

From: ruthie@effsd.com
To: Appeals; [Niedermier, Theresa](#)
Cc: [Marv](#)
Subject: Seneca APPEAL #4 for funding year 2015-16.
Date: Monday, June 05, 2017 4:29:00 PM
Attachments: [SenecaAppeal#4.docx](#)
[Seneca East Local Schools APPEAL Log Re.docx](#)
[SenecaEast2015-16Microman472RnlZero.pdf](#)
[SenecaEast2015-16Buckeye472RnlZero.pdf](#)
[SenecaEast2015-16-471#1016042RevFcdl.pdf](#)

Attention Board of Appeals,

Attached is my letter explaining this Appeal, and the reasons for it.
Also attached are my supporting documents.

Please let me know if there is anything else you need to aid in your decision of this request.

A sincere thank you for your honest consideration,
Ruthie Myers



Ruthie Myers
ruthie@effsd.com
937.440.0444



Erate Funding For School Districts

245 Grant Street
Troy, OH 45373
937.440.0444
ruthie@effsd.com

Schools and Libraries Program Correspondence Unit
Attn: Letter of Appeal
30 Lanidex Plaza West, PO Box 685
Parsippany, NJ 07054-0685
Email: Appeals@sl.universalservice.org

June 5, 2017

RE: BEN # 129720 Seneca East Local School District
Form #471: 1016042
FRN: 2788323 Buckeye IT for \$780.05
FRN: 2788324 Microman for \$73595.42
Funding Year 2015-16
Erate Consultant: Marvin Myers, via E-rate Connection

Dear APPEALS Board,

Reason for Appeal: To reimburse the school with funding originally approved by USAC. Through no fault of their own, nor ours considering the circumstances, due to lack of correct information from USAC, and due to medical issues causing confused focus, we are urgently imploring you to reconsider reimbursement, because it is the right thing to do.

Every step in the process has been done with the sole purpose of honoring the request to reimburse Seneca East Local Schools with funding for their Category Two purchases. We have been deliberate and conscientious to perform each step in an orderly manner. We believed that we had completed each step as required.

Feb. 25, 2016 was the RFCDL date approving the above.

During the period of March 16, 2016 through April 9, 2016, Marvin was hospitalized three times, and was medicated by several prescriptions. His condition caused some anger management issues as well as inability to focus. If you would like a doctor report to substantiate this, I can provide it.

May 20, 2016 Marv completed the 486 form # 1143100.

BEAR forms were filed 11/9/2016. We received a denial for funding on 11/28/16 with this reason: No form 486 filed or Form 486 missing start D. We considered this inaccurate because we had a copy of the 486. We did file it. It did NOT have a missing start date. Because we knew this explanation was inaccurate, we appealed this decision by sending the appeal to your email: appeals@sl.universalservice.org on 2/15/17. Had we known it wasn't certified we would certainly have done that. Had USAC given us the correct reason as to why they denied the BEAR forms, we would have been able to get things done within the deadlines. Prior to this appeal being sent, Marvin was hospitalized again for heart blockage in July, and again in October. We still felt that we were following the USAC rules in filing and submitting forms as requested. Again, I cannot stress enough, that we felt we were given wrong explanations on the Denial of the 472's, and that we were doing what was right. On March 6, 2017 we received the denial to our latest appeal. I started to research your website to try to figure out what was going on, as we could not understand why USAC wasn't honoring our requests. On 3/21/17 I called the Helpline and only then was informed that the 486 was not certified. I was then given instructions to certify. When it was approved, I was to file an appeal to change the start date, which I have done. Then, as you will find in your records, USAC denied this as well.

We have done everything correctly, based on the facts we had to go on. I apologize for the delay in getting some of this handled, due to health issues, but it all was done according to what we felt was correct.

PLEASE HONOR OUR REQUEST TO APPROVE FUNDING FOR THE ABOVE FRN's.

Sincerely,
Ruthie Myers,
Erate Consultant

Seneca East Local Schools (BEN# 129720) **APPEAL Log**
Re: 471# 1016042 from 2015-16.

