**PLEASE READ**

Hello,

I am writing this letter in support of allowing T-Mobile and Sprint to merge. As a consumer I have had service with all 4 carriers. I started out with T-Mobile, but switched because the service was not very good. I then switched to Sprint only to have worse service due to the constant drop calls. I tried a lot of the prepaid services, but you just don’t get the type of benefits you get from the 4 carriers. So, it was then off to sign up with AT&T, which didn’t last very long, because their prices were way too high for the amount of data and minutes that you were allowed. So, it was back to prepaid, but I wasn’t satisfied. Years had pass by and I thought, well maybe T-Mobile service has gotten better, so I decided to give them another try. Well, I was wrong the service in my apartment was horrible, so it was back off to prepaid and at this point I am running out of options, because I have had them ALL, except Verizon. Well, they had a good deal at the moment, so off to Verizon I go and while the service was outstanding, as well as the benefits, the monthly payment with the amount of minutes and data was just way too expensive.

I thought to myself who do I try now, well I ping pong between Cricket Wireless and MetroPCS and Cricket was great, because they use AT&T network and MetroPCS, not so great. I have always been partial towards T-Mobile, because to me they were the underdog to the others. I read about all the strides they were making with their network and how they were becoming the uncarrier network. So, it was back to T-Mobile for a 3rd time and while the service is better, it is still oh so bad in certain areas. For instance, when I got to a restaurant I can’t get service. I mean how horrible is that while everyone else who doesn’t have T-Mobile are on their phones. Talk about embarrassing and then when I go out of town in certain spots I get no service, but when I had Cricket Wireless I was able to get service, this is a prepaid carrier with better service then one of the 4 carriers, that is SHAMEFUL. I think about what if my car breaks down and I can’t call for help and I am stranded.

The reason I am for the merger is to have better service. The same service that AT&T and Verizon offers, but at a lesser price. People say the merger will reduce competition and prices will go up, but where is the proof of that, it’s just an opinion. The way I see it we have a divide, the two great and powerful carriers and the two not so great and less powerful carriers. Who says there has to be 4 carriers? What if Sprint leaves the market then it will be 3. Let’s say they don’t merge and we have the 4 for competition sake. As a consumer I won’t switch back to AT&T and Verizon, because it’s too expensive and certainly won’t switch to Sprint, because I am already with a carrier with subpar service, albeit, much better than 5 years ago. So where does that leave me as a consumer, but to only stay with T-Mobile and hope that one day their service improves greatly and the same for Sprint customers. There are millions of consumers in the same situation, we can’t leave so we have to stay and deal with the service. However, as a combined carrier we can get the same level of service as AT&T and Verizon and not having to constantly switch carriers every year looking for the better deal.

I hope that you will rule in favor of this merger and think about the consumer who wants better service and who doesn’t have to think if I am stranded will I be able to get service to be able to call anyone.