



Federal Communications Commission
Washington, D.C. 20554

July 26, 2019

VIA ELECTRONIC FILING

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: Notice of *Ex Parte* Communications, *Call Authentication Trust Anchor*,
WC Docket No. 17-97

On Thursday, July 11, 2019, Chairman Pai convened a SHAKEN/STIR Robocall Summit. Participants discussed their perspective on topics including progress made by major voice service providers in deploying SHAKEN/STIR; using SHAKEN/STIR to improve the consumer experience; and challenges to deployment facing smaller voice service providers. A complete video recording of the event is available on the FCC's web page at <https://www.fcc.gov/SHAKENSTIRSummit>, and the Agenda with links to the presentations made by some of the panelists can be found below.

9:30 am Introduction by Lisa Hone, Deputy Chief, Wireline Competition Bureau, FCC

9:35 am Panel 1: Progress Made by Major Voice Service Providers in Deploying SHAKEN/STIR

Introduction: ([presentation](#))

Chris Wendt, Director of Technical Research & Development for IP Communications,
Comcast, and Co-author of SHAKEN and STIR standards

Moderators:

Kris Monteith, Chief, Wireline Competition Bureau, FCC
Matthew Collins, Attorney Advisor, Wireline Competition Bureau, FCC

Panelists:

- Alexander Eatedali, Director of Engineering, Core Network and Voice, Vonage
- Kathleen Foster, Core Networks Engineering Director, T-Mobile
- Jeff Haltom, Senior Manager Verizon Headquarters Planning, Verizon
- Scott Mullen, Chief Technology Officer, Bandwidth
- Linda Vandeloop, Assistant Vice President External Affairs/Regulatory, AT&T;
Chair, Secure Telephone Identity Governance Authority Board
- Chris Wendt, Director of Technical Research & Development for IP
Communications, Comcast

Discussion topics will include the progress made by major voice service providers toward deploying the SHAKEN/STIR framework by the end of this year and the lessons they

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have learned from deploying call authentication technology in their own networks and from testing inter-provider call signing.

10:50 am Break

11:00 am Panel 2: Using SHAKEN/STIR to Improve the Consumer Experience

Introduction: ([presentation](#))

Hala Mowafy, Senior Business Consultant, Ericsson, and Co-author of Enhanced Calling Name Standards

Moderators:

Patrick Webre, Chief, Consumer and Governmental Affairs Bureau, FCC

Jerusha Burnett, Attorney Advisor, Consumer Policy Division, Consumer and Governmental Affairs Bureau, FCC

Panelists:

- Scott Hambuchen, Chief Information Officer, First Orion
- Lavinia Kennedy, Director, Product Management, Transaction Network Services
- Hala Mowafy, Senior Business Consultant, Ericsson
- Jonathan Nelson, Director, Product Management, Hiya
- Kathy Stokes, Director, Fraud Prevention Programs, AARP
- Clark Whitten, Principal Engineer, Cox

Discussion topics will include the use of caller ID authentication to reduce spoofed robocalls and improve the consumer experience, with a focus on the role of SHAKEN/STIR in call analytics and how SHAKEN/STIR will impact what consumers see on their phones.

12:15 pm Remarks by Ajit Pai, Chairman, FCC

12:30 pm Lunch Break

1:30 pm Presentation: Progress and Next Steps in SHAKEN/STIR Governance

Speaker: ([presentation](#))

Brent Struthers, Director, Secure Telephone Identity Governance Authority

1:45 pm Panel 3: Challenges to Deployment Facing Smaller Voice Service Providers

Moderators:

Eric Burger, Chief Technology Officer, FCC

Heather Hendrickson, Assistant Division Chief, Competition Policy Division, Wireline Competition Bureau, FCC

Panelists:

- Jim Dalton, Chief Executive Officer, TransNexus
- Brian Ford, Director of Industry Affairs, NTCA
- David Frigen, Chief Operating Officer, Wabash Communications
- Denny Law, General Manager and CEO, Golden West Telecommunications

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- Ram Ramanathan, Senior Director, Product Management, Ribbon Communications
- Joe Weeden, Vice President, Product Management, Metaswitch

Discussion topics will include the challenges and potential solutions to deployment of SHAKEN/STIR by smaller voice service providers.

3:00 pm Fireside Chat with the FCC Bureau Chiefs

Participants:

- Rosemary Harold, Chief, Enforcement Bureau, FCC
- Kris Monteith, Chief, Wireline Competition Bureau, FCC
- Patrick Webre, Chief, Consumer and Governmental Affairs Bureau, FCC

Discussion topics will include key takeaways from the day's event and how SHAKEN/STIR will support efforts to combat illegal robocalls.

3:30 pm Adjourn

To the extent that any of the presentations or panel discussions could be construed as ex parte presentations with respect to Docket No. 17-97, this submission is provided to ensure compliance with Section 1.1206(b) of the Commission's rules, 47 C.F.R. § 1.1206(b),

Sincerely,

A handwritten signature in black ink, appearing to read 'M. Collins', with a stylized flourish at the end.

Matthew Collins
Attorney Advisor
Competition Policy Division
Wireline Competition Bureau