471# 1016042 for Cat 2 CERTIFIED 3/20/2015

FCDL 12/11/15 approved partial amounts on both FRN's.

Appealed: letter of 02/12/16 approved these FRN's to full amounts.

RFCDL dated 2/25/16 approved FRN 2788323 for 780.05, and FRN# 2788324 for 73595.42.

486 filed 5//20/16, #1143100, status Complete. This was thought to be completely finished.

472 for FRN 2788324 filed 11/9/2016.

472 for FRN 2788323 filed 11/9/2016

BEAR Notification 11/28/2016 Approved \$0. Inv.#2470136-Reason: no form 486 filed or Form 486 missing start D

BEAR Notification 11/28/2016 Approved \$0. Inv.#2470135-Reason: no form 486 filed or Form 486 missing start D

Appealed 2/15//17, via email to Appeals appeals@sl.universalservice.org.

Appeal Decision 3/6/17 Denied on FRN 2788323, 2788324.

3/15/17 researched how to appeal again. Saw instructions to Call First before making an appeal.

3/21/17 called Helpline. Spoke to Peter. He informed me the 486 was not certified, and gave me directions on how to proceed. Case# 163692.

3/28/17 Certified 486 # 1143100. Spoke to Morgan. This has our old email address which isn't good. (marvmyers@e-rateconnection.com). Certified ID# 1996749.

4/24/17 486 Notification Letter. Adjusted commitment: 69,362.40 for FRN2788324. \$0 for FRN2788323. Service start date=11/28/16.

4/27/17 Aaron @ Helpline emailing me directions. Must be specific what I'm asking for in my letter to APPEALS. I need to include all pertinent information, including Purchase Order showing start date; consultant CRN#, contact information, any correspondence that could support my case.

4/27/17 Letter with backup to Appeal service start date> to Theresa as a copy.

6/1/17 Appeal denied.

6/5/17 Appeal#4.



Universal Service Administrative Company

Schools and Libraries Division



Form 472 (BEAR) Notification Letter

November 28, 2016

Gina Hill
Microman, Inc.
4393 A Tuller Road
Dublin, OH 43017

Re: Invoice Number - as assigned by USAC: 2470136
Service Provider Identification Number: 143017619
Reimbursement Form Number: Seneca472Micro15-16
Billed Entity Number: 129720

Marvin Myers
SENECA EAST LOCAL SCHOOL DIST
177 Wilbur Drive
177 Wilbur Drive
Munroe Falls, OH 44262

Preferred Mode of Contact: E-mail at marvmyers@e-rateconnection.com
Total Amount of Reimbursement Approved for Payment: \$0.00

This letter is your notification that the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has processed an FCC Form 472, "Billed Entity Applicant Reimbursement (BEAR)" Form from the above named applicant listing you as the service provider. USAC has committed to reimburse the discounted portion of the cost of eligible services provided to eligible entities pursuant to one or more FCC Forms 471, "Description of Services Ordered and Certification Form".

In certain instances, a line may not have been paid. Review the BEAR Letter Applicant Reimbursement Report (Report) following this letter for the reason(s) this may have occurred. For more information about lines that have not been paid, see the explanation of Invoice Error Codes in Step 9 on our website. Work with the applicant (your customer) to correct any errors. Once corrected, your customer may submit a new BEAR using the BEAR Online tool from the Apply Online area or Required Forms section of our website to request reimbursement for any unpaid lines.

If a new BEAR cannot be submitted before the invoice deadline passes, you or your customer may submit a request for a deadline extension. (See "Invoice Deadlines and Extension Requests" posted in the SLD section of our website for more information.)

TO APPEAL THIS DECISION:

If you wish to appeal a decision in this letter to USAC, your appeal must be received by USAC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and email address for the person who can most readily discuss this appeal with us.
2. State outright that your letter is an appeal. Include the following to identify the USAC decision letter (e.g., FCDL) and the decision you are appealing:
 - Appellant name,
 - Applicant name and service provider name, if different from appellant,

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30 Lanidex Plaza West, PO Box 685, Parsippany, NJ 07054-0685
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- Applicant BEN and Service Provider Identification Number (SPIN), - FCC Form 471 Application Number and the Funding Request Number (FRN) or Numbers as assigned by USAC,
- "Funding Commitment Decision Letter for Funding Year 2015," AND
- The exact text or the decision that you are appealing.

