



Federal Communications Commission  
Washington, D.C. 20554

July 13, 2016

Marlene Dortch, Secretary  
Federal Communications Commission  
445 12th Street, SW  
Room TW-A325  
Washington, DC 20554

**RE: Telephone Number Portability, et al**  
**CC Docket No. 95-116; WC Docket Nos. 07-149 & 09-109**

Dear Ms. Dortch:

On March 27, 2015, the Federal Communications Commission (Commission) released its Order tentatively approving Telcordia Technologies, Inc. dba iconectiv (Telcordia) to serve as the next Local Number Portability Administrator (LNPA), subject to the successful negotiation of contract terms that satisfy the Commission's security and neutrality requirements.<sup>1</sup> In connection with its oversight role of the security aspects of those contract negotiations, the Commission's Public Safety and Homeland Security Bureau (PSHSB) conducted site visits of various facilities to be utilized by Telcordia in its role as the next LNPA. The site visits took place on April 1, 2016.<sup>2</sup>

The following individuals from the Commission's PSHSB conducted the site visits: Rear Admiral (ret.) David G. Simpson, Bureau Chief; Debra Jordan, Deputy Bureau Chief; Kenneth Burnley, Attorney Advisor; and Stephen Carpenter, Engineer. In addition, representatives from the Federal Bureau of Investigation attended the site visits.

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<sup>1</sup> *In the Matter of Implementation of Telcordia Technologies, Inc. Petition to Reform Amendment 57 and to Order a Competitive Bidding Process for Number Portability Administration; Petition of Telcordia Technologies, Inc. to Reform or Strike Amendment 70, to Institute Competitive Bidding for Number Portability Administration, and to End the NAPM LLC's Interim Role in Number Portability Administration Contract Management; Telephone Number Portability*, WC Docket Nos. 07-149, 09-109, CC Docket 95-116, Order, 30 FCC Rcd 3082 (LNPA Selection Order).

<sup>2</sup> This notice is being filed pursuant to the *ex parte* procedures established for this proceeding in *Public Notice, Notice Concerning Ex Parte Status of Communications With Respect To The Local Number Portability Administrator Selection Proceeding*, DA 15-929 (released August 18, 2015).

Among the Telcordia employees who attended the site visits were Michael Iwanoff, Chief Information Security Officer; Kathy Timko, Senior Vice President, Local Number Portability Business Unit; John Kimmins, Chief Security Architect; Chris Drake, Chief Technology Officer; Rozan Brown, Chief of Staff for President and CEO Richard Jacowleff; Gabriella Salamca, Facilities Manager; Chris Speuler, Executive Director of LNPA Operations; Bill McGlenn, LNPA Director of Infrastructure; Joel Zamlong, Vice President of Customer Relations; Bill Evans, Customer Relations Development Team Manager; Bob Robillard, Principal Software Engineer; Joe Kelly, Senior Director of Operations; Jeri Cifelli, Release Manager; Brian Barry, Quality Compliance; Jim McGlashan, Director of Security Operations; and Debra Milevoi, Director of Network Operations Center.

The Sungard employees who participated in the Sungard phase of the site visits were: Shawn Burke, Chief Information Security Officer; and Tom Perkins, Vice President for Operations.

The purpose of the site visits was to inspect and assess the preparations, planned buildout and maturity of Telcordia's LNPA architecture and functions. PSHSB visited two separate and representative facilities that Telcordia will utilize as the LNPA, including the iconectiv headquarters in Piscataway, New Jersey.

During the Sungard phase of the visit, PSHSB leadership reviewed, discussed and inspected Data Center physical security controls, such as visitor processing, entryways, data cages, guards, electronic readers and access controls. PSHSB also discussed and examined the current and proposed operating environment, cyber security programs including logical access security controls, circuits, and supporting infrastructure. Further, we conducted a thorough review of the hosting services and support mechanisms, including the security operations center, network operations center, and system administration.

During the Telcordia phase of the visit, Telcordia provided a detailed walkthrough of its facilities. PSHSB leadership reviewed, discussed and inspected the following: facility security practices; segregated physical access mechanisms; dedicated floor LNPA restrictions; the information solution unit; the cyber security organization, governance program and risk framework; and security operations function. In the development environment practice areas, which includes both the network and security operations centers, PSHSB leadership reviewed

Supply Chain Risk Management, Insider Threat, Whistle Blower Programs, coding practices, security and testing tools, system administrative functions, IT functions such as the administrative functions of servers and network architecture and segmentation.

Sincerely,

A handwritten signature in black ink, appearing to read "David G. Simpson". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Rear Admiral (ret.) David G. Simpson  
Chief, Public Safety and Homeland Security Bureau