07/19/2018

RE: North Marion School Dist 15, BEN 144819, appeal and waiver regarding a clerical error and now a deadline extension for BEAR form 472

To Whom It May Concern:

We have been through quite a process to try and get our money for a clerical error that was made for our 2016-17 E-Rate FRN # 1699121514.

I am writing to request a one-time 120 day extension for this FRN which has been denied. (See Attached)

**Timeline on trying to get approval for clerical mistake and then get reimbursed:**

* Summer 2017: Filed an appeal with FCC regarding a clerical error
* 09/01/2017: Granted appeal DA 17-796, released 08/30/17 (attached - see page 4)
* 09/07/2017: Opened Case 194360 with USAC – asking what next steps were. (See attached)
* 09/07/2017: USAC answered, if approved FCC would communicated to USAC and USAC would notify appellant within 90 days from Public Notice
* 03/09/2018: Opened Case 228211 with USAC. Had heard nothing from USAC – inquired about not getting a decision letter within the 90 days – did I miss something, etc. (see attached)
* 03/15/18: USAC needs more time
* 04/17/18: Revised Funding Commitment Letter was issued
* 04/18/18: USAC – we need to submit form 486, then invoice on BEAR form 472 (within 45 days)
* 04/24/18: Opened Case 235030 – unable to fill our form 498 (See attached)
* 04/24 & 25/18: USAC responses and me responding back and forth - I needed to become Account Administrator, then fill out form 498
* 04/27/18: Completed form 498 (form #443024816)
* 04/24/18: Spoke with a Bobby at USAC customer service – found out I had full permissions except Form 498. I will get a communication telling me I am approved from USAC
* 07/10/18: Still no communication – opened another case #241894 with USAC, got response with instructions that did not make sense. Called USAC customer service Shenice Reid (very helpful) was told I was given the wrong instructions. Walked me through several items, told me BEAR form is another site – not through EPC. Needed to get a new PIN for the site. Will take at least 2 days to receive. Then I will need to file a deadline extension since this is for 2016/17.
* 07/18/18: Received new PIN
* 07/19/18: Able to get to BEAR form now with new PIN, tried to file the extension and was denied. File a waiver with FCC

Whew – what a process.

Please note that I have tried over and over to get this taken care of. Please grant the extension as this is worth over $23,000 to our Distract.

Thanks you for your time and of course I would appreciate a decision as soon as possible. Linda Murray, Business Manager, North Marion School District #15, 503-678-7102, fax 503-678-1473, email: linda.murray@nmarion.k12.or.us