3. Please keep your letter to the point, and provide documentation to support your appeal. Be sure to keep a copy of your entire appeal, including any correspondence and documentation.

4. If you are the applicant, please provide a copy of your appeal to the service provider(s) affected by USAC's decision. If you are the service provider, please provide a copy of your appeal to the applicant(s) affected by USAC's decision.

5. Provide an authorized signature on your letter of appeal.

We strongly recommend that you use one of the electronic filing options. To submit your appeal to USAC by email, email your appeal to appeals@sl.universalservice.org or submit your appeal electronically by using the "Submit a Question" feature on the USAC website. USAC will automatically reply to incoming emails to confirm receipt.

To submit your appeal to USAC by fax, fax your appeal to (973) 599-6542. To submit your appeal to USAC on paper, send your appeal to:

Letter of Appeal
 Schools and Libraries Division - Correspondence Unit
 30 Lanidex Plaza West
 PO Box 685
 Parsippany, NJ 07054-0685

For more information on submitting an appeal to USAC, please see "Appeals" in the Schools and Libraries section of the USAC website.

The maximum remaining amount available for each Funding Request Number (FRN) listed on the Report will be the original commitment less the amount approved herein for reimbursement and less any earlier disbursements to your customer.

PLEASE NOTE: The type of invoice form (BEAR or SPI) for the funding year is established by the receipt and approval of the first invoice submitted for the FRN for the funding year. For example, if we successfully process a BEAR for an FRN, we will not approve a SPI for that same FRN at a later time.

Please see the Guide to Letter Reports posted on our website for an explanation of the items listed in the attached Report.

COMPLETE PROGRAM INFORMATION is posted on our website. You may also contact our Client Service Bureau using the "Submit a Question" link on our website, toll-free by fax at 1-888-276-8736 or toll-free by phone at 1-888-203-8100.

Schools and Libraries Division
 Universal Service Administrative Company

CC: SENECA EAST LOCAL SCHOOL DIST

BEAR NOTIFICATION LETTER APPLICANT REIMBURSEMENT REPORT



Form 471 Application Number: 1016042
Funding Request Number: 2788324
Funding Year 2015: 07/01/2015 - 06/30/2016
Contract Number: AAAQ28002
Funding Commitment Decision: \$73595.42
Reimbursement Amount for this FRN: \$0.00
Reimbursement Request Decision Explanation:
No Form 486 Filed or Form 486 Missing Start D;



Universal Service Administrative Company

Schools and Libraries Division



Form 472 (BEAR) Notification Letter

November 28, 2016

Jacob Schaaf
Buckeye I.T. Services, LLC.
640 E Spayth St
Tiffin, OH 44883-3618

Re: Invoice Number - as assigned by USAC: 2470135
Service Provider Identification Number: 143043003
Reimbursement Form Number: Seneca472Buckeye15-16
Billed Entity Number: 129720

Marvin Myers
SENECA EAST LOCAL SCHOOL DIST
177 Wilbur Drive
177 Wilbur Drive
Munroe Falls, OH 44262

Preferred Mode of Contact: E-mail at marvmyers@e-rateconnection.com
Total Amount of Reimbursement Approved for Payment: \$0.00

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 - Appellant name,
 - Applicant name and service provider name, if different from appellant,

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- Applicant BEN and Service Provider Identification Number (SPIN), - FCC Form 471 Application Number and the Funding Request Number (FRN) or Numbers as assigned by USAC,
- "Funding Commitment Decision Letter for Funding Year 2015," AND
- The exact text or the decision that you are appealing.

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 PO Box 685
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PLEASE NOTE: The type of invoice form (BEAR or SPI) for the funding year is established by the receipt and approval of the first invoice submitted for the FRN for the funding year. For example, if we successfully process a BEAR for an FRN, we will not approve a SPI for that same FRN at a later time.

