachment	Attachment Type
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No items available

Case Thread

User	Note	Date
	Linda, I apologize for the confusion, you do have the proper permissions set up but you will not be able to begin your Form 498 from your Landing Page. To begin filing an FCC Form 498 for your organization, follow these instructions: 1. Log in to EPC. If you are already logged in to EPC, navigate to your Landing Page by selecting Reports, and then My Landing Page 2. From your Landing Page, under My Entities, click on the name of your entity to reach the Entity Summary Page. 3. Near the top of the page (under the entity name), click Related Actions. 4. Click on Create FCC Form 498.	4/25/2018 6:25 PM EDT

USAC

An instruction guide with screenshots for the full Form 498 can be found here:
http://www.usac.org/_res/documents/li/pdf/forms/FCC-Form-498-Applicant-User-Guide.pdf

More information about the Form 498 is also available in the 8/11/2017 Schools and Libraries News Brief: <https://usac.org/sl/tools/news-briefs/preview.aspx?id=785>

If you have any additional questions or concerns, you may reopen the case and add a note. If the case cannot be reopened, please create a new customer service case or contact the Client Service Bureau at 888-203-8100.

Linda Murray

4/25/2018 6:23 PM EDT

User	Note	Date
	<p>I followed the instruction. My choices for the form 498 filed are: School and Library official, General Financial Contact or No Access. I choose School & Library official. i still do not see Form 498 as an option for me on My Landing page.</p> <p>HELP.</p> <p>Thanks,</p> <p>Linda 503-678-7102</p>	
USAC	<p>Linda,</p> <p>You will need to change the user permissions before you can see the 498.</p>	4/25/2018 12:14 PM EDT
Linda Murray	<p>When i go to My Landing Page I still do not see Form 498 as an option. Does this take a couple of days to show up?</p>	4/25/2018 11:48 AM EDT
USAC	<p>Linda,</p> <p>I have made you the Account Administrator. Can you please go to "Manage User Accounts" to change the settings for the 498 so you have access to that as well.</p> <p>As an Account Administrator for your organization, you may manage the user permissions of other users in your organization by following these steps:</p> <p>If you are already logged into EPC, click on the USAC logo on the top left to reach the Landing Page. Otherwise, log into EPC by following these steps:</p> <ol style="list-style-type: none"> 1. Log Into the EPC portal: http://portal.usac.org 2. On your Landing Page, select the billed entity under My Entities to load the Summary page for that entity. 3. Near the top of the page (under the entity name), click Related Actions. 4. Click Manage User Permissions. 5. Use the drop down menus to change the permissions for the appropriate user(s). You may also use the Apply All drop down to set all permissions for a user. 6. Click Submit after all changes have been made. <p>Descriptions of the user permissions are as follows:</p> <p>For the FCC Forms 470, 471, 486 and FRN Mod, the following permissions exist:</p> <ul style="list-style-type: none"> • Full rights users can start, complete, submit and certify forms. • Partial rights users can start and enter data in the form, but cannot submit and certify them. • View Only users can only see forms created by other people in your organization but cannot create forms themselves. <p>For the FCC Form 498, the following permissions exist:</p> <ul style="list-style-type: none"> • School or Library Officials: can start, complete, submit, certify, modify, and deactivate Forms 498. Cannot be a consultant user. • General Financial Contacts: can start, 	4/25/2018 10:38 AM EDT

User	Note	Date
	<p>complete, and submit Forms 498, but cannot certify new or updated Forms 498 or deactivate existing Forms 498. Can be a consultant user.</p> <p>For Post-Commitment Changes, the following permissions exist:</p> <ul style="list-style-type: none"> • Full/Partial rights users can start, complete, and submit SPIN Change and Service Substitution requests. • View only users can view the submitted SPIN Change and Service Substitution requests <p>If you have any additional questions or concerns, you may reopen the case and add a note. If the case cannot be reopened, please create a new customer service case or contact the Client Service Bureau at 888-203-8100.</p>	
Linda Murray	<p>Account administrator letter is attached. I will wait to hear what my next step is.</p> <p>Thanks, Linda</p> <p>Linda: I can't fill out my 498, can you help To set up a new account administrator for an applicant entity in EPC, we will need you to please submit a request written on your entity's letterhead signed by the new account administrator.</p> <p>If you have an EPC user account, you may attach this request to an EPC customer service case.</p> <p>If you do not have an EPC user account, please send the request via email to SLDPR@GDIT.com. We can accept an email request if it comes from the new account administrator's email address (contains both the new account administrator's name and your entity's email domain); otherwise, we must receive the request on letterhead as described above. In the subject line, please include Attn: (your name) and Case# (case#).</p>	4/24/2018 5:43 PM EDT
USAC	<p>The request must include:</p> <ol style="list-style-type: none"> 1. Billed entity number 2. Account administrator's name 3. Account administrator's job title 4. Address 5. Account administrator's Phone number 6. Account administrator's email address. This email address cannot contain a consultant's name or consultant's email domain. 7. If there is already an Account Administrator established for this entity, please also include a brief statement that the current Account Administrator is absent or no longer with the entity. <p>Upon receipt of the request, we will create a new user account, if necessary, and notify you of your next step</p>	4/24/2018 4:54 PM EDT

Case Contact

Case Contact Linda Murray

#241894 - BEAR form 472

REOPEN CASE

Summary News Related Actions

Case Details

Topic	FCC Form 472 - BEAR - Other	Form Type	FCC Form 472
Status	Closed	Form Number	
Priority	Medium	Created By	Linda Murray
Inquiry Type	Web	Created On	7/9/2018 10:00 AM EDT
		Organization	NORTH MARION SCHOOL DIST 15

Case Description

Description In April I opened case #235030. I was needing to create form 498, which I did. It was my understanding I would receive notification when that was approved so that I could go ahead and fill out a BEAR form. I did not receive notification that I can find anywhere and when i go to my landing page Form 472 (BEAR) is not available. Can someone please help me - I would like to get our money requested.

