The benefits of InnoCaption as a captioning application has bettered my life. I am a university professor in the public health field and have many phone can web calls weekly. As I wear bilateral cochlear implants, this assistive option helps me to understand words and language that I was not able to hear. I have tried 5 captioning options. InnoCaption is far superior to every other one that I have tried. This service has allowed me to function in my work setting and personal life with phone calls as wanted and needed.