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Schools and Libraries Division
 Universal Service Administrative Company

CC: SENECA EAST LOCAL SCHOOL DIST

BEAR NOTIFICATION LETTER APPLICANT REIMBURSEMENT REPORT



Form 471 Application Number: 1016042
Funding Request Number: 2788323
Funding Year 2015: 07/01/2015 - 06/30/2016
Contract Number: MTM
Funding Commitment Decision: \$780.05
Reimbursement Amount for this FRN: \$0.00
Reimbursement Request Decision Explanation:
No Form 486 Filed or Form 486 Missing Start D;



Universal Service Administrative Company

Schools and Libraries Division



Revised Funding Commitment Decision Letter
Funding Year 2015: (07/01/2015 - 06/30/2016)

February 25, 2016

Marvin Myers
SENECA EAST LOCAL SCHOOL DIST
177 Wilbur Drive
177 Wilbur Drive
Munroe Falls, OH 44262

RE: Form 471 Application Number: 1016042
Billed Entity Number: 129720
Applicant's Form Identifier: SenE2015-16 471 C2

This letter is your notification that the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has completed its review of your request.

The Report that follows this Revised Funding Commitment Decision Letter (RFCDL) provides you with the dollar value and other details of the funding commitments made for the FCC Form 471 identified above. This Report may have been updated to reflect the new total amount of discount for a funding request. A decision in this Revised Funding Commitment Decision Letter (RFCDL) supersedes a decision in the ECCL you may have received for the Funding Request Number(s) (FRN) in the Funding Commitment Report (Report) that follows this letter. An explanation of the items in the Report is in the "Guide to USAC Letter Reports" posted in the Reference Area of our website.

If FCC Form 486, Receipt of Service Confirmation and Children's Internet Protection Act and Technology Plan Certification Form, has not already been submitted, applicants should use THIS updated information when completing the Form 486.

We are also sending this information to the service provider(s) identified in the Report.

NEXT STEPS

- Work with your service provider(s) to determine if you will receive discounted bills or if you will request reimbursement from USAC after paying your bills in full
- Review technology planning approval requirements, if applicable
- Review CIPA requirements
- File and certify FCC Form(s) 486 if not already submitted
- Invoice USAC using the FCC Form 474 (service provider) or FCC Form 472 (Billed Entity applicant) - as products and services are being delivered and billed

IMPLEMENTATION TIMEFRAME

Remember the deadlines for delivery and installation of non-recurring service. Non-recurring service for which funds are committed in this letter may be delivered and installed on or before September 30, 2016. Support for recurring services, however, is available only for services provided during the period July 01, 2015 through June 30, 2016.

Review any Contract Expiration Dates in the attached Report. Program rules allow contracts for non-recurring services to be extended in certain circumstances. If

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your contract will expire before non-recurring products/services are delivered or installed, you must extend the contract and report the new contract expiration date using an FCC Form 500, Funding Commitment Adjustment Request Form, before invoicing USAC.

Keep the Form 486 deadline in mind. If some funding was approved on an FRN in your original FCDL, use the date of the original FCDL to determine your Form 486 deadline. If a new FRN was created for this Report or no funding was approved on an FRN in your original FCDL but funding has been approved in this letter, use the date in this RFCDL to determine your Form 486 deadline. Form 486 must be received or postmarked no later than 120 days after the Service Start Date reported in the Form 486, or 120 days after the date of the FCDL that approves funding, whichever is later, to receive discounts retroactively to the Service Start Date.