Thanks,
Linda

Case Artifacts

Documents

Name	Uploaded By	Upload Date	Attachment	Attachment Type
USAC_FCC_FORM_498_APPLICATION_443024816	Linda Murray	7/11/18 10:19 AM		No items available
NMSD Erate case # 235030	Linda Murray	7/11/18 10:19 AM		

Attachments

Case Thread

User	Note	Date
USAC	<p>Thank you for contacting USAC Client Service Bureau regarding FCC FORM 472.</p> <p>(please read all information below)</p> <p>You file the FCC FORM 472 in E-file not in EPC that is why you do not see the option on your landing page. E-file and EPC are two different systems. You can access filing the FCC FORM 472 Through the usac website. (www.usac.org)</p> <p>Your FCC FORM 498 is in the certified status. Please check your spam/or junk folder for an email asking for banking information if you are the general financial contact. If you are not the general financial contact on the 498 the emails will not come to you. please have that person check their spam or junk folder.</p> <p>The General Financial Contact on the certified Form 498 for the Applicant organization will receive an e-mail from USAC requesting bank account information within a few days of their Form 498 being certified. If you did not received the e-mail, or if you do not want to wait for the e-mail, you may upload their</p>	7/11/2018 10:58 AM EDT

User	Note	Date
	<p>documents online by following the direct link provided below: https://efile.universalservice.org/ContributorManagement/V1/BankValidation</p> <p>Upon receipt of your bank documentation (after certifying the AP Form 498), USAC reviews the documentation and will respond to the General Financial Contact on the Form 498 via e-mail usually within about 3 business days.</p> <p>If it has been longer than 3 business days, you can use the 498 ID status tool on the Schools and Libraries website to check the status of your form. To search for your Form 498 use Ctrl+F and enter either the Billed Entity Number or 498 ID. You can reach the tool by following this link: http://www.usac.org/sl/tools/498-ID-Status.aspx</p> <p>If you check the 498 ID tool after 3 business days of submitting your banking information and it says approved, You can then file the FCC FORM 472.</p> <p>If you have any questions or believe this case was closed incorrectly, please re-open this case or contact us at (888)-203-8100.</p> <p>Thank you, Chabri D. Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100</p> <p>Maybe you did not understand - I did fill out all information as stated below for form 498 in April. I was then told I needed to wait for a reply so that I could have access to Form 472 (BEAR). I am attaching the information from that case - # 235030. I am also attaching my completed form 498. Now what do I do? I still do not have access to get to a BEAR form. Have I missed something.</p>	
Linda Murray	<p>I am getting frustrated with this process. I keep trying only to be told to do things over or keep waiting for a reply. This has been months and I still cannot request our money. Maybe it would be easier for someone to call and we could walk through all of this together. My number is 503-678-7102.</p> <p>PLEASE - someone try to help me.</p> <p>Thanks, Linda</p>	7/11/2018 10:19 AM EDT
USAC	<p>Thank you for contacting USAC Client Service Bureau regarding filing your FCC form 498 and 472.</p> <p>To begin filing an FCC Form 498 for your organization, follow these instructions:</p> <p>1. Log in to EPC. If you are already logged in to EPC, navigate to your Landing Page by selecting</p>	7/10/2018 4:49 PM EDT

User

Note

Date

Reports, and then My Landing Page
2. From your Landing Page, under My Entities, click on the name of your entity to reach the Entity Summary Page.
3. Near the top of the page (under the entity name), click Related Actions.
4. Click on Create FCC Form 498.

If 'Create FCC Form 498' is not present, please have the Account Administrator for your organization check your user permissions and update them if necessary.

An instruction guide with screenshots for the full Form 498 can be found here:
http://www.usac.org/_res/documents/li/pdf/forms/FCC-Form-498-Applcmt-User-Guide.pdf

More information about the Form 498 is also available in the 8/11/2017 Schools and Libraries News Brief:
<https://usac.org/sl/tools/news-briefs/preview.aspx?id=785>

The FCC Form 472 Billed Entity Applicant Reimbursement (BEAR) is used to request reimbursement from USAC for approved discounts on the cost of the eligible services that the applicant has received and paid for in full. Before filing the BEAR, the following must have occurred:

- The applicant has filed an FCC Form 486.
- The applicant has filed the FCC Form 498.
- The service provider has filed an FCC Form 473 for the funding year for which the applicant is seeking discounts.
- The services have been received.
- The applicant has paid the full cost for those services.

The FCC Form 472 BEAR can be filed monthly, bimonthly, quarterly, or annually as long as the applicant has received the services for the time period for which they are invoicing, and they have paid for those services in full.

The FCC Form 472 must be filed using online BEAR system:
<https://www2.sl.universalservice.org/bear/login.aspx>

For more information about the FCC Form 472, please see the FCC Form 472 Filing page of the Schools and Libraries website:
<http://usac.org/sl/applicants/step06/form-472-filing.aspx>

If you have any questions or believe this case was closed incorrectly, please re-open this case or contact us at (888)-203-8100.

Thank you,
DeQuanna A.
Universal Service Administrative Company
(USAC)
Client Service Bureau
(888) 203-8100

Case Contact

Case Contact Linda Murray