

Tukwila School District

BEN: 145198

Waiver Request:

Fund Year:2016-2017

Situation:

In Fund Year 2016-2017 the Applicant, Tukwila School District, applied for funding to refresh and add WAPS throughout their five [5] school sites.

The application, Form 471 # 161005581 was funded in December 2016. There are five [5] FRNs on this application.

FRN: 1699007299

FRN: 1699007308

FRN: 1699007307

FRN: 1699007303

FRN: 1699007305

One FRN, FRN 1699007303 had a service sub created and approved. This provided an automatic extension for this site, which was not known to the applicant or service provider until late December 2017 – early January 2018.

Since this time, the service provider has been actively perusing every avenue within the USAC/EPC system to get answers to their questions and address this issue.

It became apparent to the service provider, Microk12, that they would not be able to have all goods/services delivered to the school sites by 9/30/2017. A service Delivery extension was requested and denied by USAC. The applicant filed a Service Deadline extension request with USAC in September 2017 to allow the service provider enough time to finish up the paperwork pertaining the installation of the equipment and to ensure that the equipment was properly inventoried, tagged and that the applicant had all the necessary documents for the equipment installations. The service provider filed an appeal and it was too denied. The service provider needed just a little more time to complete the site maps and documentation before submitting the invoices to USAC for reimbursement. The school sites were more complicated in the installation than the service provider and applicant believed they would be. There were issues with structure that blocked the WIFI signal that had to be addressed. They [Mircok12] felt that the rules required that all services and goods be delivered to the applicant before invoicing could be submitted to USAC for reimbursement.

They [Microk12] are asking for a one-time waiver for this missed service delivery date and invoice deadline date and that they be allowed to submit the invoices for reimbursement to USAC. All goods [i.e. Equipment] were delivered and installed to the applicant by September 30, 2017.

It has been a frustrating time for the service provider and the applicant in navigating the EPC portal and knowing where to look within the EPC portal for answers and responses for USAC and Customer Service Reps.

Sincerely,

Jill Stone