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2. State outright that your letter is an appeal. Include the following to identify the decision letter and the decision you are appealing:
 - appellant name
 - applicant and service provider names, if different than appellant
 - applicant BEN and Service Provider Identification Number (SPIN)
 - Form 471 Application Number 1016042 as assigned by USAC
 - Funding Request Number(s) (FRNs) you are appealing if provided in the letter
 - Funding Year 2015 Revised FCDL AND
 - the exact text or the decision that you are appealing.
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PO Box 685
Parsippany, NJ 07054-0685

OBLIGATION TO PAY NON-DISCOUNT PORTION

Applicants are required to pay the non-discount portion of the cost of the products and/or services to their service provider(s). Service providers are required to bill applicants for the non-discount portion. The FCC stated that requiring applicants to pay their share ensures efficiency and accountability in the program. If USAC is being billed via the FCC Form 474, the service provider must bill the applicant at the same time it bills USAC. If USAC is being billed via the FCC Form 472, the applicant pays the service provider in full (the non-discount plus discount portion) and then seeks reimbursement from USAC. If you are using a trade-in as part of your non-discount portion, please refer to our website for more information.

NOTICE ON RULES AND FUNDS AVAILABILITY

Applicants' receipt of funding commitments is contingent on their compliance with all statutory, regulatory, and procedural requirements of the Schools and Libraries Universal Service Support Mechanism. Applicants who have received funding commitments continue to be subject to audits and other reviews that USAC and/or the FCC may undertake periodically to assure that funds that have been committed are being used in accordance with all such requirements. USAC may be required to reduce or cancel funding commitments that were not issued in accordance with such requirements, whether due to action or inaction, including but not limited to that by USAC, the applicant, or the service provider. USAC, and other appropriate authorities (including but not limited to the FCC), may pursue enforcement actions and other means of recourse to collect erroneously disbursed funds. The timing of payment of invoices may also be affected by the availability of funds based on the amount of funds collected from contributing telecommunications companies.

Schools and Libraries Division
Universal Service Administrative Company

FUNDING COMMITMENT REPORT
Billed Entity Name: SENECA EAST LOCAL SCHOOL DIST
BEN: 129720
Funding Year: 2015

Form 471 Application Number: 1016042
Funding Request Number: 2788323
Funding Status: Funded
Service Type: INTERNAL CONNECTIONS MNT
Form 470 Application Number: 117720001272631
SPIN: 143043003
Service Provider Name: Buckeye I.T. Services, LLC.
Contract Number: MTM
Billing Account Number: N/A
Service Start Date: 07/01/2015
Contract Expiration Date: 06/30/2016
Number of Months Recurring Service Provided in Funding Year: 12
Annual Pre-discount Amount for Eligible Recurring Charges: \$1,300.08
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$.00
Pre-discount Amount: \$1,300.08
Discount Percentage Approved by the SLD: 60%
Funding Commitment Decision: \$780.05 - FRN approved as submitted

Revised FCDL Date: 02/25/2016
Appeal Wave Number: A13
Last Allowable Date for Delivery and Installation for Non-Recurring Services: 09/30/2016

Consultant Name: Marvin Myers
Consultant Number (CRN): 16062162
Consultant Employer: E-Rate Connection

FUNDING COMMITMENT REPORT
Billed Entity Name: SENECA EAST LOCAL SCHOOL DIST
BEN: 129720
Funding Year: 2015

Form 471 Application Number: 1016042
Funding Request Number: 2788324
Funding Status: Funded
Service Type: INTERNAL CONNECTIONS
Form 470 Application Number: 117720001272631
SPIN: 143017619
Service Provider Name: Microman, Inc.
Contract Number: AAAQ28002
Billing Account Number: N/A
Service Start Date: 07/01/2015
Contract Expiration Date: 06/30/2016
Number of Months Recurring Service Provided in Funding Year: 12
Annual Pre-discount Amount for Eligible Recurring Charges: \$7,055.04
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$115,604.00
Pre-discount Amount: \$122,659.04
Discount Percentage Approved by the SLD: 60%
Funding Commitment Decision: \$73,595.42 - Modified by SLD
Funding Commitment Decision Explanation: Basic Maintenance of Internal Connections
ERN was modified from non-recurring charges to recurring charges as required by FCC Rules.

Revised FCDL Date: 02/25/2016
Appeal Wave Number: A13
Last Allowable Date for Delivery and Installation for Non-Recurring Services: 09/30/2016

Consultant Name: Marvin Myers
Consultant Number (CRN): 16062162
Consultant Employer: E-Rate Connection